

COVID-19 Vaccine Rollout: Quick Update for General Practice

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July 2021

 COVID-19
VACCINATION
Safe. Effective. Free.

Frequently Asked Questions

Recent Rollout Changes

PFIZER EOI

Q: My practice submitted an EOI to commence with Pfizer vaccine,
can you give me an update?

PFIZER EOI

ANSWERS:

- Department of Health selected 3 groups for July commencement.
- Practices who weren't selected in July groups are ELIGIBLE
- As supply increases, Department will progressively onboard remaining practices (over coming months)
- To submit an EOI visit our website www.thephn.com.au
COVID-1 QUICK GUIDE GP JULY 2021

ATAGI & ASTRAZENECA

Q: What are the changes in ATAGI recommendations for COVID-19
AstraZeneca Vaccine?

ATAGI & ASTRAZENECA

ANSWERS

- 17th June ATAGI advice updated recommending AstraZeneca for patients 60+yrs
- 13th July ATAGI Statement on dose intervals for AstraZeneca vaccine in COVID outbreak context

ELIGIBILITY CHECKER & VACCINE CLINIC FINDER

Q: My practice details are incorrect / missing from the Vaccine Clinic Finder directory, how can this be fixed?

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ELIGIBILITY

Q: Who is currently eligible for a COVID 19 vaccine and which one are they eligible for?

ELIGIBILITY

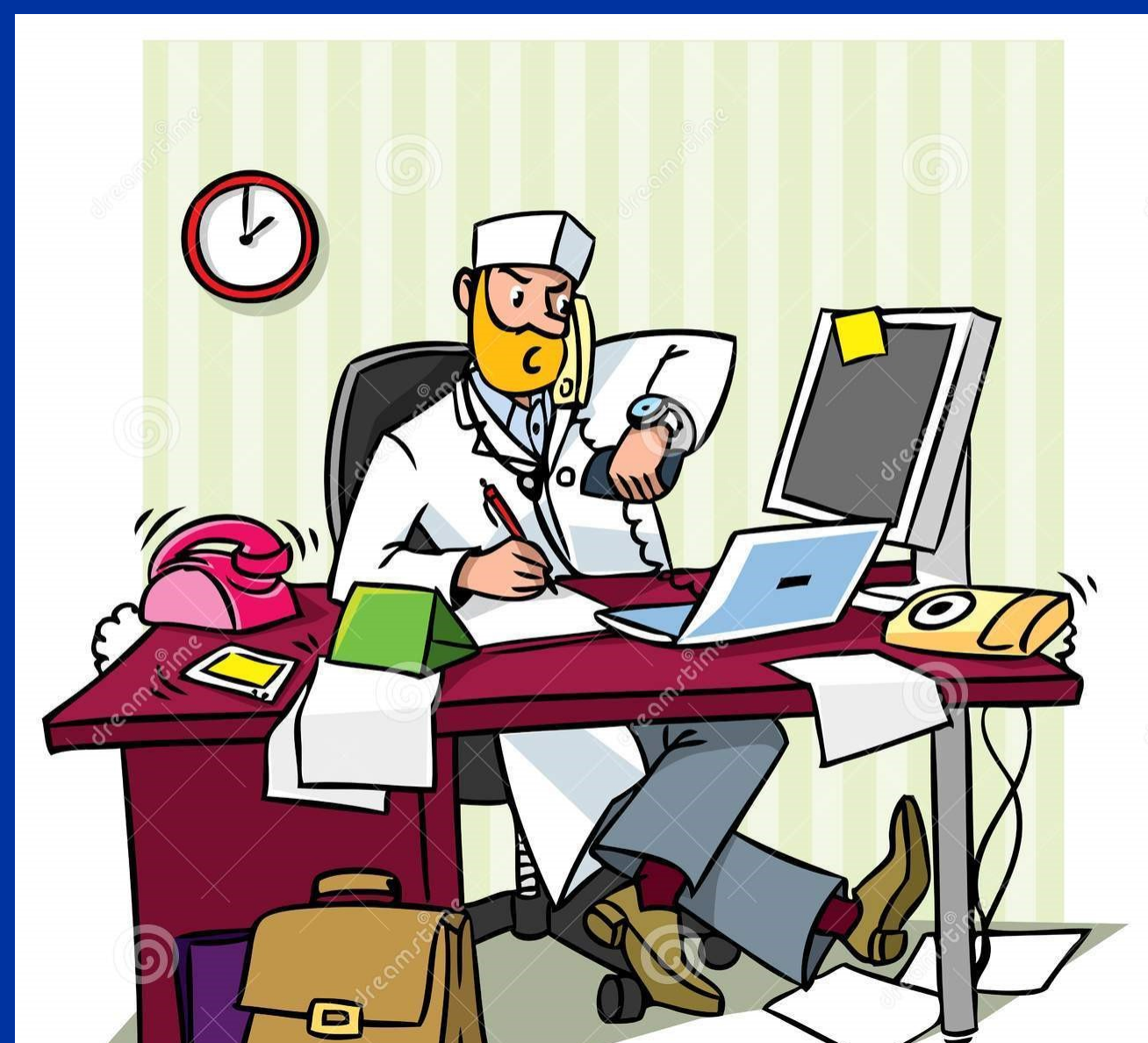
ANSWERS

- Provider Bulletin – 13th July Page 2
- Eligibility Checker if unsure
- Health Pathways source of truth!

ELIGIBILITY CHECKER & VACCINE CLINIC FINDER

ANSWERS

- The Department of Health / HealthDirect manage ALL clinic finder listing information.
- The PHN can communicate requested corrections to the Department on your behalf.
- Email vaccine@thephn.com.au with your updates.



When you've explained something at work for the 13th time and they still don't understand...



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What the PHN Can Control

- Access to Department of Health Information and Updates
- Clinical Health Pathways and Patient Resources
- General Practice guides/checklists/toolkits

A logo for COVID-19 vaccination. It features the text "COVID-19" in blue and "VACCINATION" in white, with a large orange checkmark to the left. Below the text, it says "Safe. Effective. Free." in a smaller font.

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What the PHN Cannot Control

- EOI - Approval or Selection of sites, commencement dates
- Weekly vaccine dose allocations
- Timing of media releases and rollout change announcements.
- Errors with Vaccine Clinic Finder practice details

The logo for COVID-19 vaccination, featuring the text "COVID-19" in blue and "VACCINATION" in white, with a large orange checkmark to the left. Below the text, the phrase "Safe. Effective. Free." is written in a smaller font.

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WE ARE HERE TO HELP

- The PHN Team are here to help you and your practice.
- We understand and genuinely empathise with what you're all experiencing.
- We think you're doing a fantastic job!

The logo for COVID-19 Vaccination, featuring the words "COVID-19" and "VACCINATION" stacked vertically. A large orange checkmark is positioned to the left of the text. Below the main text, the words "Safe. Effective. Free." are written in a smaller font.

COVID-19
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HELP US HELP YOU

- Vaccine@thephn.com.au for specific questions.
- Distribute throughout you whole team - Provider Bulletins, PHN emails and newsletters.
- Check the email addresses you provided with your original EOI – are they correct?
- Visit Health Pathways sites regularly. All information eligibility and referral, localised.



FOR MORE INFORMATION

Visit our website
www.thephn.com.au

Visit Health Pathways
www.centralcoast.healthpathways.org.au
www.hne.communityhealthpathways.org



PRIMARY
HEALTH
NETWORK

Central Coast NSW
HealthPathways



Hunter New England



COVID-19 Vaccine Rollout: Central Coast and HNE HealthPathways Update

WE ACKNOWLEDGE THE TRADITIONAL OWNERS & CUSTODIANS OF THE LAND THAT WE LIVE & WORK ON AS THE FIRST PEOPLE OF THIS COUNTRY.

HNECCPHN.COM.AU

Healthy People, Healthy Communities



HEALTHPATHWAYS AND PATIENT INFO LOGIN DETAILS

Hunter New England



Hunter New England

<https://hne.communityhealthpathways.org/>

Username: hnehealth

Password: p1thw1ys

Central Coast

Central Coast NSW

HealthPathways

- <https://centralcoast.healthpathways.org.au>

- Username: centralcoast

- Password: 1connect



<http://patientinfo.org.au/>

No password required



<https://www.ccpatientinfo.org.au/>

No password required



Where to find roll-out information

The screenshot shows the Hunter New England HealthPathways website. The header includes 'Central Coast NSW HealthPathways' and 'Community HealthPathways Hunter New England'. A search bar is at the top left. A left-hand navigation menu lists various COVID-19 topics, with 'COVID-19 Vaccination' highlighted in yellow. The main content area is titled 'COVID-19 Vaccination' and features a sub-section 'In This Section' which lists 'COVID-19 Vaccination Information', 'COVID-19 Vaccination Procedure', and 'Preparing for COVID-19 Vaccination'. A yellow arrow points from the 'COVID-19 Vaccination Information' link in the 'In This Section' list to the right-hand panel.

COVID-19 Vaccination Information

Last updated: see each section below

See also [COVID-19 Vaccination Procedure](#).

Education

- Australian Government Department of Health – [COVID-19 Vaccine Training Program](#) [Training for all immunisation providers of the COVID-19 vaccines]
- Australasian Society of Clinical Immunology and Allergy (ASCIA) – [ASCIA Anaphylaxis E-training for Health Professionals 2021](#)
- Health Education and Training – [Vaccine Storage and Cold Chain Management](#)
- NPS MedicineWise – [Sharing Knowledge About Immunisation](#)

Health professional resources

- Vaccine information:
 - [General COVID-19 vaccine information](#)
 - [AstraZeneca vaccine information](#)
 - [Pfizer vaccine information](#)
- [Consent information](#)
- [Roll-out](#) and [practice preparation information](#)
- [Online reporting and vaccine ordering](#)
- Adverse events information:
 - [Myocarditis and pericarditis](#)
 - [Thrombosis with thrombocytopenia syndrome \(TTS\)](#)
 - [Other adverse events](#)
 - [Vaccine safety surveillance](#)

For adverse event reporting, see Vaccination Referrals and Advice ([COVID-19 Vaccination Referrals and Advice, 891089.htm](#)).

- Specific patient groups:
 - [Aboriginal and Torres Strait Islander peoples](#)
 - [Aged care information](#)
 - [Allergy, immunodeficiency, and autoimmunity](#)
 - [Bleeding, clotting, and haematology conditions](#)
 - [Cancer](#)
 - [Chronic liver disease](#)
 - [Disability care information](#)
 - [Palliative care](#)
 - [Pregnancy and breastfeeding](#)
 - [Respiratory diseases](#)
 - [Rheumatic and musculoskeletal diseases](#)
 - [Surgery](#)
 - [Travel](#)
- [Shared decision-making resources](#)

Patient resources

- [COVID-19 Restriction Checker](#) – find out what you can and can't do in your state or territory.
- To check if you are eligible to book a COVID-19 vaccination, visit the [Vaccine Eligibility Checker](#) website and follow the prompts.
 - If you are eligible to receive the vaccine, a booking link will appear on completion of the survey linking to a Vaccine Clinic Finder.

Where to find roll-out vaccine referral information

Central Coast NSW

HealthPathways

COVID-19 Referrals

Last updated: 7 July 2021

See also [COVID-19 Initial Assessment and Management](#).

+ Urgent assessment

+ Testing

+ Vaccination

- To refer patients for vaccination, use the [Vaccine Eligibility Checker](#) to confirm eligibility and identify vaccination provider locations. Advise the patient to make a booking using the [Vaccine Eligibility Checker](#).
 - CCLHD COVID-19 Vaccination Clinics**
Advise the patient to make a booking using the [Vaccine Eligibility Checker](#).
 - [CCLHD COVID-19 Vaccination Clinics](#)
 - To request an alternative vaccine, follow the below CCLHD and NSW Health processes:
 - [CCLHD COVID-19 Vaccination Program: Instructions for Requesting an Alternative Vaccine](#) [medical officer instructions]
 - [Request for Alternative Vaccine](#) [Patient information sheet and vaccine form]
 - [Recommendation to Receive the Pfizer \(Comirnaty\) COVID-19 Vaccine](#) [form]
 - Central Coast Respiratory Clinic - COVID-19 Vaccination**
Advise the patient to make a booking using the [Vaccine Eligibility Checker](#) or directly with the provider:
 - [Central Coast Respiratory Clinic - COVID-19 Vaccination](#).
- Phone the [NSW Immunisation Specialist Service \(NSWISS\)](#) on **1800-679-477** for:
 - clinical advice and support about vaccination of patients with complex or unusual medical backgrounds.
 - investigation or management advice when patients have had an adverse event following immunisation.
- Contact the [Public Health Unit](#):
 - for advice about specific vaccination or patient concerns.
 - to discuss infection control risk.
- For advice about cold chain breaches, phone the [National Vaccine Operation Centre \(VOC\)](#) on **1800-318-208**.
- For adverse event reporting:
 - See [NSW Health Reporting Requirements](#) to report a serious or unexpected adverse event to vaccination.
 - Contact the Therapeutic Goods Administration (TGA) for non-serious and expected adverse events, ensuring patient consent prior to reporting:
 - via the online [Adverse Event Reporting Portal](#).
 - in writing, using the [AEFI reporting form](#). Post or email the form to the [Therapeutic Goods Administration \(TGA\)](#).
 - Note that patients can self-report non-serious and expected adverse events directly using either method.

+ Notification

+ Advice



Community
HealthPathways

Hunter New England

COVID-19 Vaccination Referrals and Advice

Last updated: 15 July 2021

- Vaccination referrals

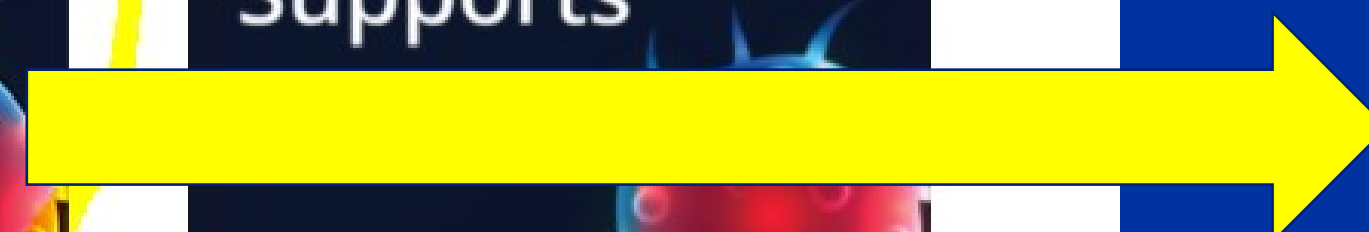
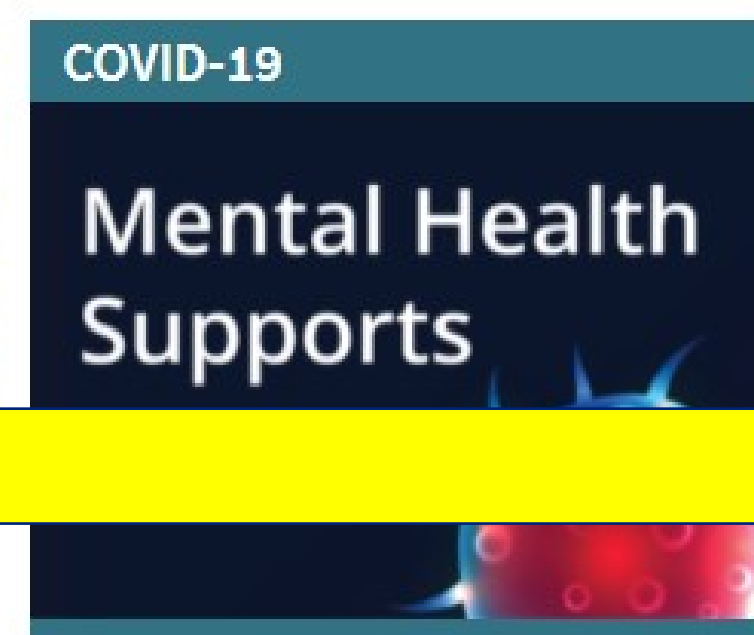
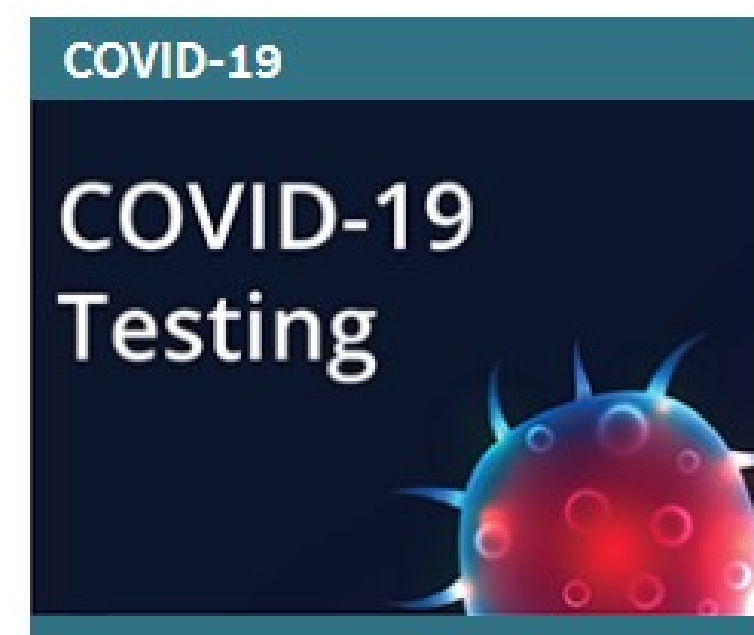
- To refer patients for vaccination, use the [Vaccine Eligibility Checker](#) to confirm eligibility and identify the closest vaccination location.
- Refer patients aged > 60 years with [indications for Pfizer vaccine](#) to an [HNE LHD vaccination hub](#) by emailing HNELHD-COVIDClinicBookingChange@health.nsw.gov.au with the subject header "COMMUNITY GP - PATIENT BOOKING REFERRAL", and either:
 - Include indication for vaccination with Pfizer (Comirnaty) in preference to AstraZeneca (ChAdOx1-S) or
 - Attach a completed [Recommendation to Receive the Pfizer \(Comirnaty\) COVID-19 Vaccine form](#)
- For Residential Aged Care Facilities (RACFs) seeking staff vaccination, advise that RACF Management need to email Elizabeth.Grist@health.nsw.gov.au (non-secure) requesting return contact regarding RACF staff vaccination. The COVID Vaccination Program Operational Manager will contact the RACF Manager to make arrangements based on location and numbers of staff.

+ Vaccination advice

+ Adverse event reporting

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AND CENTRAL COAST
An Australian Government Initiative



COVID-19 Vaccines

[COVID-19 Restriction Checker](#) – find out what you can and can't do in your state or territory.

To check if you are eligible to book a COVID-19 vaccination, visit the [Vaccine Eligibility Checker](#) website and follow the prompts. 🇺🇸

- If you are eligible to receive the vaccine, a booking link will appear on completion of the survey linking to a Vaccine Clinic Finder.
- If you are not yet eligible, you can choose to register to be notified when the vaccine is available to you.

Patient preparation and consent

- Australian Government Department of Health:
 - [When Will I Get a COVID-19 Vaccine?](#) – Learn about the COVID-19 vaccination program phases and priority groups.
 - [What Should I Do Before I Get Vaccinated for COVID-19?](#) – Find out what you can do to be ready for your COVID-19 vaccine.
 - [COVID-19 Vaccination – Getting Ready for the Vaccination: Easy Read](#)
 - [COVID-19 Vaccination – Preparing for COVID-19 Vaccination](#) [patient factsheet]
 - [COVID-19 Vaccination – Consent Form for COVID-19 Vaccination](#)
- Services Australia – [Get Ready for the COVID-19 Vaccine Rollout](#) [video] – There are three things you can do now to get ready for the COVID-19 vaccine rollout.

Vaccine information

- Therapeutic Goods Administration (TGA):
 - [COMIRNATY COVID-19 Vaccine](#) – Consumer Medicine Information about the Pfizer vaccine, including list of ingredients.
 - [AstraZeneca COVID-19 Vaccine](#) – Consumer Medicine Information about the AstraZeneca vaccine, including list of ingredients.
- Australian Government Department of Health:
 - [COVID-19 Vaccine Information in Your Language](#) 🇺🇸
 - [COVID-19 Vaccines](#) – The latest news and information about COVID-19 vaccines in Australia.
 - [COVID-19 Vaccination: Easy Read Resources](#) – Fact sheets about COVID-19 vaccines in Easy Read format.
 - [COVID-19 Vaccination: Videos – Auslan](#) [video]
 - [Which COVID-19 Vaccine will I Receive?](#) – Learn about COVID-19 vaccines approved for use in Australia

Clotting disorder information

Australian Government Department of Health:

- [Joint Statement From ATAGI and THANZ on Thrombosis With Thrombocytopenia Syndrome \(TTS\) and the Use of COVID-19 Vaccine AstraZeneca](#) [23 May 2021]
- [ATAGI Statement on AstraZeneca Vaccine in Response to New Vaccine Safety Concerns](#) [8 April 2021]
- [Joint Statement on COVID-19 AstraZeneca Vaccine Advice from ATAGI](#) – A joint statement from Professor Brendan Murphy, Department of Health Secretary, and Professor Paul Kelly, Australian Government Chief Medical Officer [8 April 2021]
- [COVID-19 Vaccination: Weighing Up the Potential Benefits Against Risk of Harm from COVID-19 Vaccine AstraZeneca](#)
- [Patient Information Sheet on AstraZeneca COVID-19 Vaccine and Thrombosis with Thrombocytopenia Syndrome \(TTS\)](#)

Vaccine information for residential aged care

Australian Government Department of Health:

- [Frequently Asked Questions for the COVID-19 Vaccines in Residential Aged Care](#)
- [What to Expect on COVID-19 Vaccination Day at Your Residential Aged Care Facility](#)
- [COVID-19 Vaccination Decision Guide for Frail Older People, Including Those in Residential Aged Care Facilities](#)
- [COVID-19 Vaccination – Aged Care Vaccination Rollout – Update for Residents and Families](#)

Specific populations

- Australian Government Department of Health:
 - [COVID-19 Vaccination Decision Guide for Women who are Pregnant, Breastfeeding, or Planning Pregnancy](#)
 - [Joint Statement Between RANZCOG and ATAGI About COVID-19 Vaccination for Pregnant Women](#)
 - [COVID-19 Vaccination Decision Guide for Frail Older People, Including Those in Residential Aged Care Facilities](#)
 - [COVID-19 Vaccination – Shared Decision Making Guide for People Receiving Palliative Care or End-of-Life Care](#)
 - [COVID-19 Vaccination Decision Guide for People with Immunocompromise](#)
 - [COVID-19 Vaccination Common Questions – Information for Aboriginal and Torres Strait Islander Peoples](#) 🇺🇸
 - [Information for Aboriginal and Torres Strait Islander Peoples About COVID-19 Vaccines](#) 🇺🇸