

Optimising the National Cancer Screening Register

A GUIDE TO ACCESSING PATIENTS
BOWEL AND CERVICAL SCREENING
HISTORY

Amy Callinan
February, 2022

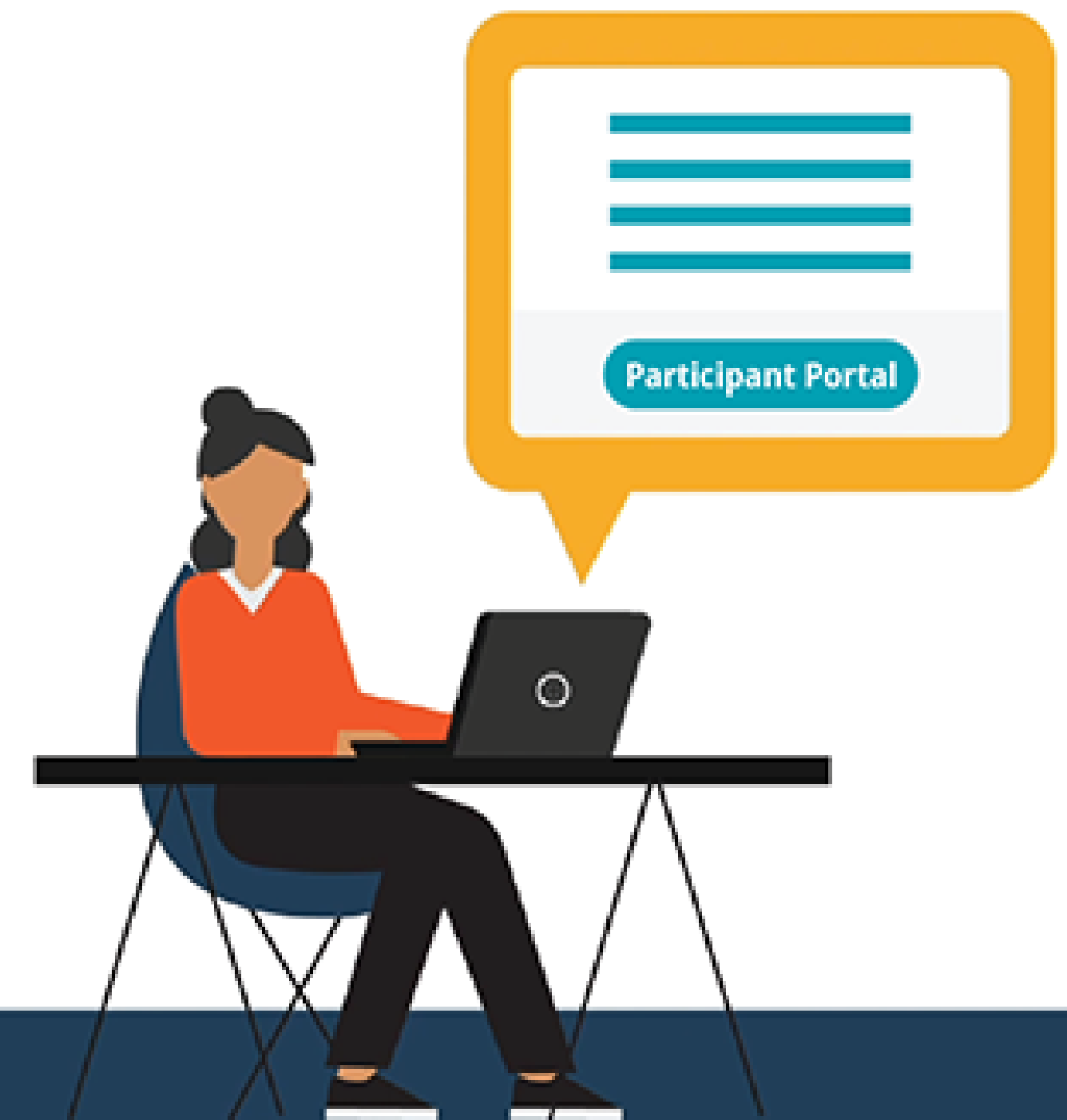
WE ACKNOWLEDGE THE TRADITIONAL OWNERS & CUSTODIANS OF THE
LAND THAT WE LIVE & WORK ON AS THE FIRST PEOPLE OF THIS COUNTRY.



OBJECTIVES

We will work through:

1. What is the National Cancer Screening Register
2. How to access the National Cancer Screening Register via PRODA and clinical software
3. How to practically use the National Cancer Screening Register in your General Practice



DISCLAIMER



USERNAME: CENTRALCOAST
PASSWORD: 1CONNECT



USERNAME: HNEHEALTH
PASSWORD: P1THW1YS

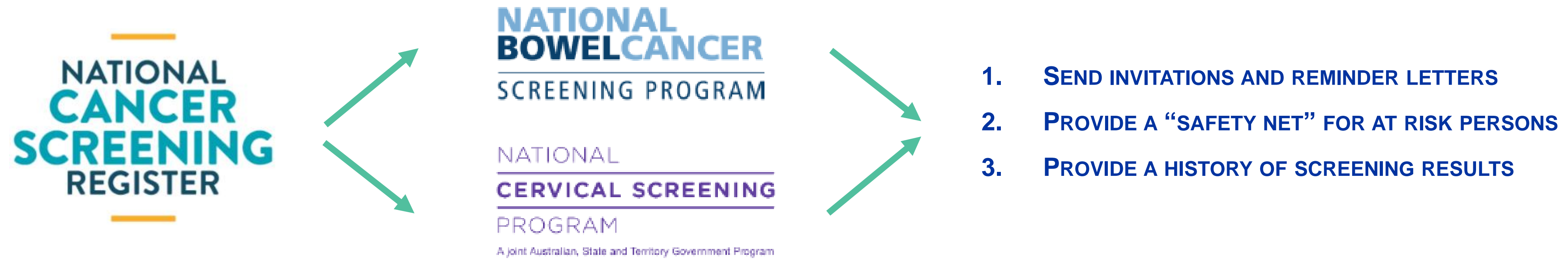


RACGP POSITION STATEMENT: NON-GP INITIATED TESTING

<https://www.racgp.org.au/advocacy/position-statements/view-all-position-statements/clinical-and-practice-management/non-gp-initiated-testing>

It is recommended that General Practitioners who are coordinating patient centered care should not assume that clinically significant test results ordered by others have been adequately followed up.

WHAT IS THE NATIONAL CANCER SCREENING REGISTER (NCSR)



INTEGRATED CLINICAL SOFTWARE



HEALTHCARE PROVIDER PORTAL



ACCESS YOUR PATIENT'S BOWEL AND CERVICAL SCREENING RESULTS AND HISTORIES ONLINE



SUBMIT FORMS ELECTRONICALLY



MANAGE YOUR PATIENT'S DETAILS AND PREFERENCES



ORDER BOWEL SCREENING TEST KITS

HELP!



NATIONAL CANCER SCREENING REGISTER: <https://www.ncsr.gov.au/>

HNECC PHN: www.thephn.com.au



HEALTHCARE IDENTIFIER SERVICE: 1300 361 457

PRODA HOTLINE: 1800 700 199

NATIONAL CANCER SCREENING REGISTER: 1800 627 701



NATIONAL CANCER SCREENING REGISTER
Reply Paid 90964, SUNSHINE VIC 3020

NATIONAL CANCER SCREENING REGISTER
Reply Paid 90965, Sunshine VIC 3020



NATIONAL CANCER SCREENING REGISTER ASSISTANCE
<https://outlook.office365.com/owa/calendar/TelstraHealthNCSR@health.telstra.com/bookings/>



Australian Government

NATIONAL
CANCER
SCREENING
REGISTER

HEALTHCARE PROVIDER PORTAL

1. Access via PRODA
2. Access via General Practitioner
3. Delegation to clinical and non-clinical team members



BEFORE REGISTERING ACCESS THE HEALTHCARE PROVIDER PORTAL

1. Register for Provider Digital Access (PRODA)

<https://proda.humanservices.gov.au/>

2. Link your Provider Number and Healthcare Provider Individual Identifier (HPI-I) number.

Note: if you do not have your HPI-I number contact the Australian Health Practitioner Regulation Agency on 1300 419 495

To link your HPI-I and Provider number:

- i. Log into PRODA
- ii. Select **Go to Service** on the Health Professional Online Service (HPOS) tile
- iii. Select **My Programs**
- iv. Select **Healthcare Identifier and My Health Record** tile
- v. Select **Health Identifiers** and **Link identifiers**
- vi. Select **Yes** to “*Have you been issued with any number or identifiers as part of your role?*”
- vii. Enter your **AHPRA number** and **Search**.

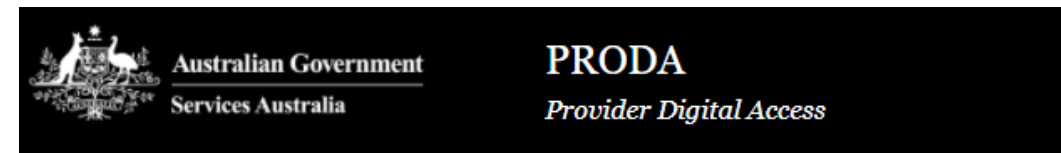
3. Link your HPOS account to your General Practice Healthcare Provider Individual Organisation (HPI-O) number.

Note: check with either your General Practice Responsible Officer (RO) or Organisation Maintenance Officer (OMO) to ensure this has been completed. RO and OMOs can review and add providers to your organisation.

To link your HPOS account and HPI-O number:

- i. Log into PRODA
- ii. Select **Go to Service** on the Health Professional Online Service (HPOS) tile
- iii. Select **My Programs**
- iv. Select **Healthcare Identifier and My Health Record** tile
- v. Select **Managing Existing Records**
- vi. Select your **General Practice**
- vii. Select **My Organisation** details
- viii. Select **HPI-I links** tab
- ix. Select **Manage Providers** to link a General Practitioner to your General Practice
- x. Enter their **HPI-I number** and select **Search**
- xi. Select **Submit**

REGISTERING ACCESS THE HEALTHCARE PROVIDER PORTAL



Login

If you have already created your PRODA account, login below.

Username

[Forgot your username?](#)

Password
 [Show](#)
[Forgot your password?](#)

Login

Do not have a PRODA account? [Register now](#)

Available services



HCP Portal

Welcome to the National Cancer Screening Register reporting portal. Login to gain access to a range of pre-configured reports and self-service capabilities to run ad-hoc queries. For any issues, or for assistance logging in, please contact the Register on 1800 627 701.

Link your account

- I have a Medicare Provider number
- I have a States & Territories Access Number / Register Identification Number (STAN/RIN)
- I am a Practice / lab staff acting on behalf of a Healthcare Provider
- I would like to register a Practice using a practice management system or clinical information system using a HPI-O

Continue



HCP Portal

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Link your account

Please select your role.

- General Practitioner / Other Specialist
- Pathologist

[Go Back](#)

Continue



HCP Portal

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Link your account

Please add your healthcare provider details:

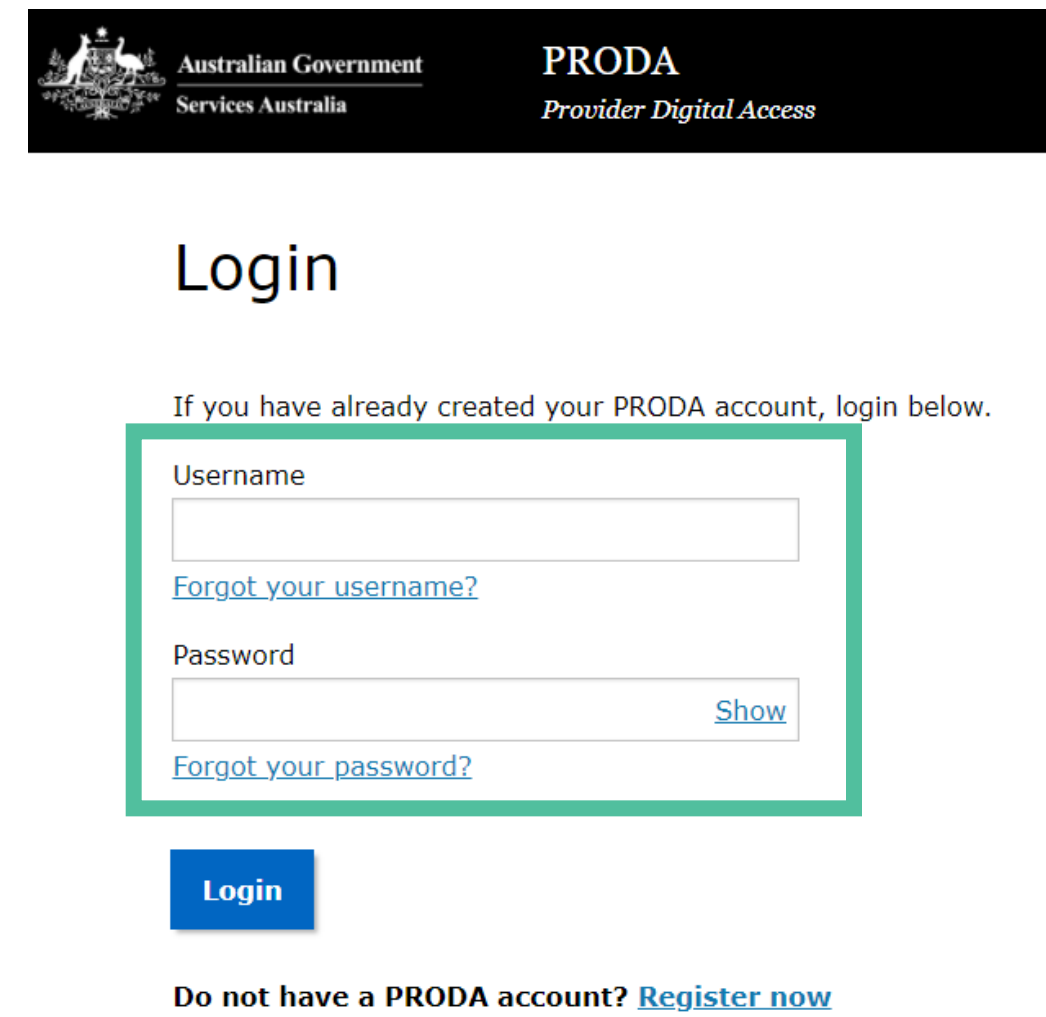
Provider Number	Action
<input type="text"/>	<input type="button" value="Save"/> <input type="button" value="Cancel"/>

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[Go Back](#)

Link

REQUESTING DELEGATION ACCESS THE HEALTHCARE PROVIDER PORTAL



Australian Government Services Australia **PRODA** Provider Digital Access

Login

If you have already created your PRODA account, login below.

Username

[Forgot your username?](#)

Password

[Show](#)
[Forgot your password?](#)

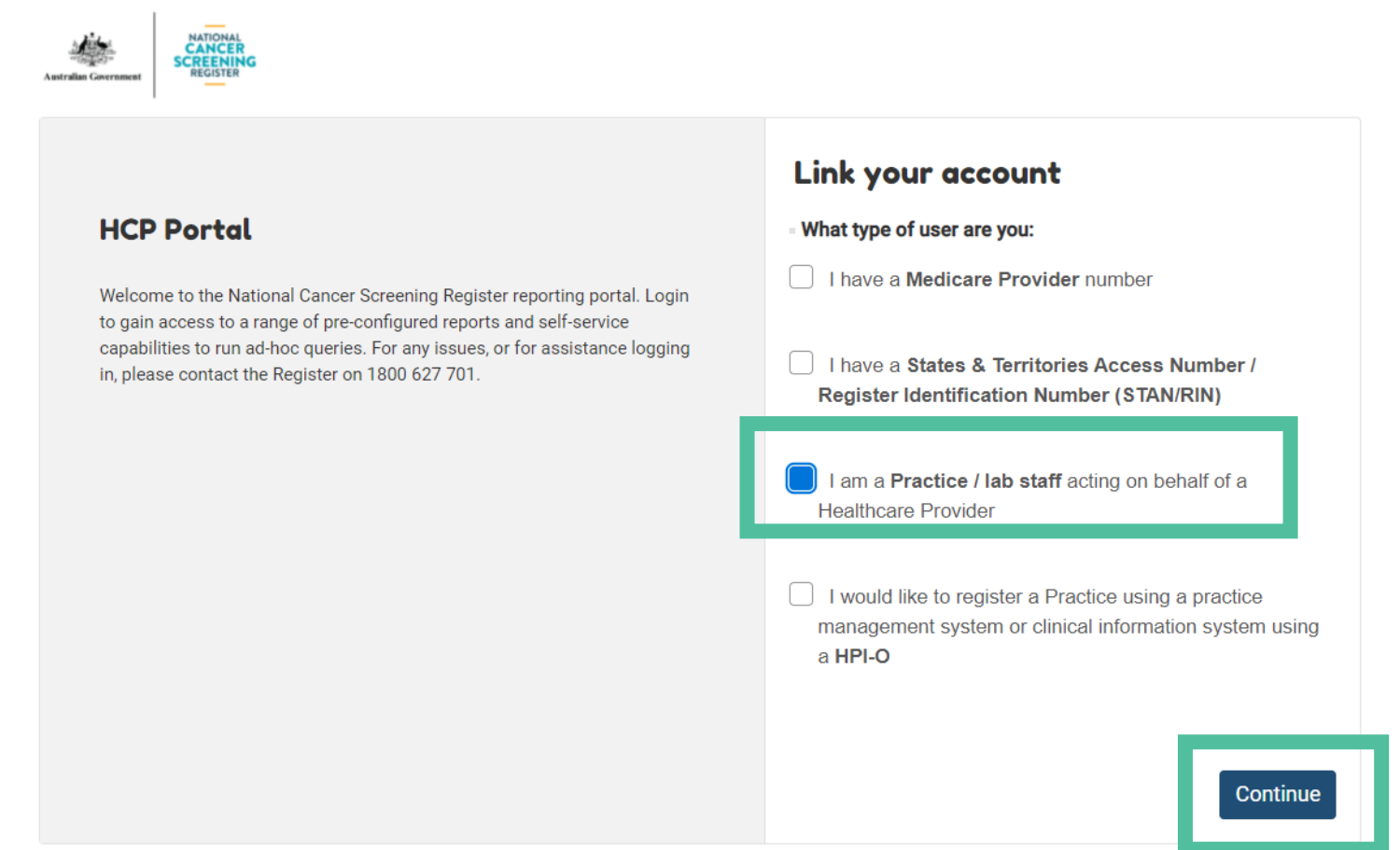
Login

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Available services



A grid of service tiles including: Aged Care Provider Portal, Business Hub, CHILD CARE provider entry point, MyOrg, DVA Online Services, Disability Medical Assessment Online Services, Health Professional Online Services, CHILD CARE inclusion support portal, My Health Record, NATIONAL CANCER SCREENING REGISTER myplace Provider Portal, and ndis Partner Portal.



HCP Portal

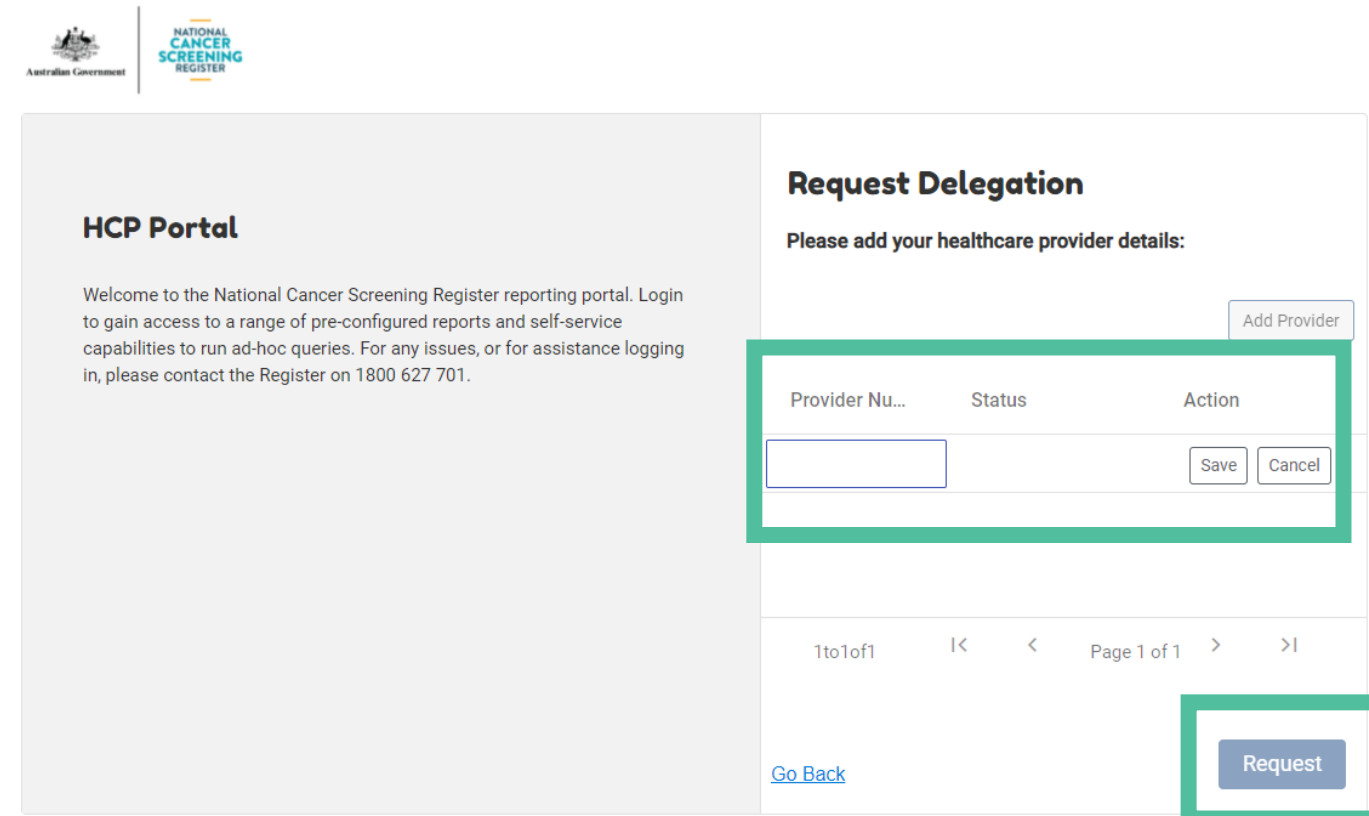
Welcome to the National Cancer Screening Register reporting portal. Login to gain access to a range of pre-configured reports and self-service capabilities to run ad-hoc queries. For any issues, or for assistance logging in, please contact the Register on 1800 627 701.

Link your account

What type of user are you:

- I have a Medicare Provider number
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- I am a Practice / lab staff acting on behalf of a Healthcare Provider
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Continue



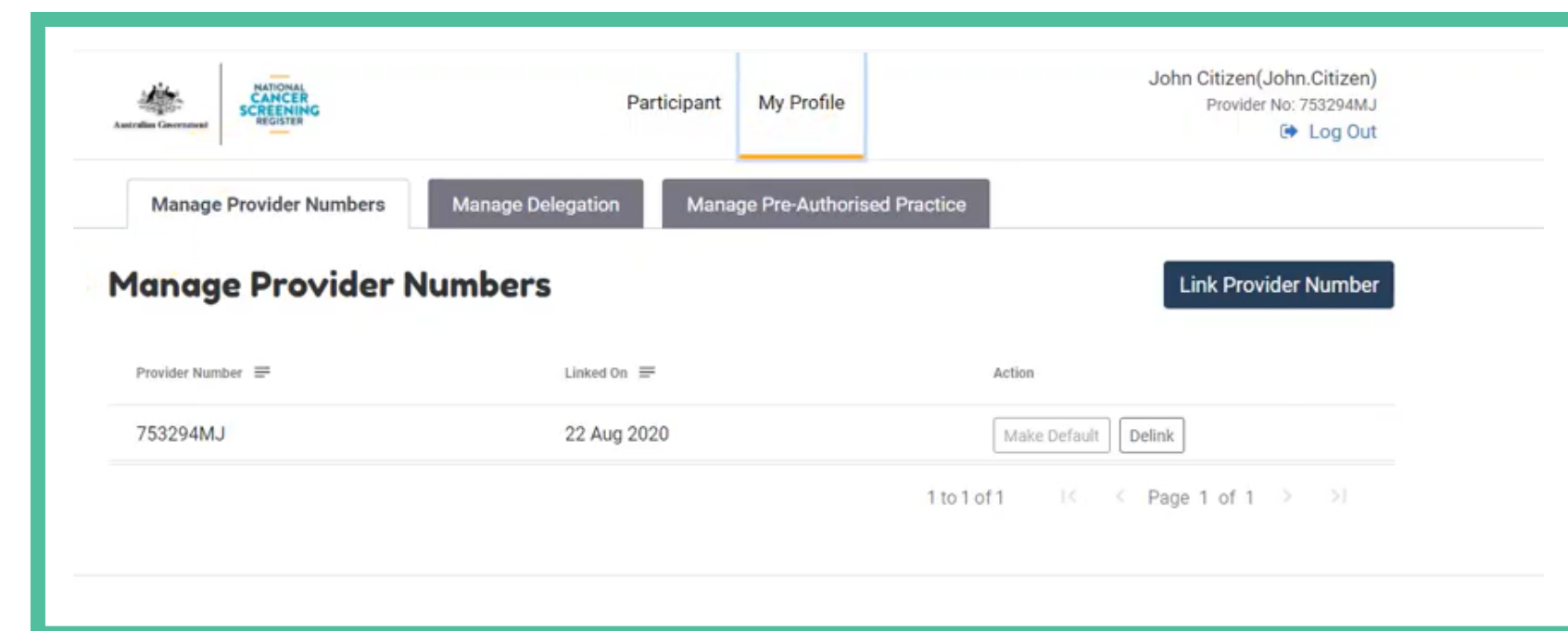
Request Delegation

Please add your healthcare provider details:

Provider Nu...	Status	Action
<input type="text"/>		<input type="button" value="Save"/> <input type="button" value="Cancel"/>

1 to 1 of 1 | Page 1 of 1

[Go Back](#)



Participant | My Profile | John Citizen(John.Citizen) | Provider No: 753294MJ | Log Out

Manage Provider Numbers | Manage Delegation | Manage Pre-Authorised Practice

Manage Provider Numbers

Provider Number	Linked On	Action
753294MJ	22 Aug 2020	<input type="button" value="Make Default"/> <input type="button" value="Delink"/>

1 to 1 of 1 | Page 1 of 1

Participant Search

All fields are required unless participant has one name only

Identifier Type: Medicare Number: Family Name: Given Name:
 Search records with only a Family Name

Sex: Date Of Birth:

Participant My Profile

John Citizen (John.Citizen)
 Provider No: xxxxxxxx
[Log Out](#)

Bowel
Cervical

CITIZEN, JANE (Female)

← Back	Date of Birth	Age	Medicare Number	IHI Number	RRN	Last Screening	Next Screening
	29 Jul 1951	69 y	XXXXXXXXX	XXXXXXXXXXXXX	XXXXXX	24 Mar 2020	24 Mar 2025

Address
123 Fake Street, Suburb, VIC, 3000

Forms
Correspondence
Participant Details

Forms

Event Date	Document Name	Status	Deleted On	Action
24 Mar 2020	NCSP - Cytology and HPV Coding	Complete		<input type="button" value="View"/>
24 Mar 2020	NCSP - Histology Coding	Deleted	24 Mar 2020	<input type="button" value="View"/>
24 Mar 2020	NCSP - Histology Coding	Complete		<input type="button" value="View"/>
18 Mar 2020	NCSP - Cytology and HPV Coding	Complete		<input type="button" value="View"/>



SOFTWARE INTEGRATION

CLINICAL SOFTWARE	SOFTWARE VERSION	FURTHER INFORMATION
BEST PRACTICE PREMIER	Saffron (January 2021)	https://kb.bpssoftware.net/bppremier/saffron/Library/NCSR.htm
MEDICAL DIRECTOR CLINICAL	V 4.0 (August 2021)	https://www.medicaldirector.com/marketplace/ncsr
COMMUNICARE	V 21.3 (December 2021)	https://communicare-portal.telstrahealth.com/news/communicare-integrates-with-the-ncsr/

1. Register your General Practice for Clinical information System Integration

2. Enable the National Cancer Screening Register function with your clinical software



REGISTER YOUR GENERAL PRACTICE FOR CLINICAL INTEGRATION



- ✓ Clinical software is up to date
- ✓ Responsible Officer has an individual PRODA and an Associate or Authorised Person on the Australian Business Register

ONE-TIME REGISTRATION IS REQUIRED PRIOR TO ACCESSING THE NCSR & MUST BE COMPLETED BY YOUR RESPONSIBLE OFFICER VIA PRODA

There are two options to complete this registration:

- 1. first time Healthcare Provider Portal users***
- 2. existing Healthcare Provider Portal users***

FIRST TIME HEALTHCARE PROVIDER PORTAL USERS



Login

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Username

[Forgot your username?](#)

Password
 [Show](#)
[Forgot your password?](#)

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Available services



HCP Portal
 Welcome to the National Cancer Screening Register Portal.

Link your account

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- I have a Medicare Provider number
- I have a States & Territories Access Number / Register Identification Number (STAN/RIN)
- I am a Practice / lab staff acting on behalf of a
- I would like to register a Practice using a practice management system or clinical information system using a HPI-O

Continue

HCP Portal
 Welcome to the National Cancer Screening Register Portal.

Register your HPI-O
 Please add your HPI-O details:

Add HPI-O

HPI-O	Action
<input type="text"/>	Save Cancel

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Go Back Register

HPI-O Details - 800362083333789 ✕

Please confirm your details.

Organisation name:

Organisational details (ABN or ACN):

Address Line:

Suburb:

Post Code:

State:

Country (Leave blank if Australia):

Additional Information (mandatory)

Number of Sites:

Number of Clinical Users:

Number of Administrative Users:

Organisation Service Type (Select all that apply):

EXISTING HEALTHCARE PROVIDER PORTAL USERS



Login

If you have already created your PRODA account, login below.

Username

[Forgot your username?](#)

Password

[Show](#)
[Forgot your password?](#)

Login

Do not have a PRODA account? [Register now](#)



Participant **My Profile**

John Citizen(John.Citizen)
Provider No: 753294MJ
[Log Out](#)

Participant Search

All fields are required unless participant has one name only

Identifier Type: Medicare
Medicare Number:
Family Name:
Given Name:
 Search records with only a Family Name

Sex:
Date Of Birth: eg 06-Dec-1982

[Search](#) [Reset](#)



Participant My Profile My Correspondence

USER03 NCSR(USER03.NCSR)
Provider No: 5613201B
[Log Out](#)

[Manage Provider Numbers](#) [Manage Delegation](#) **Manage Practices**

Manage Provider Numbers

[Link Provider Number](#)

Provider Number	Linked On	Action
5613201B	02 Nov 2021	Make Default Delink



Register HPI-O

[Add HPI-O](#)

Please add your HPI-O details

HPI-O	Action
<input type="text"/>	<input type="text"/>

[Cancel](#) [Register](#)

ENABLE THE NCSR HUB FUNCTION WITHIN YOUR CLINICAL SOFTWARE



BP PREMIER SAFFRON

Search: Set up > Clinical Integrations > Set up NCSR Integration

Note: prior to enabling NCSR Integration, ensure that FHIR API has been installed first on your General Practice server.



MEDICAL DIRECTOR ONLINE HELP

Search: User Guides > Clinical > eHealth > Widgets > Telstra Health NCSR Widget



COMMUNICARE KNOWLEDGE CENTRE

Search: Integrations > National Cancer Screening Register

Note: prior to enabling NCSR Integration, ensure that your administrator/IT provider has enabled NCSR access.

Best Practice - NCSR Hub

Patient Name: Isabelle Spears
Patient Medicare No: 3572255890

Program	Alerts	Status	Last Screening Date	Screening Action
Bowel		Actively Screening	1/08/2019	Skipped Round (eligible on 27 Jul 2023)
Cervical		New to Screening		NOW DUE

Patient NCSR History

Show: Bowel Cervical Correspondence

Program	Date	Description	Outcome	Action	Status
Cervical	31/08/2020	Cervical Screening History		Open Delete	
Bowel	31/08/2020	NBCSP - GP Assessment Report	Referred for Colonoscopy	Open Delete	
Bowel	18/08/2020	NBCSP - Colonoscopy Report	Cancer/Suspected Cancer	Open Delete	

Records shown are those that have been processed and included in the National Cancer Screening Register at the date accessed. Information is sourced from various third parties, including healthcare professionals, pathology laboratories and State, Territory and Commonwealth government departments. If you have any queries about the accuracy or currency of any record, please contact the NCSR Contact Centre on 1800 627 701.

MedicalDirector - NCSR Hub

GOODWIN, Mrs Eliza (Female) [Patient register details](#)

Medicare No: 6995081110 DOB: 15 April 1964

Patient Alerts:

Program	Status	Last Screening	Next Action
Bowel	New to Screening		Due Now (newly enrolled, eligible now)
Cervical	New to Screening		DUE NOW

NCSR History [Choose Form & Report](#)

Bowel Cervical Correspondence

Search by document name:

Program	Date	Description	Outcome
Cervical	31/05/2021	Cervical Screening History	
Bowel	29/07/2020	NBCSP - GP Assessment Report	Not Referred For Colonoscopy
Cervical	29/07/2020	NCSPP - Defer Cervical Program	
Correspondence	20/04/2020	Correspondence	

Showing 1 to 4 of 4 < 1 of 1 >

Records shown are those that have been processed and included in the National Cancer Screening Register at the date accessed. Information is sourced from various third parties, including healthcare professionals, pathology laboratories and State, Territory and Commonwealth government departments. If you have any queries about the accuracy or currency of any record, please contact the NCSR Contact Centre on 1800 627 701.

[Contact NCSR](#) NCSR Widget Version: 0.0.63

Clinical Record - WARREN, CLEO

DOB: 57yrs (15/07/1964) Sex: Female Patient ID: 18975

Medicare No: 8796320640

Program Alerts

Program	Alerts	Last screening	Screening action	Status
Bowel			Due Now (newly enrolled, eligible now)	New to Screening
Cervical		29/04/2021	REFERRAL RECOMMENDED	Actively Screening

NCSR History [Forms & reports](#)

Patient NCSR history (3) Filter:

All Bowel Cervical Correspondence

Program	Date	Description	Outcome	Status
Cervical	8/13/2021	Cervical Screening History		CURRENT
Correspondence	29/04/2021	Correspondence		CURRENT
Cervical	29/04/2021	NCSPP - Cytology and HPV Coding	Positive (38/18)	CURRENT

Rows per page: 10 1 - 3 of 3 records

National Cancer Screening Registry Version 1.31 Feedback and Complaints 1800 027 801

PARTICIPANT PORTAL



REVIEW AND UPDATE PERSONAL DETAILS



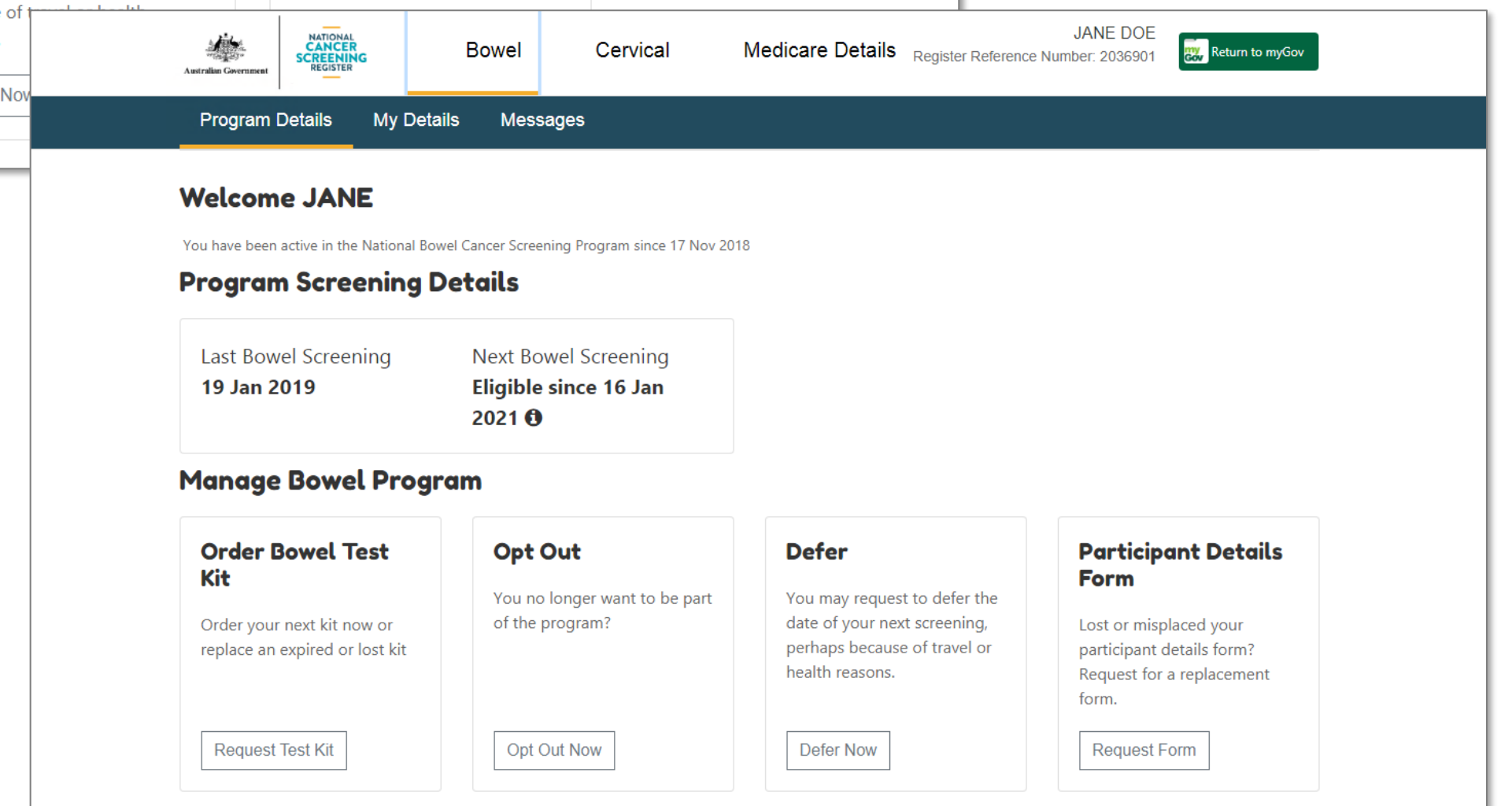
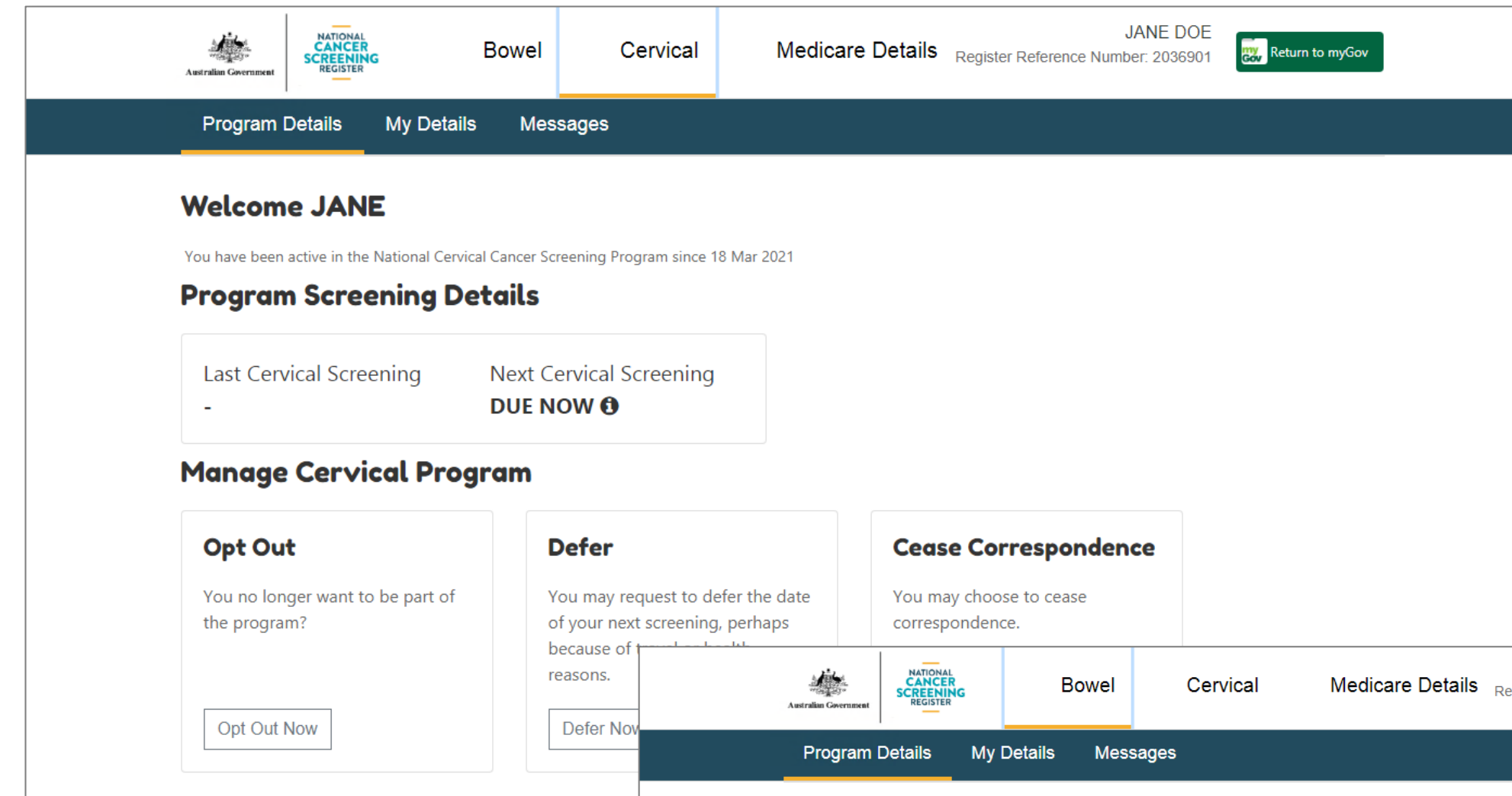
NOMINATE A HEALTHCARE PROVIDER



CHECK SCREENING HISTORY AND NEXT SCREENING DATE



REQUEST A REPLACEMENT BOWEL SCREENING PROGRAM KIT



NOW YOU HAVE ACCESS TO THE NATIONAL CANCER SCREENING REGISTER; HOW CAN YOU USE IT?

OPPORTUNISTIC: REAL-TIME

- New patient forms and consults
- Health assessment inclusions
- 715 Health assessments
- CDM GPMP inclusions
- Actions/Alerts



SYSTEMATIC: DATA CLEANSING

- PEN CS/CAT 4
- Identify underscreened patients
- Discuss your patients of focus
- Effective reminders

- › *QUALITY IMPROVEMENT PRACTICE INCENTIVE PROGRAM*
 - *QIM9: proportion of female patients with an up-to-date cervical screening*
- › *RACGP STANDARDS FOR GENERAL PRACTICE (5TH EDITION) ACCREDITATION*
 - *Core Standard 6: Information Management*
 - *GP Standard 2: Comprehensive Care*
 - *QI Standard 2: Clinical Indicators*
- › *MY HEALTH RECORD PRACTICE INCENTIVE PROGRAM*
 - *Requirement 3: Data Records and Clinical Coding and secure messaging*

USING CAT 4 IN A SYSTEMATIC APPROACH

The screenshot shows the CAT 4 software interface with the following filter settings:

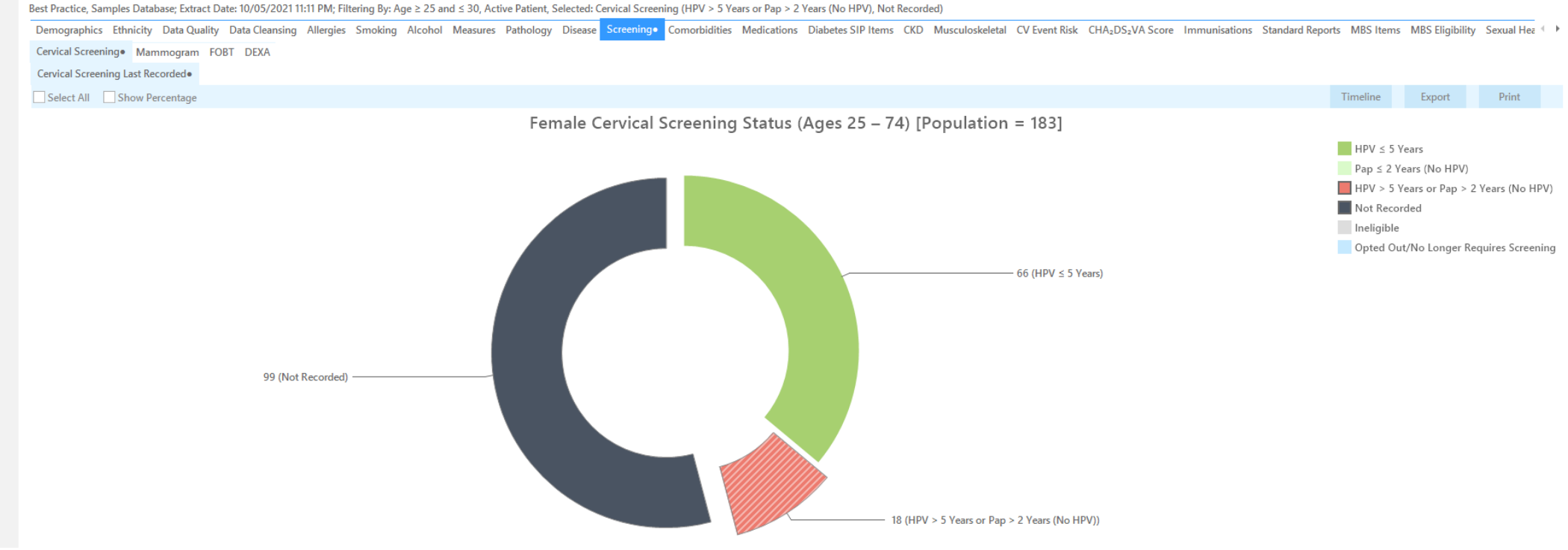
- General:** Gender (Male, Female, Other, Not Stated)
- DVA:** DVA < Any Color >, non DVA
- Health Cover:** Medicare No. (Yes/No)
- Age:** Start Age, End Age, Mths (Yes/No)
- Patient Status:** Last Visit, First Visit, Any, < 6 mths, < 15 mths, < 24 mths, < 30 mths, Date Range
- Providers:** Any, None
- Risk Factors:** None
- MBS Attendance:** Any, Active (3x in 2 yrs), Not Active
- Saved Filters:** (Empty)
- Postcode:** Include/Exclude
- City/Suburb:** Include/Exclude

Additional filters include: Visits in last 6 mths, Has Not Visited in last mths, and No Age.

The screenshot shows the CAT 4 software interface with the following filter settings:

- General:** Gender (Male, Female, Other, Not Stated)
- DVA:** DVA < Any Color >, non DVA
- Health Cover:** Medicare No. (Yes/No)
- Age:** Start Age (25), End Age (30), Mths (Yes/No)
- Patient Status:** Last Visit, First Visit, Any, < 6 mths, < 15 mths, < 24 mths, < 30 mths, Date Range (10/05/2021 to 10/05/2021)
- Providers:** Any, None
- Risk Factors:** None
- MBS Attendance:** Any, Active (3x in 2 yrs), Not Active
- Saved Filters:** (Empty)
- Postcode:** Include/Exclude
- City/Suburb:** Include/Exclude

Additional filters include: Visits in last 6 mths, Has Not Visited in last mths, and No Age.



Best Practice, Samples Database; Extract Date: 10/05/2021 11:11 PM; Filtering By: Active Patient

Female Cervical Screening Status (Ages 25 – 74) [Population = 2057]

Category	Count
HPV ≤ 5 Years	1061
Pap ≤ 2 Years (No HPV)	246
HPV > 5 Years or Pap > 2 Years (No HPV)	246
Not Recorded	514
Ineligible	216
Opted Out/No Longer Requires Screening	20



AGREE ON A TIMEFRAME



ACCESS THE NATIONAL CANCER SCREENING REGISTER



DOWNLOAD/RECORD RESULTS CORRECTLY RECORD IN EMR



SEND REMINDER



REPEAT

Don't stress; we've got you covered!

AMY CALLINAN

ACALLINAN@THEPHN.COM.AU

0438 545 986