

# PHN ROLE IN SUPPORTING ACCREDITATION

PCIO team is available to support practices by:


- Support practice staff in meeting and understanding the RACGP Accreditation Standards.
- Assist in identifying Quality Improvement Activities to support Accreditation
- Help embed accreditation systems as part of the day to business operations so that when accreditation comes around the work is already done




# PHN ACCREDITATION RESOURCES

## Library of Accreditation resources:


- Checklists
- Focus lists
- Timelines
- Tips
- QI Ideas linked to accreditation
- Data Review Document



**PRIMARY CARE  
IMPROVEMENT**



**PRIMARY  
HEALTH  
NETWORK**




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### Quality Improvement Ideas Linked to Accreditation

Criterion	Quality Improvement Ideas	Additional Resources
<p style="text-align: center; color: #00a651; font-weight: bold;">ETHICAL DILEMMAS</p> <p style="color: #00a651; font-weight: bold;">Criterion C2.1 – Respectful and culturally appropriate care</p> <p style="font-size: small; color: #00a651;"><a href="#">Standards-for-general-practice-5th-edition.pdf (racgp.org.au)</a> Pg 25</p>	<ul style="list-style-type: none"> <li>Add ethical dilemmas to agenda for clinical team meetings for regular discussion. Keep a record of the ethical dilemma and document the correlating outcome once the dilemma has been addressed.</li> <li>Create a buddy system within the clinical team to discuss, address and consider solutions to ethical dilemmas.</li> <li>Have an ethical dilemmas brainstorming session on key subjects and document considerations, possible strategies and solutions.</li> <li>Download, 'Shades of Grey - Ethical Dilemmas' flash cards, to prompt discussion amongst the practice team <a href="#">GPSA - GP Supervisors Australia   Flash Cards</a></li> </ul>	<p style="font-size: small; color: #00a651;"><a href="#">Ethical-Dilemmas-Policy-and-Procedure-Template-V1-200710.pdf (practiceassist.com.au)</a></p> <p style="font-size: small; color: #00a651;"><a href="#">GPSA - GP Supervisors Australia   Shades of Grey – Ethical Dilemmas</a></p>
<p style="text-align: center; color: #00a651; font-weight: bold;">COLD CHAIN MANAGEMENT</p> <p style="color: #00a651; font-weight: bold;">Criterion GP6.1 – Maintaining vaccine potency</p> <p style="font-size: small; color: #00a651;"><a href="#">Standards-for-general-practice-5th-edition.pdf (racgp.org.au)</a> Pg 162</p>	<ul style="list-style-type: none"> <li>Conduct a Vaccine Storage Self Audit <a href="#">National Vaccine Storage Guidelines 'Strive for 5', Appendix 2 - Vaccine Storage Self Audit   Australian Government Department of Health</a></li> <li>Conduct Cold Chain management training for all team members to ensure that all staff have an awareness of the National Vaccine Storage Guidelines, how to manage cold chain including recording twice daily temperatures, reviewing continuous refrigerator readings and data logger report, and record in staff training records. <a href="https://nswhealth.seerightsolutions.com.au/public_content/HETICP/HETV/CCM/Webv3/story.html">https://nswhealth.seerightsolutions.com.au/public_content/HETICP/HETV/CCM/Webv3/story.html</a></li> <li>Conduct a yearly review of your Cold Chain Management policy, updating and amending where necessary.</li> </ul>	<p style="font-size: small; color: #00a651;"><a href="https://www.health.nsw.gov.au/immunisation/Documents/cold-chain-toolkit.pdf">https://www.health.nsw.gov.au/immunisation/Documents/cold-chain-toolkit.pdf</a></p>

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### Health Summary Data Review

The RACGP 5th Edition Standards, [RACGP-Standards-for-general-practices-5th-edition.pdf](#) recommends that General Practices should work towards ensuring that all active patients have a current health summary which contains a record of health/lifestyle risk factors as outlined in health summary indicators below.

- Criterion C7.1 – Content of patient health records (pg 78)
- Criterion Q1 2.1 – Health Summaries (pg 99)

Use PenCat to review your practice's Health Summary data and use the table below to track your progress towards achieving accreditation targets. CAT recipes can be found at [CAT RECIPES - CAT Recipes - PenCS Help](#) to help with your data extraction or contact your Primary Care Improvement Officer for further support.

Data Quality Recording Document					
FOCUS AREA	Baseline %	3 mth %	6 mth %	12 mth %	Target
Allergy Status					90%
Ethnicity					75%
Smoking Status (>10yrs)					75%
Alcohol Status (>10yrs)					75%
Blood Pressure (>15yrs)					75%
Waist Measurement (>18yrs)					75%
Height					75%
Weight					75%
BMI					75%
Physical Activity					75%



# QUALITY IMPROVEMENT

Accreditation is a gateway to Quality Improvement Activities and can be used to identify gaps and developing Quality Improvement Activities to support improved:

- systems
- recalls /reminders
- data cleansing
- clinical coding





# EDUCATION OPPORTUNITIES

PHN Education opportunities to help with accreditation compliance

- Triage
- CPR
- Infection Control
- Cold Chain Management



[Education Events - Primary Health Network \(thephn.com.au\)](http://thephn.com.au)

## COMMUNITIES OF PRACTICE - ACCREDITATION

To join the Community of Practice for Accreditation please email:

[rwood@thephn.com.au](mailto:rwood@thephn.com.au)

