

Impact on Primary Health

ACROSS THE HUNTER, NEW ENGLAND & CENTRAL COAST DURING COVID-19

The information below combines results from the COVID-19 Impact survey infographic Impact on Primary Health May 2020 with results from the 2022 COVID-19 Impact Survey which was open to HNECC PHN Primary Health providers from 28 March to 8 April 2022 to demonstrate comparisons to be made between the two surveys. Where possible, results from the December 2020 survey have also been included.

Note, while the essence of questions grouped together are the same, some questions were worded differently, to reflect the different stages of the pandemic at the time of the corresponding surveys.

The data on this page provides an overview of all primary care including general practice, AMS, ACCHSs and allied health (including physiotherapy and psychology).

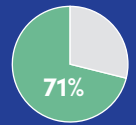


PHN COVID SUPPORT



APR 2022

71% found Education and Information Webinars the most valuable support. FOLLOWED BY WEEKLY UPDATES AND PPE SUPPLY



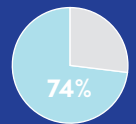
DEC 2020

THIS QUESTION NOT ASKED



MAY 2020

74% found Primary Health Network updates the most valuable support. FOLLOWED BY INFORMATION WEBINARS & AND PPE SUPPLY

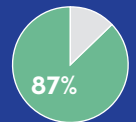


CONCERNS



APR 2022

87% are concerned about the future emotional wellbeing of staff.



70% ARE ALSO CONCERNED ABOUT REDUCTION OF STAFF LEVELS



DEC 2020

62% are concerned about the future emotional wellbeing of staff.

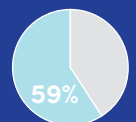


38% ARE ALSO CONCERNED ABOUT FUTURE FINANCIAL VIABILITY



MAY 2020

59% are concerned about the future emotional wellbeing of staff.



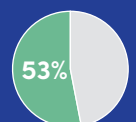
52% ARE ALSO CONCERNED ABOUT FUTURE FINANCIAL VIABILITY

PHN SUPPORT



APR 2022

53% feel business continuity would be most valuable.



OTHER VALUED SUPPORT INCLUDES WORKFORCE SUPPORT, TELEHEALTH SUPPORT AND HEALTHPATHWAYS (45% EACH)

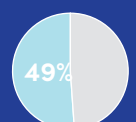
DEC 2020

THIS QUESTION NOT ASKED



MAY 2020

49% feel future local campaigning would be most valuable.



OTHER VALUED SUPPORT INCLUDES BUSINESS CONTINUITY & HEALTHPATHWAYS (48% EACH)

Impact on General Practice

BY REGION - HUNTER, NEW ENGLAND & CENTRAL COAST DURING COVID-19

The information below combines results from the COVID-19 Impact survey infographic Impact on Primary Health May 2020 with results from the 2022 COVID-19 Impact Survey which was open to HNECC PHN Primary Health providers from 28 March to 8 April 2022 to demonstrate comparisons to be made between the two surveys. Where possible, results from the December 2020 survey have also been included.

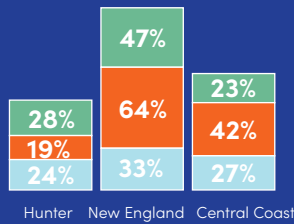
Note, while the essence of questions grouped together are the same, some questions were worded differently, to reflect the different stages of the pandemic at the time of the corresponding surveys.

The data on this page demonstrates results from general practice (including AMS and ACCHSs).



TESTING

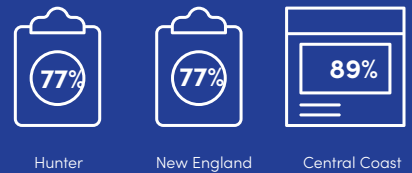
Percentage of practices testing for Coronavirus



PHN COVID SUPPORT

APR 2022

Hunter and New England valued Education and Information Webinars and New England, PPE Supply the most; while Central Coast valued Weekly Updates the most.

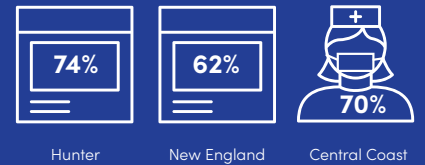


DEC 2020

THIS QUESTION NOT ASKED

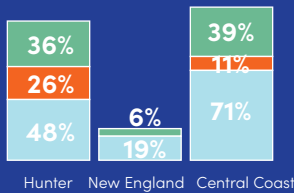
MAY 2020

Hunter & New England found HealthPathways & PHN updates most valuable. Central Coast valued PPE supply the most



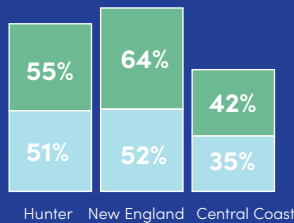
TELEHEALTH USE

Percentage of practices using telehealth for 50-100% of appointments



TELEHEALTH TECH

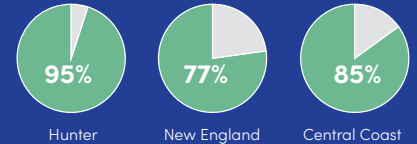
Percentage of practices using a combination of phone & video for telehealth



THIS QUESTION NOT ASKED IN DEC 2020

CONCERNS

APR 2022
Percentage concerned about the emotional wellbeing of staff

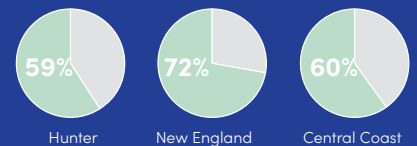


DEC 2020

Hunter and New England most concerned about the emotional wellbeing of staff, Central Coast most concerned about financial viability

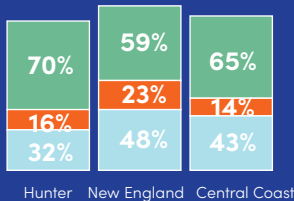


MAY 2020
Percentage concerned about their future financial viability



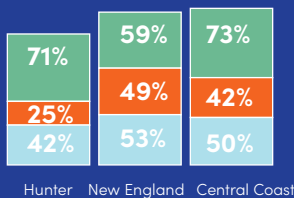
WORKFORCE IMPACT

Percentage who have experienced a serious to severe impact on the workforce



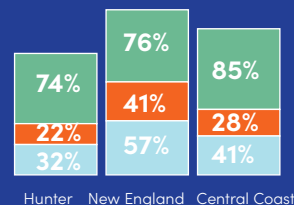
CASELOAD IMPACT

Percentage experiencing a serious to severe impact on caseloads



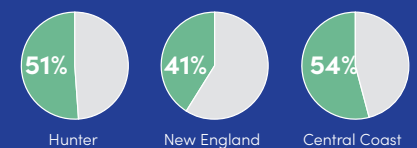
STAFF WELLBEING

Most have experienced a serious to severe impact on staff wellbeing



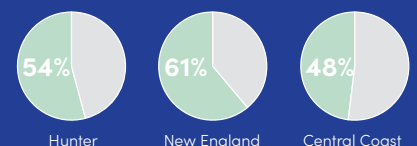
PHN SUPPORT

APR 2022
Percentage who feel business continuity would be most valuable



DEC 2020
THIS QUESTION NOT ASKED

MAY 2020
Percentage who feel future local campaigning would be most valuable

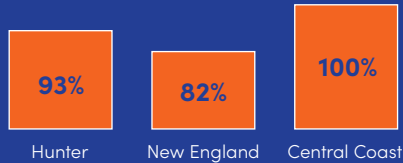


New Questions for General Practice

ASKED IN THE APRIL 2022 SURVEY

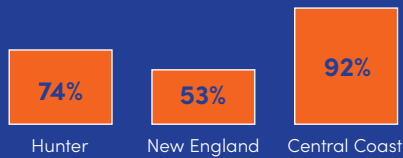
TELEHEALTH CONSULTATIONS

88% intend to continue using telehealth consultations



MANAGEMENT OF LONG-TERM HEALTH CONDITIONS

69% of practices were affected moderately or severely



ACTUAL QUESTION IN SURVEY: TO WHAT EXTENT HAS YOUR STRUCTURED MANAGEMENT OF LONG-TERM HEALTH CONDITIONS BEEN AFFECTED BY THE PANDEMIC?

UPTAKE OF CANCER SCREENING ACTIVITIES

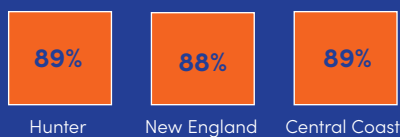
69% of practices say uptake has been affected moderately or severely.



ACTUAL QUESTION IN SURVEY: TO WHAT EXTENT HAS UPTAKE OF SCREENING ACTIVITIES SUCH AS CERVICAL, BREAST, AND BOWEL CANCER SCREENING BEEN AFFECTED BY THE PANDEMIC?

SERVICES IN A LIVING WITH COVID-19 ENVIRONMENT

Hunter and New England are planning for **management of chronic disease and short and long consults**; Central Coast are planning for **short and long consults and follow-up appointments**



ACTUAL QUESTION IN SURVEY: HOW DO YOU PLAN TO PROVIDE SERVICES IN A LIVING WITH COVID-19 ENVIRONMENT?

New Questions for Primary Care

ASKED IN THE APRIL 2022 SURVEY

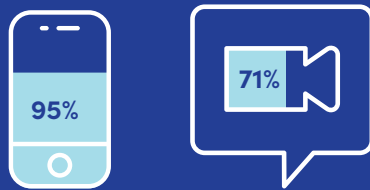
TELEHEALTH CONSULTATIONS

88% intend to continue using telehealth consultations



TELEHEALTH

95% are using telephone and 71% are using video



MANAGEMENT OF LONG- TERM HEALTH CONDITIONS

69% of practices were affected moderately or severely



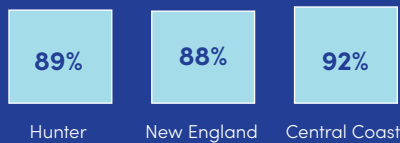
ACTUAL QUESTION IN SURVEY: TO WHAT EXTENT HAS YOUR STRUCTURED MANAGEMENT OF LONG-TERM HEALTH CONDITIONS BEEN AFFECTED BY THE PANDEMIC?

SERVICES IN A LIVING WITH COVID-19 ENVIRONMENT

89% are planning for management of **chronic disease**; 83% are planning for **short and long consults**; 83% for **follow-up appointments**.



All regions are planning for **management of chronic disease**



ACTUAL QUESTION IN SURVEY: HOW DO YOU PLAN TO PROVIDE SERVICES IN A LIVING WITH COVID-19 ENVIRONMENT?