

Changes to Reporting

PHN EDUCATION SESSION

The HNECC PHN is implementing changes to reporting that will reduce the burden of reporting while still maintaining rigorous performance management to monitor key performance indicators and outcomes measurements in contracts.

This session will focus on Commissioned Services and outline the differences in reporting between where minimum data sets are used or not. The approach proposed to reporting aligns with the PHN Program Quality and Performance Framework which will allow HNECC to develop a stronger focus on KPIs that the Commonwealth use to assess PHN performance.

This session is an in-depth look at the changes to reporting that will come into effect from July 1 for new contracts and will be scaled to other programs where minimum data sets are not used.

The session will also introduce the YES Survey – the Patient Reported Experience Measurement tool used nationally to gain insights on patient experience.

SPEAKER: **Amanda Martin**, Manager Commissioned Services, HNECC PHN

WHO: **HNECC PHN Service Providers**

WHEN: **Thursday 25th May 2023, 1.00 pm – 2.00 pm**

WHERE: **Online via GoToWebinar**

RSVP: Please [CLICK HERE](#) to register