



NSW Reconstruction Authority



Community Practices in Disaster Recovery

New England North West - NENW

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National Principles for Disaster Recovery

The Australian Institute for Disaster Resilience (AIDR) has established six National Principles for Disaster Recovery, which are incorporated into NSW recovery planning:

SUCCESSFUL RECOVERY

Understand the context:

Successful recovery is based on an understanding of the community context, with each community having its own history, values and dynamics.

Recognise complexity:

Successful recovery is responsive to the complex and dynamic nature of both emergencies and the community.

Use community-led approaches:

Successful recovery is community-centred, responsive and flexible, engaging with community and supporting them to move forward.

Coordinate all activities:

Successful recovery requires a planned, coordinated and adaptive approach, between community and partner agencies, based on continuing assessment of impacts and needs.

Communicate effectively:

Successful recovery is built on effective communication between the affected community and other partners.

Acknowledge and build capacity:

Successful recovery recognises, supports and builds on individual, community and organisational capacity and resilience.



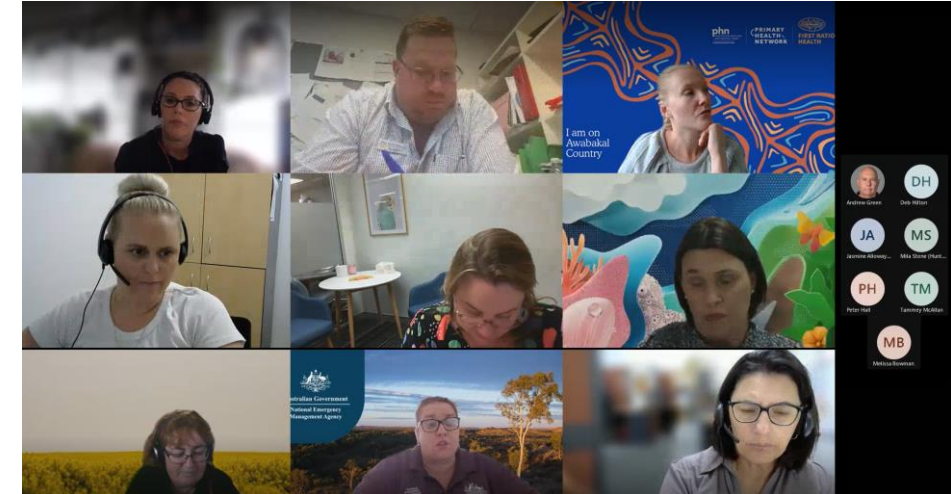
NENW Flood Recovery Health & Wellbeing Working Groups

Gunnedah Flood Recovery Health & Wellbeing Working Group

- 16 meetings
- Impact data, RAPs, funding announcements, comms strategy, identified needs / gaps, engaged new key stakeholders.

Regional Flood Recovery Health & Wellbeing Working Group

- 10 meetings
- Impact data, Business RAPs, funding announcements, identified needs / gaps, engaged new key stakeholders, shared resources.



Members:

Aboriginal Affairs, Department of Education, Department of Primary Industries, Council, Farmgate Support Program, Legal Aid, Local Land Services, National Emergency Management Agency, NGOs, NSW Health, NSW Reconstruction Authority, Police NSW, Primary Health Network, Rural Adversity Mental Health Program (RAMHP), SafeWork NSW.

Recovery Assistance Points - RAPs

RAPs enable affected people to hold one-on-one conversations with recovery agencies that provide financial assistance and advice;

- temporary housing advice and support;
- personal support (care and comfort);
- referral to mental health and counselling services;
- insurance enquiries;
- farming assistance and business support.

	Gunnedah	Narrabri	Moree	Total
# RAPs	12	7	8	27
# Registrations	293	168	297	758
# Business RAPs	1	1	1	3



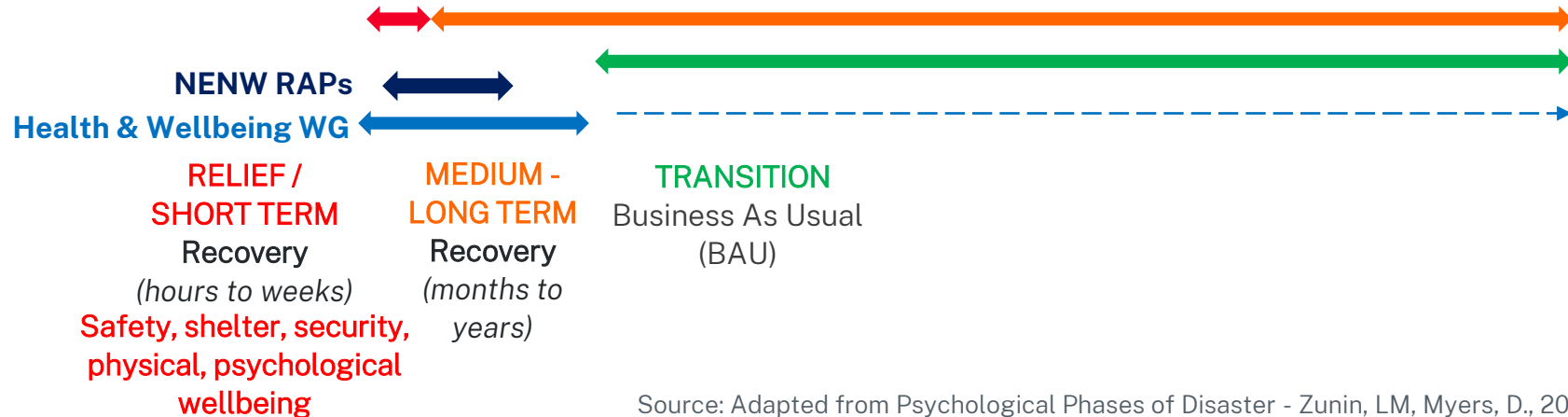
Phases of Disaster: NENW Recovery Assistance

Individual Journey

Every journey is unique.
Some stages can be skipped.



Coordinated Recovery



Source: Adapted from Psychological Phases of Disaster - Zunin, LM, Myers, D., 2000.

What you can do



Recovery			
Lead Agency	Look For	Print	Share
Service NSW	<p>Website</p> <p>Natural Disaster Declarations - is your LGA listed for the current event? (financial support, payments and grants – individuals and households, business and farms and other assistance).</p> <p>Disaster Assistance Finder online tool to see what assistance is available in your LGA.</p> <p>Recovery Centres / RAPs.</p> <p>Service NSW Disaster flyer.</p>	Print resources for your practice.	Share – create your own post.
NSW Reconstruction Authority	<p>Social media (Facebook / LinkedIn)</p> <p>Recovery Centres / RAPs.</p>	<p>Social tiles.</p> <p>Recovery Centres / RAPs operation times/dates/location (check weekly).</p>	Re-share posts.
Local Council	<p>Website / social media (Facebook)</p> <p>Recovery updates.</p>	<p>Recovery Centres / RAPs operation times/dates/location (check weekly).</p> <p>Create a sign informing patients to go to council to access recovery information.</p>	Re-share posts.
Your Practice	Relevant health information for patients and their carers.	Create a sign – ‘let the Doctor know if you have been impacted by the disaster’.	Printed copy of i.e. NSW Disaster Recovery Wellbeing Support resource, Recovery Centre social tile, Service NSW flyer, health fact sheets.

