

SeNT eReferrals

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April 2023

HNECC PHN ACKNOWLEDGES THE TRADITIONAL OWNERS & CUSTODIANS OF THE LAND THAT WE LIVE & WORK ON AS THE FIRST PEOPLE OF THIS COUNTRY.

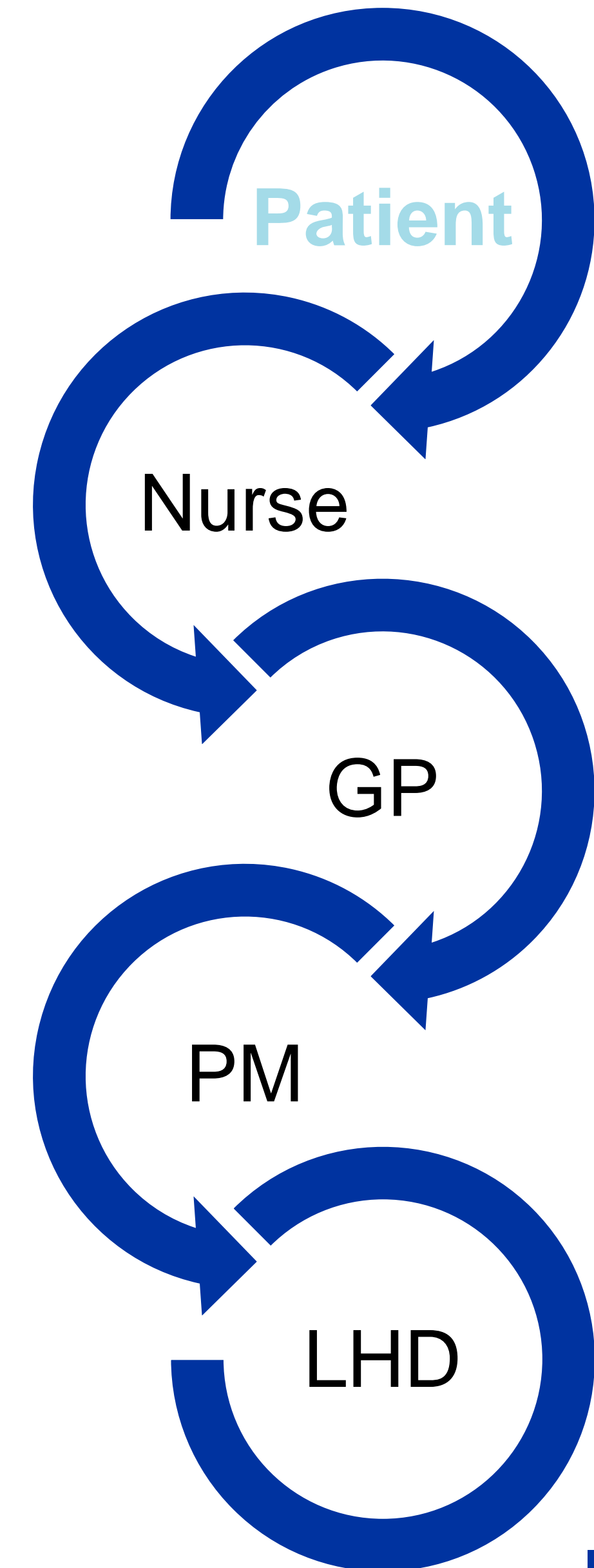
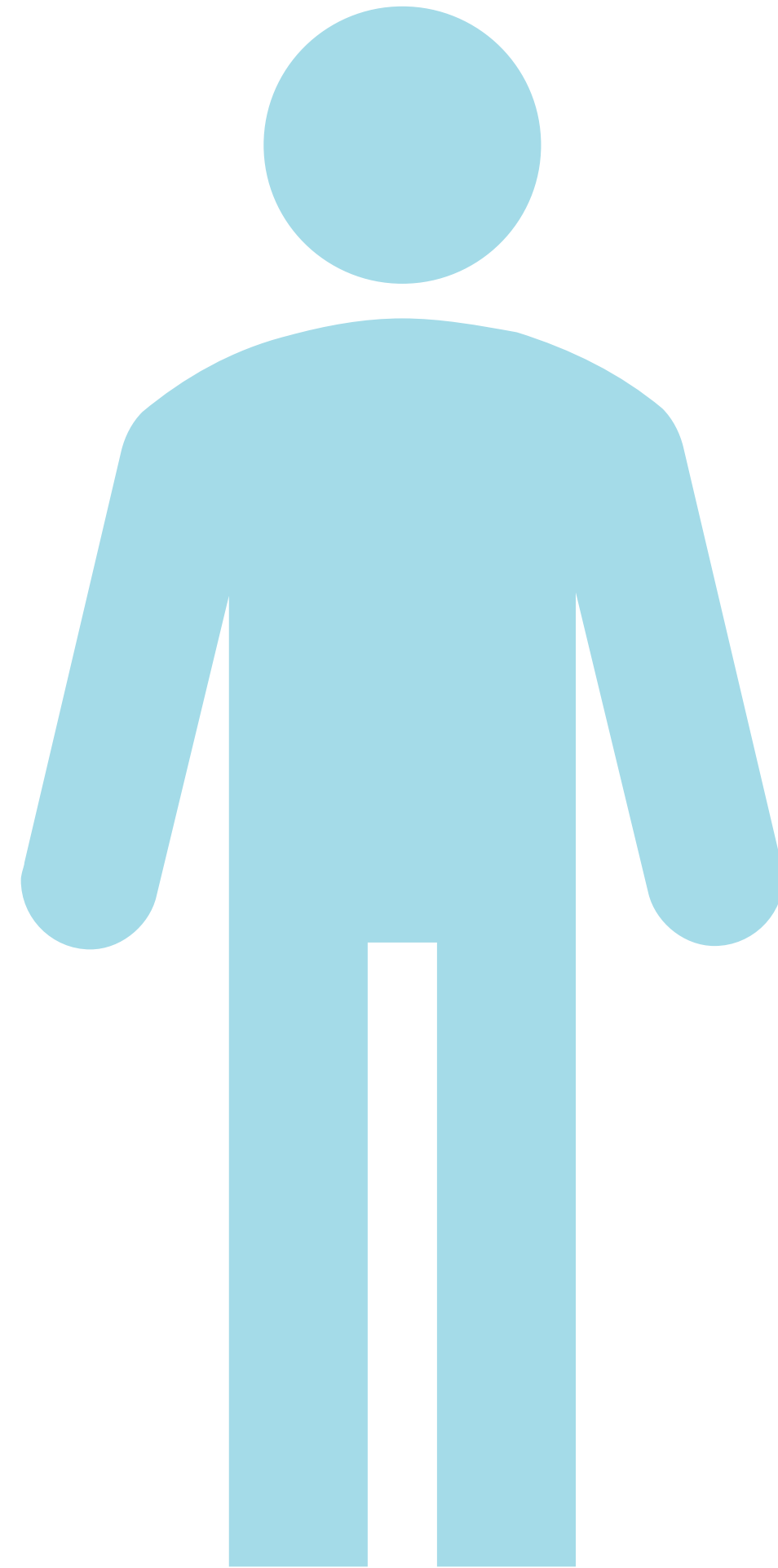


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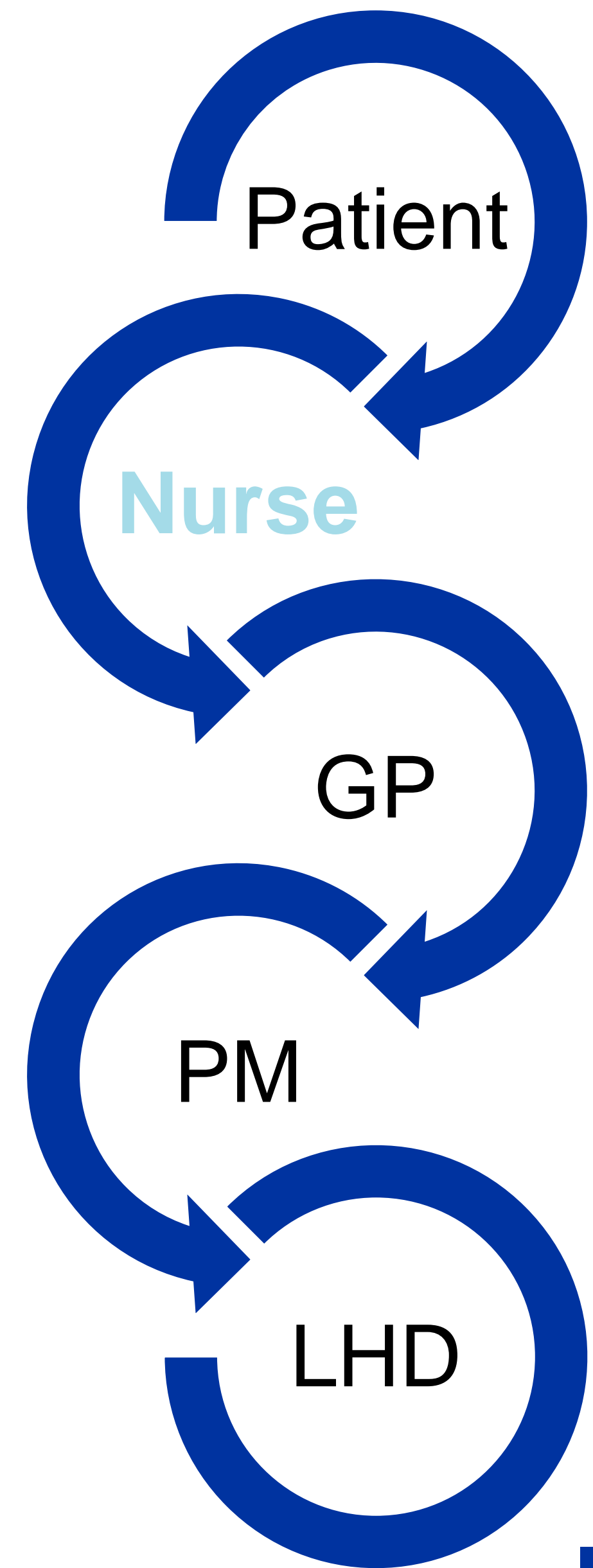
- SeNT eReferral (sending eReferrals)
- Referral Manager (receiving eReferrals)



PATIENT JOURNEY



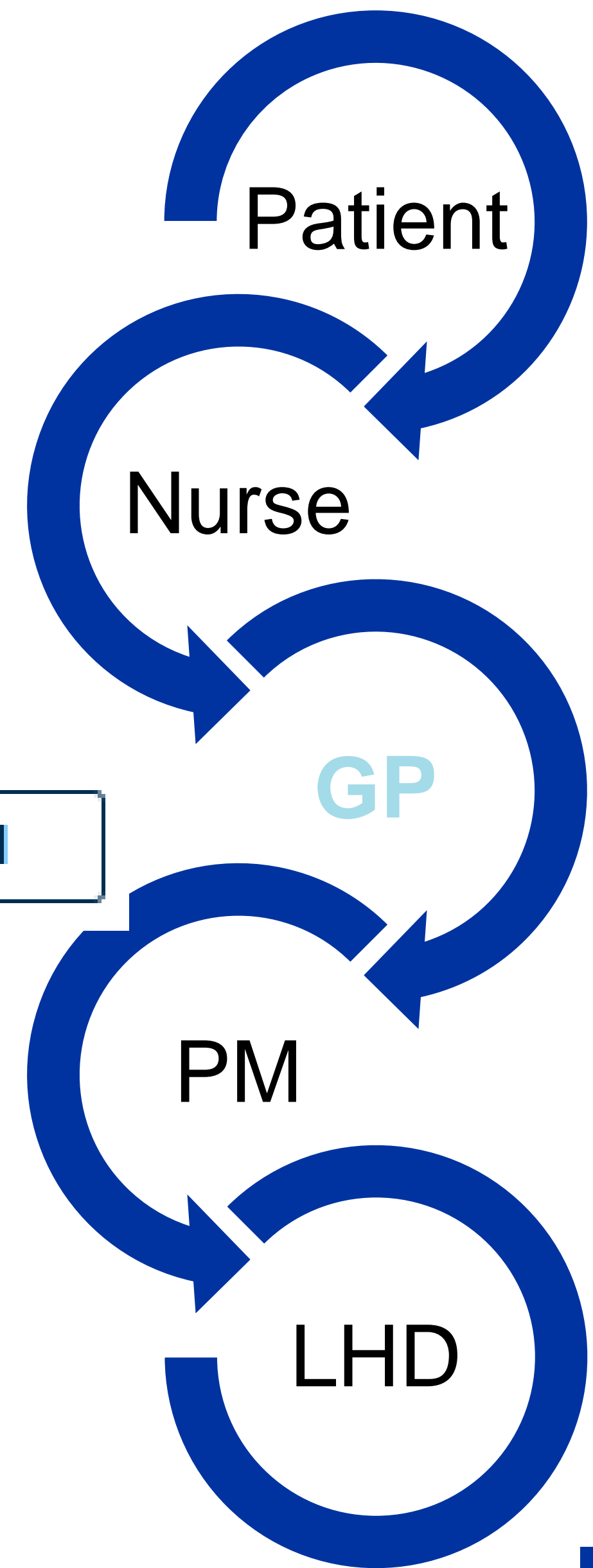
NURSE – SENT EREFERRALS



GENERAL PRACTITIONER – SENT EREFERRALS



GPs can update, continue, copy or withdraw all existing referrals



STORING OF REFERRAL

Medical Director

Patient file → Letters

The screenshot displays the MedicalDirector Clinical 4.1 interface for Mr David Anderson (68yrs 2mths). The patient's profile includes DOB: 04/01/1955, Gender: Male, Occupation: Retired, and Allergies: SULFONYLUREAS (ENDOCRINE). The main window shows a list of 19 records, with the most recent being a SeNT Referral dated 10/14/2022. The detailed view of this referral shows the following information:

Section	Details
Referral information	Referral date: 14 Oct 2022 Referral length: 12 months Referral type: New Referral
Referral recipient	Specialty and condition: Colorectal - Colorectal Cancer Symptoms Priority: Urgent Facility type: Public Geographic location: Newcastle/Lake Macquarie/Port Stephens Provider name: Dr Steven Bolipo - Gastroenterologist - New Lambton Heights Referral address: Business Hunter New England Health John Hunter Hospital Gastroenterology Department Lookout Road New Lambton Heights 2305 Work P: 02 4921 3000
Referral Letter	Referral letter (up to 5000 characters): ATTENTION SHARON - END to END TESTING new AU Virtual PreProd environment - Muz
History and Examination	Family history of colorectal cancer (see above criteria): Average risk Unexpected weight loss: No PR examination completed: No Previous colonoscopy: No Significant bleeding risk: No Anaesthesia considerations: No
Investigations and Test Results	Essential laboratory investigations NOT found by the software: FBC, ESR, Iron Studies, UEC, LFT, POBT All essential information is attached to this referral: Yes
Investigations and imaging	Recent investigations: No investigations on record

STORING OF REFERRAL

Best Practice

Patient file →
Correspondence Out

Mr. Alan Abbott

File Open Request Clinical View Utilities My Health Record Bp Comms Help

Family members: Mr. Alan Abbott [Jump] [Open]

Name: Alan Abbott D.O.B.: 01/08/1979 Age: 43 yrs Birth Sex: Male 9m 9s [Finalise visit] [My Health Record]

Address: 35 Yarrabine Rd Landsborough 4550 Phone: (m) 0427556232 (h) 07 505050503 (w) 07 50... Email: alan.abbott@bpsoftware.com.au

Medicare No: 4133180467 - 1 12/13 Record No.: 101 Pension No.: 123456789 Comment: On warfarin

Occupation: Automotive Parts Interpreter Tobacco: Non smoker Alcohol: Nil Elite sports: Ethnicity: Aboriginal

Blood Group: Advance Health Directive: Yes

Allergies / Adverse Drug Reactions: Reactions: Notifications:

Item	Reaction	Severity	Type	Due	Reason
House dust mite	Bronchospasm	Severe	Preventive health	31/03/2023	Influenza vaccination should be considered!
Trifle	Nausea	Severe	Preventive health	31/03/2023	Vaccination against pneumococcus should be considered!
Aluminium Hydroxide			Preventive health	31/03/2023	A Diabetes Cycle of Care is overdue for completion!

Expand Collapse Add View Delete Print Record Note Details Import

Search

Date	Subject	Addressee	Sender	Status	Note	Comment
01/11/2022	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
01/11/2022	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
01/11/2022	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
01/11/2022	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
01/11/2022	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
01/11/2022	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
01/11/2022	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
01/11/2022	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
01/11/2022	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
01/11/2022	eReferral_Swan Hill District Health_Care Coordinator		Dr Frederick Findacure	Final		SeNT Re
02/11/2022	eReferral_Swan Hill District Health_Respiratory Nurs		Dr Frederick Findacure	Final		SeNT Re
11/11/2022	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
11/11/2022	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
11/11/2022	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
14/11/2022	History 14 Nov 2022		Dr I. Cure	Draft		
14/11/2022	History 14 Nov 2022		Dr I. Cure	Draft		
14/11/2022	eReferral_Bendigo Health_Cardiology		Dr Ivor Cure	Final		SeNT Re
14/11/2022	eReferral_Bendigo Health_Cardiology		Dr Ivor Cure	Final		SeNT Re
18/11/2022	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
19/12/2022	eReferral_Goulbum Valley Health_Cardiology		Dr Ivor Cure	Final		SeNT Re
19/12/2022	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
19/12/2022	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
09/01/2023	eReferral_Hunter New England Health_Nephrology		Dr Frederick Findacure	Final		SeNT Re
09/01/2023	eReferral_Hunter New England Health_Nephrology		Dr Frederick Findacure	Final		SeNT Re
02/02/2023	eReferral_Diabetes Victoria_Cardiovascular Disease		Dr Frederick Findacure	Final		SeNT Re
03/02/2023	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
06/02/2023	eReferral_Alfred Health_Cardiology		Dr Ivor Cure	Final		SeNT Re
07/02/2023	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
07/02/2023	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
07/02/2023	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
07/02/2023	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
08/02/2023	eReferral_Diabetes Victoria_Life Program - Diabetes		Dr Frederick Findacure	Final		SeNT Re
08/02/2023	eReferral_Diabetes Victoria_Life Program - Cardiovas		Dr Frederick Findacure	Final		SeNT Re
14/02/2023	eReferral_Hunter New England Health_Colorectal		Dr Frederick Findacure	Final		SeNT Re
15/03/2023	eReferral_BPAC Testing_IV Infusion		Dr Frederick Findacure	Final		SeNT Re

Mr. Alan Abbott

- Today's notes
- Past visits
- Current Rx
- Past history
- Immunisations
- Investigation reports
- Correspondence In
- Correspondence Out**
- Past prescriptions
- Observations
- Family/Social history
- Clinical images
- Enhanced Primary Care

PRACTICE MANAGER – SENT EREFERRALS

SeNT Referrals Dr A Practitioner [Send feedback](#)

Patient name: Penny ANDERSON DoB: 04 Jul 1993 [Patient view](#) [Practice view](#)

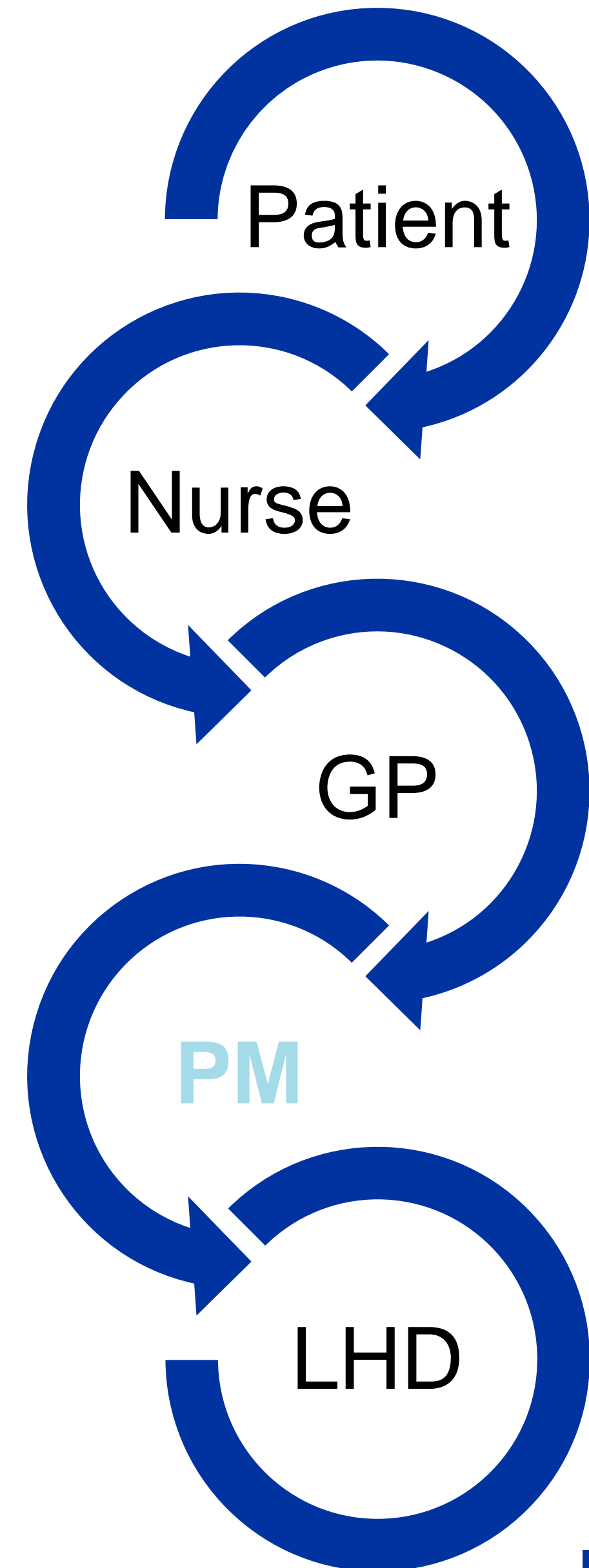
Patient view - Penny ANDERSON [Create referral](#)

[Parked referrals](#) [HNE LHD referrals](#) [Non-LHD referrals](#)

Search Filters ^ Reset table

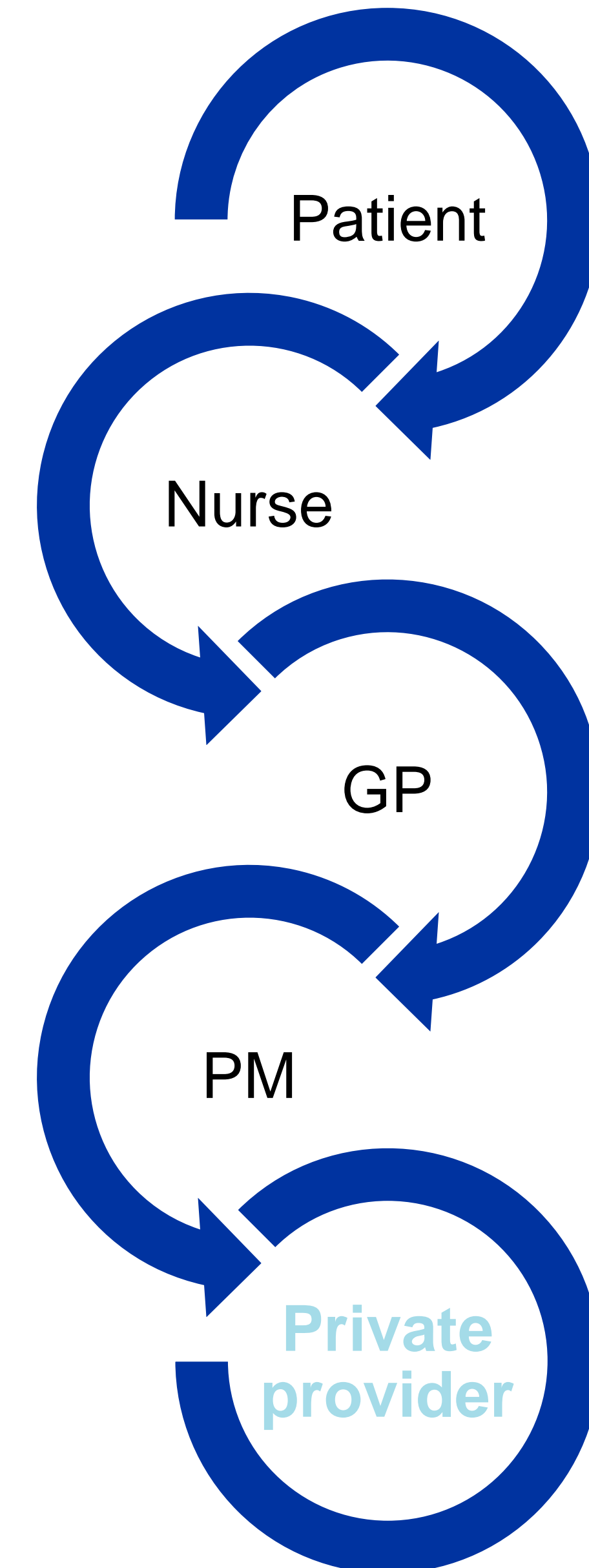
Provider ↑↓	Status ↑↓
Hunter New England Health	Received
Hunter New England Health	Received

Practice view allows administrative overview for all eReferrals



PRIVATE REFERRALS – WHAT’S IN IT FOR ME?

- Private Specialists and Allied Health Providers are only listed in SeNT by consent.
- Private eReferrals are delivered to a secure web portal almost immediately upon submission.
- BPAC run ‘Dead Letter’ monitoring and any delivery failures are requeued and resent.
- Receiving Specialist or Allied Health practices receive an email advising them that they have received a referral. The email contains a hyperlink to the BPAC Referral manager website.
- All Private referrals are monitored by PHN team to ensure they are accessed in a clinically safe timeframe and are followed up within set protocols.



UPCOMING TRAINING OPPORTUNITIES

Primary Care Improvement Officers will be in touch regarding training for nurses, practice managers, and GPs.

For more information please visit our [Health-e Together Digital Care Toolbox](#)



my health

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Provider Connect Australia

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Telehealth

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SeNT eReferral System

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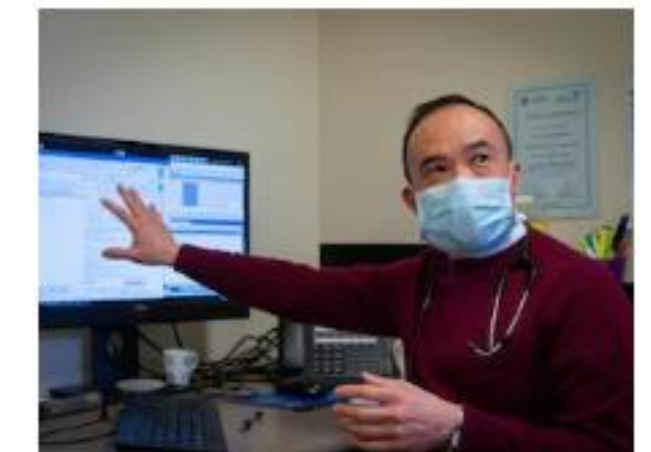
Secure messaging

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eRequesting

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ePrescribing

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HealthPathways



Cyber security

HUNTER NEW ENGLAND **Integrated Care Alliance**

Thank you

Please send questions to
ereferral@thephn.com.au

PHN team - Jaclyn Allison, Peter Mullen, Hannah Beamish, Marilyn Dickson

HNE LHD team - Kylie Bennetts, Ian O'Dea
April 2023



Health
Hunter New England
Local Health District

