

## WORKING WITH A RECRUITMENT AGENCY

With Jessica Fryett-Tigges "12 years of GP recruitment experience"

## CHALLENGES FOR PRACTICES IN THE HUNTER NEW ENGLAND AREA

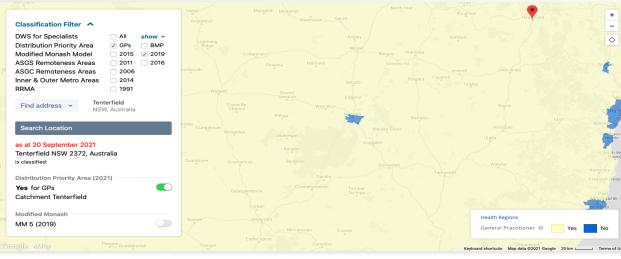
- District of Priority Need is widely available across Hunter New England
- Classified between rural and regional
- Eligible for training programs for International MG's who are still on their 10year moratorium.
- <u>Goal:</u> Attracting VR GP's (that hold Fellowship who can potentially Supervise.
- Also, General Registrants who want to move towards General Practice who have previous GP experience or Australian hospital experience.



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#### **Health Workforce Locator**

The Health Workforce Locator shows you which health workforce classifications and incentives apply in different areas of Australia.



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## BENEFITS OF WORKING WITH A RECRUITER/S



Creating an external relationship of a professional who is looking after your job vacancy requests.



Utilizing and accessing Inside knowledge and insight on the current market.



Extending your reach of candidates - platforms, databases and potentially accessing passive job seeking Doctors.

# HOW TO BUILD A RELATIONSHIP WITH A RECRUITER/S

Establish	Establish a strong relationship (same as the other professionals that manage your affairs such as a lawyer, real estate agent, mortgage broker etc)
• • • • • • • • • • • • • • • • • • •	
Get	Get to know them a little and put them in touch with a long-standing member of the team who is responsible for recruitment within the practice (Manager or Principle)
<b>↓</b>	
Aim	Aim: You want to be at the forefront of their mind when they get new candidates
<b>↓</b>	
Keep in	Keep-in-touch by email, mobile, phone, text, Whatsapp on a weekly/fortnightly basis. Please don't Fax!!!
<b>↓</b>	
Provide Information	Provide and attach information on the practice so that they can build a profile on your clinic.
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Go into details	Go into details about the job/practice/work environment/earning capacity and remuneration figures (rough ball-park) to give an idea of the potential.
Terms of Business	Read ad check through the the terms of business and make sure both parties are happy with the agreement.
Work together	Work with a few select agents! not every man and his dog - recruiters will pick up on the lack exclusivity.

# SIGNS OF A GOOD RECRUITMENT AGENT:



Knowledge: On the market and the local area

Expertise: Do they know their stuff?

<u>Time:</u> how much time they have been in the job and how much time they give to you.

How much they listen to you. Some recruiters like to talk!

Following up and getting back to you. So that everyone knows where they stand.

<u>Always considering your clinic</u> for new candidates if you are actively or passively looking

<u>Background Checks</u> references, AHPRA rego, past patient reviews etc

### WHAT TO INCLUDE IN YOUR INFORMATION FOR THE RECRUITER

- Go into details about the job/practice/work environment/figures
- Where is the practice? Location, patient access, transport, what is nice to do on their lunch break, what areas would a Doctor consider living if not too close by?
- What are the consult rooms like? Modern, window, natural light etc
- What sort of practice is it? Corporate, Family Practice, Doctor owned, Solo practice
- How many Doctors, how many Male and Females Doctors and what PTE or FTE are they working?
- Staff: Talk about Nurse support and reception staff
- The team dynamic, social, fun, what day to day looks like
- Unique Selling Points what makes your practice stand out from the crowd





## EXTRA INFORMATION THAT GP CANDIDATES WANT TO KNOW:

Flexibility of Hours – appeals for families and working Mums. Shifts: Are weekend shifts available? are they essential to be worked on a shared roster? After hours on call, aged care visits?

Billing Type (bulk, private or mixed and what ratio is private/bulk)

Staff and the team: friendly, longstanding, who is who

Site Visit or Virtual Tour: Invite the Doctor to come for a visit to get a feel for it or if not offer a virtual tour of the clinic. Principles: Who are they and what is the history? Will they retire soon or do they want to slow down? What opportunities might be ahead of them in this regard?

Training and Educating, Registrar training, taking turns to present clinical case topics

### RECRUITER CONTRACTS & TERMS OF BUSINESS

- Corporate Vs. Boutique Agencies
- Flexible payment options to help the GP settle into the clinic
- Temp to Perm arrangement for the candidate



# GP CONTRACTS NEED TO BE FLEXIBLE AND ATTRACTIVE

- The ultimate request from a GP candidate "no contract" to be considered: we get this from time to time VR GP's don't like to be locked in.
- Letters of Offer over lengthy contracts: Keep it simple and don't confuse with legal jargon.
- Partnership and associate considerations: For the Gp's that are looking for the next step in their career progression.
- More than the percentage: Income Guarentee of \$150 for the first 3 months or 6 reassures GP's.
- Rough Ball park on remuneration:
- Fostering Educators so they can train the juniors or registrars
- Marketing individuals on their sub-specialities.

# EMPLOYING AN INTERNATIONAL MEDICAL GRADUATE:

- Challenges:
- 1. Supporting them through the supervision levels. Usually, 2 patients per hour for 6 months
- 2. Passing a PESCI with lack of site visit orientations.
- 3. Sometimes in certain situations sponsoring them on a 482 Visa/186 PR sponsorship.
- 4. helping them to settle into the area.
- 5. Practicing GP medicine in the Australian Context.

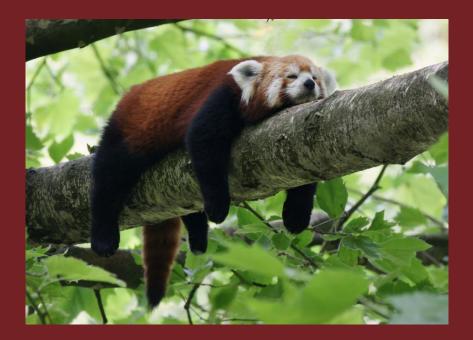
# EMPLOYING AN INTERNATIONAL MEDICAL GRADUATE:

- Benefits:
- 1. They can gain the Higher Medicare rebates through Training Programs to FRACGP.
- 2. Usually they are happy to sign a 4-5 Year service Agreement.
- 3. Spend more time with patients in the first six months of consulting whilst on level one supervision, this leads to close doctor/patient relationships.
- 4. Are willing to learn and are modulable to your style of practice.
- 5. Off-shore IMG's have up to date GP's experience and need to convert into the Australian Context.
- 6. On-shore IMG's usually have Australian Hospital experience and General Registration with GP experience form their home country.
- 7. Grants are available for training, supervision and development towards Fellowship.
- 8. Most can attempt their Fellowship exams after 12 months.
- 9. Multiple training programs available.

### RECRUITMENT PUT OFFS



Using too many agencies



Not providing enough information on the position

# IN CONCLUSION

We love helping medical centres find suitable Doctors for long standing relationships! Communication tips: keep in touch and provide as much info as you can so we can get to know you and SELL your practice.

Area, location and lifestyle - explore your community and what it has to offer Doctors We are here to help your bottom line and can be just as cost effective as endlessly advertising on Seek and getting no where.



# MY CONTACT DETAILS:



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Please Note: We can offer practices "pay as you go" Terms of Business for Doctors that we recruit. If you would like our assistance moving forward please contact us.