

## Changes to Reporting

PHN EDUCATION SESSION

The Hunter New England Central Coast Primary Health Network (HNECC PHN) continues to develop a level of maturity as a commissioner of healthcare services.

Following feedback from service providers, the HNECC PHN is implementing changes to reporting that will reduce the burden of reporting while still maintaining rigorous performance management to monitor key performance indicators and outcomes measurements in contracts.

The approach proposed also aligns with the PHN Quality and Performance Framework which will allow HNECC to develop a stronger focus on KPIs that the Commonwealth use to assess PHN performance.

Once successfully implemented in a small number of contracts, it is anticipated that most mental health programs will adopt a similar approach and the methodology would then be scaled to other programs where minimum data sets are used. This is expected to occur over time, and as contracts are renewed.

In this session commissioned service providers will gain insights into what changes are expected and when they will come into effect.

SPEAKERS: Amanda Martin, Manager Commissioned Services

WHO: HNECC PHN Service Providers

WHEN: Thursday 2<sup>nd</sup> March 2023, 1.00 pm - 1.30 pm

WHERE: Online via GoToWebinar

RSVP: Please CLICK HERE to register

