

## Diabetes Alliance clinic requirements for GP practices (COVID-19 physical distance restrictions in place) Is there a minimum 20 sqm\* clinic room available at the practice to be used for Alliance appointments? NO YES Alliance Clinic unable to **Alliance Clinic can progress** progress via via FACE TO FACE model. usual Face to Face model Consider Practice should liaise with alternative Alliance Admin, arrange Telehealth patient appointments and model. complete required paperwork. Is there access to internet/video camera/smart device/PC/laptop in the clinic room to be used for Alliance appointments? NO YES Is there access to Skype for Business on the smart Practice to check if they can device/PC/laptop to be used for Alliance obtain equipment and install appointments? prior to clinic OR liaise with Alliance for alternative options NO YES Has the practice completed a Skype Practice to confirm with trial with the Alliance team? their IT for access to Skype for Business weblink on equipment to be used for Alliance appointments NO YES Alliance clinic can progress Practice to advise Alliance of via TELEHEALTH model. suitable date/time for trial a minimum of 2 weeks prior to scheduled clinic date. Practice should liaise with Alliance Admin, arrange patient appointments and complete required paperwork.

<sup>\*</sup>One person per 4 square metres and capacity to keep 1.5 metres apart within the space.

NB. Additional space will be required if a carer or support person is to attend with a patient.



## **FACE TO FACE MODEL**

1. GP, Practice Nurse (PN), Patient, Endocrinologist & Diabetes Educator (DE) all in one room.

## **TELEHEALTH MODELS**

- 2. GP, PN and Patient in one room, Endocrinologist and DE both via Skype
- 3. GP, PN, Patient and Endocrinologist in one room, only DE via Skype
- 4. GP, Patient, Endocrinologist in one room, PN in another room and DE both via Skype
- 5. GP and Patient in one room, PN in another room, Endocrinologist and DE all via Skype
- 6. GP and PN in one room, Patient (OR Patient and Carer) at home, Endocrinologist and DE in another room all via Skype