

# Multidisciplinary Team Pilot Program Pre-tender information session

HNECC PHN ACKNOWLEDGES THE TRADITIONAL OWNERS & CUSTODIANS OF THE LAND THAT WE LIVE & WORK ON AS THE FIRST PEOPLE OF THIS COUNTRY.





## OVERVIEW OF THE INFORMATION SESSION

- Background to MDT Pilot Program
- Program aim
- Defining multidisciplinary team care
- Pilot locations & health needs
- Eligible disciplines
- Service model
- The tender process

## BACKGROUND

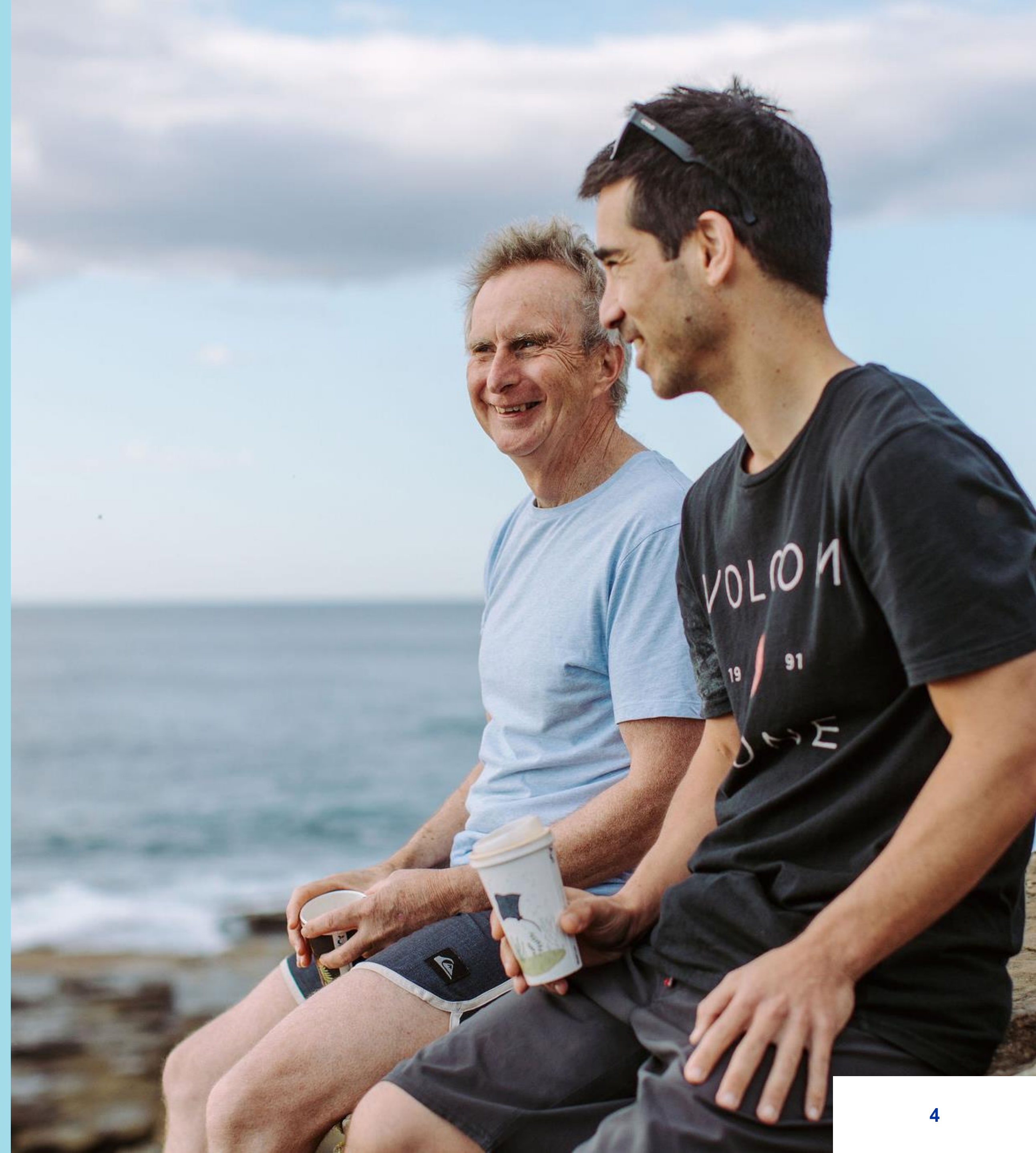
- Federal Government funding announced in May 2023 under *Building a Stronger Medicare* package
- PHNs to commission locally designed Multidisciplinary Teams (MDTs) to support ACCHS and small/solo general practices in the management of chronic diseases
- 3-year pilot to June 2027



## PROGRAM AIM

The aim of the MDT pilot program is to:

- Utilise the skills of the multidisciplinary team to improve patient outcomes, reduce complications and reduce avoidable chronic disease related hospitalisations.
- Support GPs in the management of chronic conditions



## MULTIDISCIPLINARY TEAM (MDT)

Multidisciplinary teams involve multiple health professionals from several different disciplines who care, collaborate and communicate together to provide comprehensive care for the patient/client.

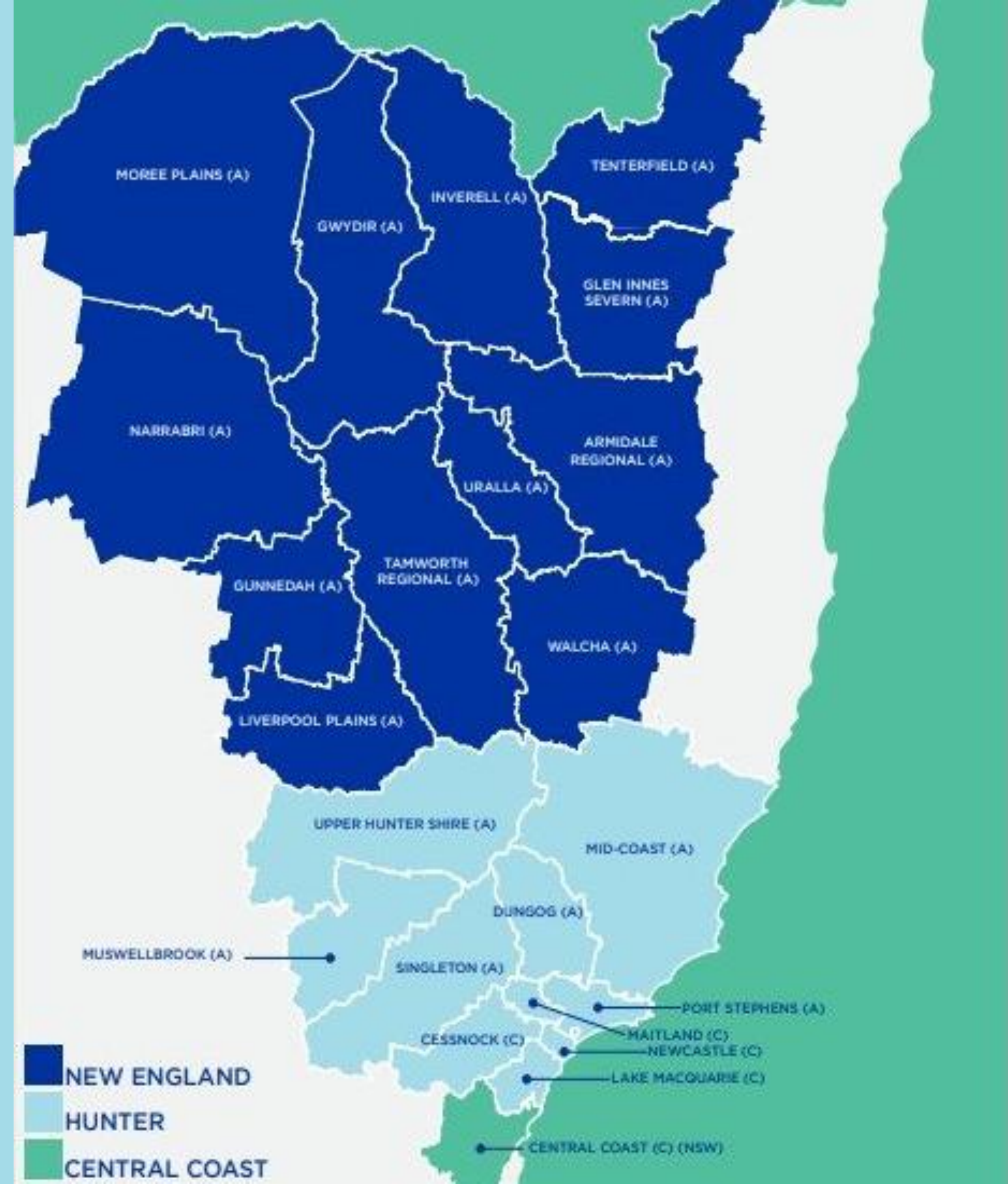
- NSW Health

Key elements of an effective MDT include:

- **Diverse expertise:** health professionals from different disciplines that utilise their unique knowledge and skills
- **Shared goals:** working together toward common goals for the patient
- **Collaborative approach:** effective communication, shared clinical review, problem solving and decision making
- **Client Centred:** the focus remains on the Client's needs, preferences and goals
- **Coordinated Care:** MDT members coordinate efforts to reduce fragmentation, avoid duplication and improve the patient experience

## PILOT LOCATIONS AND HEALTH NEEDS

- The MDT program will be piloted in **two** identified priority locations in the HNECC region
- The MDT in each location will be based on locally identified health needs
- Priority locations identified and prioritised using:
  - Chronic disease rates
  - Barriers to accessing care
  - Social disadvantage
  - Underserviced populations (workforce)
- Health needs identified and prioritised using:
  - PHN Data
  - Lumos Data
- Local Consultation with GPs



## PILOT LOCATION - MOREE

- Chronic disease target: **Diabetes**
- In scope: Type 1 Diabetes, Type 2 Diabetes, LADA
- Not in scope: Pre-diabetes



## PILOT LOCATION - MUSWELLBROOK

- Chronic disease target: **Respiratory diseases**
- In scope: COPD, Severe Asthma, Cystic Fibrosis, Pulmonary Fibrosis, Bronchiectasis, P  
neumoconiosis
- Not in scope: Mild – Moderate Asthma





## ELIGIBLE DISCIPLINES

Disciplines that can be commissioned to form part of the MDTs include:

- Allied health professionals
- Nurses including Diabetes Educators, Nurse Practitioners
- Aboriginal health workers/practitioners
- Assistant health workers (i.e. Allied health assistants)

Services that cannot be commissioned as part of the MDT include:

- General Practitioners,
- Dental Health Workers, and
- Administration staff



## COMPOSITION OF THE MDT

- Designed to address the needs of each community
- Deliver evidence based clinical interventions
- Improve chronic disease management, reduce complications and avoidable hospitalisations
- Minimum of two different health disciplines



## MDT SERVICE MODEL

- MDTs will work across practices
- Services will be available face to face
- Services will target vulnerable population groups
- MDT will have strong links to general practice
- MDT case conferencing desirable
- Awareness of LHD initiatives
- Links to other PHN commissioned services





## MDT COMMISSIONING

- Partnerships encouraged for MDT Pilot Model
- MDT Budget available when request for proposal is issued.
- PHN will look to commission organisations who are already operational in our footprint.
- Services should commence in Feb 2025.
- Confirm Tenderlink registration details with PHN.

## INDICATIVE DATES

DESCRIPTION	DATE
<b>Request for Proposal issued</b>	Tuesday 13 August 2024
<b>Request for Proposal closes</b>	10am Wednesday 11 September 2024
<b>Tender evaluation</b>	16 - 19 September 2024
<b>Shortlisted interviews</b>	30 September 2024
<b>Contract execution</b>	By 1 December 2024
<b>Services commence</b>	1 February 2025

\*Dates are approximate, please ensure you are registered on TenderLink to receive notifications in relation to this tender exercise



# How do I tender?

## HOW DO I TENDER

- The PHN wants to get the right services in the right people and places in our region.
  - A key consideration of this is getting value for money
  - Using a competitive tender process assists in achieving value for money
  - May be new approach for many healthcare providers.
  - Recognising this the PHN has a series of webinars to explain the tendering process and help you to prepare a competitive tender response.
  - The PHN also uses an electronic Tenderbox called TenderLink for all of our tender exercises.
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- Your organisation must register with TenderLink before you can receive notifications of future tender exercises or respond to tenders



**More information about registering for Tenderlink and how the PHN tender for services is available at:**

[How do I tender? - Primary Health Network \(thephn.com.au\)](https://www.thephn.com.au)

## SUPPORT WITH TENDERLINK

### To register

[Welcome to Hunter New England Central Coast PHN \(HNECC Ltd\) E-Tendering \(tenderlink.com\)](#)

### Technical questions

- 1800 233 533
- [support@tenderlink.com](mailto:support@tenderlink.com)



The screenshot shows the e-Procurement Portal for the Primary Health Network. The header includes the Primary Health Network logo and the text "e-Procurement Portal". Below the header is a navigation bar with links for "All Current Notices", "Tenders", "Industry Categories", "Registration", "Support", and "Log in". The main content area is titled "Welcome Hunter New England & Central Coast PHN (HNECC) E-Tendering Portal". It contains a welcome message, a "Free Registration" section, a "Why register?" section, a "Video tutorial help" section, and an "Our website" section. On the right side, there is a login form with fields for "Email:" and "Password:", a "Log on" button, and links for "Forgot your Password?", "Contact Support", and "View our Help Page". Below these links is a "Tender Statistics" section showing "Open Tenders : 0" and "Closed Tenders : 75".

**PRIMARY HEALTH NETWORK** e-Procurement Portal

» Latest Tenders (click to view):

All Current Notices Tenders Industry Categories Registration Support Log in

### Welcome Hunter New England & Central Coast PHN (HNECC) E-Tendering Portal

HNECC use this portal to advertise expressions of interest, request for tenders and other procurement exercises to manage the procurement process

#### Free Registration

We welcome current and potential providers of goods and services to register. There is no charge for registration. To register, click on the registration tab above or watch one of our video tutorials below. To view registration instructions in a pdf format click [here](#)

#### Why register?

Once confirmed as a registered supplier, you will receive email notification of any new opportunities we publish. You will also be able to access this portal to:

- (a) view any associated documentation;
- (b) participate in Online forums;
- (c) submit responses through our secure, e-tender box facility

#### Video tutorial help

A range of online video tutorials have been developed to assist you in using this Tenderlink website.  
[Click here to watch them now](#)

#### Our website

To access the HNECC Limited website simply click on:  
<https://thephn.com.au/>

Email:   
Password:

[Forgot your Password?](#)   
[Contact Support](#)   
[View our Help Page](#)

#### Tender Statistics

* Open Tenders :	0	
* Closed Tenders :	75	





# Questions?

# Multidisciplinary Team Pilot Program

Any enquiries to:

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