

Southern Moreton Bay Islands (SMBI) Community Impact Initiative

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Baugull nyungai Gurumba bigi Maroomba biggee

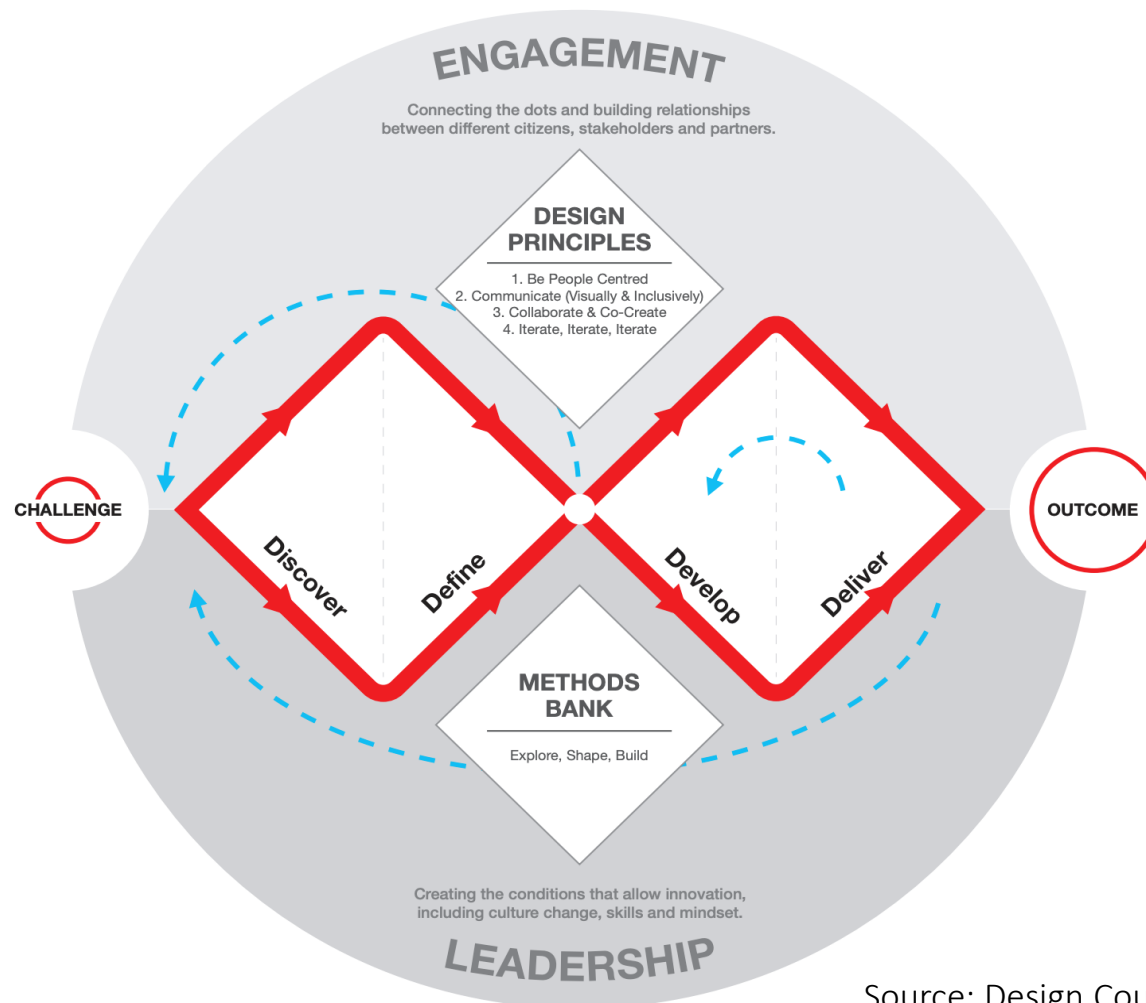
We acknowledge the Traditional Custodians of the land on which we live and work, and of the many different nations across the wider Brisbane south region.

We pay our respects to the Elders, past, present and emerging, as the holders of the memories, the traditions, the culture and the spiritual wellbeing of the Aboriginal and Torres Strait Islander peoples across the nation. We acknowledge any Sorry Business that may be affecting the communities as a whole.

In the spirit of reconciliation, partnership and mutual respect, we will continue to work together with Aboriginal and Torres Strait Islander peoples to shape a health system which responds to the needs and aspirations of the community.



As commissioners – why work differently?



Source: Design Council

What is known

- No numbers without narrative
- No narrative without numbers





LEADERSHIP

Creating the conditions that
allow innovation, including
culture change, skills
and mindset.

Creating the Conditions

Internal

System partners

Community

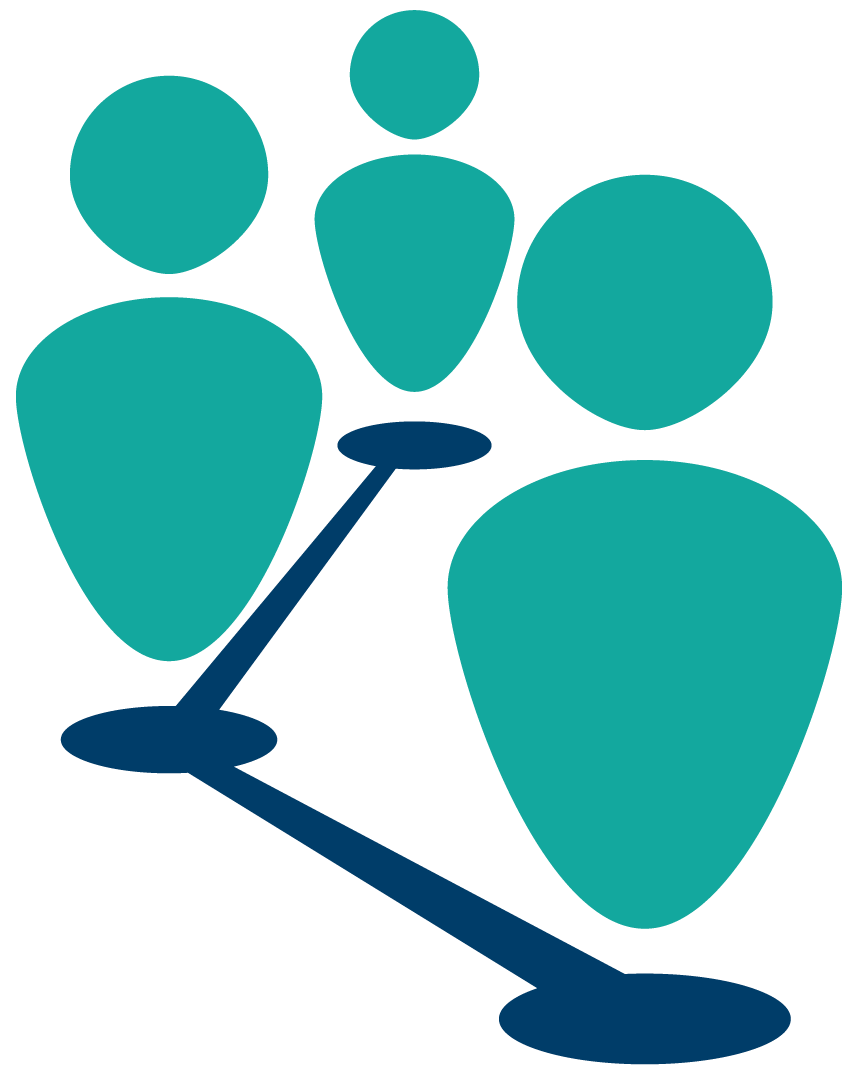
High level Design Principles to guide practice



Source: Design Council

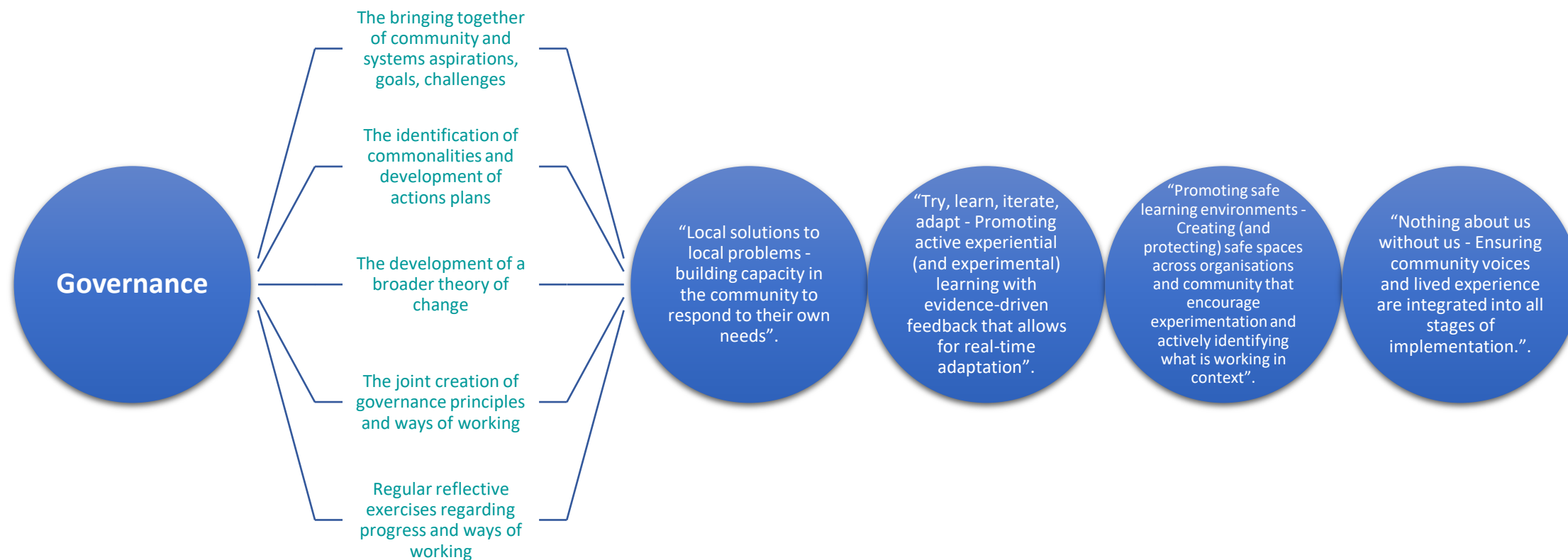
Critical for success

Connecting the dots and building relationships between different citizens, stakeholders and partners.



ENGAGEMENT

Building conditions to work differently



What is different

- Community
- System partners
- Internally





What is different on the ground

1. SMBI Listeners monthly newsletters and FACEBOOK page
2. PHN commissioned care coordination for families, health services in local schools
3. E-Health option (currently being tested)
4. new options linked to school readiness and playgroups
5. Birthday club established, with parents receiving regular child health information.

Discovery - leading to new challenges and **new opportunities**

- How might SMBI Listeners Inc. build capability and capacity to grow their presence on the Islands.
- How might the governance and organisational growth of SMBI Listeners Inc., be supported
- How might we strengthen (or build) the skills, practice and infrastructure in place - necessary to drive better health outcomes.



Lessons learned/next steps

There is a need to continue to build a coalition of influential and expert supports around SMBI Listeners Inc. and the collaborative to:

- Continue to expand more broadly the authorising and enabling environment
- Further build capacity and capability of the collaborative regarding design and experimentation
- Engage with private investors and government commissioning bodies to test the approach as an alternative model for commissioning



Lessons learned/next steps

- Build the capacity and capability of SMBI Listeners Inc. as a neutral, local container for change
- Build a longer-term resourcing program to enable continuation of SMBI Listeners Inc., sufficient time for changes in the entity and environment
- Continue to build structural and process capability and practice internally to Brisbane South PHN for this approach.

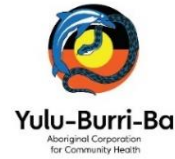


Lessons learned

- Enabled an environment where the community has an opportunity for greater control and influence over commissioning of services and service design.
- Large investment in community based participatory research to understand issues that are important for families and shared across system providers. Research is continually informing design and experimentation processes.
- Working with local people to build their capacity and capability to be part of the solution and learn how to effectively work with systems to address problems.



Partners





An Australian Government Initiative

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BETTER SYSTEM, BETTER HEALTH