



What digital health means for us?

Tracey Johnson, CEO

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Acknowledgement

We acknowledge the Aboriginal and Torres Strait Islander peoples as the traditional owners of the lands and pay our respects to their culture, their leaders and the insights they can offer us around transition in our ever evolving and increasingly connected world.



Presented by Tracey Johnson



- CEO of Inala Primary Care
- Health service researcher
- Churchill Fellow
- Committees – Deputy Chair of AIHW
Primary Care Advisory Group, Health Care
Homes Evaluation Working Group, Voluntary
Patient Registration Working Group
- Co-founder Cubiko
- Author, facilitator, advocate

Overview

1

Discuss the digital health landscape and drivers for change

2

Describe the role of PHNs in fostering digital health maturity

3

Outline the challenges for practices embracing digital health

Data is the new currency

Fraud

Medical
knowledge

Artificial
intelligence

Risk
stratification

Population
management

Personalised
medicine

Patient Registration



CONTINUITY OF
CARE



COORDINATION OF
CARE



ACCOUNTABILITY
FOR CARE



FUNDING FOR
TEAM BASED CARE

Data Exchange

Primary Health
Insights

LUMOS

The Viewer

Co-
Commissioning

Risk and
Reward
Sharing

Commercial
data

Security risks

Digital Health for Patients

Patient data streams

Clinical data streams

Patient access to and control of data

Patient self-management supports

Digital literacy and readiness

Links between the health and social care systems

Digital Health for Clinicians

Augmentation and automation will see:

Data within
workflow

Shared care
planning

Triangulation
of data

Data analysts

Virtual care

Value based
care

Genomics

Public
reporting



Three trends shaping healthcare workforce planning

Technology will transform healthcare workforce and staff requirements. Is the NHS prepared?

Digital Staffing Impact

By 2031 in the NHS:

- 17.1% of what nurses do will be automated
- 15.3% of nursing work will be augmented
- 25-35% of administrative work will be automated
- 40% of finance work will be automated
- Planning for new roles and new skills is critical
- Planning for diversity will be more urgent
- Managing change and stress



Data Frameworks

Data quality

National standards

Minimum datasets

Interoperability standards

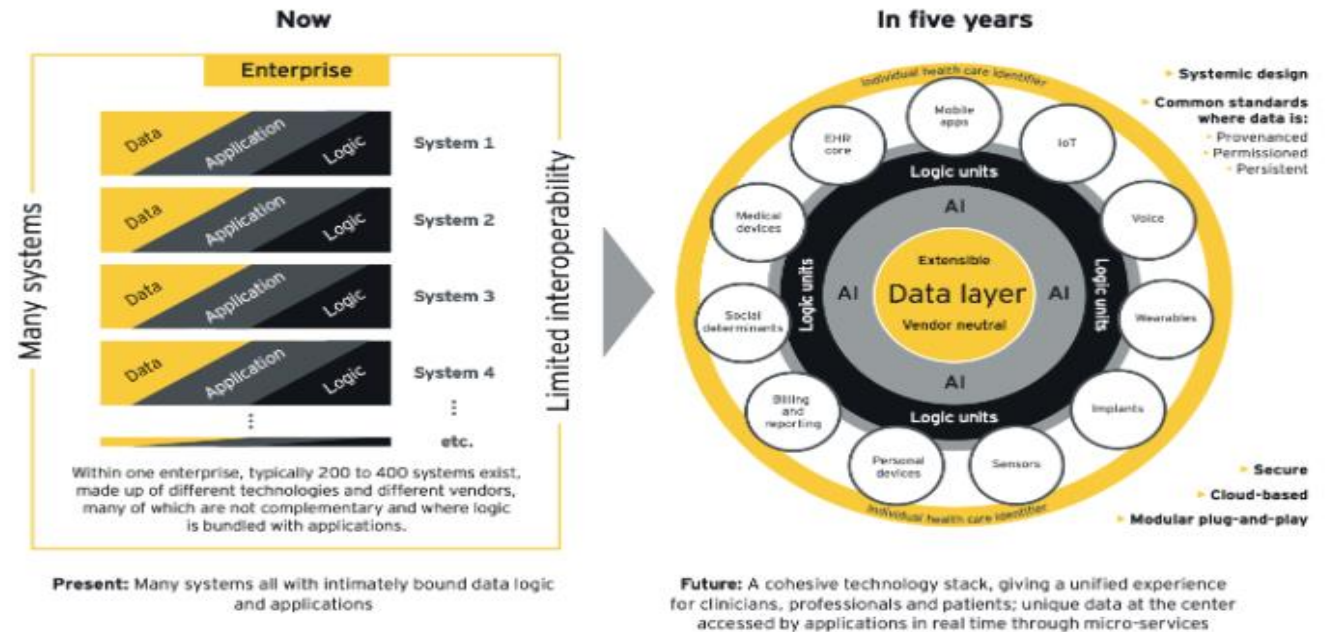
Cloud based data

Accreditation

Primary care research

Tipping Points

- Open EHR
- Advanced analytics
- Accountability
- Transparency
- Productivity growth



PHN Roles

Data quality reporting

Digital maturity assessments

Digital enablement

Feedback on transformation steps

Software as service subscriptions

Creating software density

Facilitating co-design inclusive of digital health

Promoting My Health Record

Educating patients regarding virtual care

Addressing the digital divide



Thank you

Contact

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