



Privacy in your Practice. Why have Privacy breaches increased and what you should do?

PHN EDUCATION SESSION

Protecting patient privacy and confidentiality pertaining to medical records and health information is essential, and as a member of the practice team, you need to ensure that you adhere to legislation outlining privacy. Breaches of privacy have increased during COVID.

This privacy refresher presented by Angela Mason-Lynch from AVANT will cover some “real” examples of breaches of privacy, including:

- staff accessing records and using the information for a friend
- emails sent to the incorrect email address or an email address that was not approved
- mail sent with information about another patient being included

SPEAKER: **Angela Mason-Lynch** has extensive experience managing practices of various disciplines and size. A past State and National AAPM President, Fellow, Life Member & Certified Practice Manager. Angela has experience as an accreditation surveyor and an assessor and trainer for University of New England Partnerships, she is also a Registered Nurse.



WHO: Receptionists / Administration, Practice Managers and Medical Practice Assistants

WHEN: Thursday 2nd December 2021, 6.00 pm – 7.00 pm

WHERE: Via GoToWebinar

RSVP: Please [click here](#) to register

NOTE: Your name & organisation will be shared with Avant post-event