



Australian Government
Australian Digital Health Agency

Digital health tools for medical specialists

Dr Kathy Rainbird
17 June 2021

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MY
HEALTH RECORD

2

SECURE
MESSAGING

3

INTEROPERABILITY
AND DATA QUALITY

4

MEDICINES
SAFETY

5

ENHANCED
MODELS OF CARE

6

WORKFORCE AND
EDUCATION

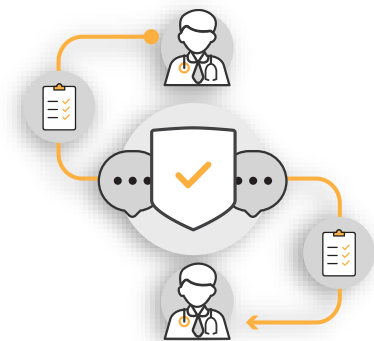
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DRIVING
INNOVATION

Digital Health Tools



My Health
Record



Secure
Messaging



Telehealth



Electronic
Prescribing



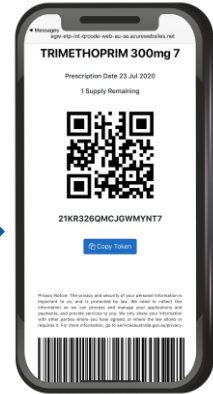
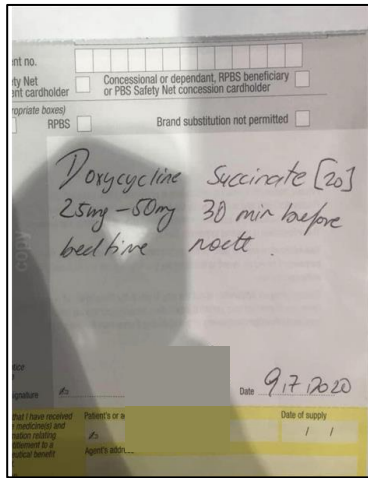
Electronic Prescriptions

What are electronic prescriptions?



- Electronic prescriptions are an alternative option to paper prescriptions.
- Previously, only a paper prescription signed by a prescriber has been the legal form by which medicines can be supplied.
- Paper and electronic prescriptions meet both the relevant Commonwealth, state and territory legislation.
- Electronic prescriptions are not mandatory.
- Patients and prescribers are able to choose between a paper and electronic prescription.

Evolution of Prescriptions



Electronic Prescription Token - legal prescription stored in PDS



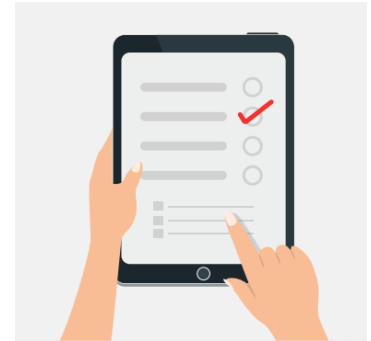
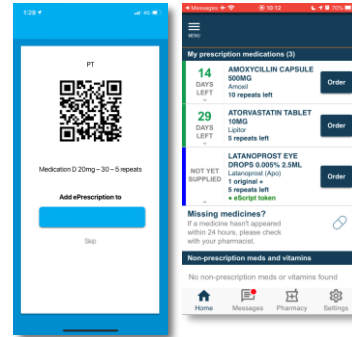
Electronic Prescriptions Management Options

Receive token on mobile device as SMS or Email

Carer/Agent receives token as SMS/Email on behalf of patient

Use a mobile app to store tokens

Register for an Active Script List



Electronic Prescriptions - benefits

Specialists can benefit from electronic prescriptions through:

- Improved patient outcomes by reduced risk of medicine errors,
- Improved efficiencies in workflow through less paperwork,
- Reduced patient misuse of prescriptions,
- Reduced duplication in prescriptions, and
- Improved patient medicine compliance.

Secure Messaging

Secure Messaging

Traditionally healthcare providers have used fax, and more recently email, to share patient and clinical information. This medium of sharing information has **little to no security measures**.

Secure messaging ensures better protection of patient information through enhanced security measures and has been shown to reduce the number of errors that occur with transcribing.



Secure Messaging - What is it?



Secure messaging enables safe, seamless, secure exchange of clinical information between health and care providers.



PROVIDER TO PROVIDER

Provider Addressing Service enables health and care providers to easily find each other online.



SECURE EXCHANGE

Health and care providers, and those that support them, are able to exchange clinical information via a safe and reliable system.



NATIONAL CAPABILITY

Reliable communication across the Australian health sector.



INTEGRATED CARE

Facilitating digitally enabled, integrated & coordinated care.



Benefits

Specialists can benefit from secure messaging through:

- Improved timeliness of receipt of referrals and clinical information,
- Better informed care due to the right information being available at the point of care,
- Access to a broader range of referrers,
- Streamlined administration due to reduction in paper-based processes,
- Improved coordination of care as a result of improved communication between healthcare providers
- Improved auditability and system confirmation of message receipt.



Telehealth

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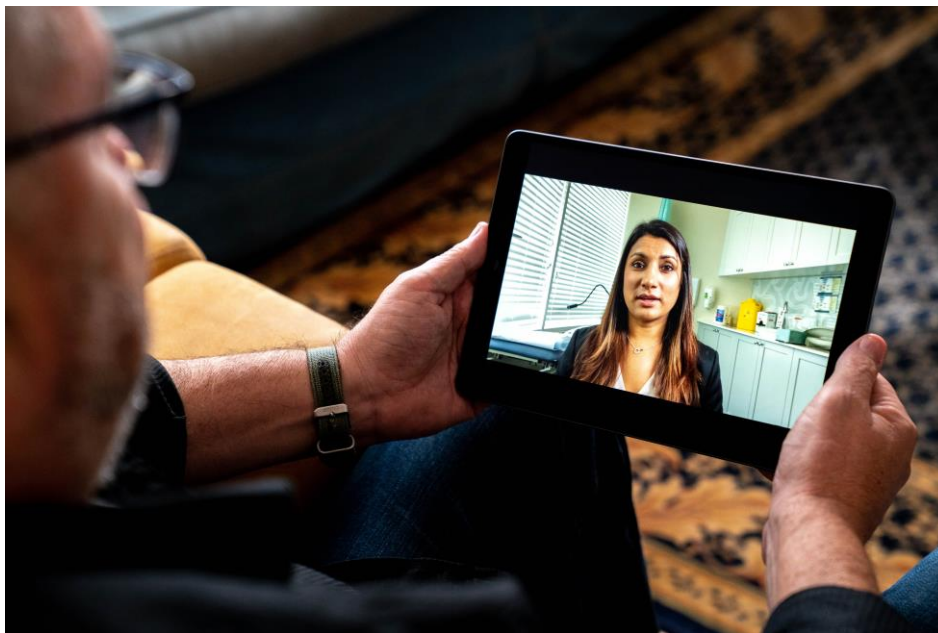
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Telehealth – what is it?



Telehealth consultations – security considerations

Set up your digital consultation room

- Close doors and windows if required
- Set up a 'do not disturb' sign to avoid interruption
- Check for confidential information, such as healthcare data that may be visible

When starting an appointment

- Check for unauthorised participants on the call
- Confirm each person's identity
- Request a phone number to call if the connection drops

Maintain a secure system

- Use reputable and secure Online Video Conferencing Technologies
- Keep your operating system and software up to date
- Where possible, use different computers for work and general browsing



Telehealth consultations - benefits

Specialists can benefit from telehealth consults through:

- Reduced travel, expense and time away from home
- Higher patient reach
- Reduced patient 'no-shows'
- 'Just in time' assistance with difficult cases and emergencies
- Professional development for clinicians, e.g. informal knowledge transfer
- Reduced professional isolation through collaboration and networking.



My Health Record

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What is My Health Record?



An online
summary of
an individual's
key health
information



Personally
controlled



Part of a
national
system



Accessible at
all times



Protected



THE BIG PICTURE

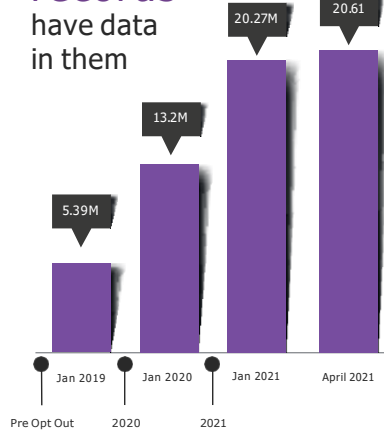
APRIL 2021

22.94M
total My Health Records



That's
90%
of all records

More than
20M
records
have data
in them



The volume of records with data in them has grown by more than
1M
since July 2020 and
120K
in the last month



WHAT IS INSIDE?

2.81B

documents uploaded to My Health Records



From medical histories to the latest blood tests, from pathology reports to advanced care plans, more vital health information is now securely stored and available when needed.



There have been 70,000 people who have registered for a My Health Record that had previously opted out and another 11,000 registered that had previously canceled their record.

365M

documents in the system that have been uploaded by consumers or healthcare providers.

CLINICAL

More than
135M

documents uploaded by a healthcare provider like hospitals, pathologists and radiologists.

MEDICINE

More than
232M

documents uploaded by healthcare providers like pharmacists and GPs.

CONSUMER

362K

documents uploaded by people.

MEDICARE

More than
2.4B

documents uploaded by government agencies like Services Australia and Veterans' Affairs.



HOW ARE HEALTHCARE PROVIDERS USING IT?



Public Hospitals use continues to increase with nearly **3.5M** medicine documents viewed and more than **3.2M** discharge summaries among the more than **35M** documents uploaded since April 2020.

PHARMACY



99% of pharmacies are now registered

93% have used My Health Record

GP



98% of GPs are now registered

88% have used My Health Record

PUBLIC HOSPITAL



97% of public hospitals are now registered

95% have used My Health Record



How many **documents** are in the system now?



There are more than
101M
pathology reports

An increase of more
than **5M** in April



There are more than
135M
dispense reports

An increase of
6M in April



There are more than
13.5M
diagnostic imaging
reports

An increase of more
than **500K** in April



There are more than
10.6M
discharge summaries

An increase of
300K in April



My Health Record - documents

Consumer documents

- Personal health summary
- Personal health notes
- Advance care planning docs and custodian details
- Emergency contacts
- Childhood development

Medicare documents

- MBS and PBS claims
- Organ Donor Register status
- Australian Immunisation Register (AIR) records



Provider documents

- Shared health summaries
- Discharge summaries
- Pathology reports
- Diagnostic imaging
- Event summaries
- Prescription records
- Dispense records
- Pharmacist Shared Medicines List (PSML)
- Specialist letters
- Goals of care

Shared health summaries

Shared Health Summary
21 Aug 2019

Mr Xavier **WISEMAN** DoB 3 May 1949 (70y) SEX Male IHI 8003 6086 6671 1130

START OF DOCUMENT

Eagle Street Medical Practice
Author: Dr Terrance Walker (General Medical Practitioner)
Phone: 0455555555

Adverse Reactions

Substance/Agent	Manifestations
Metformin	• Nausea
ACE Inhibitors	• Cough
Cephalexin	• Rash

Medications

Medication	Directions	Clinical Indication
Gliclazide 60mg Tablet, modified release	1 Tablet in the morning with meals	Diabetes Mellitus, Type 2
Karveide 300/25 300mg;25mg Tablet	1 Tablet in the morning	Moderate, Chronic Hypertension
Lantus Solostar 100U/ml Pre-filled pen	1 Dose In the evening 12 units	Diabetes Mellitus, Type 2
Latoprost /Timolol 0.005%/0.5% Eye Drops	1 drop Before bed both sides	Glaucoma
Omeprazole 20mg Tablet	1 Tablet in the morning	Moderate, Chronic Gastro-oesophageal Reflux
Simvastatin 40mg Tablet	1 Tablet in the evening	Chronic Hyperlipidaemia
Xarelto 20mg Tablet	1 Tablet in the morning with meals	Left Deep venous thrombosis

Medical History

- No Procedures are supplied

Item	Date
Left Tinea pedis	30 Jun 2019 ->
Left Deep venous thrombosis	25 May 2019 ->
Bilateral Glaucoma	5 Jul 2015 ->
Prostate cancer	10 Oct 2012 ->
Diabetes Mellitus, Type 2	3 May 2012 ->
Hyperlipidaemia	25 Feb 2010 ->
Hypertension	12 Mar 2009 ->
Gastro-oesophageal Reflux	10 Jan 2008 ->

Immunisations

Immunisations - Administered Immunisations

Vaccine	Sequence Number	Date
Boostrix	1	10 Apr 2019
Fluax	2	2 Apr 2019
Pneumovax 23	1	15 Nov 2018
Fluax	1	18 Apr 2018

ADMINISTRATIVE DETAILS

Patient		Author	
Name	Mr Xavier WISEMAN	Name	Dr Terrance Walker (General Medical Practitioner)
Sex	Male	Organisation	Eagle Street Medical Practice
Indigenous Status	Neither Aboriginal nor Torres Strait Islander origin	Work Place	400 George Street, Brisbane, QLD, 4000, Australia
Date of Birth	3 May 1949 (70y)	Phone	0455555555 (Workplace)
IHI	8003 6086 6671 1130	Clinical Document Details	
Entitlements	6950432501 (Medicare Benefits)	Document Type	Shared Health Summary
		Creation Date/Time	21 Aug 2019 11:27+1000
		Date/Time Attested	21 Aug 2019 11:27+1000
		Document ID	2.25.49943506523674552448552955744258316751
		Document Set ID	32f1-4bc5-88a4-4846-95a2-3ca8d1af2375
		Document Version	1
		Completion Code	Final



Hospitals uploading discharge summaries

This is an example clinical document, data is for demonstration purposes only

Discharge Summary
4 Jun 2013

Frank HARDING DOB 4 Oct 1949 (64y) SEX Male IHI 8003 6086 6670 1594

Discharge To: Conditions
Ward 4F

Health Profile

This section may contain the following subsections Adverse Reactions and Alerts.

Adverse Reactions

None shown

Event

This section may contain the following subsections Problems/Diagnoses This Visit, Clinical Interventions Performed This Visit and Clinical Synopsis and Diagnostic Investigations.

Clinical Synopsis

Clinical Synopsis [Next > Clinical Synopsis](#)

Clinical Synopsis

Patient fell in his bathroom and could not weight bear on his feet when the ambulance arrived. He was found to have a fractured neck of femur. He was taken to theatre for a pin and plate of the fracture. His post op recovery was complicated by acute atrium and supraventricular. His Avapro/HCT was changed to Avario with marked improvement. Sodium normal on discharge. Please follow up his BP control. He will have private follow up via Rehabilitation Specialist.

Problems/Diagnoses This Visit

[Next > Problems/Diagnoses This Visit](#)

- There was a non-displaced fracture of the left neck of femur (Principal diagnosis)

Clinical Interventions Performed This Visit

[Next > Clinical Interventions Performed This Visit](#)

Clinical Intervention Description

Pin and plate surgery of left neck of femur

Diagnostic Investigations

[Next > Diagnostic Investigations](#)

This section may contain the following subsections Pathology Test Result and Imaging Examination Result.

Pathology Test Result

[Next > Diagnostic Investigations > Pathology Test Result](#)

Pathology Test Result(s)

Result DateTime	Result Name	Overall Result Status	Diagnosis
13 Jan 2011 10:59+0300	FBE (Full Blood Examination)	Amended	• Test normal

Pathology Test Specimen Detail

Collection Date
11 Jan 2011 14:49+0300

Test Result Group

Group Name	Result Name	Result Value	Result Status
Cell Count	Haemoglobin	• 132 g/L (115 - 165)	Final
Cell Count	Haematocrit	• 0.41 (0.39 - 0.47)	Final
Cell Count	RCC	• 0.45 10 ¹² /L (0.3 - 0.8)	Final
Cell Count	MCV	• 91.5 (80 - 100)	Final
Cell Count	WCC	• 9.3 10 ⁹ /L (5.5 - 10)	Final
Cell Count	Platelets	• 246 10 ⁹ /L (150 - 400)	Final

Test Result Group

Group Name	Result Name	Result Value	Result Status
White cell count differential	Neutrophils	• 3.08 10 ⁹ /L (1.5 - 6.5)	Final
White cell count differential	Lymphocytes	• 1.79 10 ⁹ /L (0.8 - 4.0)	Final
White cell count differential	Monocytes	• 0.45 10 ⁹ /L (0 - 0.9)	Final
White cell count differential	Eosinophils	• 0.20 10 ⁹ /L (0 - 0.6)	Final
White cell count differential	Basophils	• 0.03 10 ⁹ /L (0 - 0.15)	Final

Imaging Examination Result

[Next > Diagnostic Investigations > Imaging Examination Result](#)

Imaging Examination Result Details

Field	Value
Imaging Examination Result Date/Time	20 Nov 2010 16:33+1000
Result name	CT Head
Modality	CT
Result Status	Final
Findings	No fracture or internal bleeding, cerebral atrophy consistent with age.

Medications

This section may contain the following subsections Current Medications On Discharge and Ceased Medications.

Current Medications On Discharge

[Next > Current Medications On Discharge](#)

Medication	Directions	Dispensed	Clinical Indication	Duration	Change Status	Change Description	Change Reason
Avapro 300 mg	One tablet				Current	Change	Changed from Avapro/HCT 300mg/12.5mg
Actonel 35 mg	One tablet weekly every 3rd day morning				Current	No change	No change

Ceased Medications

[Next > Ceased Medications](#)

Medication	Change Made	Change Status	Change Reason
Avapro/HCT	Replace with Avapro 300mg only	Ceased	Optimise drug therapy.

Plan

This section may contain the following subsections Arranged Services and Record Of Recommendations And Information Provided.

Record of Recommendations and Information Provided

[Next > Record of Recommendations and Information Provided](#)

Recommendation	Name	Phone
Please ensure aspirin is recommended 3 days post discharge.	Dr By BLACK	035886682 (WorkPlace)

ADMINISTRATIVE DETAILS

Encounter Details	Facility
Admission Date 4 Jun 2013 12:06+1000	Name Carriera Hospital
Discharge To Cohen/Home	Work Place 12 Yarmouk Ave, Daran, ACT, 2605, Australia
Discharge From Ward 4F	Phone 0262442222 (Workplace)
Specialties Oncobatics Emergency medicine	Department Accident and Emergency

Responsible Health Professional at Time Of Discharge

Name	Work Place
Doctor John Smith	236 Sandgate Rd, Albion, QLD, 4010, Australia

Patient

Name	Author
Frank HARDING	Dr Matthew Kessler (HPI-I: 800361203304440)
Sex Male	Organisation Carriera Hospital (HPI-O: 8003628607708880)
Indigenous Status Aboriginal but not Torres Strait Islander origin	Department Surgical Ward
Date of Birth 4 Oct 1949 (64y)	Work Place 12 Yarmouk Ave, Daran, ACT, 2605, Australia
IHI 8003 6086 6670 1594	Phone 0245794968 (Workplace)
Home Address 1 Australia Lane, North Adelaide, SA, 5006, Australia	
Phone 0758866899 (Workplace)	
Email Abd@gmail.com (Home)	

Clinical Document Details

Document Type	e-Discharge Summary
Creation Date/Time 4 Jun 2013 14:25+1000	Creation Date/Time 24 Jun 2013 14:25+1000
Date/Time Attached 24 Jun 2013 14:25+1000	Document ID 2.25.26483203669540633961393840263373200
Document Set ID 6039226-9a8e-4e29-8c2b-843c0b92093	Document Version 1
Completion Code Final	Final

Participants

Name	Contact	Address	Organisation	Department
Dr Philip Lang (Nominated Primary Healthcare Provider)	0745794966 (Workplace)	301 Vulture Street, North Adelaide, SA, 5006, Australia	Carriera Hospital	Medical Practice

Medicines information in My Health Record

Medicines information can be found in:

- Dispense records (pharmacies)
- Prescribing records (general practices, specialists)
- Medicare/PBS information (Services Australia)
- Shared health summaries (general practices)
- Discharge summaries (hospitals)
- Event summaries (all healthcare providers)
- Personal health summary (entered by the patient)
- Pharmacist Shared Medicines List (pharmacies)

Medicines Information View – Medicines tab

Available medicines in this My Health Record - sorted by Date
26 Sep 2018

Dorothy SMITH DoB 25 Apr 1942 (76y*) SEX Female IHI8003 6083 3345 3652

[Allergies and Adverse Reactions](#)
Penicillin, Morphine

[Medicines Preview](#)
02-Apr-2017 to 21-Nov-2017
(10 months ago)

[Click here for Shared Health Summary](#)
23-Jul-2018 (3 months ago)
Author: Dr Peter Walker
[West End Medical Practice](#)
Ph: XX XXXX XXXX

No Discharge Summary found

[\[Back to top\]](#) [\[<\] First](#) [\[<<\] Previous](#) [\[Help\]](#)

Medicines Preview - Latest Documents, Prescriptions with no later dispenses - sorted by descending event date
02-Apr-2017 to 21-Nov-2017 (10 months ago)

Source/Author	Date	Medicine - Active Ingredient(s)	Medicine - Brand	Directions
Event Summary By West End Medical Practice	02-Aug-2018 (2 months ago)	Tiotropium bromide	Spiriva Respimat 2.5mcg/dose	2 Doses Daily
Shared Health Summary By West End Medical Practice	23-Jul-2018 (3 months ago)	Salbutamol	Salbutamol 100mcg Inhaler	1-2 Doses Four Times Daily When Required
		Simvastatin	Simvastatin 40mg Tablet	1 Tablet at Night
		Budesonide; Formoterol fumarate dehydrate	Symbicort Turbuhaler 200/6 Inhaler	2 Doses Two times a day
		Irbesartan	Karvea 300mg Tablet	1 Tablet Daily
		Paracetamol	Panadol Osteo SR 665mg Tablet	2 tablets Three times a day
		Aspirin	Astrix 100mg	1 Tablet Daily
Prescription Record By West End Medical Practice	23-Sep-2017 (12 months ago)	Erythromycin	E-Mycin 400 mg tablet: film-coated, 25	Every 6 hours

Medicines found before the Shared Health Summary



Allergies information in My Health Record

Available medicines in this My Health Record - sorted by Date
14 May 2020
Caleb DERRINGTON DoB 15 Jun 1933 (86y) SEX Male IHI 8003 6080 0004 5922

START OF DOCUMENT

My Health Record

Available medicines in this My Health Record - sorted by Date

To assist you to find medicines related information in this patient's My Health Record, previews are provided of medicines related information in documents (where available) with links to the source documents where more detailed information can be obtained.
Important: Some documents do not allow for a preview of medicines or allergies and adverse reactions information, and should be opened by the links provided. This view should not be wholly relied upon as a complete record of medicines or allergies and adverse reactions information.
For more information [\[Help\]](#)

View generated on 14-May-2020 15:53 for medicines, allergy and adverse reactions found in this record. for medicines, allergy and adverse reactions found in this record.

<p>Allergies and Adverse Reactions Reactions Cashew nut, Sunny Protector Pat's Homebrand Sunscreen, Lillies - the flowers, Penicillin, PENICILLINS, Phenoxyethylpenicillin</p>	<p>Click here for Medicines Preview 02-Apr-2017 to 14-May-2020 (5 minutes ago)</p>	<p>Click here for Shared Health Summary 25-Feb-2019 (a year ago) Author: Own Own Organisation tel:0730230000</p> <p>* More recent than the Discharge Summary</p>	<p>Click here for Discharge Summary 02-Apr-2017 (3 years ago) Author: Own Own Organisation tel:5555-6666</p>
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[\[Back to top\]](#) [\[>>\] Next](#) [\[>\] Last](#) [\[Help\]](#)

All available Allergies and Adverse Reactions
02-Apr-2017 to 14-May-2020 (5 minutes ago)

Source/Author	Date	Substance/Agent	Manifestation(s)
Event Summary by Own Organisation	14-May-2020 (5 minutes ago)	Cashew nut	Anaphylaxis
Patient-entered information	14-Jan-2020 (3 months ago)	Sunny Protector Pat's Homebrand Sunscreen	I get a rash in the area it is applied



Immunisation information

Immunisations - sorted by date
 9 Mar 2021

ENID HORTON DoB 1 Jan 2010 (11y) SEX Female IHI 8003 6083 3351 3109

START OF DOCUMENT

My Health Record

Immunisations - sorted by date

This view shows available Immunisation related information for this patient with links to the source document for more details.
Important! This view should not be relied on as a complete record of immunisation information.

View generated on 23-Feb-2021 14:25 POC

Click here for [Australian Immunisation Register](#)
 Displays all the immunisation information recorded in the Australian immunisation register

Click here for [Immunisations](#)
 All the immunisations recorded in both the Australian immunisation register and this My Health Record

Click here for [Shared Health Summary](#)
 06-May-2015 (5 years ago)
 Author: Own
 Own organisation
 tel: 0499999999

No Event Summary with immunisations found

Immunisation Status:	not up to date
COVID-19 Immunisation Status:	up to date
Next immunisation/s due	Date due
Rubella	01 Sep 2012

Notice/s

Medical contraindication to Pertussis recorded on 1 May 2020.

Natural immunity to Measles recorded on 15 Sep 2020

This is a third notice.

[\[<>\] Back to top](#)
[\[>>\] Next](#)
[\[>\] Last](#)

Immunisations recorded in the Australian Immunisations Register
 02-Jul-2011 to 09-Mar-2021 (now)

Source/Author	Date	Dose number	Immunisation - Brand	Disease/Indication
Australian Immunisation Register	09-Mar-2021 (now)	2	Comirnaty Batch 123456 Sequence 1234556	COVID 19
Australian Immunisation Register	16-Feb-2021 (3 weeks ago)	1	Comirnaty Batch 654321 Sequence 654321	COVID 19
Australian Immunisation Register	02-Jul-2011 (9 years ago)		Generic H1N1	Haemophilus influenzae type B

How can specialists utilise My Health Record?

How do specialists engage with the My Health Record system?

Clinical Information System (CIS)
conformant with My Health Record

My Health Record for IHI: 8003 6080 0004 5922

This is not a complete view of the individual's health information. For more information about the individual's health record or data, please consult the individual or other healthcare professionals as needed.

This patient has an active My Health Record to which you have access.

My Health Record View | Prescription and Dispense View | Pathology Report View | Diagnostic Imaging Report View

Show Recent Shared Health Summary | Show Medicine Records | Show Medicine Records | Reset All Filters | List is Filtered By Document | Show Filters

Document Date	Service Date	Document	Organisation	Organisation Type	Author	Size	Saved in MD
28-Jul-2017	28-Jul-2017	Event Summary	NEHTA	General Practice	Lang, Philip	9.2 KB	Saved
28-Jul-2017	28-Jul-2017	Shared Health Summary	NEHTA	General Practice	Lang, Philip	11.6 KB	Saved
03-Apr-2017	03-Apr-2017	Shared Health Summary	Medical Center	General Practice	Walker, Terence	0.6 KB	Not Saved
03-Apr-2017	03-Apr-2017	e-Referral	Medical Center	General Practice	Walker, Terence	7.7 KB	Not Saved
03-Apr-2017	03-Apr-2017	Specialist Letter	Medical Center	General Practice	Walker, Terence	8.2 KB	Not Saved

Shared Health Summary | 28 Jul 2017 | Mr Caleb DERRINGTON | DOB 15 Jun 1933 (84y) | SEX Male | IHI 8003 6080 0004 5922

START OF DOCUMENT

NEHTA
Author: Dr Phillip Lang (General Medical Practitioner)
Phone: 0739230000

Generated From: MedicalDirector®

Adverse Reactions

Adverse Reactions

Substance/Agent	Manifestations
PENICILLINS	• Urticaria - moderate

National Provider Portal (NPP)

PEARSALL, MATHILDA
DOB: 01-Jun-1990 (26 Years) | Sex: Female

Enter Access Code | Close Record

Health Record Overview | Clinical Documents | Medicine Records | Consumer Documents | Child Development | Medicine Records | Advance Care Planning

Health Record Overview

Advice can information is available on this My Health Record

This is not a complete view of the individual's health information. For more information about the individual's health record or data please consult the individual or other healthcare professionals as needed. Note that all date and time information shown on this page is converted to the Australian Eastern Standard Time Zone or Australian Eastern Daylight Time Zone where applicable.

Documents available on the My Health Record since the last Shared Health Summary

This section lists key documents uploaded to this record since the last Shared Health Summary, such as discharge summaries. Other documents, such as prescriptions, can be accessed through the other tabs provided.

5 Documents available on the My Health Record since the Shared Health Summary

Show Event Summaries (Only with Clinical Speciality, if available)

16-Jan-2018	Personal Health Summary	MATHILDA PEARSALL
16-Jan-2018	Discharge Summary	St Catherine's Huggersville, Bully Hospital
		St Catherine's Huggersville, Bully Hospital
		St Catherine's Huggersville, Bully Hospital

Register of Conformity

www.digitalhealth.gov.au > Get started with digital health > What is digital Health > Who is using digital health > Software products using digital health



Specialist software industry offer (SSIO) update

- The Australian Digital Health Agency (the Agency) has partnered with specialist software vendors to complete designs that seamlessly and securely integrate the My Health Record system into their current clinical information systems. More information can be found [here](#):
- The following vendors are part of the industry offer to introduce or improve My Health Record integration:

Vendor	Software
Best Practice	Bp VIP.net
Clinic to Cloud Pty Ltd	Clinic to Cloud (C2C)
Clinical Computers	CCOS Specialists
Genie	Genie
Genie	Gentu
Intrahealth	Profile
Medical Objects	Medical-Objects Specialist Explorer
Medical Wizard (Mouse Soft)	Medical Wizard Clinical module
S4S Pty Ltd (Software for Specialists)	S4S Audit4 CIS module
Zedmed	Zedmed

Specialist software industry offer (SSIO) update

- S4S Pty Ltd (Software for Specialists), Medical-Objects Specialist Explorer, Medical Wizard Clinical module have released their enhanced software functionality.
- The other seven products on track to release this year.
- The main enhancements to the clinical information systems are:
 - Presentation of the Medicines view
 - Presentation of the Pathology view
 - Presentation of the Diagnostic Imaging view
 - Seamless upload of Specialist Letters
 - Seamless upload of Prescription Records

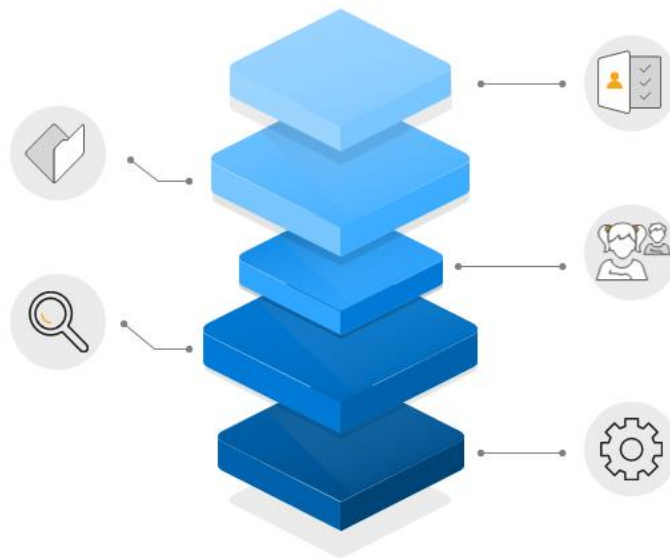
Media publications related to product release:

- [S4S](#) were the first vendor to release their software
- Followed by [Medical Wizard](#) &
- [Medical Objects](#)

My Health Record – what do I need to do?

Register and get
connected to
My Health Record

Confirm the process to
access My Health Record
for authorised staff



Ensure there is My Health Record
security and access policy

Training for staff and ensure they
are familiar with policies in place

Ongoing participation and
obligations

Registration support for My Health Record

- Contact the Agency's Specialist Connections team
 - Email: connections@digitalhealth.gov.au
 - Phone: 1300 901 001
- Contact your local Primary Health Network (PHN) and request support

Hunter, New England and Central Coast PHN

- Phone: [1300 859 028](tel:1300859028)
- Email: info@hneccphn.com.au
- Web: <https://thephn.com.au/programs-resources/digital-health>



Useful resources

A dedicated digital health resource for specialist practices



specialist-toolkit.digitalhealth.gov.au



Upcoming virtual classroom sessions

- Learn how to access and view key health information in My Health Record through your clinical information system or the national provider portal. Register for a session here:

[Best Practice](#)

[Medical Director](#)

[Genie](#)

[Communicare](#)

[Zedmed](#)

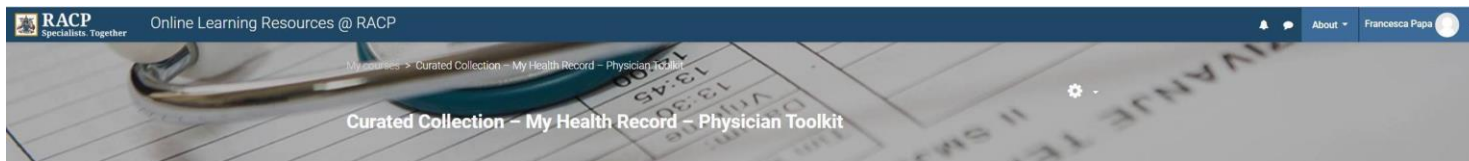
[National Provider Portal](#) (Via PRODA)

“That was the most useful information session I have attended for My Health Record.”

- [Understanding compliance requirements for accessing My Health Record – practical tips for Practice Managers](#)
- [Consistent data quality: ensuring clinical safety standards for your organisation](#)



Royal Australasian College of Physicians (RACP) – curated collection







"My Health Record provides a central online place capturing key health information for your patients and their family. My Health Record can be updated by your patients, yourself, other healthcare providers and Medicare."

This collection has been peer-reviewed by Fellows of the RACP to help you find high quality CPD resources on My Health Record. You can track your CPD credits using the Reading, Listening and Watching Log.

Don't forget to claim CPD credits for any learning from resources. Download the current MyCPD Framework.

View all resources in this collection or select a category below:

 Introduction to My Health Record	 Communicating with Patients	 Registering and connecting to My Health Record
 Viewing and Uploading to My Health Record	 Privacy and Security	 Information Webinar Sessions

Questions

Further information and support



Australian Government

Australian Digital Health Agency

My Health Record

Web: www.myhealthrecord.gov.au

My Health Record Help line: 1800 723 471 (select 2 for providers)

Australian Digital Health Agency

Web: www.digitalhealth.gov.au

Email: help@digitalhealth.gov.au

Agency help line: 1300 901 001



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