ePrescribing – Show Me The Buttons

September, 2021

WE ACKNOWLEDGE THE TRADITIONAL OWNERS & CUSTODIANS OF THE
LAND THAT WE LIVE & WORK ON AS THE FIRST PEOPLE OF THIS COUNTRY.

Healthy People, Healthy Communities

About the presenters

Dr Michelle Redford

- Studied at the University of Newcastle (upon Tyne, UK)
- GP and QI Lead at Blackbutt Doctors
- GP advisor to HNECC PHN
- Health and Wellbeing Ambassador parkrun Australia

Ben Wilkins

- ehealth coach Pty Ltd
- Accredited pharmacist
- Australian Digital Health Agency
- Pharmacy Board of Australia
- Hunter New England Local Health District
- Hunter Primary Care

My Health Record	Secure Messaging	Interoperability and Data Quality	Medicines Safety	Enhanced Models of Care	Workforce and Education	Driving Innovation
1.1 Realising the benefits of the My Health Record system	2.1 Enable secure exchange of clinical information	3.1. Clinical information exchange through interoperability	4.1 Nationally coordinated digital medicines program	5.1 Test bed and scaling up environments	6.1 Develop capabilities to deliver better health and care outcomes	7.1 Promote inclusiveness and equality of experience
1.1.1 My Health Record Expansion Program	2.1.1 National provider addressing service	3.1.1. National interoperability strategy	4.1.1 Digital medicines program blueprint	5.1.1 Digital health test bed framework	6.1.1 Supporting adoption by the health workforce	7.1.1 Addressing barriers to digital inclusion
1.1.2 Future use of the My Health Record	2.1.2 Standards-based secure messaging capability	3.1.2 Co-design standards and specifications	4.1.2 Electronic prescriptions	5.1.2 Embedding telehealth	6.1.2 Digital health embedded in training	7.1.2 Reliable and affordable connectivity for all Australians
1.1.3 Medical devices in the My Health Record	2.1.3 Nationally coordinated programs	3.1.3 Conformance, compliance and accreditation framework	4.1.3 Bests possible medicines list	5.1.3 End-of-life care	6.1.3 Digital health in national standards and accreditation	7.2 Fuel and accelerate healthcare innovation
1.2 Enable the safe and secure use of My Health Record system data	2.1.4 Improving experience by leveraging national infrastructure	3.1.4 Increasing digital maturity	4.1.4 National medicines data service	5.1.4 Chronic disease management		7.2.1 Innovation showcase
1.2.1 Secure use of My Health Record data	2.2 Make it easy for providers to participate	3.2 National health technology strategy	4.1.5 Medicines information for consumers	5.1.5 Residential aged care		7.2.2 Developer partner program
	2.2.1 National authentication and identification services	3.2.1 National health technology strategy	4.1.6 Medicines decision support tools	5.1.6 Children's Health Record		7.2.3 Digital health services endorsement framework
		3.3 Promote data quality	4.1.7 Enhance incident reporting capabilities	5.1.7 Emergency care		7.2.4 Health innovation exchange
		3.3.1 Enhance national data services	4.1.8 National Allergy Strategy			7.2.5 Partnerships with accelerators and incubators
		3.3.2 National health data governance	4.1.9 Real-time prescription monitoring			7.2.6 Development of design principles
						7.2.7 Support for app enablement

Reference:
National Digital Health Strategy & Framework for Action
https://www.digitalhealth.gov.au/about-us/national-digital-health-strategy-and-framework-for-action

A hot topic

What is electronic prescribing?

- Token (QR code) replaces paper script

- Send by email or SMS or print on plain paper

- Token enables access to the encrypted prescription in secure electronic Prescription Delivery Service (eRx or Medisecure)

- One token for each prescription item

- Scan at pharmacy to have item dispensed

- Single use - pharmacy software generates

  token for repeat

Point of clarity

Two types of legal prescriptions:

1. Paper → with a signature in ink by the prescriber
2. Electronic prescription → with inbuilt identifiers and security within conformant software that accesses a data set in the PDS and downloads the legal form of the prescription

✓ Paper is one LEGAL DOCUMENT
(on paper, signature in ink)

✓ Token and ASL are the SAME LEGAL DOCUMENT
(with conformant software, linked to eRx/Medisecure, with HPI-O / HPI-I / IHI and NASH PKI encryption)

Token is essential a 'colloquial hyperlink' to draw down the LEGAL form of the prescription

Paper Prescription Repeat

Electronic Prescription Token Repeat

Electronic Prescription for AH

Amlodipine 10mg 30

Prescription Date 14 May 2020

2 Supplies Remaining

10Q73K38D8RRW2C85

Electronic Prescription for AH

Amlodipine 10mg 30

Prescription Date 14 May 2020

1 Supply Remaining

153K4J1A2048CD472

Point of clarity

Summary of COVID-19 regulatory changes

This information was last updated Wednesday 12 May 2021

The tables below provide a summary of the arrangements that are in place to enable pharmacists to support continuity of treatment (medicines) for patients during the COVID-19 pandemic.

PSA has prepared this information using the best and most up-to-date information that we have received. This is rapidly and constantly changing. We are in constant contact the Australian Government and the state and territory governments and will update this information regularly.

This information is a guide and should not be used as a substitute or replacement for review of regulation and legislative instruments.

On this page

Digital image prescriptions	Paperless transfer of prescriptions from prescribers to pharmacists to support COVID-19 telehealth consultations
Continued dispensing	A 'full supply' of an essential *Prescription Only Medicine* (S4) **without a prescription** in an emergency
Serious Shortage Substitution	Supply of alternative quantity and strength, or dose form of a medicine in shortage
Phone/fax order by prescriber	Urgent prescription ordered via phone/fax followed by hard-copy (known as 'owing prescription')
Emergency supply – '3 day rule'	Supply of a small quantity of an essential medicine **without a prescription** in an emergency

Digital image prescriptions ~ *(12 May 2021)* ︿

Digital image prescriptions are the paperless transfer of prescriptions from a prescriber to a pharmacist to support telehealth consultations during COVID-19.

This temporary measure during COVID-19 is supported through existing territory regulation, temporary state regulatory amendments, public health emergency orders and a PBS Special Arrangement.

*Digital image prescriptions are **NOT** examples of electronic prescriptions or electronic prescribing.* Electronic prescribing information is available at PSA's dedicated electronic prescriptions web page. Find out more at www.psa.org.au/ep

Prescriptions ineligible for supply as digital image prescriptions may be able to be supplied under other existing state and territory regulations – see phone/fax order by prescriber.

ACT	**NSW**	NT	QLD	SA	TAS	VIC	WA

|	Requirement for supply under PBS – Commonwealth legislation	Legality to supply – NSW regulation
Effective to	30 September 2021	29 September 2021
Effective from	20 March 2020	17 April 2020
Prescriber	• Creates a paper prescription during telehealth consultation, signed as normal or using valid digital signature • Provides patient's pharmacy with a digital image of the prescription via **fax, email** or **text message** • Must retain the (original) paper prescription (or a copy) for 2 years from date of prescription unless original prescription.	• The amendments to the *NSW Poisons and Therapeutic Goods Regulation 2008* to enable supply based on a digital image of a prescription **excludes** medication chart prescriptions (Reg 36A) • Prescription to include a **physical handwritten signature** • Transmission of image of prescription to patient's pharmacy from prescriber **cannot be via text message**
Pharmacist	• Can dispense and claim for the PBS item from the image • Must print out hardcopy of digital image prescription • Must retain the hardcopy for 2 years from date of supply • Repeats should be held in the pharmacy	• Printed hardcopy of the image-based prescription must be printed and endorsed as per usual • **Repeats** must be retained and supplied at original dispensing pharmacy and may not be returned to the patient or transferred to another pharmacy • A pharmacist cannot forward an image-based prescription to another pharmacist for dispensing. If a pharmacist cannot dispense a medicine on an image-based prescription, inform the prescriber so that the prescriber can send the image-based prescription to another pharmacist

[Pharmaceutical Benefits Scheme (PBS) | Extension to Image Based Prescription Special Arrangement](#)

All other rules regarding this interim arrangement such as keeping a copy of the prescription for two years will continue.

Medicines in Schedule 8 & Schedule 4 Appendix D in the Poisons Standard will continue to be **excluded** from this interim arrangement, *unless specifically permitted by relevant state or territory rules.*
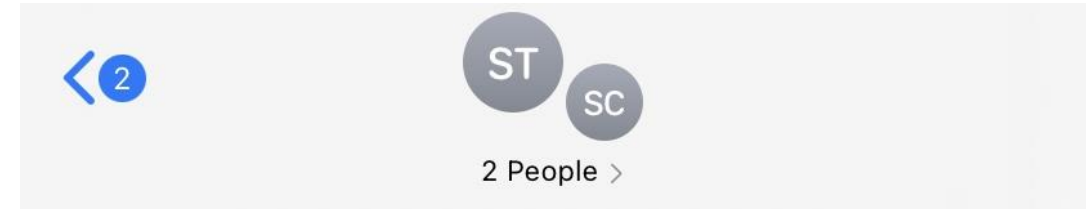
The paper form of a prescription includes the **image based prescriptions special arrangement to 30 September 2021** in States & Territories (except NT).

Example SMS
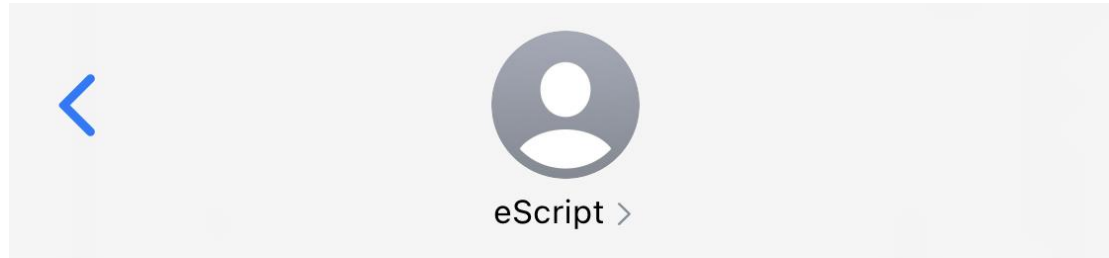
eScript >

Text Message
Today 14:17

Tap the link to view MR's
ePrescription for Paracetamol
120mg Chewable Tablet https://
ausscripts.erx.com.au/scripts/
2WF752PVBMNBGP35G3

2 People >

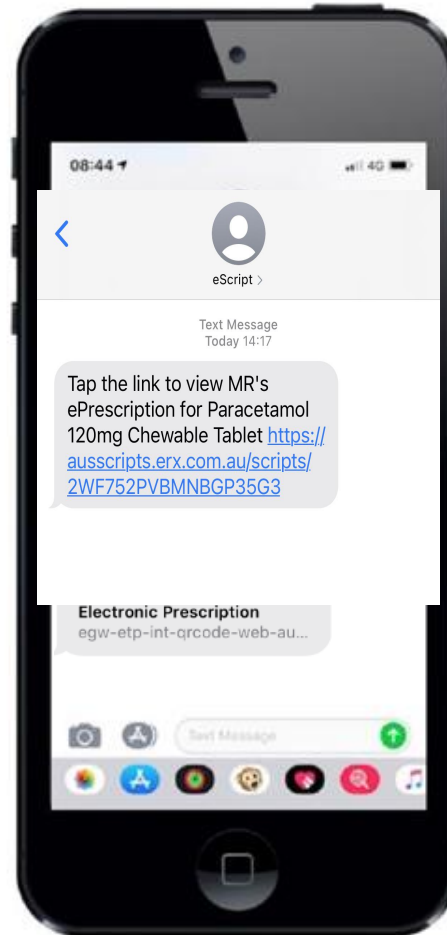iMessage
Yesterday 2:45 pm

Tap the link to view JH's
ePrescription for ....n Tab 1mg
LIGHT TAN Tab 1mg *LIGHT TAN*
https://ausscripts-
int.medisecure.com.au/scripts/
12323K0XF00503F
Found Test SoC medisecure token.
Same format as production versions

Electronic prescriptions – Token model

Example token

Electronic Prescription for AH

AMOXICILLIN CAP 500mg 20

Prescription Date 26 Feb 2020

1 Supply Remaining

21KR32136DHV3MCX

Copy Token

Delivered by eRx script exchange

acy and security of your personal information is important to us, and is protected by law. We need to collect this information so we can process and manage your applications and payments, and provide services to you. We only share your
parties where you have agreed, or where the law allows or requires it. For more information, go to servicesaustralia.gov.au/privacy

11:11

AA 🔒 ausscripts-int.medisecure.com.au ↻

Electronic Prescription for JH

Coumadin Tab 1mg *LIGHT TAN* - Qty 50

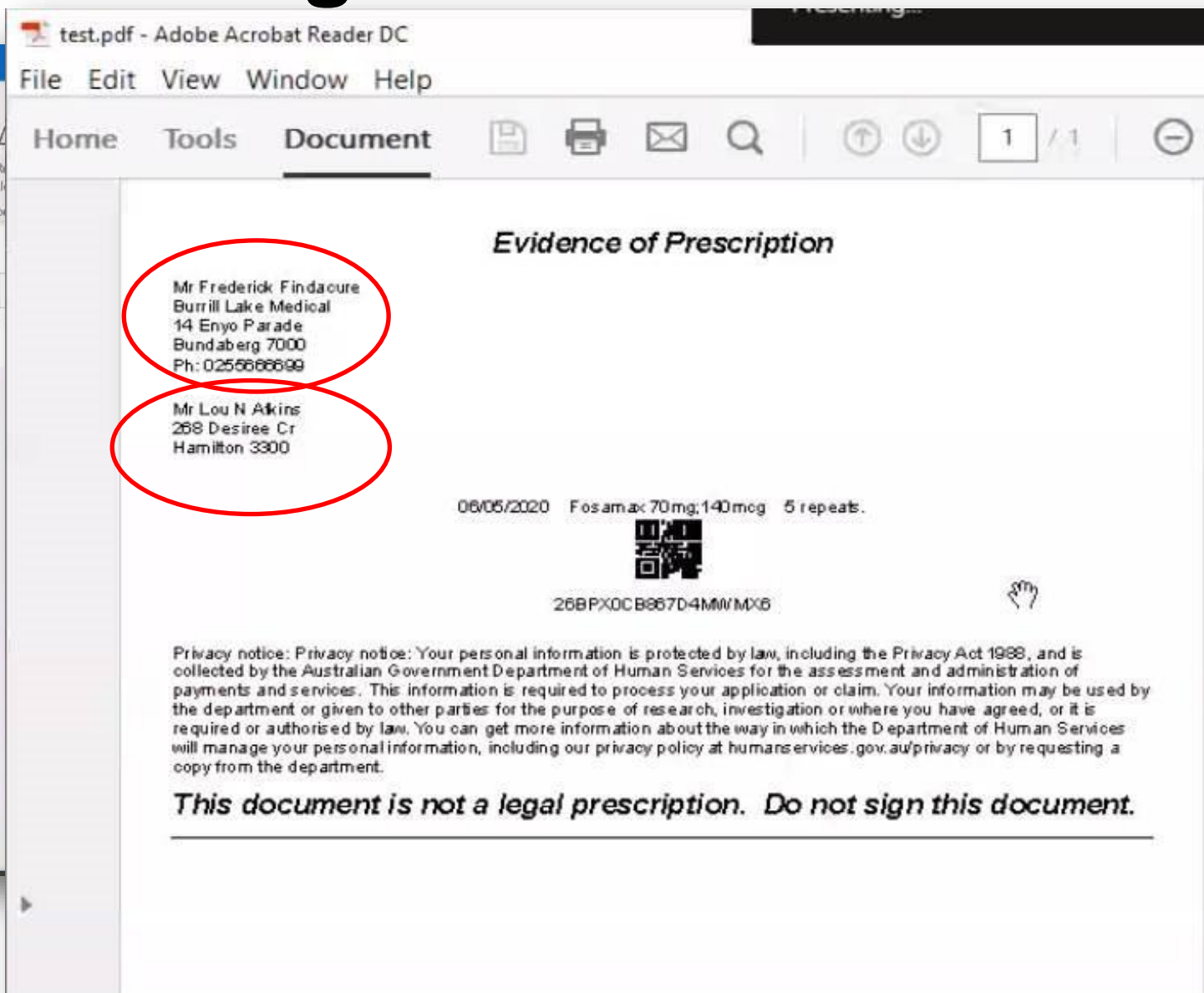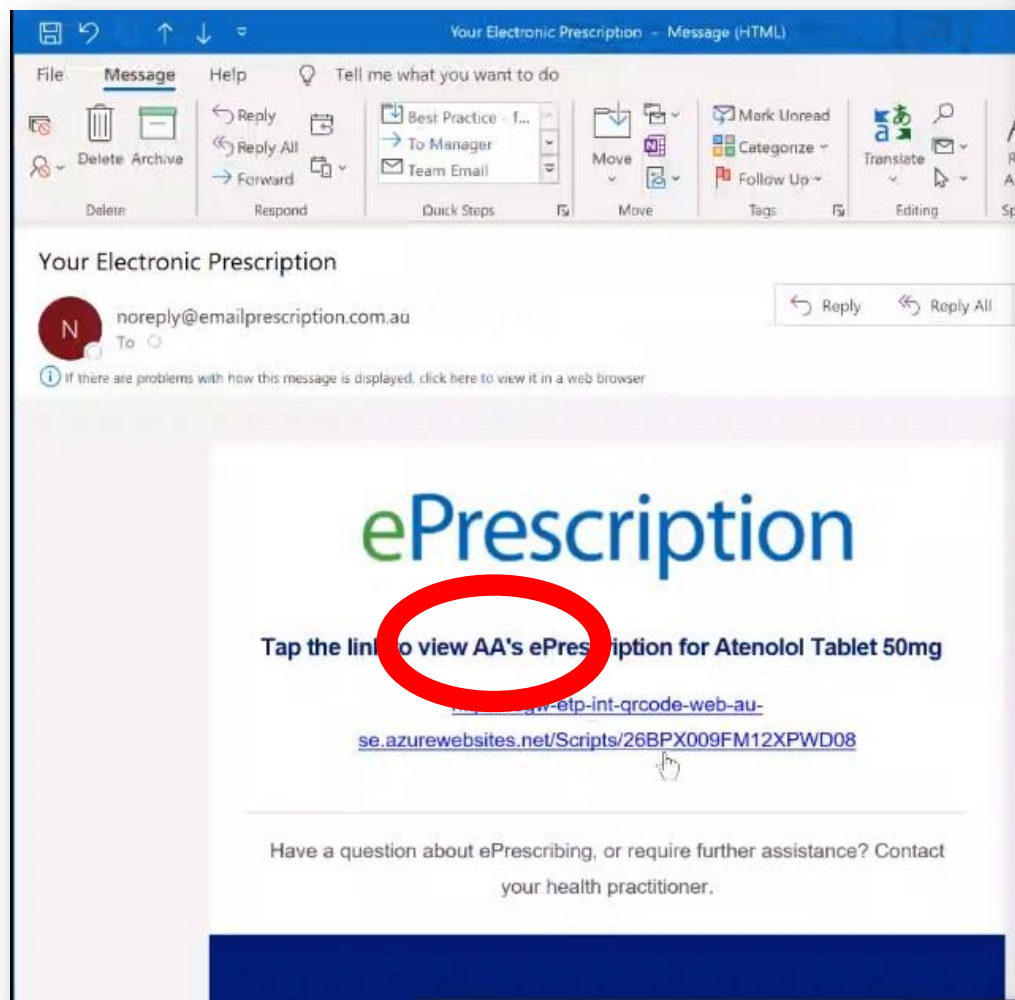Prescription Date 26 May 2021

1 Supplies Remaining
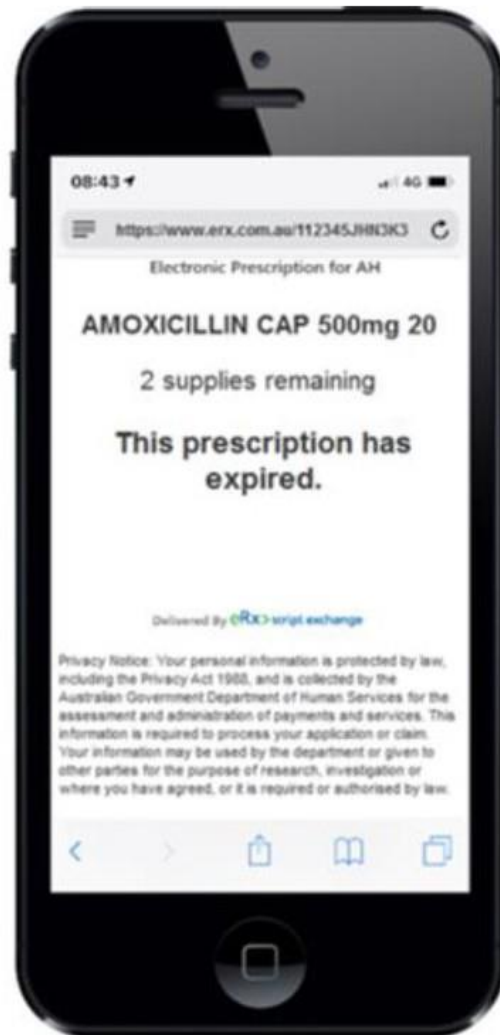
12323K0XF00503F

Copy Token

Delivered by MediSecure

The privacy and security of your personal information is important to us, and is protected by law. We need to collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to servicesaustralia.gov.au/privacy

Telehealth option: *Direct to pharmacy* option outside of the interim arrangements

*Note appearance may differ depending on the software

Phone 1:

Electronic Prescription for AH

AMOXICILLIN CAP 500mg 20

2 supplies remaining

This prescription has expired.

Delivered By eRX script exchange

Privacy Notice: Your personal information is protected by law, including the Privacy Act 1988, and is collected by the Australian Government Department of Human Services for the assessment and administration of payments and services. This information is required to process your application or claim. Your information may be used by the department or given to other parties for the purpose of research, investigation or where you have agreed, or it is required or authorised by law.

Phone 2:

Electronic Prescription for AH

AMOXICILLIN CAP 500mg 20

2 supplies remaining

This prescription has already been dispensed.

Delivered By eRX script exchange

Privacy Notice: Your personal information is protected by law, including the Privacy Act 1988, and is collected by the Australian Government Department of Human Services for the assessment and administration of payments and services. This information is required to process your application or claim. Your information may be used by the department or given to other parties for the purpose of research, investigation or where you have agreed, or it is required or authorised by law.

Phone 3:

Electronic Prescription for AH

AMOXICILLIN CAP 500mg 20

2 supplies remaining

This prescription has been ceased by the prescriber.

Delivered By eRX script exchange

Privacy Notice: Your personal information is protected by law, including the Privacy Act 1988, and is collected by the Australian Government Department of Human Services for the assessment and administration of payments and services. This information is required to process your application or claim. Your information may be used by the department or given to other parties for the purpose of research, investigation or where you have agreed, or it is required or authorised by law.

Why? Benefits for prescribers

- Easy
- Secure
- Telehealth / working from home
- Avoids faxing, emailing, posting and recording scripts
- S8s – no writing, enter password
- Fewer lost scripts and requests to reprint or reissue scripts
- No need to sign
- Infection control – people not attending to collect scripts
- Patients like it
- Reduces transcription errors

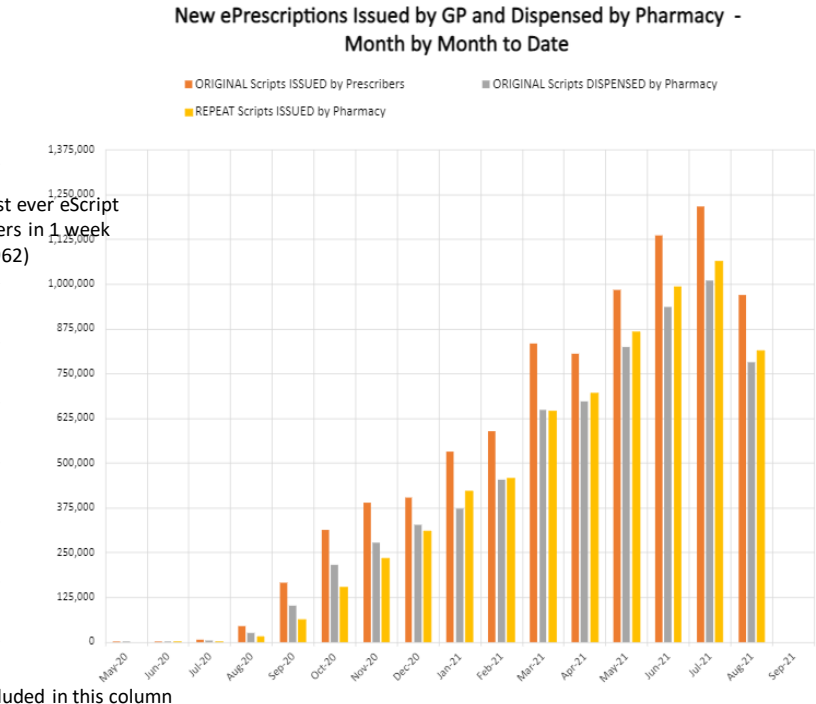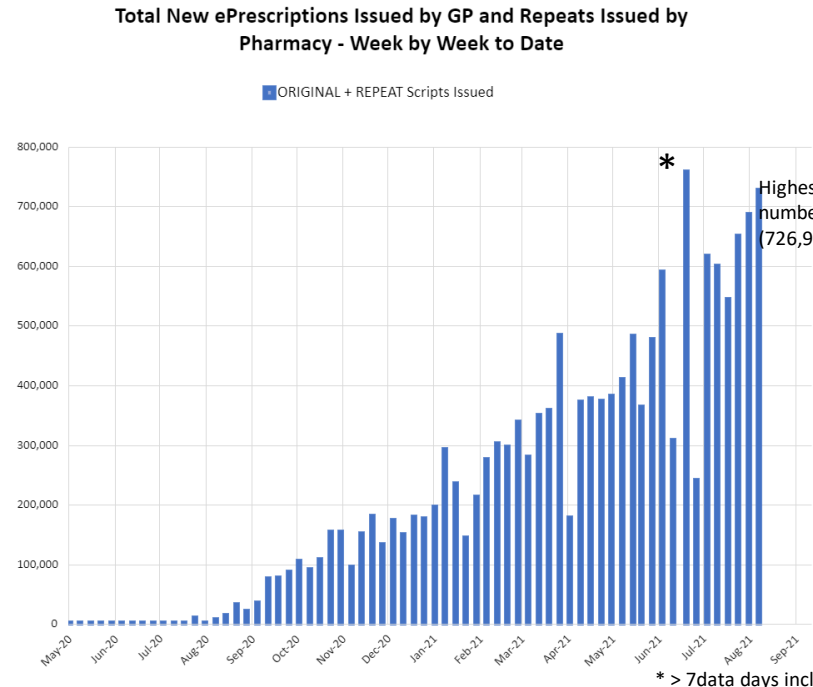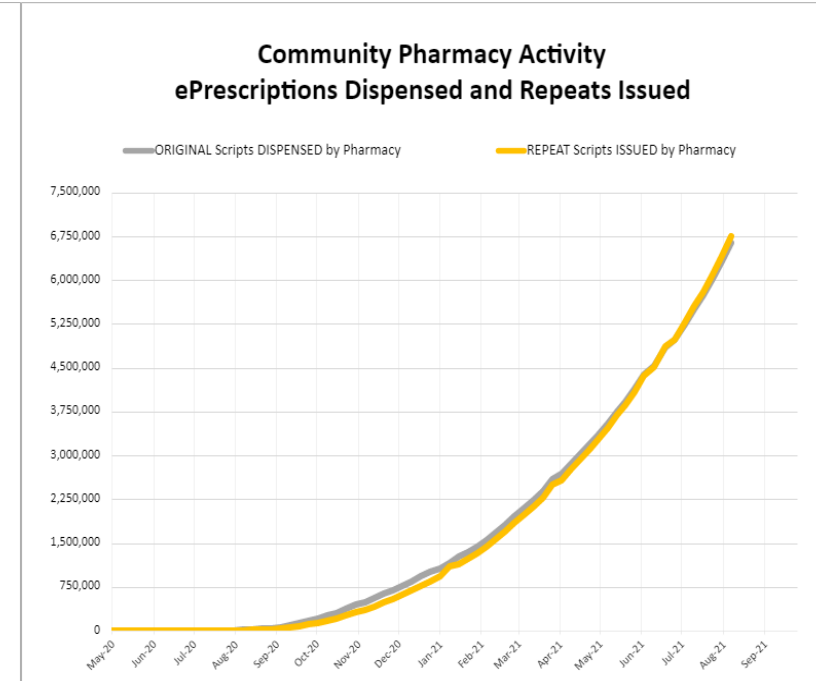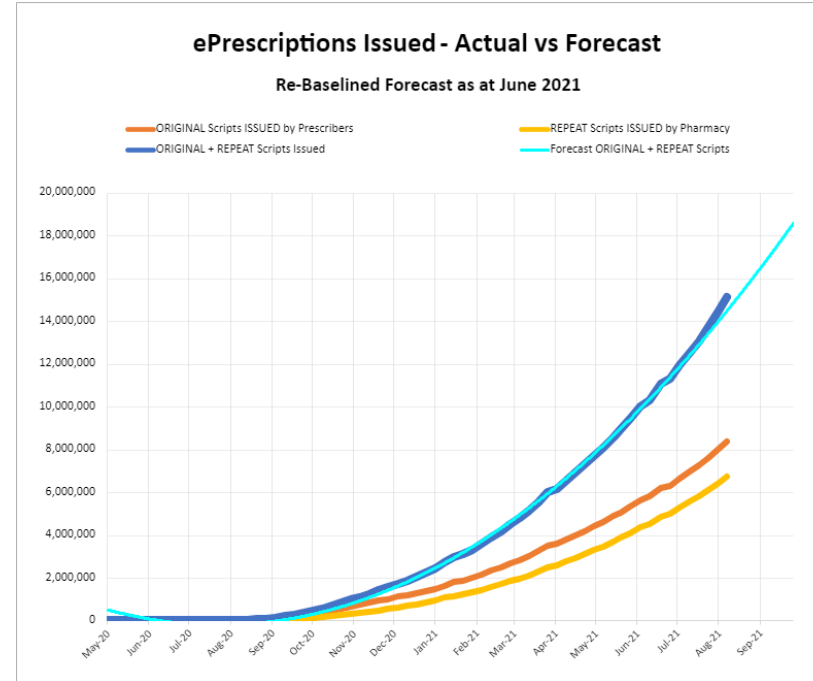# Electronic Prescriptions

Growth Data to 17 August 2021

15,122,713 — Number of original scripts issued by prescribers and repeats issued by pharmacies

ePrescriptions Issued by Month to Date

MONTH	Original ePrescriptions Issued	Original ePrescriptions Dispensed	Repeats Issued by Pharmacy
Aug-21	969,783	781,072	815,255
July-21	1,215,674	1,009,657	1,064,442
Jun-21	1,136,286	936,799	993,978
May-21	982,860	823,343	867,146
Apr-21	805,782	671,543	695,518
Mar-21	833,726	647,661	646,815
Feb-21	587,511	452,363	457,655
Jan-21	532,057	373,380	421,023
Dec-20	402,045	327,517	310,925
Nov-20	387,894	277,824	234,100
Oct-20	312,291	215,460	154,257
Sep-20	164,606	100,899	63,445
Aug-20	43,246	24,151	15,215
Jul-20	6,084	2,715	1,176
Jun-20	1,093	403	511
May-20	314	98	0
TOTALS	**8,381,252**	**6,644,885**	**6,741,461**

ePrescriptions Issued - Actual vs Forecast
Re-Baselined Forecast as at June 2021

- ORIGINAL Scripts ISSUED by Prescribers
- REPEAT Scripts ISSUED by Pharmacy
- ORIGINAL + REPEAT Scripts Issued
- Forecast ORIGINAL + REPEAT Scripts

Community Pharmacy Activity
ePrescriptions Dispensed and Repeats Issued

- ORIGINAL Scripts DISPENSED by Pharmacy
- REPEAT Scripts ISSUED by Pharmacy

Total New ePrescriptions Issued by GP and Repeats Issued by Pharmacy - Week by Week to Date

- ORIGINAL + REPEAT Scripts Issued

* Highest ever eScript numbers in 1 week (726,962)

New ePrescriptions Issued by GP and Dispensed by Pharmacy - Month by Month to Date

- ORIGINAL Scripts ISSUED by Prescribers
- ORIGINAL Scripts DISPENSED by Pharmacy
- REPEAT Scripts ISSUED by Pharmacy

* > 7data days included in this column

Electronic Prescriptions

Provider Activity to 17 August 2021

15,122,713	Number of original scripts issued by prescribers and repeats issued by pharmacies
67%	Percentage of Australian General Practitioners* generating ePrescriptions
25,043	Individual Prescribers generating ePrescriptions

* Source: https://hwd.health.gov.au/resources/data/gp-primarycare.html# [1]

>98%	Percentage of Australia's 5,822 PBS pharmacies dispensing ePrescriptions
30,434	Active Script List Registrations
8,381,252	Original ePrescriptions generated by prescribers
6,741,461	Repeat ePrescription generated by pharmacies

1. 67% assumes most prescribers are GPs (given that software is predominantly rolled out in primary care). GP workforce data is at 2019. Workforce data includes all vocationally recognised GPs, non vocationally recognised GPs, and GP trainees. TOTAL = 37,472. NOTE: GP Full Time Equivalent (GPFTE) = 29,854.

Weekly New Prescribers Issuing ePrescriptions
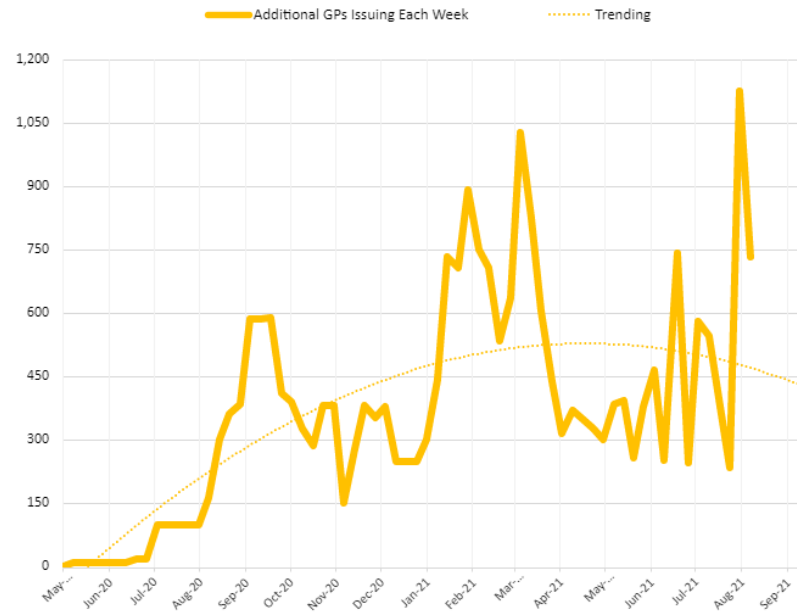
Weekly New Pharmacies Dispensing ePrescriptions

Number of Prescribers and Community Pharmacies Issuing and Dispensing ePrescriptions June 2020 to September 2021
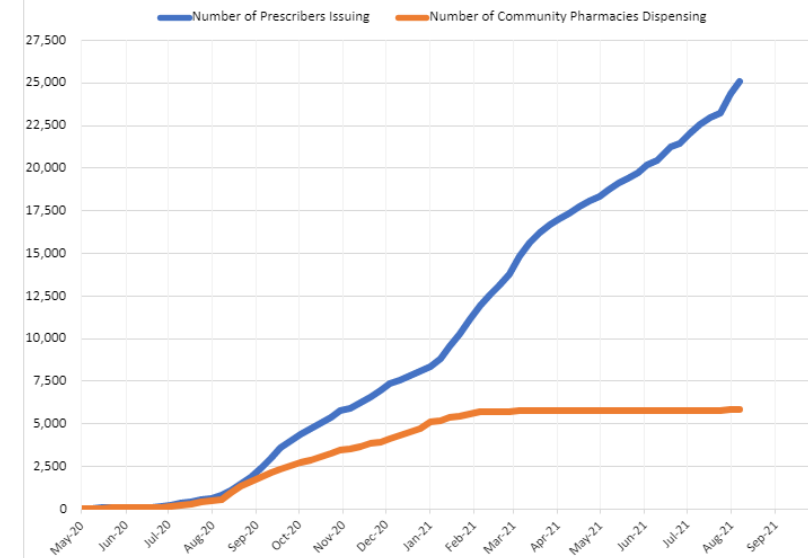
How? In Best Practice

- Create or select prescription
- Tick as if you are going to print it
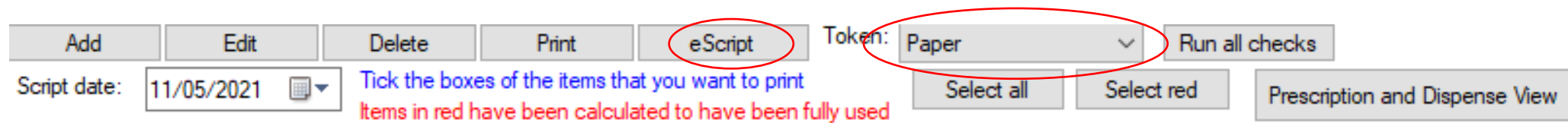
- Press eScript button
- Message appears on screen saying SMS was sent
- Confirm patient has received the SMS

How can I Preview an eScript?
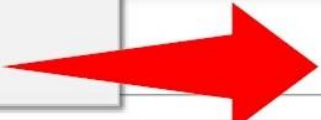
Option to check eScript before transmitting

How do I send an eScript?

Select how patient will receive token

Select the drug to send eScript

Select method for sending eScript token

PAPER

SMS (Other)

Email (Other)

How do I send an eScript?

📌 **Transmitting token and notification popups**

Select the eScript button to transmit token

Notification popups for successful transmission or failure

What does the patient do next?

From SMS

- Tap the link to view (initials) prescription for (item)

- Tap link to access QR code and present to pharmacy

- Can copy token / send it on to friend or relative

- Apps e.g. MedAdvisor Medications Management can store multiple tokens and share them with pharmacy – need to be registered

More on actions by the patient?

Electronic Prescription for ▓▓

Prescription Date 13 Apr 2021

4 Supplies Remaining

1P2VR4TRBQPY1F3K70

Copy Token

How can I get this prescription dispensed?

Delivered by eRx script exchange

How can I get this prescription dispensed?

Your doctor has sent you an electronic prescription. There are several ways you can have this prescription dispensed at your local pharmacy.

Present your electronic prescription in person

Visit any pharmacy and show the electronic prescription token (QR Code) on your phone. **Click here** to view your prescription.

Manage your electronic prescriptions remotely

You can order your prescriptions from your chosen pharmacy using your phone and arrange for pickup or delivery in advance. **Click here** to view a list of medication apps and services that may help you.

Having trouble managing multiple SMS electronic prescription tokens and repeats? Ask your pharmacist how the free My Script List (MySL) can help.

Medication Apps & Services ✕

View our list and click on an app or service to find out more.

MedView Patient Connect

A free and easy way to forward your electronic prescription to any of our 2500 participating pharmacies.

Simply click below to place your medication order for pickup or delivery.

MedView on WhatsApp

Use WhatsApp to order your electronic prescription

MedAdvisor

Join over a million Australians who are saving time and skipping the queue at their pharmacy by using MedAdvisor.

Show more ⌄

Download on the App Store   GET IT ON Google Play

myPharmacyLink

myPharmacyLink is a free App giving you direct access to your pharmacist.

Show more ⌄

Download on the App Store   GET IT ON Google Play

Medmate

Medmate makes it easy to get prescriptions and off-the-shelf products delivered discreetly from your favourite

How can I get this prescription dispensed?

Your doctor has sent you an electronic prescription. There are several ways you can have this prescription dispensed at your local pharmacy.

Present your electronic prescription in person

Visit any pharmacy and show the electronic prescription token (QR Code) on your phone. **Click here** to view your prescription.

Manage your electronic prescriptions remotely

You can order your prescriptions from your chosen pharmacy using your phone and arrange for pickup or delivery in advance. **Click here** to view a list of medication apps and services that may help you.

Having trouble managing multiple SMS electronic

Amcal

Ordering and managing your medication is now at your fingertips!

Show more ⌄

[Download on the App Store]　[GET IT ON Google Play]

Discount Drug Stores

Life is complicated enough. At Discount Drug Stores, we think that managing your medication should be the easy bit.

Show more ⌄

[Download on the App Store]　[GET IT ON Google Play]

Priceline Pharmacy App

Show more ⌄

[Download on the App Store]　[GET IT ON Google Play]

Priceline Pharmacy App

Download Priceline Pharmacy App to access and manage your scripts 24/7.

Show more ⌄

[Download on the App Store]　[GET IT ON Google Play]

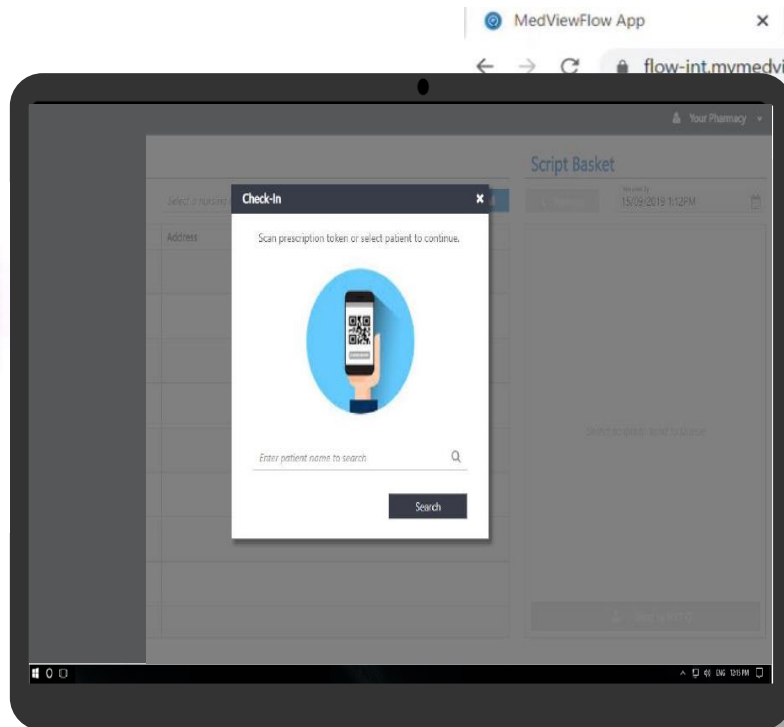## TerryWhite Chemmart

The TerryWhite Chemmart Health App is your pocket health carer, helping you stay in control of your health and saving you valuable time.

Electronic prescriptions – Token model Pharmacy script-in counter

Some pitfalls

- Lost or deleted token
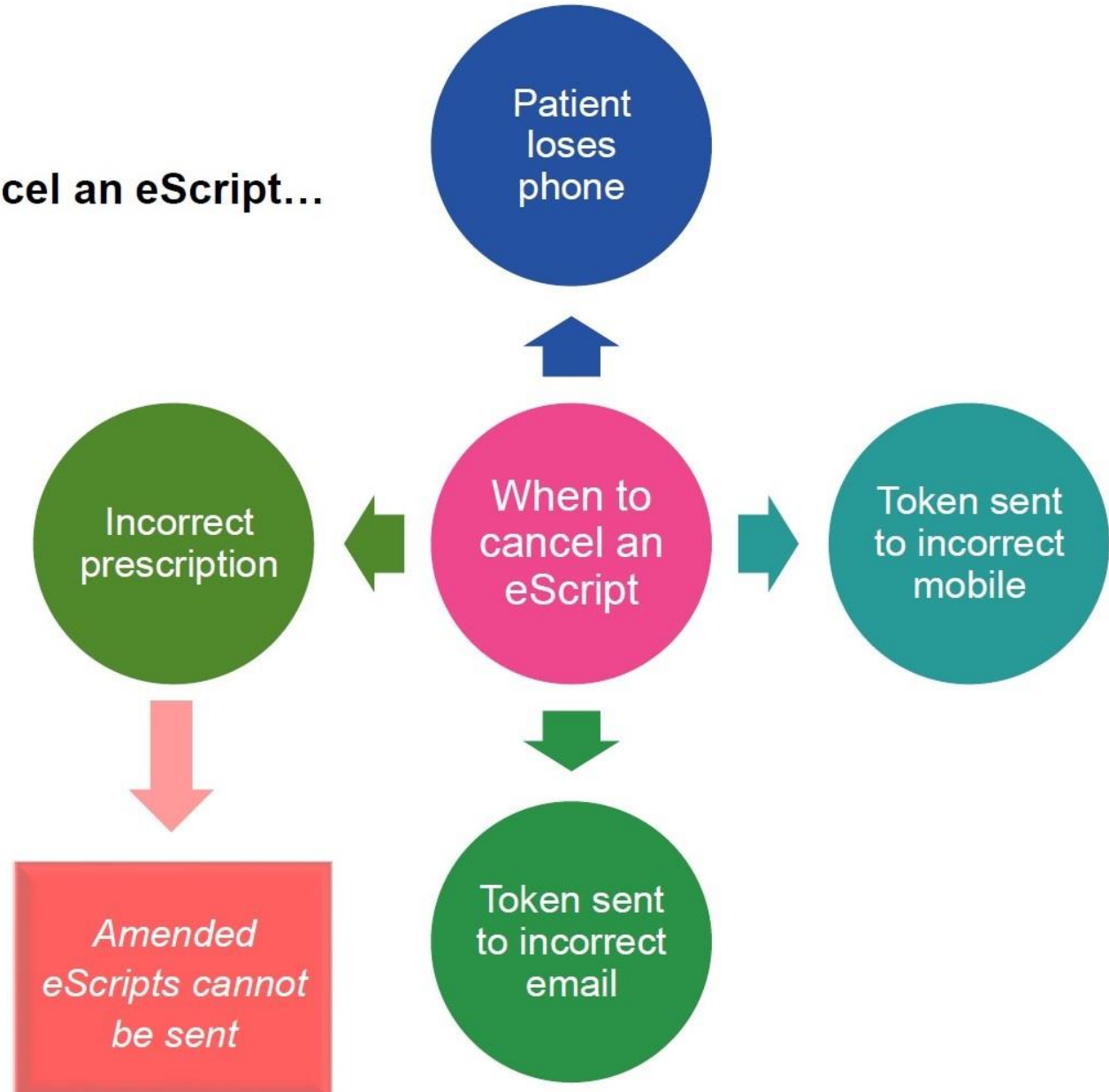 - if before the item has first been dispensed, the GP will need to issue a new token and cancel the original
  - if it is lost or deleted after that and they have repeats, they will need to contact the pharmacy to issue a new token
- To delete, go to past prescriptions, select script and delete. The token is no longer valid
- Patient may need different prompt to conclude the consultation!

Can I cancel an eScript?

There may be situations that require you to cancel an eScript…

Script date	Script item	Dose	Doctor
14/04/2020	Elocon 0.1% Lotion	Apply Twice a day p.r.n.	Dr F. Findacure
14/04/2020	Flixotide 250 CFC-Free 250mcg Inhaler	2 puffs Four times a day wit…	Dr F. Findacure
14/04/2020	Metformin 1,000mg Tablet		Dr F. Findacure
14/04/2020	Paroxetine 20mg Tablet	1 Three times a day	Dr F. Findacure
14/04/2020	Amoxicillin 250mg Capsule	1 Three times a day	Dr F. Findacure
14/04/2020	Oroxine 0.1mg Tablet	the morning	Dr F. Findacure
14/04/2020	Skyrizi 75mg Solution	aily	Dr F. Findacure
14/04/2020	Tramal SR 200 200m	aily	Dr F. Findacure
15/04/2020	Amoxicillin 250mg Ca	hree times a day	Dr F. Findacure
15/04/2020	Elocon 0.1% Lotion	ly Twice a day p.r.n.	Dr F. Findacure
15/04/2020	Elocon 0.1% Lotion	ly Twice a day p.r.n.	Dr F. Findacure
15/04/2020	Flixotide 250 CFC-Fre	uffs Four times a day wit…	Dr F. Findacure
15/04/2020	Flixotide 250 CFC-Free 250mcg Inhaler	2 puffs Four times a day wit…	Dr F. Findacure
15/04/2020	Levodopa/Carbidopa 200mg;50mg Tablet, modif…	1 Daily	Dr F. Findacure
15/04/2020	Levodopa/Carbidopa 200mg;50mg Tablet, modif…	1 Daily	Dr F. Findacure
15/04/2020	Fosamax Once Weekly 70mg Tablet	1 Once a week	Dr F. Findacure
15/04/2020	Fosamax Once Weekly 70mg Tablet	1 Once a week	Dr F. Findacure
15/04/2020	Metformin 1,000mg Tablet		Dr F. Findacure
15/04/2020	Metformin 1,000mg Tablet		Dr F. Findacure
15/04/2020	Rulide 300mg Tablet	1 Daily	Dr F. Findacure
15/04/2020	Rulide 300mg Tablet	1 Daily	Dr F. Findacure
16/04/2020	Elocon 0.1% Lotion	Apply Twice a day p.r.n.	Dr F. Findacure
16/04/2020	Elocon 0.1% Lotion	Apply Twice a day p.r.n.	Dr F. Findacure
16/04/2020	Ozmep 20mg Tablet	1 Daily	Dr F. Findacure
16/04/2020	Ozmep 20mg Tablet	1 Daily	Dr F. Findacure

Obligations

- [Electronic prescriptions - State legislation - Pharmaceutical Society of Australia (psa.org.au)](#)

- [Electronic Prescriptions Security and Access Policy](#)

- [Electronic Prescriptions Privacy Policy](#)

- [Electronic Prescriptions Data Usage Policy](#)

PSA Resource page

1. PSA electronic prescriptions
2. PSA State legislation (including NSW S8 and S4B/D exemptions)

ADHA resources

1. Digital Health Resource Library access
    1. User – PHN
    2. Password – digitalhealth
2. Electronic Prescriptions Toolkit
3. elearning modules
4. Electronic Prescriptions Security and Access Policy
5. Electronic Prescriptions Privacy Policy
6. Electronic Prescriptions Data Usage Policy
7. Electronic Prescriptions Conformance Register

ASL - Pharmacy

- Develop a patient-centred, culturally responsive approach

- Collaborate with professional colleagues

- Adhering to privacy framework

- MySL → ePrescriptions + usual eRx or Medisecure barcoded prescriptions
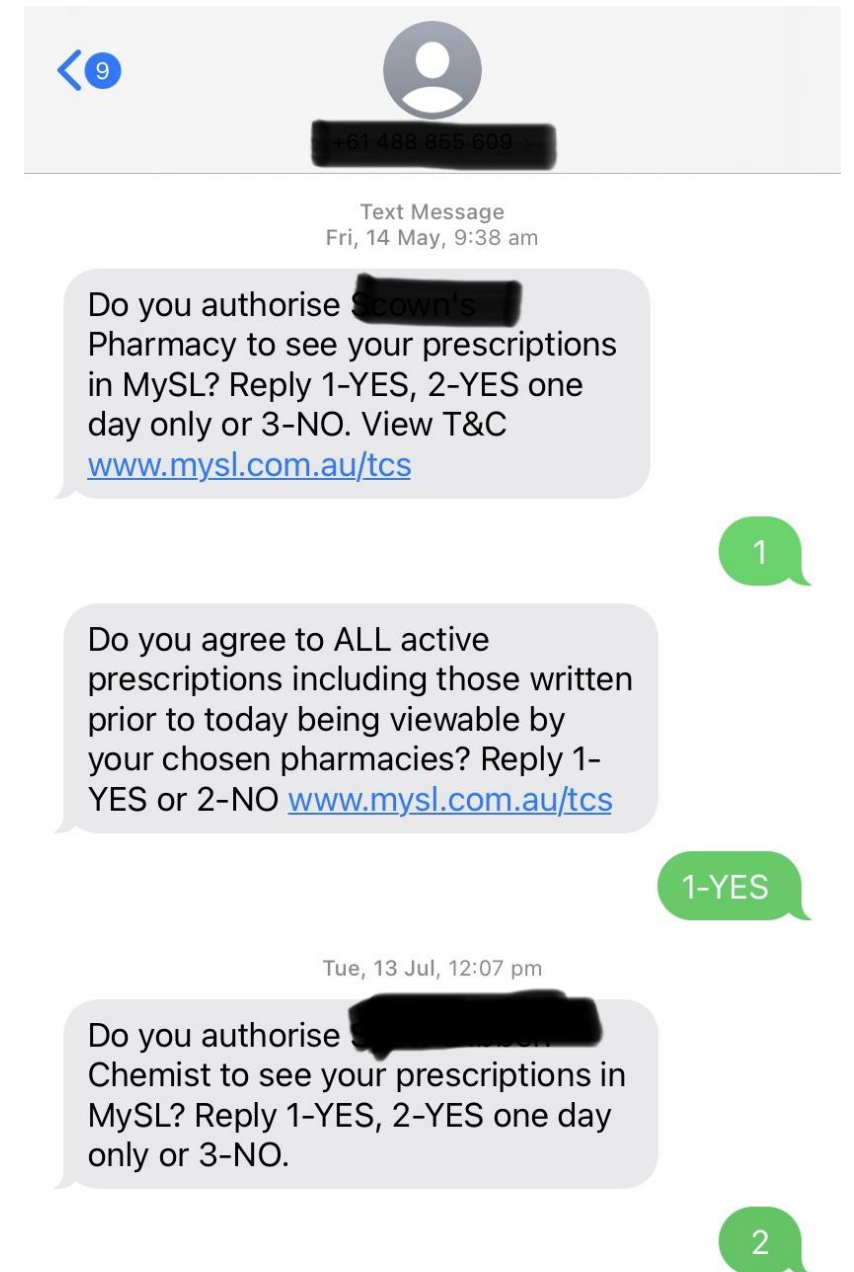
Australian Government

Department of Health

# Electronic Prescriptions: Active Script List Release 1 – Privacy Framework

[*electronic-prescribing-active-script-list-privacy-framework.pdf (health.gov.au)](#)

For Prescribers

1. Registering a patient for an Active Script List

In future, you may be able to register an Active Script List (ASL) for a patient (assisted registration) using your clinical software. Registering a patient for an ASL is only completed once.

You will need to verify the patient's identity by viewing appropriate identification documents outlined below. The identification documents required will align with a tiered model, as per the below diagram. The 'known patient model' is outlined below.
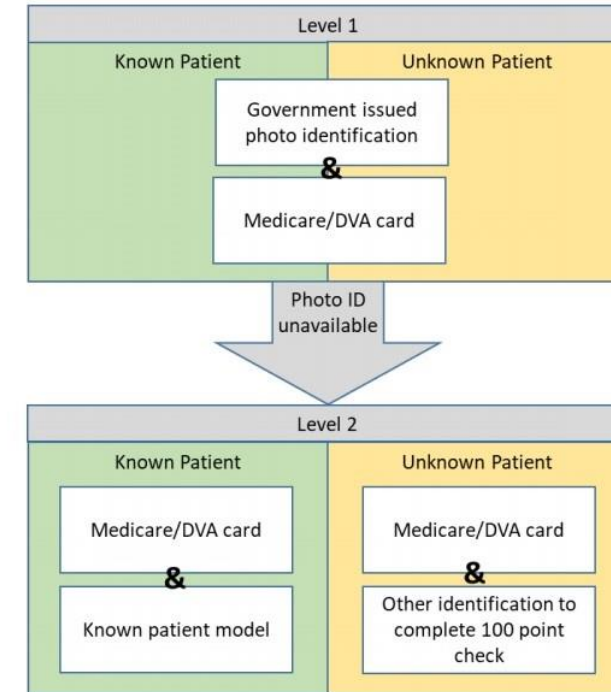
Level 1

At the time of registration, if the patient has a current government issued photo identification and a Medicare or DVA card (with the individual's name), then this is sufficient to identify them and register their ASL.

Level 2

At the time of registration, if the patient does not have photo identification, then level 2 identification will be required.

Documentary evidence of identity

For Dispensers

1. Registering a patient for an Active Script List

You will be able to register an Active Script List (ASL) for a patient (assisted registration) using your clinical software. Registering a patient for an ASL is only completed once.

You will need to verify the patient's identity by viewing appropriate identification documents outlined below. The identification documents required will align with a tiered model, as per the below diagram. The 'known patient model' is outlined below.
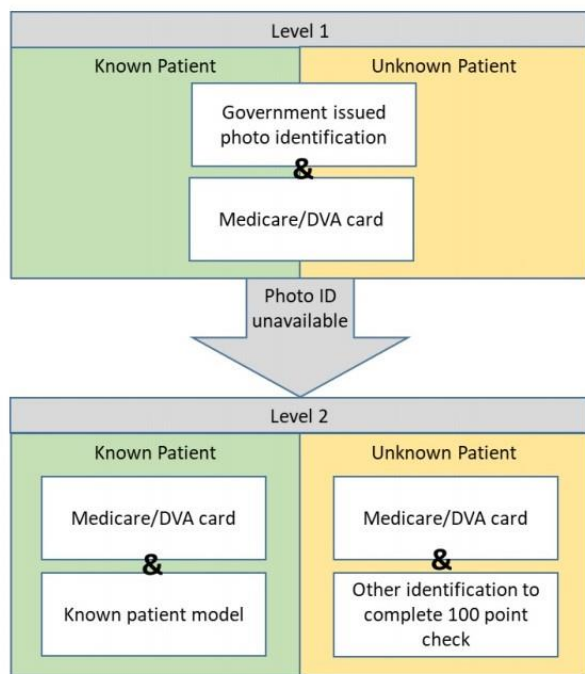
For individuals who cannot provide photo identification and who do not meet the known patient model (or if a health professional has any doubt as to the identity of an individual), the following table should be used to determine which documentary evidence of identity should be sought for the purposes of registering an ASL.

Documentary evidence of identity[1]	Required on document N = name, P = photo, A = Address, S = signature	Points
Primary documents – you must supply at least ONE primary document		
Foreign Passport (current)	N – P	70
Australian Passport (current or expired within last 2 years but not cancelled)	N – P	70
Australian Citizenship Certificate	N	70
Full Birth certificate (not birth certificate extract)	N	70
Certificate of Identity issued by the Australian Government to refugees and non-Australian citizens for entry to Australia	N	70
Australian Driver License/Learner's Permit	N – A – P	40
Current (Australian) Tertiary Student Identification Card	N – P	40
Photo identification card issued for Australian regulatory purposes (e.g. Aviation/Maritime Security identification, security industry etc.)	N – P	40
Government employee ID (Australian Federal/State/Territory)	N – P	40
Defence Force Identity Card (with photo or signature)	N – P	40

Secondary documents		
Department of Veterans Affairs (DVA) card	N – A	40
Centrelink card (with reference number)	N – A	40
Birth Certificate Extract	N	25
Birth card (NSW Births, Deaths, Marriages issue only)	N	25
Medicare card	N	25
Credit card or account card	N	25
Australian Marriage certificate (Australian Registry issue only)	N – S	25
Decree Nisi/Decree Absolute (Australian Registry issue only)	N – S	25
Change of name certificate (Australian Registry issue only)	N – S	25
Bank statement (showing transactions)	N – A	25
Property lease agreement – current address	N – A	25
Taxation assessment notice	N – A	25
Australian Mortgage Documents – current address	N – A	25
Rating Authority – current address e.g. Land Rates	N – A	25
Utility Bill – electricity, gas, telephone – current address (less than 12 months old)	N – A	20
Reference from Indigenous Organisation	N – P	20
Documents issued outside Australia (equivalent to Australian documents). Must have official translation attached	N – P	20

[1] The healthcare provider organisation must ensure that the details of the individual as contained in their identity document(s) correspond with the individual's details as recorded by the organisation's system and as included in the individual's application. The organisation should sight the relevant documents but generally should not take copies of the documents or record the document numbers unless it is necessary for another purpose.
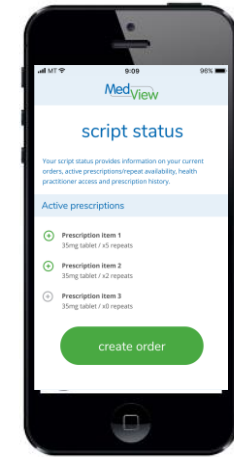
Answers to some FAQs

- Not compulsory to use eScript

- Can use for S8s and authority scripts

- No additional regulations for eScripts

- Safeguards are in place so that token cannot be used multiple times or at multiple pharmacies

- Prescriber should not generally send token direct to pharmacy

- Patient can use any participating pharmacy

- SMS service is currently free of charge

What is different for the patient experience for ePrescriptions?

- Instore
- Online
- Kiosk
- Click n Collect
- Drive through
- What's app
- Email
- Social media

Links

Links

Genie

1. **Genie specifics**
   1. My Health Record – Genie (geniesolutions.com.au)
   2. Configuring My Health Record – Genie (geniesolutions.com.au)
   3. Importing and Updating My Health Record Certificates via PRODA – Genie (geniesolutions.com.au)
   4. Viewing My Health Record – Genie (geniesolutions.com.au)
   5. Adding to My Health Record – Genie (geniesolutions.com.au)
2. **Genie Clinical software**
   1. View a My Health Record
   2. Upload an event Summary
3. **Genie Clinical software summary sheets**
   1. View a My Health Record
   2. Upload an event summary

Medical Director

1. MedicalDirector Clinical software summary sheet
   1. View a My Health Record
   2. Upload an event summary
2. MedicalDirector Clinical software demonstrations
   1. View a My Health Record
   2. Upload an event Summary

Zedmed

1. Zedmed Clinical software summary sheets
   1. View a My Health Record
   2. Upload an event summary
2. Zedmed Clinical software demonstrations
   1. View a My Health Record
   2. Upload an event summary

Links

https://www.health.gov.au/initiatives-and-programs/electronic-prescribing

https://www.digitalhealth.gov.au/initiatives-and-programs/electronic-prescriptions

https://www.health.nsw.gov.au/pharmaceutical/Pages/electronic-prescribing.aspx

https://bpsoftware.net/masterclass-electronic-prescribing/

https://www.racgp.org.au/running-a-practice/technology/clinical-technology/electronic-prescribing

BLACKBUTT
DOCTORS SURGERY

ehealth coach