

Telehealth in Allied Health

TELEHEALTH ACCESS, HELPDESK & EQUIPMENT

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March, 2022

HNECC PHN ACKNOWLEDGES THE TRADITIONAL OWNERS & CUSTODIANS OF THE
LAND THAT WE LIVE & WORK ON AS THE FIRST PEOPLE OF THIS COUNTRY.



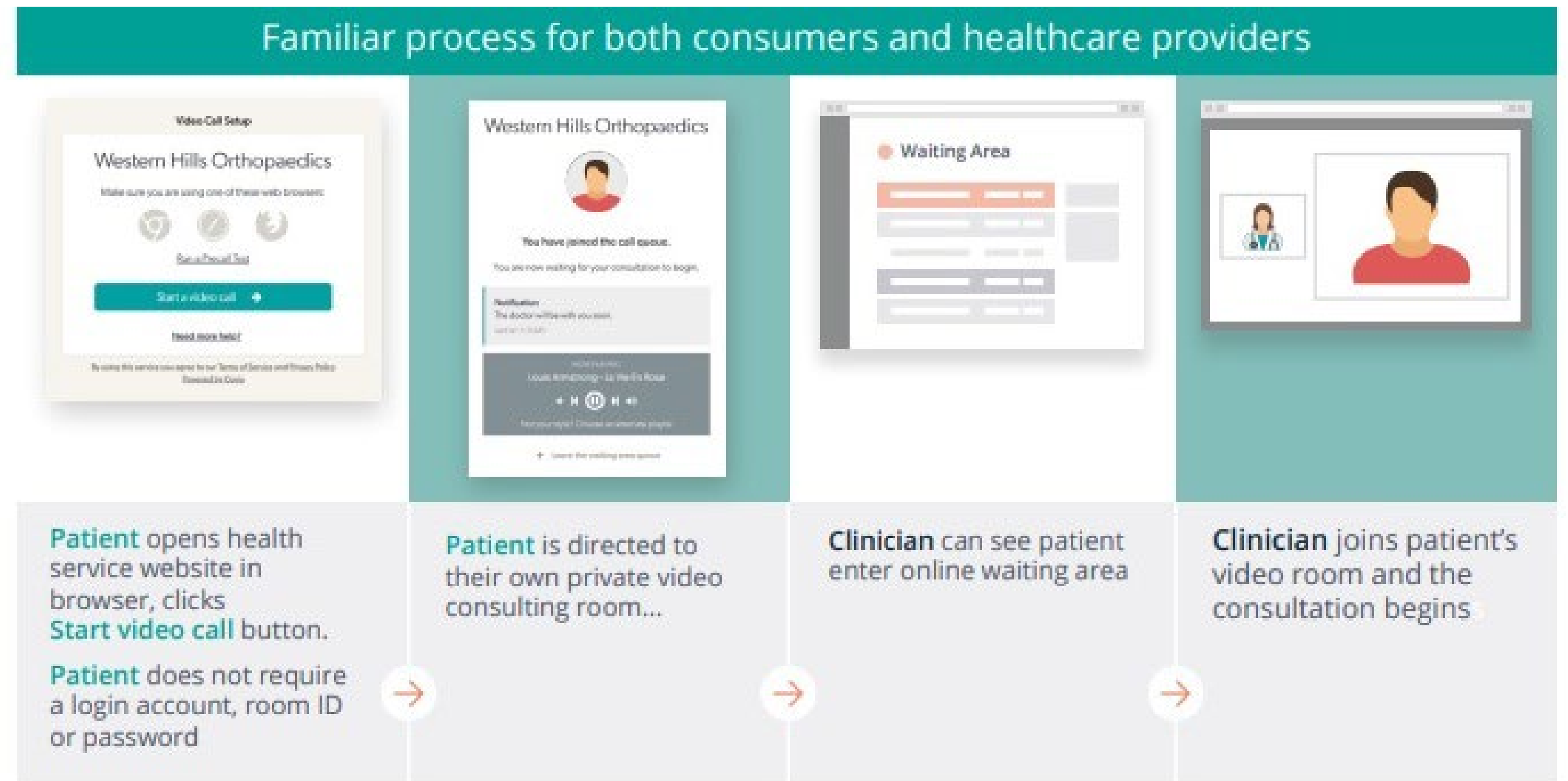
THE PHN STRATEGY

- Fair and equitable access to systems and equipment for Primary Health Care
- PHN promotion of one safe, secure system only
- Continue to advocate for access to all Primary Health Care providers for Telehealth
- Continue to advocate subsidised access to Video Call system for all Primary Health Care providers
- Continue to work with both LHD's in HNECC footprint to identify efficiency gains around system access



TELEHEALTH ACCESS

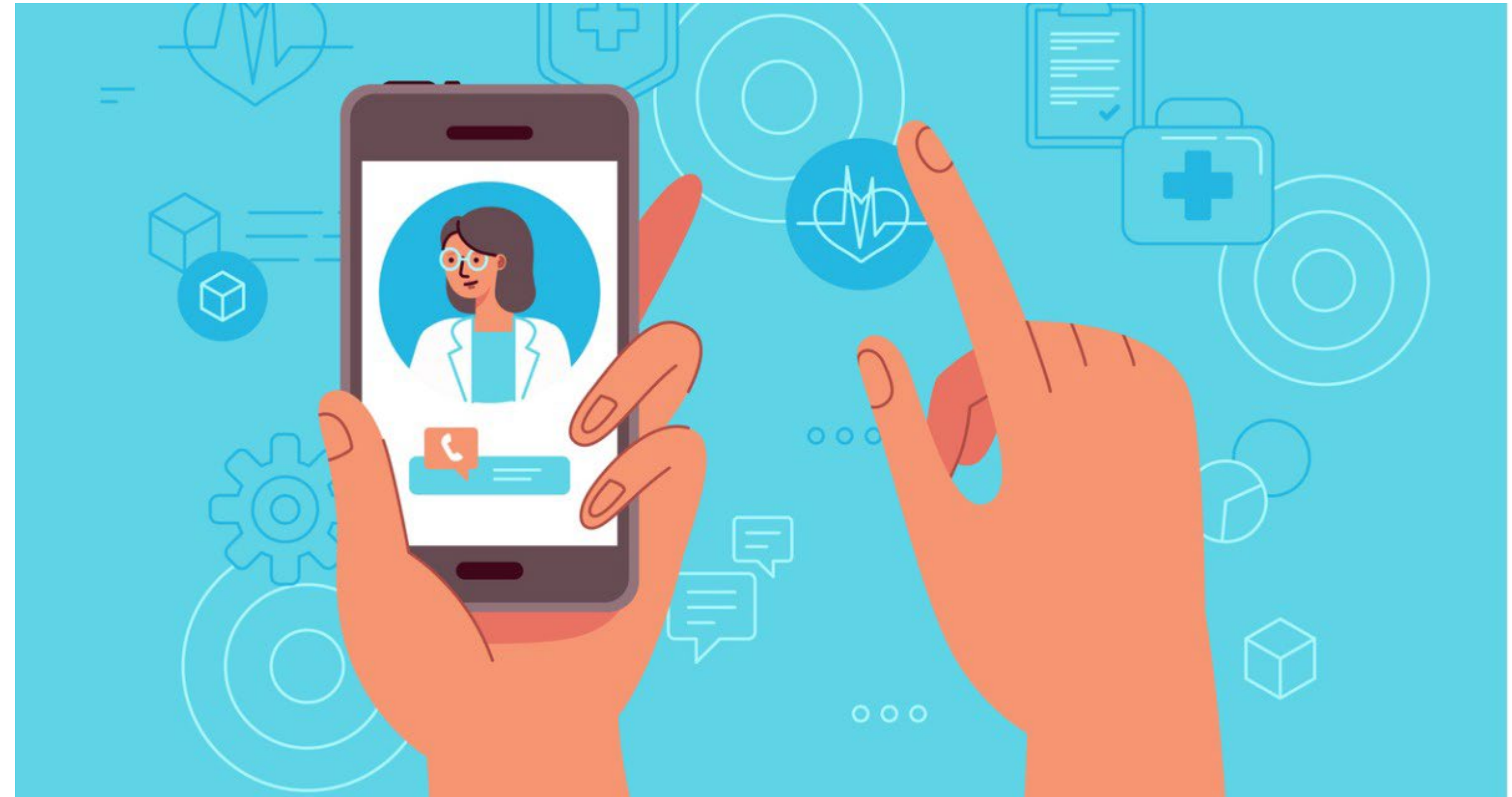
- Aimed at those without access to video conferencing software
- Video Call application by HeathDirect
- Funded by Commonwealth govt.
- Funded to June 2022 (at this stage)
- Features include:
 - Waiting Room
 - Meeting Room
 - Works with a variety of technology



Video Call workflow suits both Patients and Clinicians

TELEHEALTH ACCESS

- Email: telehealth@thephn.com.au
- Registration form sent by PHN
- Training / Marketing material for Clinicians and Patients
- Current usage:
 - 110 Clinics
 - 460 Clinicians



TELEHEALTH HELP DESK

- Help Desk Number - **1300 500 000**
- Quote: **HNECC – Telehealth (Health Direct)**
- Setup with our MSP
- Pre-purchased support hours
- Aimed at those without access to support for Telehealth
- IT support to triage issue and resolve if possible
- Or work with your IT provider if necessary



Telehealth Cart Supplied to Aged Care as part of Covid-19 response

TELEHEALTH EQUIPMENT



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Questions

TELEHEALTH IN ALLIED HEALTH

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