



**What a year of
flooding it was!**



Flood Situation Western NSW 2021-2023

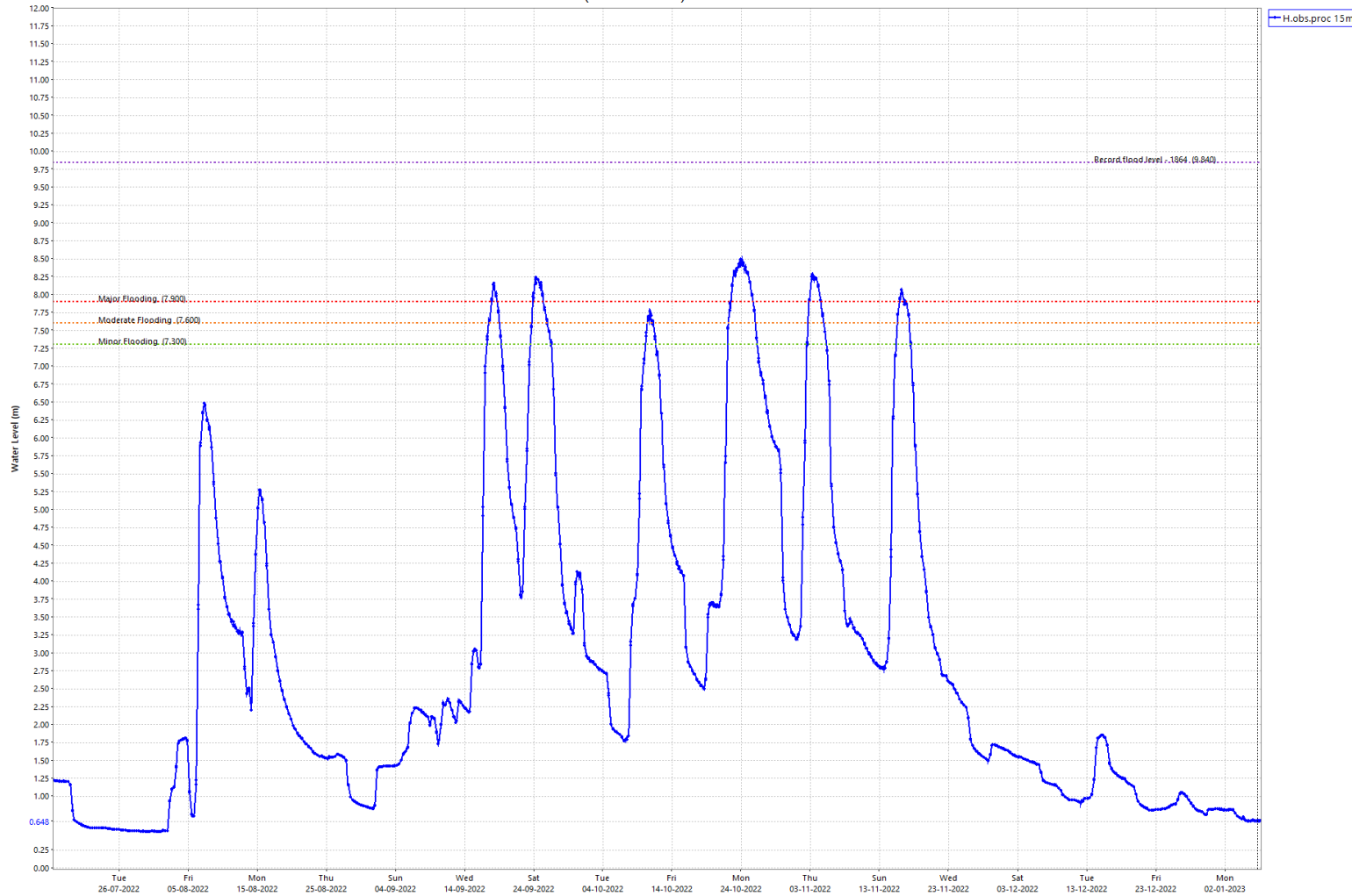
- Western NSW continually in flood between 9 November 2021 and 24 January 2023
- 441 days of continual flooding
- SES responded to 30,228 requests for help from communities in Western NSW
- Evacuations of 11 communities including 5 first nations villages and Gunnedah 6 times
- 1946 resupply jobs to isolated people
- Community isolations of up to 3 months and some residents between 5-6 months

What this meant...



- Extreme stretch of all resources
- Significant logistical issues
- Mental health issues with isolation
- Long term trauma in communities requiring all-services response
- Better partnerships with EMS developed
- Plenty of work to do now to improve communication with communities and providers

Gunnedah (Namoi River) - H555000



What we dealt with in 2022

A person wearing an orange life vest and a dark cap is seen from behind, sitting in a yellow inflatable boat. The boat is on a body of brown, murky water that has flooded a residential area. In the background, there are trees, a utility pole, and houses partially submerged in water. Another yellow inflatable boat is visible further down the flooded street, with two more people in orange gear nearby. The sky is blue with scattered white clouds.

**The way to start
is to quit talking
and start doing.**

Walt Disney

Where to from here

We will be working closely with a large number of affected communities in the coming months to improve our service delivery



Thank you



- **Dave Rankine - NSW SES Community Engagement**
- **Phone - 0467 200 245**
- **Email - david.rankine@ses.nsw.gov.au**