PHN Vertical Integration Teaching and Learning Webinar

October 2021

## A PATIENT-CENTRED APPROACH

### ENGAGING PATIENTS IN THERAPY: PART 2

# The future for **chronic disease** prevention, management and reversal



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#### Dr. Michelle Reiss GP and Lifestyle Medicine Physician MBChB, LMCC, CCFP, FRACGP, IBLM, FASLM





- General Practitioner South Africa (1997)
- Canadian College of Family Physicians (2003)
- Fellow of the Royal Australian College of General Practitioners (2008)
- International Certification in Lifestyle Medicine IBLM (2017)
- Fellow of the Australasian Society of Lifestyle Medicine ASLM (2018)
- Founder and Director: Lifestyle Medicine Centre, the "I Can Change Me" Program, and Life Medical Centre
- Member of the International Expert Panel on Lifestyle Medicine Specialist Competencies (2021)



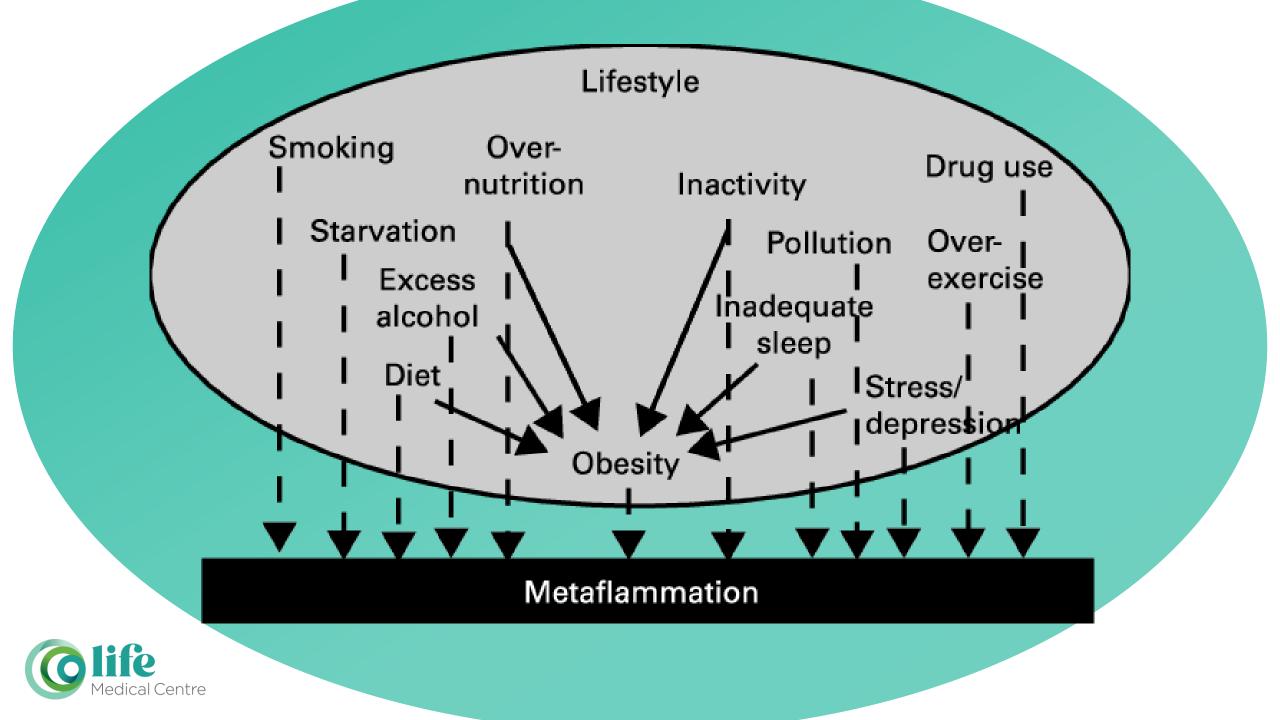
# Nothing to Declare

# No sponsorships



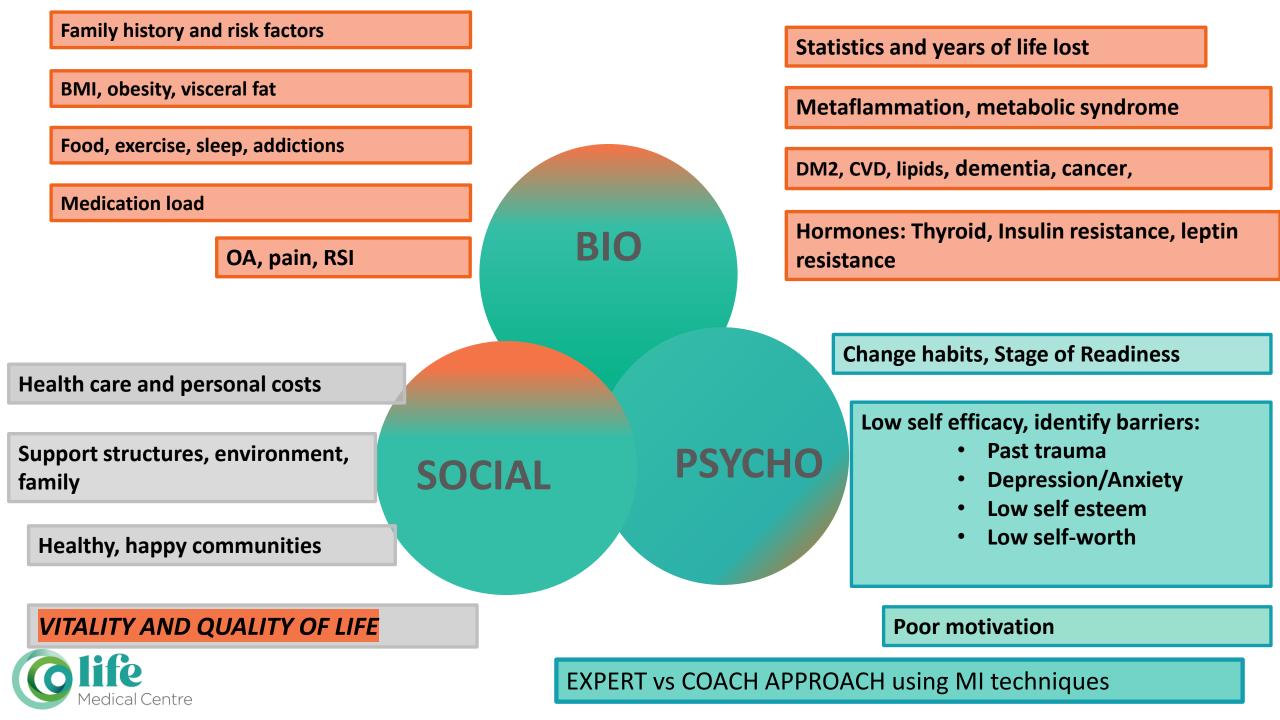
Acute, one-system problem Vs Chronic, multi-system dysfunction (Metabolic Inflammation)







- Caring for patients beyond their presenting condition
- Delving deeper than face-value
- Empowering the patient through active decisionmaking and participation in their <u>own</u> care
- Applying a Bio-Psycho-Social approach
- Incorporating a team working towards best patient outcomes
- Respecting that they have their own views on what's best for them
- Helping them define their own values and priorities in life



#### **RACGP publication:**

**Australian Family Physician** 



#### **Motivational interviewing techniques**

*Facilitating behaviour change in the general practice setting* <u>Volume 41, No.9, September 2012</u> Pages 660-667



### **MOTIVATIONAL INTERVIEWING TECHNIQUES**

## "RULE"

Resist the righting reflex
Understand the patient's own motivations
Listen with empathy
Empower the patient.

Express empathy Develop discrepancy Roll with resistance Support self efficacy



### COACH vs EXPERT APPROACH using MI techniques







When we help **ourselves**, we find moments of **happiness**.

When we help **others**, we find lasting **fulfillment**.

- Simon Sinek





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