

ePrescribing – Show Me The Buttons

September, 2021

WE ACKNOWLEDGE THE TRADITIONAL OWNERS & CUSTODIANS OF THE
LAND THAT WE LIVE & WORK ON AS THE FIRST PEOPLE OF THIS COUNTRY.



About the presenters



Dr Michelle Redford

- Studied at the University of Newcastle (upon Tyne, UK)
- GP and QI Lead at Blackbutt Doctors
- GP advisor to HNECC PHN
- Health and Wellbeing Ambassador parkrun Australia



Ben Wilkins

- ehealth coach Pty Ltd
- Accredited pharmacist
- Australian Digital Health Agency
- Pharmacy Board of Australia
- Hunter New England Local Health District
- Hunter Primary Care



My Health Record	Secure Messaging	Interoperability and Data Quality	Medicines Safety	Enhanced Models of Care	Workforce and Education	Driving Innovation
1.1 Realising the benefits of the My Health Record system	2.1 Enable secure exchange of clinical information	3.1. Clinical information exchange through interoperability	4.1 Nationally coordinated digital medicines program	5.1 Test bed and scaling up environments	6.1 Develop capabilities to deliver better health and care outcomes	7.1 Promote inclusiveness and equality of experience
1.1.1 My Health Record Expansion Program	2.1.1 National provider addressing service	3.1.1. National interoperability strategy	4.1.1 Digital medicines program blueprint	5.1.1 Digital health test bed framework	6.1.1 Supporting adoption by the health workforce	7.1.1 Addressing barriers to digital inclusion
1.1.2 Future use of the My Health Record	2.1.2 Standards-based secure messaging capability	3.1.2 Co-design standards and specifications	4.1.2 Electronic prescriptions	5.1.2 Embedding telehealth	6.1.2 Digital health embedded in training	7.1.2 Reliable and affordable connectivity for all Australians
1.1.3 Medical devices in the My Health Record	2.1.3 Nationally coordinated programs	3.1.3 Conformance, compliance and accreditation framework	4.1.3 Bests possible medicines list	5.1.3 End-of-life care	6.1.3 Digital health in national standards and accreditation	7.2 Fuel and accelerate healthcare innovation
1.2 Enable the safe and secure use of My Health Record system data	2.1.4 Improving experience by leveraging national infrastructure	3.1.4 Increasing digital maturity	4.1.4 National medicines data service	5.1.4 Chronic disease management		7.2.1 Innovation showcase
1.2.1 Secure use of My Health Record data	2.2 Make it easy for providers to participate	3.2 National health technology strategy	4.1.5 Medicines information for consumers	5.1.5 Residential aged care		7.2.2 Developer partner program
	2.2.1 National authentication and identification services	3.2.1 National health technology strategy	4.1.6 Medicines decision support tools	5.1.6 Children's Health Record		7.2.3 Digital health services endorsement framework
		3.3 Promote data quality	4.1.7 Enhance incident reporting capabilities	5.1.7 Emergency care		7.2.4 Health innovation exchange
		3.3.1 Enhance national data services	4.1.8 National Allergy Strategy			7.2.5 Partnerships with accelerators and incubators
		3.3.2 National health data governance	4.1.9 Real-time prescription monitoring			7.2.6 Development of design principles
						7.2.7 Support for app enablement

Reference:
National Digital Health Strategy & Framework for Action
<https://www.digitalhealth.gov.au/about-us/national-digital-health-strategy-and-framework-for-action>

A hot topic



What is electronic prescribing?

- Token (QR code) replaces paper script
- Send by email or SMS or print on plain paper
- Token enables access to the encrypted prescription in secure electronic Prescription Delivery Service (eRx or Medisecure)
- One token for each prescription item
- Scan at pharmacy to have item dispensed
- Single use - pharmacy software generates token for repeat

Point of clarity

Two types of legal prescriptions:

1. Paper → with a signature in ink by the prescriber
2. Electronic prescription → with inbuilt identifiers and security within conformant software that accesses a data set in the PDS and downloads the legal form of the prescription

✓ Paper is one LEGAL DOCUMENT

(on paper, signature in ink)

✓ Token and ASL are the SAME LEGAL DOCUMENT

(with conformant software, linked to eRx/Medisecure, with HPI-O / HPI-I / IHI and NASH PKI encryption)

Token is essential a 'colloquial hyperlink' to draw down the LEGAL form of the prescription

Paper Prescription Repeat



Dr. A Practitioner

Prescriber no.:

Patient's Medicare no.:

Pharmaceutical Benefits endorsement number

Patient's name:
Address:

Date: 03/04/07
PBS RPBS Brand substitution not permitted

AMOXICILLIN 250MG
1 TDS
Qty: 0 repeat
1 Item

Dr. A Practitioner
MBBS

A Practitioner

Please have your patient note

Verify that the prescribed drug matches and the information adding to any additional to this or associated pharmaceutical benefits is not false or misleading.

Date of supply: _____

Patient's or agent's signature: _____

Agent's address: _____

Pharmaceutical benefits - PBS/RPBS
Repeat authorisation CR1886784

Serial no. _____ Prescriber no. _____ Gen X
Patient's Medicare no. _____ Con
Patient's name & address _____ Post code _____ RPBS
Ent

Authority number _____ Entitlement number _____

Original prescription transcription item, strength, quantity, directions and address supply if applicable

Dr _____ Rpt # _____

Original prescription details		No. of times supply requested including original supply if change not supplied	Priced items only
Date _____	PBS approval no. _____	_____	\$ _____
No. _____	No. of repeats authorised _____		

Name and PBS approval number of pharmacist dispensing this supply
Valid to _____

Name and PBS approval number of pharmacist issuing this authorisation
Date this authorisation prepared _____

I, _____, with No. 1 have issued this authorisation and the pharmacist issuing to my entitlement to use a substitute pharmaceutical benefit is not legal or misleading.

Date of supply: _____ Patient's or agent's signature: _____
Agent's address: _____

Privacy note: The information recorded on this form, including your Medicare, Concession, and/or Department of Veterans' Affairs number, will be used to assess your entitlement to benefits under the Pharmaceutical Benefits Scheme, and Repatriation Pharmaceutical Benefits Scheme, and to determine payments due to pharmacists. With your consent, the pharmacist or doctor may share your Medicare number for use on future prescriptions. The collection of this information is authorised by the National Health Act 1983 and may be disclosed to the Department of Health and Ageing, Department of Veterans' Affairs and Department of Human Services, or as authorised/required by law. This information may also be disclosed to doctors and other health professionals.

Electronic Prescription Token Repeat



9:41

egw-otp-int-qr-code-web-au-...

Electronic Prescription for AH

Amlodipine 10mg 30

Prescription Date 14 May 2020

2 Supplies Remaining



10Q73K38D8R.RW2C85

9:41

egw-otp-int-qr-code-web-au-...

Electronic Prescription for AH

Amlodipine 10mg 30

Prescription Date 14 May 2020

1 Supply Remaining



153K4J1A2048CD-472

Point of clarity



Summary of COVID-19 regulatory changes

This information was last updated Wednesday 12 May 2021

The tables below provide a summary of the arrangements that are in place to enable pharmacists to support continuity of treatment (medicines) for patients during the COVID-19 pandemic.

PSA has prepared this information using the best and most up-to-date information that we have received. This is rapidly and constantly changing. We are in constant contact the Australian Government and the state and territory governments and will update this information regularly.

This information is a guide and should not be used as a substitute or replacement for review of regulation and legislative instruments.



On this page

Digital image prescriptions	Paperless transfer of prescriptions from prescribers to pharmacists to support COVID-19 telehealth consultations
Continued dispensing	A 'full supply' of an essential <i>Prescription Only Medicine</i> (S4) without a prescription in an emergency
Serious Shortage Substitution	Supply of alternative quantity and strength, or dose form of a medicine in shortage
Phone/fax order by prescriber	Urgent prescription ordered via phone/fax followed by hard-copy (known as 'owing prescription')
Emergency supply – '3 day rule'	Supply of a small quantity of an essential medicine without a prescription in an emergency

Digital image prescriptions ~ (12 May 2021) ^

Digital image prescriptions are the paperless transfer of prescriptions from a prescriber to a pharmacist to support telehealth consultations during COVID-19.

This temporary measure during COVID-19 is supported through existing territory regulation, temporary state regulatory amendments, public health emergency orders and a PBS Special Arrangement.

Digital image prescriptions are **NOT** examples of electronic prescriptions or electronic prescribing. Electronic prescribing information is available at PSA's dedicated electronic prescriptions web page. Find out more at www.psa.org.au/ep

Prescriptions ineligible for supply as digital image prescriptions may be able to be supplied under other existing state and territory regulations – see [phone/fax order by prescriber](#).

ACT **NSW** NT QLD SA TAS VIC WA

	Requirement for supply under PBS – Commonwealth legislation	Legality to supply – NSW regulation
Effective to	30 September 2021	29 September 2021
Effective from	20 March 2020	17 April 2020
Prescriber	<ul style="list-style-type: none"> Creates a paper prescription during telehealth consultation, signed as normal or using valid digital signature Provides patient's pharmacy with a digital image of the prescription via fax, email or text message Must retain the (original) paper prescription (or a copy) for 2 years from date of prescription unless original prescription. 	<ul style="list-style-type: none"> The amendments to the <i>NSW Poisons and Therapeutic Goods Regulation 2008</i> to enable supply based on a digital image of a prescription excludes medication chart prescriptions (Reg 36A) Prescription to include a physical handwritten signature Transmission of image of prescription to patient's pharmacy from prescriber cannot be via text message
Pharmacist	<ul style="list-style-type: none"> Can dispense and claim for the PBS item from the image Must print out hardcopy of digital image prescription Must retain the hardcopy for 2 years from date of supply Repeats should be held in the pharmacy 	<ul style="list-style-type: none"> Printed hardcopy of the image-based prescription must be printed and endorsed as per usual Repeats must be retained and supplied at original dispensing pharmacy and may not be returned to the patient or transferred to another pharmacy A pharmacist cannot forward an image-based prescription to another pharmacist for dispensing. If a pharmacist cannot dispense a medicine on an image-based prescription, inform the prescriber so that the prescriber can send the image-based prescription to another pharmacist

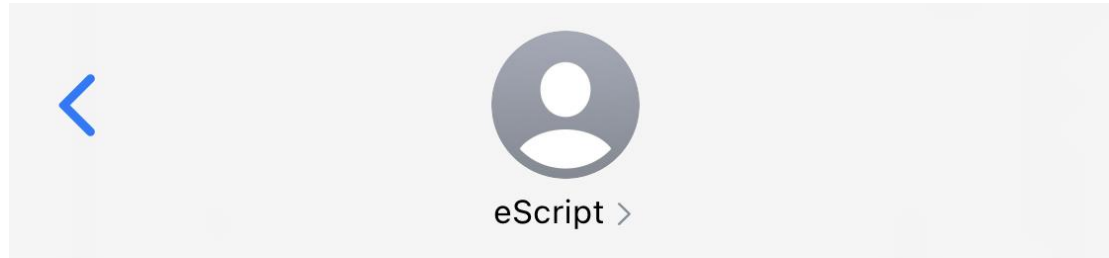
[Pharmaceutical Benefits Scheme \(PBS\) | Extension to Image Based Prescription Special Arrangement](#)

All other rules regarding this interim arrangement such as keeping a copy of the prescription for two years will continue.

Medicines in Schedule 8 & Schedule 4 Appendix D in the Poisons Standard will continue to be **excluded** from this interim arrangement, *unless specifically permitted by relevant state or territory rules.*

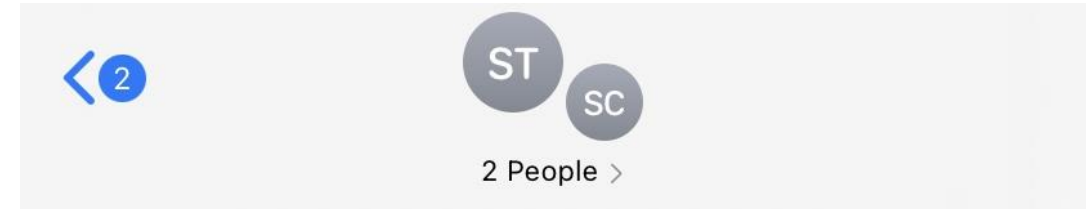
The paper form of a prescription includes the **image based prescriptions special arrangement to 30 September 2021** in States & Territories (except NT).

Example SMS



Text Message
Today 14:17

Tap the link to view MR's
ePrescription for Paracetamol
120mg Chewable Tablet [https://
ausscripts.erx.com.au/scripts/
2WF752PVBMNBGP35G3](https://ausscripts.erx.com.au/scripts/2WF752PVBMNBGP35G3)

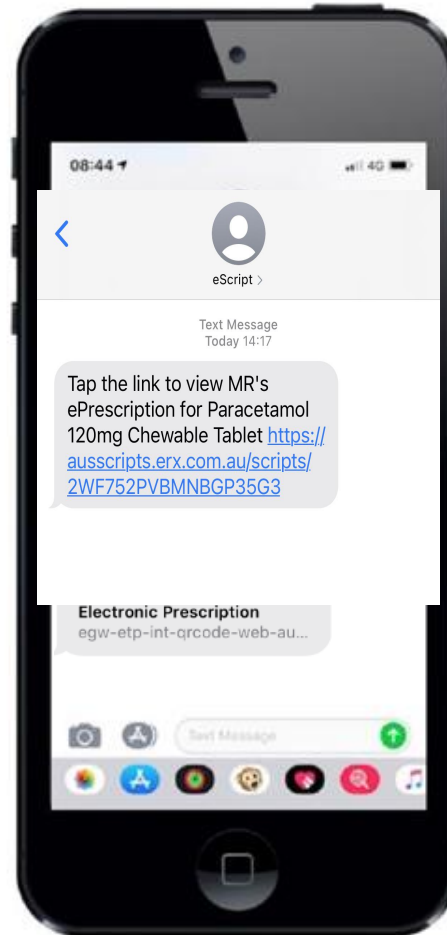


iMessage
Yesterday 2:45 pm

Tap the link to view JH's
ePrescription for ~~Sumatriptan~~ Tab 1mg
LIGHT TAN Tab 1mg *LIGHT TAN*
[https://ausscripts-
int.medisecure.com.au/scripts/
12323K0XF00503F](https://ausscripts-int.medisecure.com.au/scripts/12323K0XF00503F)

Found Test SoC medisecure token.
Same format as production versions

Electronic prescriptions – Token model



Example token

Electronic Prescription for AH

AMOXICILLIN CAP 500mg 20

Prescription Date 26 Feb 2020

1 Supply Remaining



21KR32136DHV3MCX

Copy Token

Delivered by **eRx** script exchange

Privacy and security of your personal information is important to us, and is protected by law. We need to collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information where you have agreed, or where the law allows or requires it. For more information, go to servicesaustralia.gov.au/privacy



11:11



AA ausscripts-int.medisecure.com.au

Electronic Prescription for JH

**Coumadin Tab 1mg *LIGHT
TAN* - Qty 50**

Prescription Date 26 May 2021

1 Supplies Remaining



12323K0XF00503F

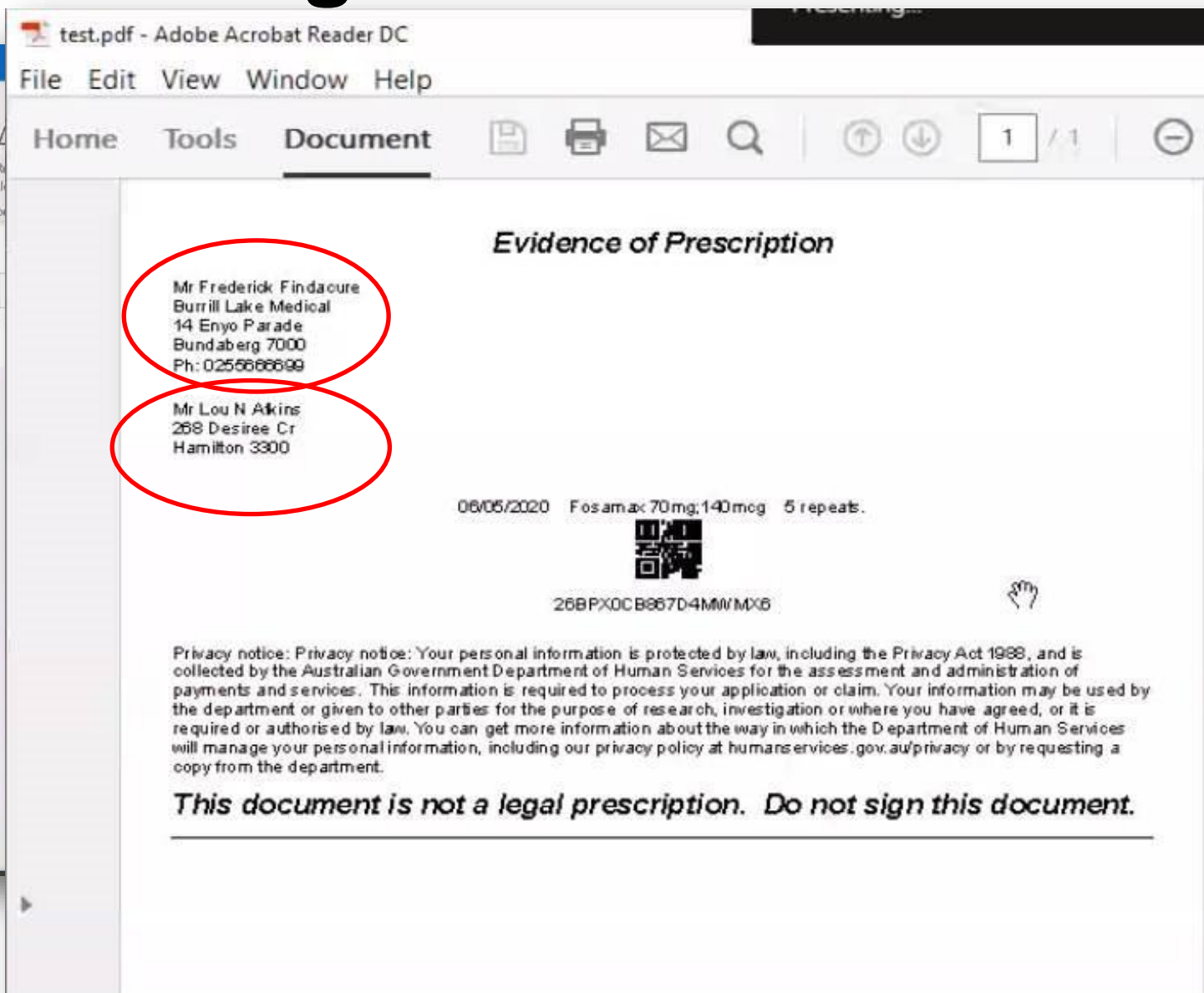
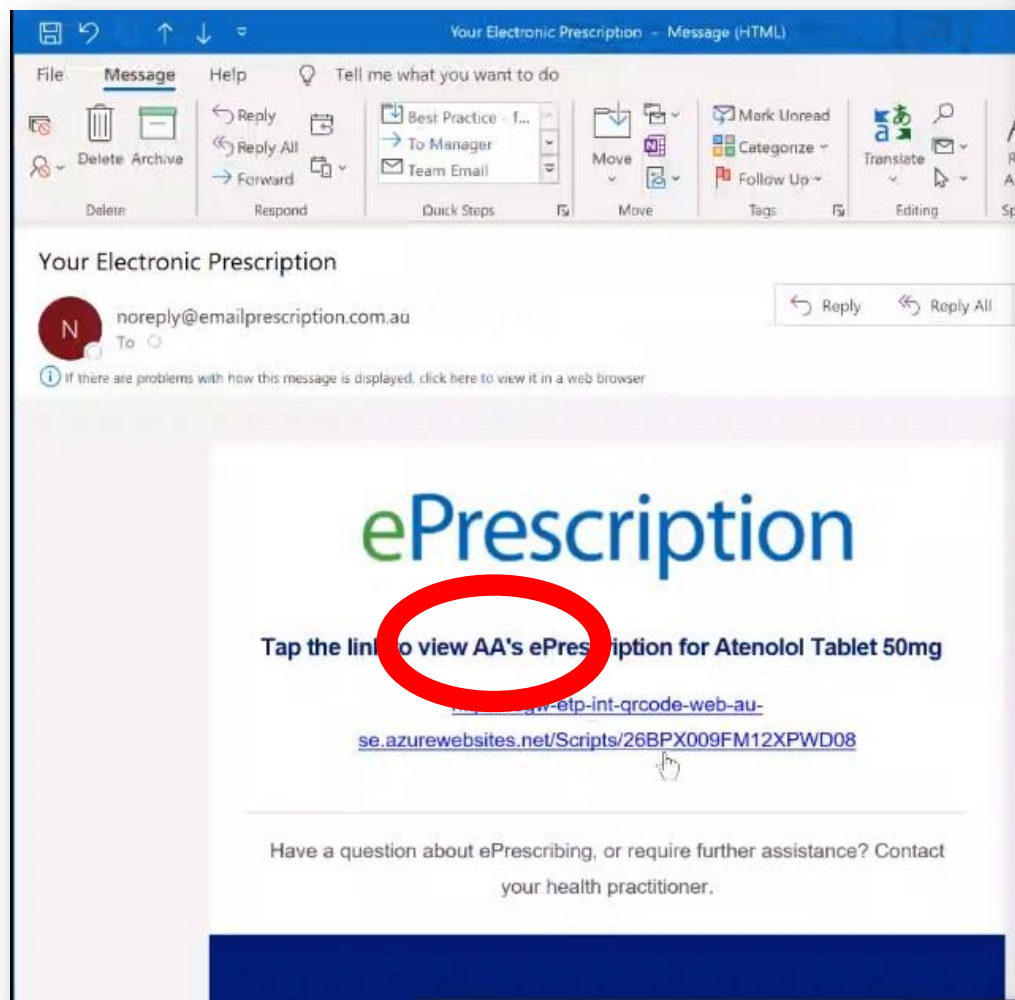
Copy Token

Delivered by **MediSecure**

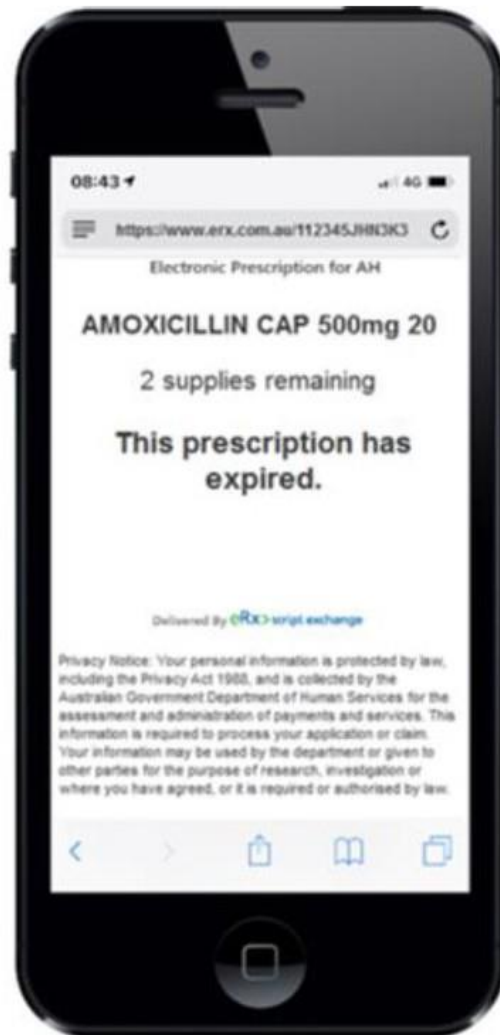
The privacy and security of your personal information is important to us, and is protected by law. We need to collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to servicesaustralia.gov.au/privacy



Telehealth option: *Direct to pharmacy* option outside of the interim arrangements



*Note appearance may differ depending on the software



Why? Benefits for prescribers

- Easy
- Secure
- Telehealth / working from home
- Avoids faxing, emailing, posting and recording scripts
- S8s – no writing, enter password
- Fewer lost scripts and requests to reprint or reissue scripts
- No need to sign
- Infection control – people not attending to collect scripts
- Patients like it
- Reduces transcription errors

Electronic Prescriptions

Growth Data to 17 August 2021

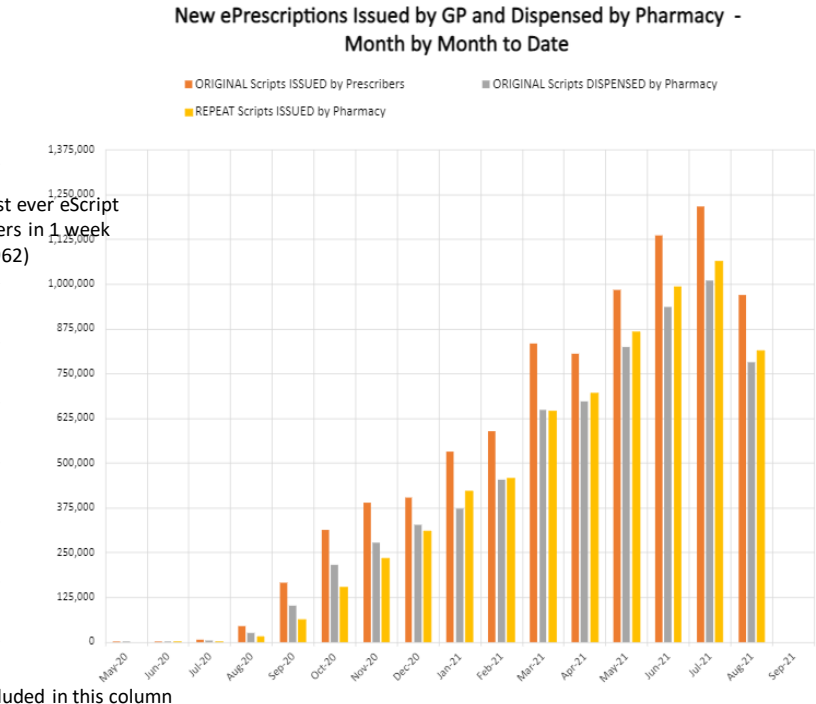
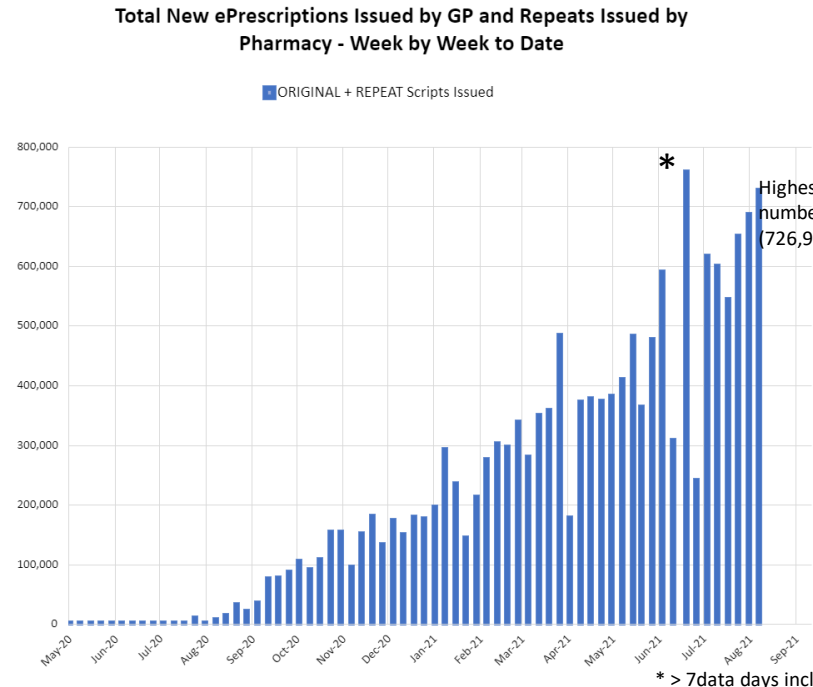
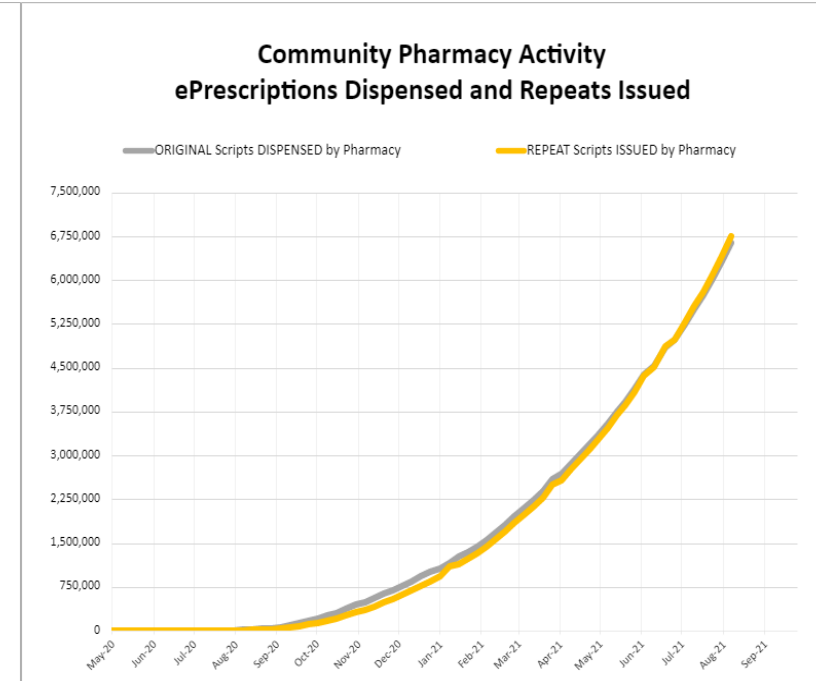
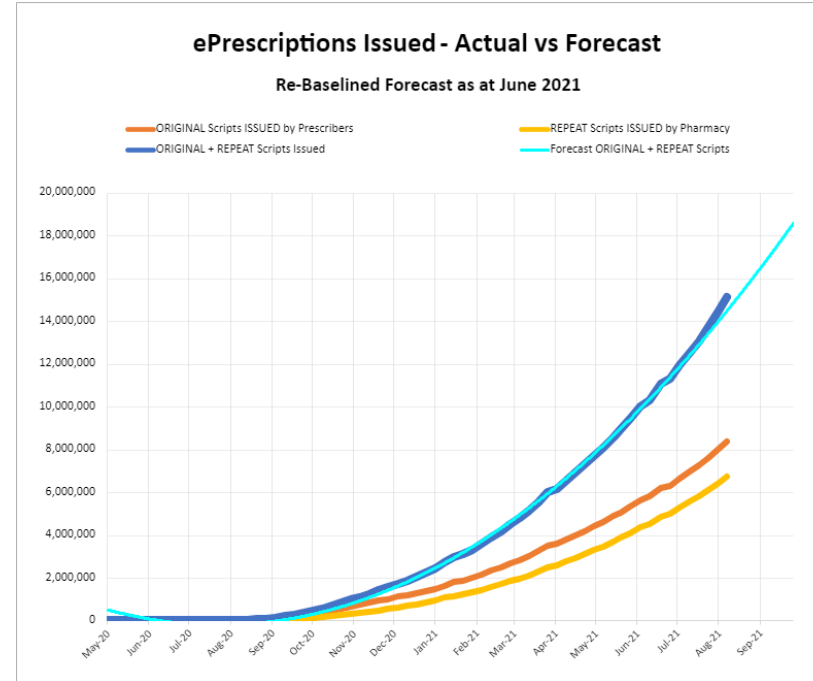
Used with permission by the
Australian Digital Health Agency.

15,122,713

Number of original scripts issued by prescribers and repeats issued by pharmacies

ePrescriptions Issued by Month to Date

MONTH	Original ePrescriptions Issued	Original ePrescriptions Dispensed	Repeats Issued by Pharmacy
Aug-21	969,783	781,072	815,255
July-21	1,215,674	1,009,657	1,064,442
Jun-21	1,136,286	936,799	993,978
May-21	982,860	823,343	867,146
Apr-21	805,782	671,543	695,518
Mar-21	833,726	647,661	646,815
Feb-21	587,511	452,363	457,655
Jan-21	532,057	373,380	421,023
Dec-20	402,045	327,517	310,925
Nov-20	387,894	277,824	234,100
Oct-20	312,291	215,460	154,257
Sep-20	164,606	100,899	63,445
Aug-20	43,246	24,151	15,215
Jul-20	6,084	2,715	1,176
Jun-20	1,093	403	511
May-20	314	98	0
TOTALS	8,381,252	6,644,885	6,741,461



Electronic Prescriptions

Provider Activity to 17 August 2021

Used with permission by the Australian Digital Health Agency.

15,122,713

Number of original scripts issued by prescribers and repeats issued by pharmacies

67%

Percentage of Australian General Practitioners* generating ePrescriptions

25,043

Individual Prescribers generating ePrescriptions

* Source: <https://hwd.health.gov.au/resources/data/gp-primarycare.html#>¹

>98%

Percentage of Australia's 5,822 PBS pharmacies dispensing ePrescriptions

30,434

Active Script List Registrations

8,381,252

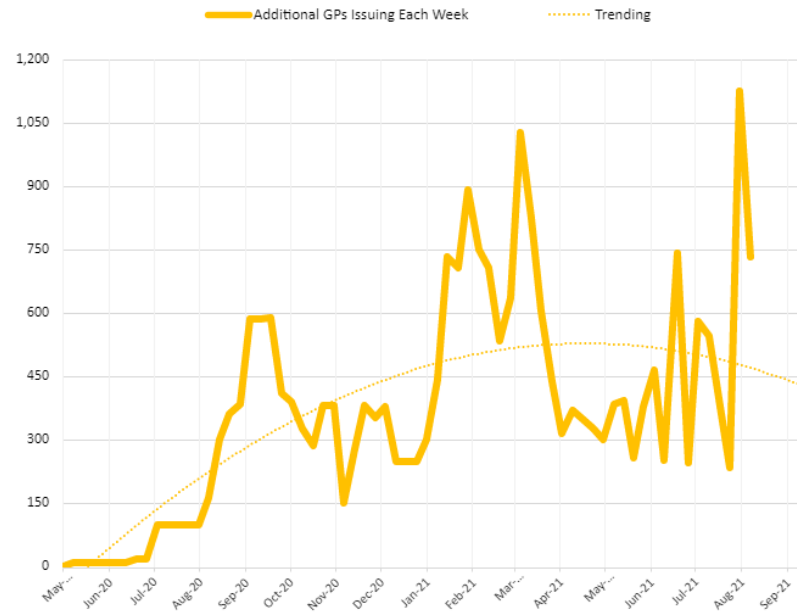
Original ePrescriptions generated by prescribers

6,741,461

Repeat ePrescription generated by pharmacies

1. 67% assumes most prescribers are GPs (given that software is predominantly rolled out in primary care). GP workforce data is at 2019. Workforce data includes all vocationally recognised GPs, non vocationally recognised GPs, and GP trainees. TOTAL = 37,472. NOTE: GP Full Time Equivalent (GPFTE) = 29,854.

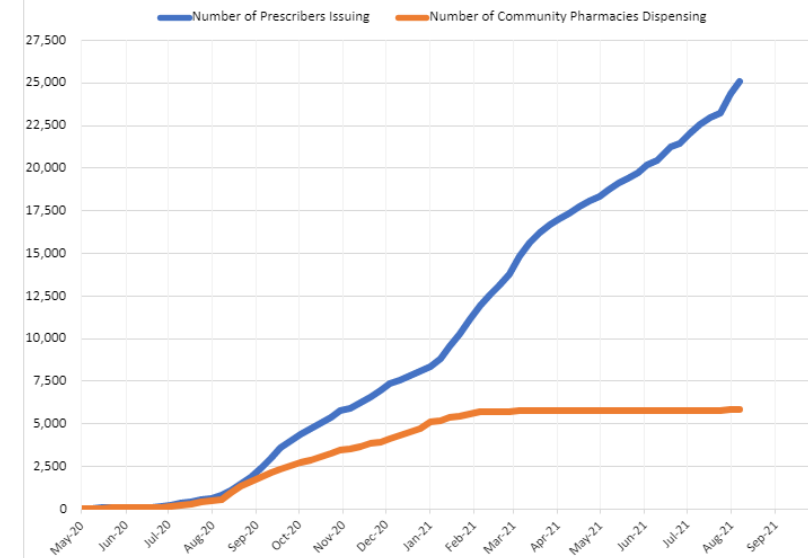
Weekly New Prescribers Issuing ePrescriptions



Weekly New Pharmacies Dispensing ePrescriptions

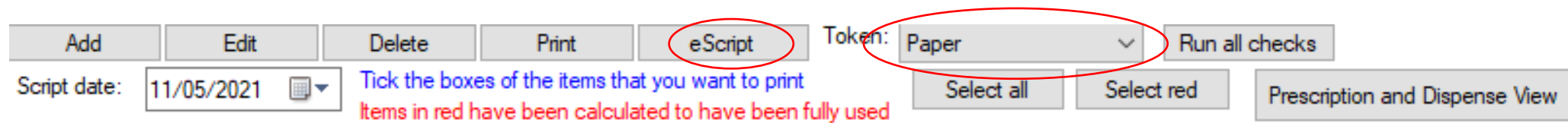


Number of Prescribers and Community Pharmacies Issuing and Dispensing ePrescriptions June 2020 to September 2021



How? In Best Practice

- Create or select prescription
- Tick as if you are going to print it



- Press eScript button
- Message appears on screen saying SMS was sent
- Confirm patient has received the SMS

How can I Preview an eScript?

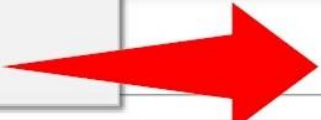



Option to check eScript before transmitting

<input type="checkbox"/>	Riluzole 200 CFC-free 200mg Int 200mg	2 pills four times a day with 100ml dose	RPBS	Yes	13/04/2020			
<input type="checkbox"/>	Metformin 1,000mg Tablet	1,000mg	90	5	RPBS	Yes	15/04/2020	
<input type="checkbox"/>	Oroxine 0.1mg Tablet	0.1mg	In the morning	200	1	PBS	Yes	14/04/2020
<input checked="" type="checkbox"/>	Ozmep 20mg Tablet	20mg	1 Tablet Daily	30	1	RPBS Auth (SI)	Yes	14/04/2020
<input type="checkbox"/>	Paroxetine 20mg Tablet	20mg	New Rx			S	Yes	14/04/2020
<input type="checkbox"/>	Rulide 300mg Tablet	300mg	Cease Rx			S	No	15/04/2020
<input type="checkbox"/>	Symbicort Rapihaler 100/3 100mc 100mcg		Change brand/strength			S/RPBS A	Yes	14/04/2020
<input type="checkbox"/>	Ventolin CFC-Free 100mcg/dose In 100mcg		Edit dose			S/OTC	Yes	14/04/2020
<input type="checkbox"/>	Zopiclone 7.5mg Tablet	7.5mg	Change quantity/repeats			h-PBS	Yes	30/03/2020

Emergency supply

Preview eScript



Review eScript

eScript
Date: 16/04/2020

Dr Frederick Findacure
1 Location St
Bundaberg 4670
Ph.: 54327589
Prescriber No.: 660952

Mr. Alan John Abbott
12 Jogger Street
Albany Creek 4035
Medicare no.: 4089050064/1


Prescription type: RPBS
Brand substitution permitted

Ozmep 20mg Tablet
1 Tablet Daily
Quantity: 30 1 repeat.

Authority Form No.:
Phone Approval No.:
Previous Authority: Yes
Indication for Authority:
Gastro-oesophageal reflux disease

Send

Close



How do I send an eScript?



Select how patient will receive token

Select the drug to send eScript

Select method for sending eScript token

The screenshot shows a software interface with a 'Token' dropdown menu. The dropdown is open, showing options: Paper, SMS (04114604604), SMS (Other), and Email (Other). The 'SMS (Other)' option is highlighted in blue. A red box surrounds the dropdown menu, and a red arrow points from the 'Token' label to the dropdown. Two pink callout boxes are present: one labeled 'SMS (Other)' pointing to the selected option, and another labeled 'Email (Other)' pointing to the 'Email (Other)' option. Below the dropdown, a table is partially visible with columns for 'Drug name', 'Strength', 'Qty', 'Non-PBS', and 'Yes'. The first row shows 'Focamax Plus 70mg;140mg Tabk 70mg;140mg' with a checked checkbox in the first column.

Drug name	Strength	Qty	Non-PBS	Yes
<input checked="" type="checkbox"/> Focamax Plus 70mg;140mg Tabk 70mg;140mg		5	Non-PBS	Yes

How do I send an eScript?



Transmitting token and notification popups

Select the eScript button to transmit token

Script date: 6/05/2020

Tick the boxes of the items that you want to print
Items in red have been calculated to have been fully used

Drug name	Strength	Dose	Quantity	Rpts.	Script type	Long term	Last script	Approval No.	Subst.	Reg. 24	First script	Reason for prescrip
<input type="checkbox"/> Fosamax Plus 70mg;140mcg Tabl	70mg; 140mcg	In the evening	4								06/05/2020	
<input checked="" type="checkbox"/> Keflex 500mg Capsule	500mg	Twice a day	20								06/05/2020	

eScripts

The eScript was successfully transmitted.

Notification popups for successful transmission or failure

What does the patient do next?

From SMS

- Tap the link to view (initials) prescription for (item)
- Tap link to access QR code and present to pharmacy
- Can copy token / send it on to friend or relative
- Apps e.g. MedAdvisor Medications Management can store multiple tokens and share them with pharmacy – need to be registered



More on actions by the patient?




AA ausscripts.ERX.COM.AU

Electronic Prescription for [REDACTED]

[REDACTED]

Prescription Date 13 Apr 2021

4 Supplies Remaining






1P2VR4TRBQPY1F3K70

[Copy Token](#)

How can I get this prescription dispensed?

Delivered by **eRx** script exchange

Privacy Notice: The privacy and security of your personal information is

< >   

How can I get this prescription dispensed?

Your doctor has sent you an electronic prescription. There are several ways you can have this prescription dispensed at your local pharmacy.



Present your electronic prescription in person

Visit any pharmacy and show the electronic prescription token (QR Code) on your phone. **Click here** to view your prescription.



Manage your electronic prescriptions remotely

You can order your prescriptions from your chosen pharmacy using your phone and arrange for pickup or delivery in advance. **Click here** to view a list of medication apps and services that may help you.

Having trouble managing multiple SMS electronic prescription tokens and repeats? Ask your pharmacist how the free My Script List (MySL) can help.

Medication Apps & Services

View our list and click on an app or service to find out more.



MedView Patient Connect

A free and easy way to forward your electronic prescription to any of our 2500 participating pharmacies.

Simply click below to place your medication order for pickup or delivery.



MedView on WhatsApp

Use WhatsApp to order your electronic prescription



MedAdvisor

Join over a million Australians who are saving time and skipping the queue at their pharmacy by using MedAdvisor.

Show more ▾



myPharmacyLink

myPharmacyLink is a free App giving you direct access to your pharmacist.

Show more ▾



Medmate

Medmate makes it easy to get prescriptions and off-the-shelf products delivered discreetly from your favourite

How can I get this prescription dispensed?

Your doctor has sent you an electronic prescription. There are several ways you can have this prescription dispensed at your local pharmacy.



Present your electronic prescription in person

Visit any pharmacy and show the electronic prescription token (QR Code) on your phone. [Click here](#) to view your prescription.



Manage your electronic prescriptions remotely

You can order your prescriptions from your chosen pharmacy using your phone and arrange for pickup or delivery in advance. [Click here](#) to view a list of medication apps and services that may help you.

Having trouble managing multiple SMS electronic



Amcal

Ordering and managing your medication is now at your fingertips!

Show more ▾



Discount Drug Stores

Life is complicated enough. At Discount Drug Stores, we think that managing your medication should be the easy bit.

Show more ▾



Priceline Pharmacy App



Show more ▾



Priceline Pharmacy App

Download Priceline Pharmacy App to access and manage your scripts 24/7.

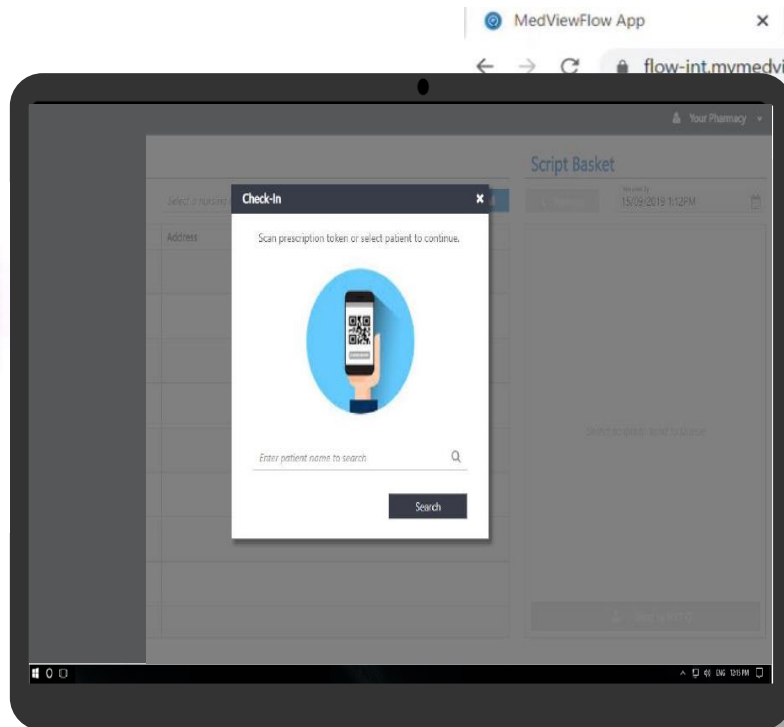
Show more ▾



TerryWhite Chemmart

The TerryWhite Chemmart Health App is your pocket health carer, helping you stay in control of your health and saving you valuable time.

Electronic prescriptions – Token model Pharmacy script-in counter



MedViewFlow App
flow-int.mymedview.com.au/dashboard/queue/de096cdac6444f0689695ba84bcdde78

HOME | IN | QUEUE | CHECKING | OUT

Repeat authorisation

Serial no. [redacted] Prescriber no. **3575376** Gen [redacted]
 Patient's MEDICARE no.: **2950 16304 1 1** Con [redacted]
 Patient's name & address: **Sylvester Stallone**
787 Cca Belief St
Newcastle NSW 2300 Post code **2300** Ent [redacted] RPBS [redacted]

Authority number [redacted] Entitlement number [redacted]

Original prescription transaction (item, strength, quantity, directions and deferred supply if applicable)

AMLO TAB 10mg
Take ONE tablet daily as directed

4 Rpts Left Darlene Crawford Rpt No **2690400**

Original Prescription Details		No. of times already dispensed (including original supply) if original not supplied insert "0".	PBS Code: 2752W
Date	PBS approval no.		
02/03/2020	HQ038X		
No.	No. of repeats authorised		
152396	5	2	

Fred Sample Pharmacy
Owen Connor
20 Trennery Cres
Abbotsford VIC 3067
Ph: 0394181800
02/03/2020 OWC 80348W

Annotations

Dr Darlene Crawford Ph: 12341234
 PRESCRIBER no.: 3575376
 112 Trennery Crescent
 Level 2
 Canberra ACT 2601

Patient's MEDICARE no.: **2950 16304 1 1**

Pharmaceutical [redacted]

Benefits Entitlement number Safety Net Entitlement Card Holder (cross relevant box) Concessional or dependant RPBS beneficiary or Safety Net Concession Card Holder

Patient's Name: SYLVESTER STALLONE
 Address: 787 CCA BELIEF ST
 NEWCASTLE NSW 2300
 D.O.B: 12/05/1968

Date: 02/03/2020
 PBS: RPBS **Brand substitution not permitted**

Script No: **3005**

AMLO TAB 10mg (PBS Code: 2752W)
 Take ONE tablet daily
 Quantity 30 5 repeats
 1 item printed

Annotations
 Prescriber: New Medication

Number of repeats authorised: 5
 Prescribed date: 02/03/2020
 Prescription script number: 3005
 Brand substitution not allowed: Yes

PHARMACY Fred Sample Pharmacy

Some pitfalls

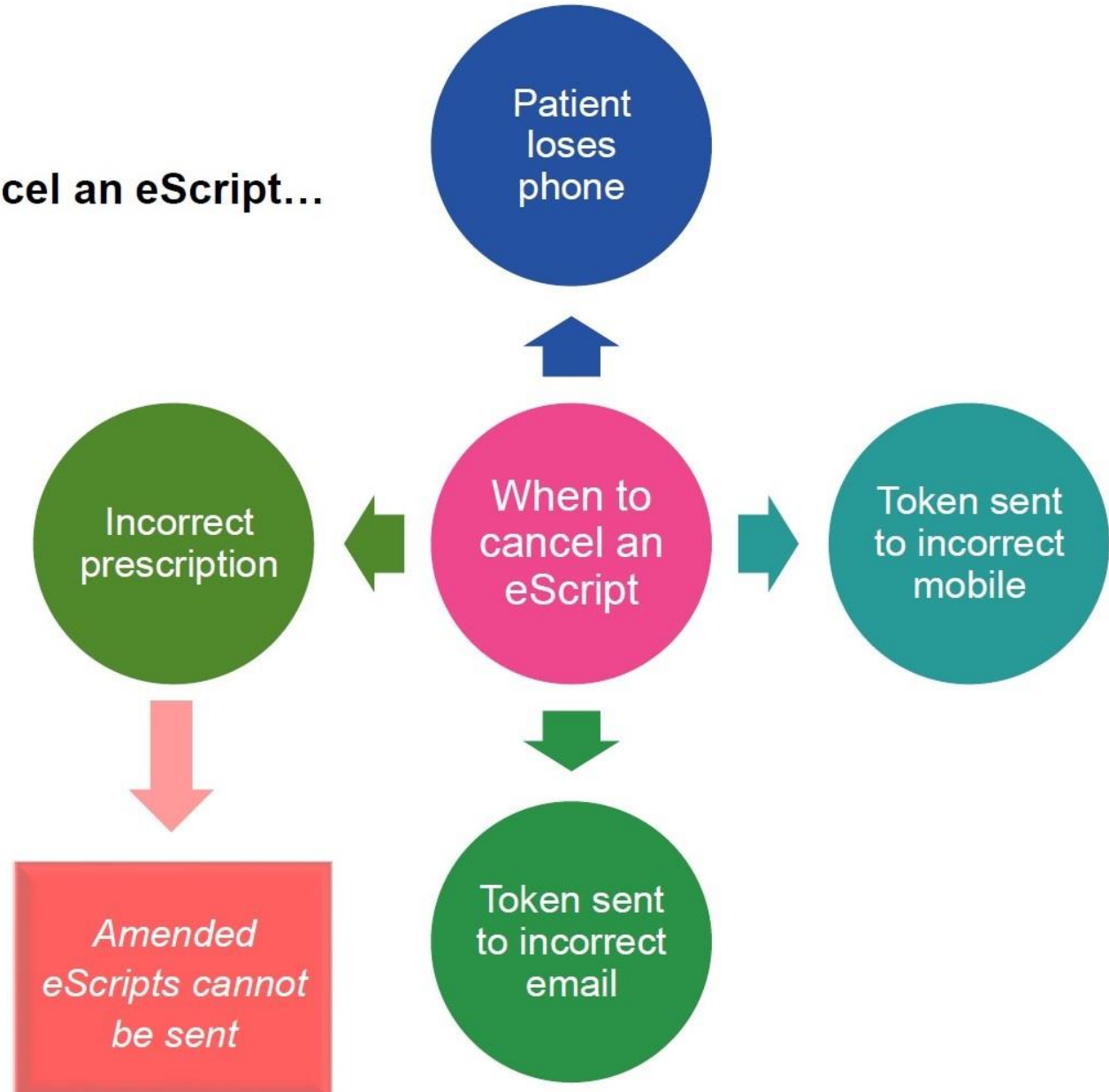
- Lost or deleted token
 - if before the item has first been dispensed, the GP will need to issue a new token and cancel the original
 - if it is lost or deleted after that and they have repeats, they will need to contact the pharmacy to issue a new token
- To delete, go to past prescriptions, select script and delete. The token is no longer valid
- Patient may need different prompt to conclude the consultation!

Can I cancel an eScript?



There may be situations that require you to cancel an eScript...

Script date	Script item	Dose	Doctor
14/04/2020	Elocon 0.1% Lotion	Apply Twice a day p.r.n.	Dr F. Findacure
14/04/2020	Flixotide 250 CFC-Free 250mcg Inhaler	2 puffs Four times a day wit...	Dr F. Findacure
14/04/2020	Metformin 1,000mg Tablet		Dr F. Findacure
14/04/2020	Paroxetine 20mg Tablet	1 Three times a day	Dr F. Findacure
14/04/2020	Amoxicillin 250mg Capsule	1 Three times a day	Dr F. Findacure
14/04/2020	Oroxine 0.1mg Tablet	1 Three times a day in the morning	Dr F. Findacure
14/04/2020	Skynzi 75mg Solution	1 Daily	Dr F. Findacure
14/04/2020	Tramal SR 200 200mg Tablet	1 Daily	Dr F. Findacure
15/04/2020	Amoxicillin 250mg Capsule	1 Three times a day	Dr F. Findacure
15/04/2020	Elocon 0.1% Lotion	Apply Twice a day p.r.n.	Dr F. Findacure
15/04/2020	Elocon 0.1% Lotion	Apply Twice a day p.r.n.	Dr F. Findacure
15/04/2020	Flixotide 250 CFC-Free 250mcg Inhaler	2 puffs Four times a day wit...	Dr F. Findacure
15/04/2020	Flixotide 250 CFC-Free 250mcg Inhaler	2 puffs Four times a day wit...	Dr F. Findacure
15/04/2020	Levodopa/Carbidopa 200mg;50mg Tablet, modif...	1 Daily	Dr F. Findacure
15/04/2020	Levodopa/Carbidopa 200mg;50mg Tablet, modif...	1 Daily	Dr F. Findacure
15/04/2020	Fosamax Once Weekly 70mg Tablet	1 Once a week	Dr F. Findacure
15/04/2020	Fosamax Once Weekly 70mg Tablet	1 Once a week	Dr F. Findacure
15/04/2020	Metformin 1,000mg Tablet		Dr F. Findacure
15/04/2020	Metformin 1,000mg Tablet		Dr F. Findacure
15/04/2020	Rulide 300mg Tablet	1 Daily	Dr F. Findacure
15/04/2020	Rulide 300mg Tablet	1 Daily	Dr F. Findacure
16/04/2020	Elocon 0.1% Lotion	Apply Twice a day p.r.n.	Dr F. Findacure
16/04/2020	Elocon 0.1% Lotion	Apply Twice a day p.r.n.	Dr F. Findacure
16/04/2020	Ozmep 20mg Tablet	1 Daily	Dr F. Findacure
16/04/2020	Ozmep 20mg Tablet	1 Daily	Dr F. Findacure



Obligations

- [Electronic prescriptions - State legislation - Pharmaceutical Society of Australia \(psa.org.au\)](#)
- [Electronic Prescriptions Security and Access Policy](#)
- [Electronic Prescriptions Privacy Policy](#)
- [Electronic Prescriptions Data Usage Policy](#)

PSA Resource page

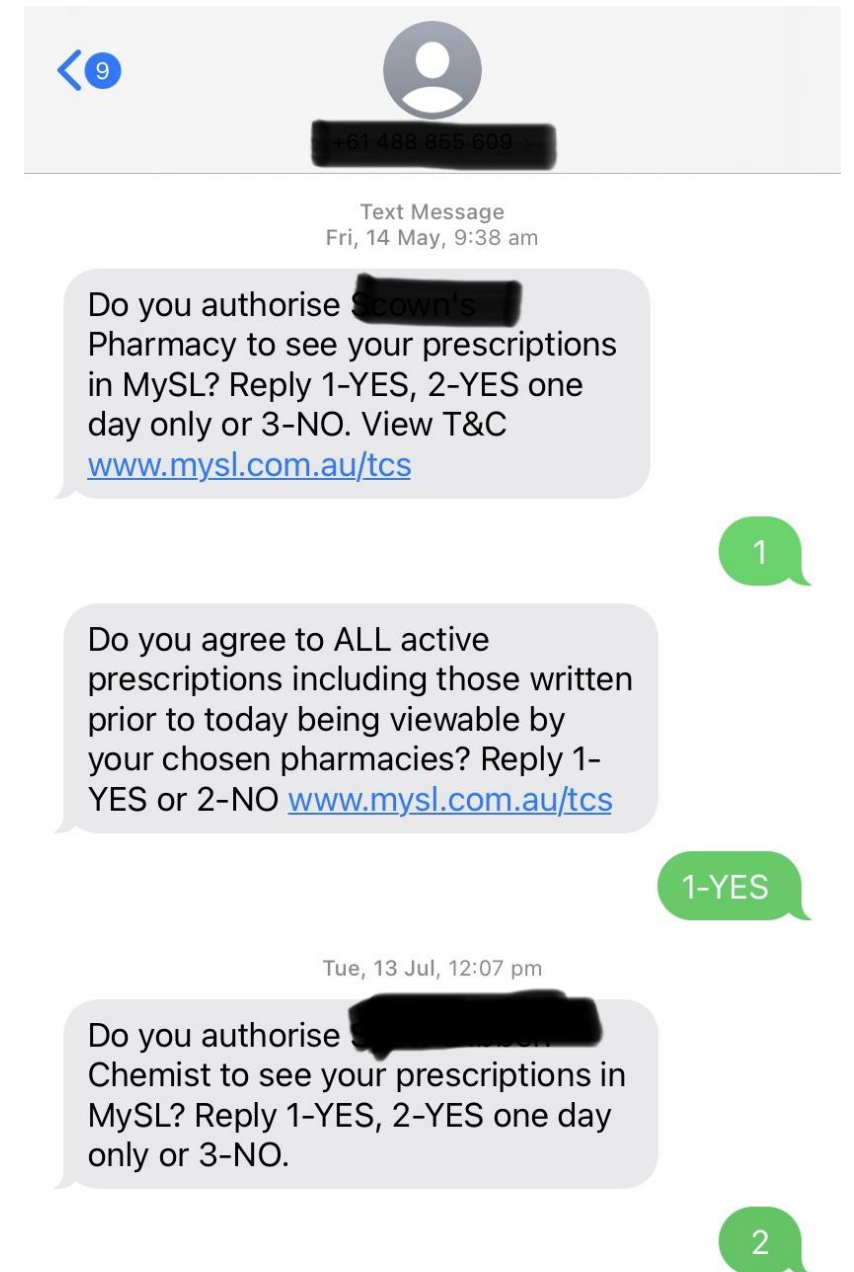
1. PSA electronic prescriptions
 2. PSA State legislation (including NSW S8 and S4B/D exemptions)
-

ADHA resources

1. Digital Health Resource Library access
 1. User – PHN
 2. Password – digitalhealth
2. Electronic Prescriptions Toolkit
3. elearning modules
4. Electronic Prescriptions Security and Access Policy
5. Electronic Prescriptions Privacy Policy
6. Electronic Prescriptions Data Usage Policy
7. Electronic Prescriptions Conformance Register

ASL - Pharmacy

- Develop a patient-centred, culturally responsive approach
- Collaborate with professional colleagues
- Adhering to privacy framework
- MySL → ePrescriptions + usual eRx or Medisecure barcoded prescriptions





Australian Government
Department of Health

Electronic Prescriptions: Active Script List Release 1 – Privacy Framework

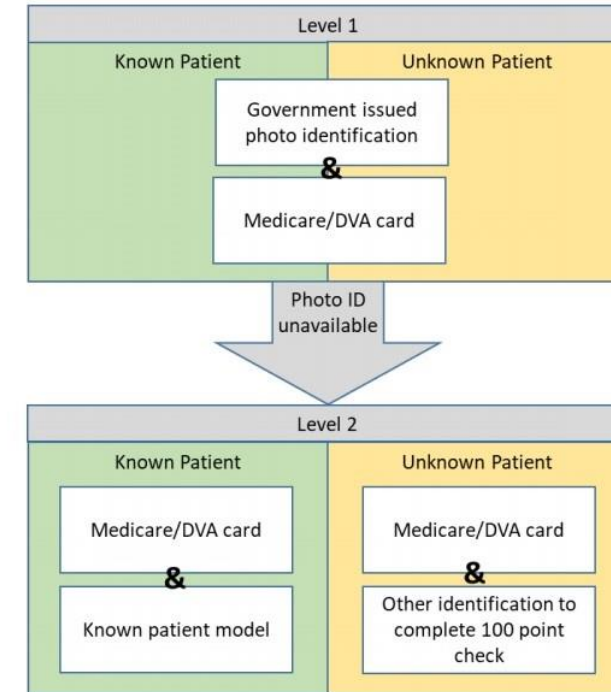
[*electronic-prescribing-active-script-list-privacy-framework.pdf
\(health.gov.au\)](https://www.health.gov.au/electronic-prescribing-active-script-list-privacy-framework.pdf)

For Prescribers

1. Registering a patient for an Active Script List

In future, you may be able to register an Active Script List (ASL) for a patient (assisted registration) using your clinical software. Registering a patient for an ASL is only completed once.

You will need to verify the patient's identity by viewing appropriate identification documents outlined below. The identification documents required will align with a tiered model, as per the below diagram. The '[known patient model](#)' is outlined below.



Level 1

At the time of registration, if the patient has a current government issued photo identification and a Medicare or DVA card (with the individual's name), then this is sufficient to identify them and register their ASL.

Level 2

At the time of registration, if the patient does not have photo identification, then level 2 identification will be required.

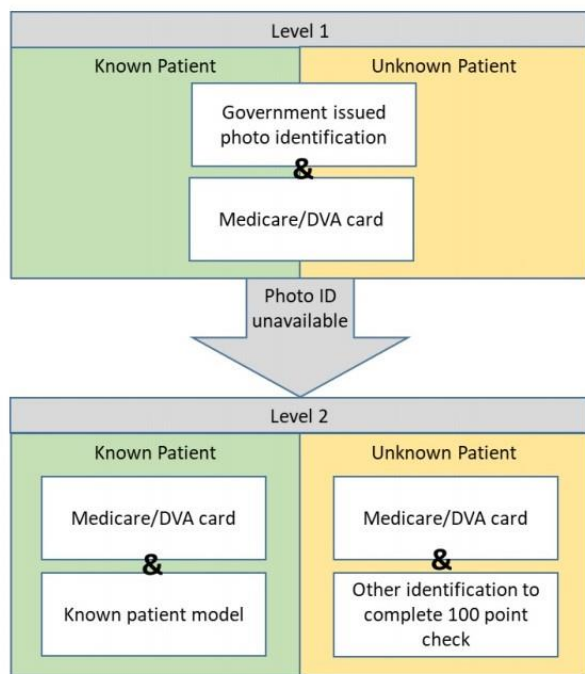
Documentary evidence of identity

For Dispensers

1. Registering a patient for an Active Script List

You will be able to register an Active Script List (ASL) for a patient (assisted registration) using your clinical software. Registering a patient for an ASL is only completed once.

You will need to verify the patient's identity by viewing appropriate identification documents outlined below. The identification documents required will align with a tiered model, as per the below diagram. The '[known patient model](#)' is outlined below.



For individuals who cannot provide photo identification and who do not meet the known patient model (or if a health professional has any doubt as to the identity of an individual), the following table should be used to determine which documentary evidence of identity should be sought for the purposes of registering an ASL.

Documentary evidence of identity ¹	Required on document N = name, P = photo, A = Address, S = signature	Points
Primary documents - you must supply at least ONE primary document		
Foreign Passport (current)	N - P	70
Australian Passport (current or expired within last 2 years but not cancelled)	N - P	70
Australian Citizenship Certificate	N	70
Full Birth certificate (not birth certificate extract)	N	70
Certificate of Identity issued by the Australian Government to refugees and non-Australian citizens for entry to Australia	N	70
Australian Driver License/Learner's Permit	N - A - P	40
Current (Australian) Tertiary Student Identification Card	N - P	40
Photo identification card issued for Australian regulatory purposes (e.g. Aviation/Maritime Security identification, security industry etc.)	N - P	40
Government employee ID (Australian Federal/State/Territory)	N - P	40
Defence Force Identity Card (with photo or signature)	N - P	40

Secondary documents		
Department of Veterans Affairs (DVA) card	N - A	40
Centrelink card (with reference number)	N - A	40
Birth Certificate Extract	N	25

¹ The healthcare provider organisation must ensure that the details of the individual as contained in their identity document(s) correspond with the individual's details as recorded by the organisation's system and as included in the individual's application. The organisation should sight the relevant documents but generally should not take copies of the documents or record the document numbers unless it is necessary for another purpose.

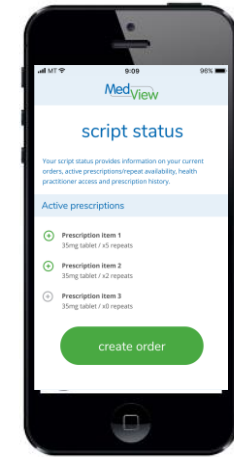
Birth card (NSW Births, Deaths, Marriages issue only)	N	25
Medicare card	N	25
Credit card or account card	N	25
Australian Marriage certificate (Australian Registry issue only)	N - S	25
Decree Nisi/Decree Absolute (Australian Registry issue only)	N - S	25
Change of name certificate (Australian Registry issue only)	N - S	25
Bank statement (showing transactions)	N - A	25
Property lease agreement - current address	N - A	25
Taxation assessment notice	N - A	25
Australian Mortgage Documents - current address	N - A	25
Rating Authority - current address e.g. Land Rates	N - A	25
Utility Bill - electricity, gas, telephone - current address (less than 12 months old)	N - A	20
Reference from Indigenous Organisation	N - P	20
Documents issued outside Australia (equivalent to Australian documents). Must have official translation attached	N - P	20

Answers to some FAQs

- Not compulsory to use eScript
- Can use for S8s and authority scripts
- No additional regulations for eScripts
- Safeguards are in place so that token cannot be used multiple times or at multiple pharmacies
- Prescriber should not generally send token direct to pharmacy
- Patient can use any participating pharmacy
- SMS service is currently free of charge

What is different for the patient experience for ePrescriptions?

- Instore
- Online
- Kiosk
- Click n Collect
- Drive through
- What's app
- Email
- Social media



Links



The screenshot shows a web browser window with the URL <https://specialist-toolkit.digitalhealth.gov.au>. The page header includes the Australian Government logo and the Australian Digital Health Agency name. The main content area features the title "Digital Health Specialist Toolkit" in large blue font. Below the title, a paragraph states: "The Digital Health Specialist Toolkit is designed to provide resources that support the adoption of digital health by specialists and their teams in private practice. This includes fact sheets, user and implementation guides, FAQ sheets and Continuing Professional Development (CPD) modules." A second paragraph mentions the toolkit was developed in support of the Digital Health Specialist Toolkit Steering Group with members representing the following organisations:

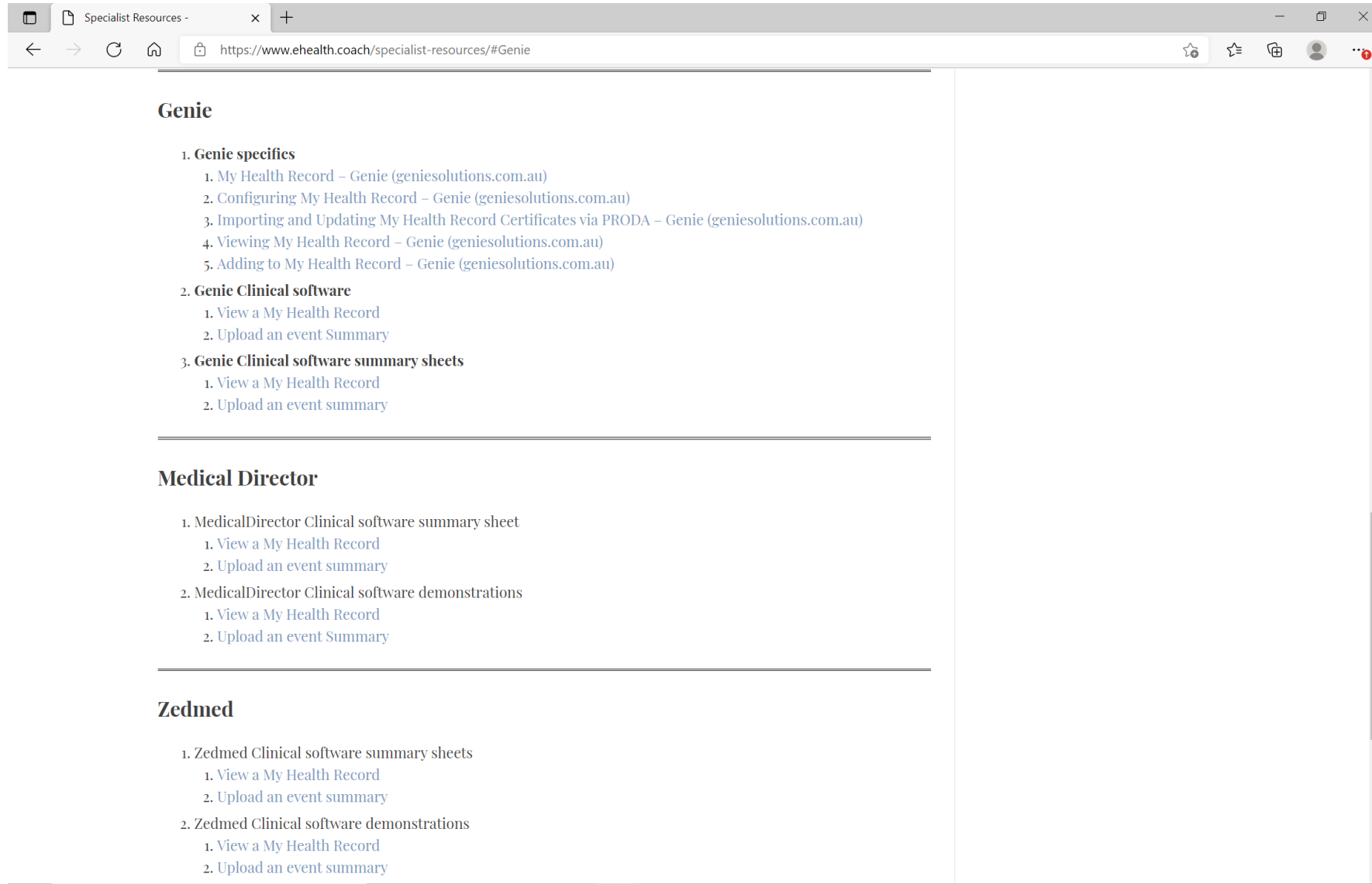
- Australian Medical Association (AMA)
- The Royal Australasian College of Physicians (RACP)
- The Royal Australasian College of Surgeons (RACS)
- The Cardiac Society of Australia and New Zealand (CSANZ)
- Australian Association of Practice Management (AAPM)
- The Australian College of Rural and Remote Medicine (ACRRM)

At the bottom of the main content area, it says "Click one of the topics below to get started." The browser's taskbar at the bottom shows the system tray with the date 25/08/2021 and time 11:54 AM.


ehealth coach


BLACKBUTT
DOCTORS SURGERY

Links



The screenshot shows a web browser window with the address bar displaying "https://www.ehealth.coach/specialist-resources/#Genie". The page content is organized into three sections, each with a horizontal line below it:

- Genie**
 - 1. **Genie specifics**
 - 1. My Health Record – Genie (geniesolutions.com.au)
 - 2. Configuring My Health Record – Genie (geniesolutions.com.au)
 - 3. Importing and Updating My Health Record Certificates via PRODA – Genie (geniesolutions.com.au)
 - 4. Viewing My Health Record – Genie (geniesolutions.com.au)
 - 5. Adding to My Health Record – Genie (geniesolutions.com.au)
 - 2. **Genie Clinical software**
 - 1. View a My Health Record
 - 2. Upload an event Summary
 - 3. **Genie Clinical software summary sheets**
 - 1. View a My Health Record
 - 2. Upload an event summary
- Medical Director**
 - 1. MedicalDirector Clinical software summary sheet
 - 1. View a My Health Record
 - 2. Upload an event summary
 - 2. MedicalDirector Clinical software demonstrations
 - 1. View a My Health Record
 - 2. Upload an event Summary
- Zedmed**
 - 1. Zedmed Clinical software summary sheets
 - 1. View a My Health Record
 - 2. Upload an event summary
 - 2. Zedmed Clinical software demonstrations
 - 1. View a My Health Record
 - 2. Upload an event summary



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DOCTORS SURGERY

Links

<https://www.health.gov.au/initiatives-and-programs/electronic-prescribing>

<https://www.digitalhealth.gov.au/initiatives-and-programs/electronic-prescriptions>

<https://www.health.nsw.gov.au/pharmaceutical/Pages/electronic-prescribing.aspx>

<https://bpsoftware.net/masterclass-electronic-prescribing/>

<https://www.racgp.org.au/running-a-practice/technology/clinical-technology/electronic-prescribing>

