

Digital Health Tools

HNECC PHN

Hannah Beamish

March 2023

HNECC PHN ACKNOWLEDGES THE TRADITIONAL OWNERS & CUSTODIANS OF THE LAND THAT WE LIVE & WORK ON AS THE FIRST PEOPLE OF THIS COUNTRY.



WELCOME TO COLLABORATING PHNS AND THEIR GUESTS



HNECC REGION - MY HEALTH RECORD

Over **157** specialists are connected to My Health Record in our region

Since April 2022, specialists in our region have:

- Uploaded over **17,000** specialist letters
- Uploaded over **12,000** prescription records
- Viewed over **10,000** documents uploaded by other health professionals
- Over **1,800** other health professionals have reviewed documents uploaded by specialists

PHN SUPPORT – HEALTH-E TOGETHER DIGITAL CARE TOOLBOX



my health

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My Health Record

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Provider Connect Australia

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Telehealth

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HealthPathways

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SeNT eReferral System

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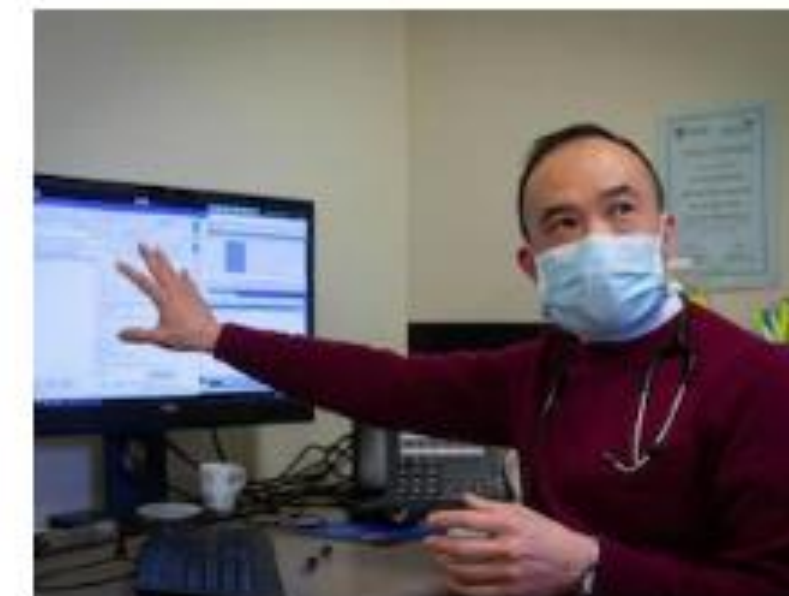
Secure messaging

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eRequesting

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ePrescribing

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Cyber security

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CONTACT DETAILS

My Health Record helpline

Phone: 1800 723 471 (option 2)

Healthcare Identifiers (HPI-Is, HPI-Os, IHIs)

Phone: 1300 361 457

Email: healthcareidentifiers@servicesaustralia.gov.au

Digital credentials (Medicare certificates, NASH PKI certificates)
eBusiness Service Centre

Phone: 1800 700 199

Email: ebusiness@servicesaustralia.gov.au

PRODA Help

Phone: 1800 700 199

HPOS Help

Phone: 132 150

The PHN Digital Health team

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PRIMARY CARE
QUALITY &
INNOVATION 

Awards 2023

Submissions

now open

Celebrating innovation and achievement in
primary health care

phn
HUNTER NEW ENGLAND
AND CENTRAL COAST
An Australian Government Initiative

Award categories

Patients First Award

First Nations Health Award

Technology in Health Award

Primary Care Innovation Award

Primary Care Leader Award – Service
Provider & Individual

Dedication to Service Award

**For full details and Awards Criteria please
view the Submission Guidelines.**



Questions