



MasterMind

Professional Networks for General Practice

Quality referrals delivered securely
eReferral SeNT every time



Journey of a BPAC SeNT eReferral

PHN EDUCATION SESSION

Please join us for an education session on the SeNT eReferral system. The webinar will showcase the recent enhancements made to SeNT and highlight the patient and practice benefits of the SeNT eReferral system. A representative from the Local Health District will be joining the webinar to give an overview of the referral management and triage process at the LHD once an eReferral is received.

The presentation will focus on the following issues:

- Overview of SeNT eReferral and the latest enhancements
- Patient benefits of using the SeNT eReferral system
- Information about the referral management process at the Hunter New England Local Health District
- Overview of RIMS and the advantages of sending an eReferral vs Fax in terms of searchability
- Benefits of providing information to improve the triage process and improve patient experience
- An Overview of a Private Referral Journey

SPEAKERS: **Hannah Jenkins** (Digital Health Officer, HNECCPHN)

Peter Mullen (Digital Health Officer, HNECC PHN)

Ruth Toneguzzi (Clinical Coordinator – Contact Centre (incl Referral Management, John Hunter Hospital Outpatient Services))

WHO: **General Practitioners, Practice Managers, Nurses, Aboriginal Health Practitioners**

WHEN: **Tuesday 5th April 2022, 1.00 pm – 1.30 pm**

WHERE: **Online via GoToWebinar**

RSVP: **Please [click here](#) to register**

NOTE: A video recording of the presentation will be available to be viewed following the session at <https://thephn.com.au/education-resources>