

# Community Practices in Disaster Recovery

A PHN / NSW Reconstruction  
Authority collaboration event



# Acknowledgement of country

- The Hunter New England and Central Coast Primary Health Network acknowledges the traditional custodians of the lands that form our region, the ancestors, and Elders past and present.
- We acknowledge Aboriginal and Torres Strait Islander peoples as Australia's First peoples and their unique cultural and spiritual relationships to the land, waters and seas, and their rich contribution to society.
- **Always Was, Always Will Be First Nations lands**



# Disaster management – PHN involvement

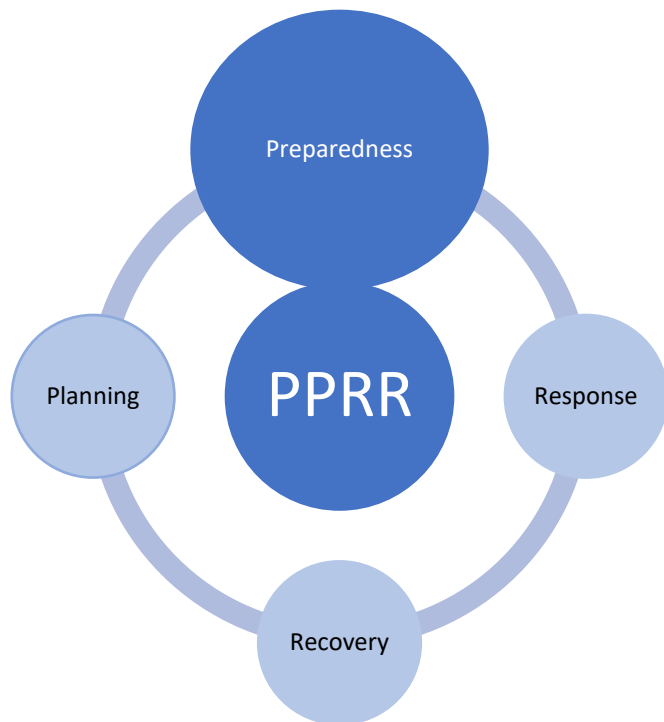


- Goal: Maintain primary care provision in disaster affected areas
- Preserve integrity of primary care providers and their infrastructure and assist them in planning, developing preparedness and during response and recovery
- Assist the LHD when they activate the PHN for support
- Commissioning of services
- Development of grants opportunities
- Stakeholder liaison → We connect!

Audience: primary care providers in HNECC (Community Practices, Allied Health incl. Pharmacy)

# When are Primary Care providers affected in the Disaster Management Cycle?

## Preparedness



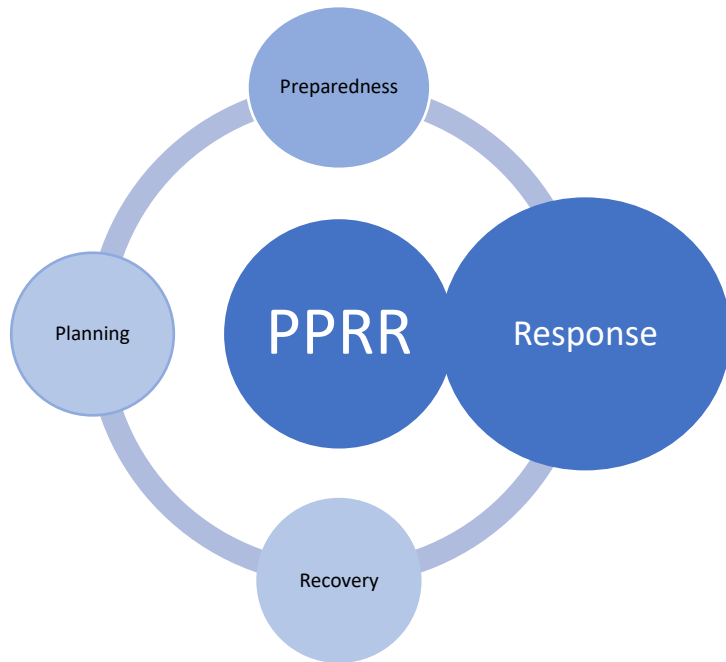
### Organisation / business level:

- Business continuity planning, test run and review regularly.
- Practice emergency plan

### Patient level:

- Know how to quickly identify at risk priority patients (e.g., with your practice management software) who would be particularly vulnerable during an event
- Provide resources for patients and their carers to develop preparedness (e.g., disability inclusive disaster risk reduction, person-centered emergency preparedness)
- Chronic disease management plan to safeguard an organized approach to care and access to their medication during an event: For at-risk patients with chronic diseases.

# Response



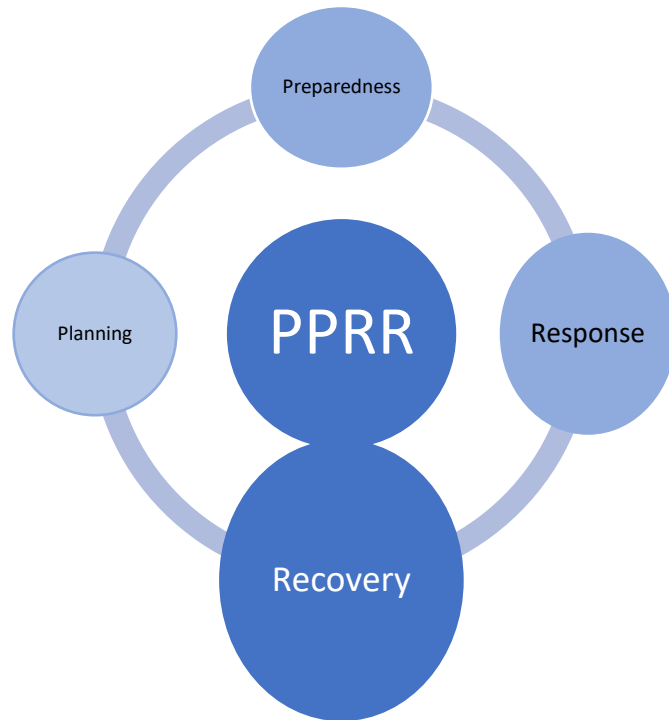
## Organisation / business level:

- Follow advice of first responding agencies
- Inform the PHN if you or your business are affected by a disaster event
- Join the PHN Emergency Register if you are interested in assisting the local disaster response

## Patient level:

- Temporarily create surge capacity for disaster affected patients (if possible), e.g., through surge capacity development (triaging, telehealth)

# Recovery



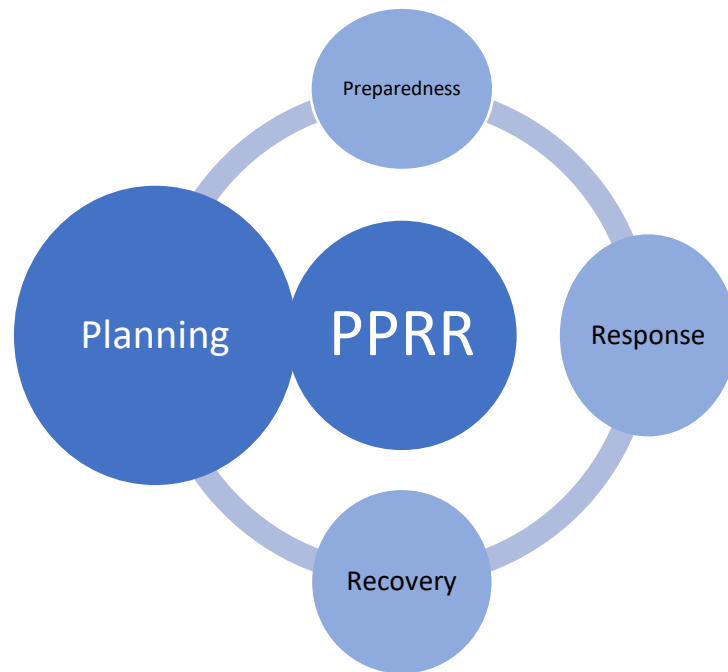
## Organisation / business level

- Contact Services NSW and the PHN for assistance
- NSW Reconstruction Authority resources for business owners
- Access to the PHN Employees Assistance Program (EAP) & mental health resources for responders (Phoenix Australia, Beyond Blue, Black Dog)

## Patient level:

- Services NSW Disaster Assist, disaster affected people can also attend Recovery Assistance Points held in directly affected communities (NSWRA)
- External surge capacity development (telehealth, additional mental health providers, e.g., Rural Health Connect)
- Other Mental Health resources (see NSWRA list)
- Health Pathways
- Patient Info

# Planning / prevention



## All levels:

- Lessons learnt: incorporate into your business continuity plan review and update accordingly
- Anticipation and assessment of threats
- Reduction of risk to enhance resilience, e.g., actions taken to reduce or eliminate potential loss of life or damage to property and to protect economic development.

# Thank You

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