



Australian Government

Australian Digital Health Agency

Digital health tools for Specialists: improving care coordination

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Digital Health Educator

6 December 2021

My Health Record

What is My Health Record?



An online
summary of
an individual's
key health
information



Personally
controlled



Part of a
national
system



Accessible at
all times



Protected

How are health care providers using My Health Record?



My Health Record - documents

Consumer documents

- Personal health summary
- Personal health notes
- Advance care planning docs and custodian details
- Emergency contacts
- Childhood development

Medicare documents

- MBS and PBS claims
- Organ Donor Register status
- Australian Immunisation Register (AIR) records



Provider documents

- Shared health summaries
- Discharge summaries
- Pathology reports
- Diagnostic imaging
- Event summaries
- Prescription records
- Dispense records
- Pharmacist Shared Medicines List (PSML)
- Specialist letters
- Goals of care



GPs uploading shared health summaries

Shared Health Summary
21 Aug 2019
Mr Xavier WISEMAN DoB 3 May 1949 (70y) SEX Male IHI 8003 6086 6671 1130

START OF DOCUMENT

Eagle Street Medical Practice
Author Dr Terrance Walker[General Medical Practitioner]
Phone 0455555555

Adverse Reactions

Substance/Agent	Manifestations
Metformin	• Nausea
ACE Inhibitors	• Cough
Cephalexin	• Rash

Medications

Medication	Directions	Clinical Indication
Gliclazide 60mg Tablet, modified release	1 Tablet In the morning with meals	Diabetes Mellitus, Type 2
Karvezide 300/25 300mg;25mg Tablet	1 Tablet In the morning	Moderate, Chronic Hypertension
Lantus Solostar 100U/ml Pre-filled pen	1 Dose In the evening 12 units	Diabetes Mellitus, Type 2
Latanoprost /Timolol 0.005%;0.5% Eye Drops	1 drop Before bed both sides	Glaucoma
Omeprazole 20mg Tablet	1 Tablet In the morning	Moderate, Chronic Gastro-oesophageal Reflux
Simvastatin 40mg Tablet	1 Tablet In the evening	Chronic Hyperlipidaemia
Xarelto 20mg Tablet	1 Tablet In the morning with meals	Left Deep venous thrombosis

Medical History

- No Procedures are supplied

Item	Date
Left Tinea pedis	30 Jun 2019 ->
Left Deep venous thrombosis	25 May 2019 ->
Bilateral Glaucoma	5 Jul 2015 ->
Prostate cancer	10 Oct 2012 ->
Diabetes Mellitus, Type 2	3 May 2012 ->
Hyperlipidaemia	25 Feb 2010 ->
Hypertension	12 Mar 2009 ->
Gastro-oesophageal Reflux	10 Jan 2008 ->

Immunisations

Immunisations - Administered Immunisations

Vaccine	Sequence Number	Date
Boostrix	1	10 Apr 2019
Fluvax	2	2 Apr 2019
Pneumovax 23	1	15 Nov 2018
Fluvax	1	18 Apr 2018

ADMINISTRATIVE DETAILS

Patient

Name Mr Xavier WISEMAN
Sex Male
Indigenous Status Neither Aboriginal nor Torres Strait Islander origin
Date of Birth 3 May 1949 (70y)
IHI 8003 6086 6671 1130
Entitlements 6950432503 (Medicare Benefits)

Author

Name Dr Terrance Walker (General Medical Practitioner)
Organisation Eagle Street Medical Practice
Work Place 400 George Street, Brisbane, QLD, 4000, Australia
Phone 0455555555 (Workplace)

Clinical Document Details

Document Type Shared Health Summary
Creation Date/Time 21 Aug 2019 11:27+1000
Date/Time Attested 21 Aug 2019 11:27+1000
Document ID 2.25.49943506523674552448552955744258316731
Document Set ID 32f14bc5-88a4-464d-95a2-3ca8d1ef2375
Document Version 1
Completion Code Final



Medicines information in My Health Record

Medicines information can be found in:

- Dispense records (pharmacies)
- Prescribing records (general practices, specialists)
- Medicare/PBS information (Services Australia)
- Shared health summaries (general practices)
- Discharge summaries (hospitals)
- Event summaries (all healthcare providers)
- Personal health summary (entered by the patient)
- Pharmacist Shared Medicines List (pharmacies)

Medicines Information View – Medicines tab

Available medicines in this My Health Record - sorted by Date
25 Sep 2018
Dorothy SMITH DoB 25 Apr 1942 (76yr) SEX Female IHI 8003 6083 3345 3652

[Allergies and Adverse Reactions](#)
Penicillin, Morphine

[Medicines Preview](#)
02-Apr-2017 to 21-Nov-2017
(10 months ago)

[Click here for Shared Health Summary](#)
23-Jul-2018 (3 months ago)
Author: Dr Peter Walker
[West End Medical Practice](#)
Ph: XX XXXX XXXX

No Discharge Summary found

[\[Back to top\]](#) [\[<\] First](#) [\[<<\] Previous](#) [\[Help\]](#)

Medicines Preview - Latest Documents, Prescriptions with no later dispenses - sorted by descending event date
02-Apr-2017 to 21-Nov-2017 (10 months ago)

Source/Author	Date	Medicine - Active Ingredient(s)	Medicine - Brand	Directions
Event Summary By West End Medical Practice	02-Aug-2018 (2 months ago)	Tiotropium bromide	Spiriva Respimat 2.5mcg/dose	2 Doses Daily
Shared Health Summary By West End Medical Practice	23-Jul-2018 (3 months ago)	Salbutamol	Salbutamol 100mcg Inhaler	1-2 Doses Four Times Daily When Required
		Simvastatin	Simvastatin 40mg Tablet	1 Tablet at Night
		Budesonide; Formoterol fumarate dehydrate	Symbicort Turbuhaler 200/6 Inhaler	2 Doses Two times a day
		Irbesartan	Karvea 300mg Tablet	1 Tablet Daily
		Paracetamol	Panadol Osteo SR 665mg Tablet	2 tablets Three times a day
		Aspirin	Astrix 100mg	1 Tablet Daily
Medicines found before the Shared Health Summary				
Prescription Record By West End Medical Practice	23-Sep-2017 (12 months ago)	Erythromycin	E-Mycin 400 mg tablet: film-coated, 25	Every 6 hours



Allergies information in My Health Record

Available medicines in this My Health Record - sorted by Date
14 May 2020
Caleb DERRINGTON DoB 15 Jun 1933 (86y) SEX Male IHI 8003 6080 0004 5922

START OF DOCUMENT

My Health Record

Available medicines in this My Health Record - sorted by Date

To assist you to find medicines related information in this patient's My Health Record, previews are provided of medicines related information in documents (where available) with links to the source documents where more detailed information can be obtained.
Important: Some documents do not allow for a preview of medicines or allergies and adverse reactions information, and should be opened by the links provided. This view should not be wholly relied upon as a complete record of medicines or allergies and adverse reactions information.
For more information [\[Help\]](#)

View generated on 14-May-2020 15:53 for medicines, allergy and adverse reactions found in this record. for medicines, allergy and adverse reactions found in this record.

Allergies and Adverse Reactions
Cashew nut, Sunny Protector Pat's Homebrand Sunscreen, Lillies - the flowers, Penicillin, PENICILLINS, Phenoxymethylpenicillin

Click here for **Medicines Preview**
02-Apr-2017 to 14-May-2020 (5 minutes ago)

Click here for **Shared Health Summary**
25-Feb-2019 (a year ago)
Author: Own
[Own Organisation](#)
tel:0730230000

* More recent than the Discharge Summary

Click here for **Discharge Summary**
02-Apr-2017 (3 years ago)
Author: Own
[Own Organisation](#)
tel:5555-6666

[\[Back to top\]](#) [\[>>\] Next](#) [\[>\] Last](#) [\[Help\]](#)

All available Allergies and Adverse Reactions
02-Apr-2017 to 14-May-2020 (5 minutes ago)

Source/Author	Date	Substance/Agent	Manifestation(s)
Event Summary by Own Organisation	14-May-2020 (5 minutes ago)	Cashew nut	Anaphylaxis
Patient-entered information	14-Jan-2020 (3 months ago)	Sunny Protector Pat's Homebrand Sunscreen	I get a rash in the area it is applied

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Immunisation information

ENID HORTONDoB 1 Jan 2010 (11y)SEX FemaleIHI 8003 6083 3351 3109

Immunisations - sorted by date9 Mar 2021

START OF DOCUMENT

My Health Record

Immunisations - sorted by date

This view shows available Immunisation related information for this patient with links to the source document for more details.
Important:This view should not be relied on as a complete record of immunisation information.

View generated on 23-Feb-2021 14:25 POC

Click here for [Australian Immunisation Register](#)
Displays all the immunisation information recorded in the Australian immunisation register

Click here for [Immunisations](#)
All the immunisations recorded in both the Australian immunisation register and this My Health Record

Click here for [Shared Health Summary](#)
06-May-2015 (5 years ago)
Author: Own
[Own organisation](#)
tel: 0499999999

No Event Summary with immunisations found

Immunisation Status:

COVID-19 Immunisation Status:

not up to date

up to date

Next immunisation/s due

Date due

Rubella

01 Sep 2012

Notice/s

Medical contraindication to Pertussis recorded on 1 May 2020.

Natural immunity to Measles recorded on 15 Sep 2020

This is a third notice.

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Immunisations recorded in the Australian Immunisations Register

02-Jul-2011 to 09-Mar-2021 (now)

Source/Author	Date	Dose number	Immunisation - Brand	Disease/Indication
Australian Immunisation Register	09-Mar-2021 (now)	2	Comirnaty Batch 123456 Sequence 1234556	COVID 19
Australian Immunisation Register	16-Feb-2021 (3 weeks ago)	1	Comirnaty Batch 654321 Sequence 654321	COVID 19
Australian Immunisation Register	02-Jul-2011 (9 years ago)		Generic HIB	Haemophilus influenzae type B

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Hospitals uploading discharge summaries

This is an example clinical document, data is for demonstration purposes only

Discharge Summary

4 Jun 2013

Frank HARDING DoB: 4 Oct 1949 (64y) SEX: Male IHI: 8003 6086 6670 1594

Discharge To: Other/Home
Discharge From: Ward 4F

Health Profile

This section may contain the following subsections: Adverse Reactions and Alerts.

Adverse Reactions

None known

Event

This section may contain the following subsections: Problems/Diagnoses This Visit, Clinical Interventions Performed This Visit and Clinical Synopsis and Diagnostic Investigations.

Clinical Synopsis

Clinical Synopsis

Patient fell in his bathroom and could not weight bear on his feet when the ambulance arrived. He was found to have a fractured neck of femur. He was taken to theatre for a pin and plate of the fracture. His post op recovery was complicated by acute delirium and hyponatraemia. His Avapro/HCT was changed to Avapro with marked improvement. Sodium normal on discharge. Please follow up his BP control. He will have private follow up via Rehabilitation Specialist.

Problems/Diagnoses This Visit

There was a non-displaced fracture of the left neck of femur (Principle diagnosis)

Clinical Interventions Performed This Visit

Clinical Intervention Description

Pin and plate surgery of left neck of femur

Diagnostic Investigations

This section may contain the following subsections: Pathology Test Result and Imaging Examination Result.

Pathology Test Result

Pathology Test Result(s)

Result Date/Time	Result Name	Overall Result Status	Diagnosis
13 Jan 2011 10:59+0300	FBE (Full Blood Examination)	Amended	Test normal

Pathology Test Specimen Detail

Collection Date: 11 Jan 2011 14:49+0300

Test Result Group

Group Name	Result Name	Result Value	Result Status
Cell Count	Haemoglobin	132 g/L (115 - 165)	Final
Cell Count	Haematocrit	0.41 (0.35 - 0.47)	Final
Cell Count	RCC	0.45 10 ¹² /L (3.9 - 5.6)	Final
Cell Count	MCV	91 fL (80 - 100)	Final
Cell Count	WCC	5.5 10 ⁹ /L (3.5 - 10)	Final
Cell Count	Platelets	246 10 ⁹ /L (150 - 400)	Final

Test Result Group

Group Name	Result Name	Result Value	Result Status
White cell count differential	Neutrophils	3.08 10 ⁹ /L (1.5 - 6.5)	Final
White cell count differential	Lymphocytes	1.75 10 ⁹ /L (0.8 - 4.0)	Final
White cell count differential	Monocytes	0.45 10 ⁹ /L (0 - 0.9)	Final
White cell count differential	Eosinophils	0.20 10 ⁹ /L (0 - 0.6)	Final
White cell count differential	Basophils	0.03 10 ⁹ /L (0 - 0.15)	Final

Imaging Examination Result

Imaging Examination Result Details

Field	Value
Imaging Examination Result Date/Time	10 Nov 2010 16:33+1000
Result Name	CT Head
Modality	CT
Result Status	Final
Findings	No fracture or internal bleeding, cerebral atrophy consistent with age.

Medications

This section may contain the following subsections: Current Medications On Discharge and Ceased Medications.

Current Medications On Discharge

Medication	Directions	Dispensed	Clinical Indication	Duration	Change Status	Change Description	Change Reason
Avapro 300 mg	One tablet				Current	Change	Changed from Avapro/HCT 300mg/12.5mg
Atonal 35 mg	One tablet weekly every Sunday morning				Current	No change	No change

Ceased Medications

Medication	Change Made	Change Status	Change Reason
Avapro/HCT	Replace with Avapro 300mg only	Ceased	Optimise drug therapy.

Plan

This section may contain the following subsections: Arranged Services and Record Of Recommendations And Information Provided.

Record of Recommendations and Information Provided

Description	Name	Phone
Please ensure aspirin is recommenced 3 days post discharge.	Dr Ely BLACK	0255866622 (Work/Place)

ADMINISTRATIVE DETAILS

Encounter Details

Admission Date	3 Jun 2013 16:33+1000	Facility	
Discharge Date	4 Jun 2013 12:08+1000	Name	Canberra Hospital
Discharge To	Other/Home	Work Place	12 Yamba Ave, Garrahan, ACT, 2605, Australia
Discharge From	Ward 4F	Phone	0262442222 (Work/Place)
Specialties	Orthopaedics Emergency medicine	Department	Accident and Emergency

Responsible Health Professional At Time Of Discharge

Name	Doctor John Smith
Work Place	256 Sandgate Rd, Albion, QLD, 4010, Australia

Patient

Name	Frank HARDING	Author	Dr Matthew Kessler (HP1-1: 800361203304440)
Sex	Male	Organisation	Canberra Hospital (HP1-0: 80036246077708890)
Indigenous Status	Aboriginal but not Torres Strait Islander origin	Department	Surgical Ward
Date of Birth	4 Oct 1949 (64y)	Work Place	12 Yamba Ave, Garrahan, ACT, 2605, Australia
IHI	8003 6086 6670 1594	Phone	0245754566 (Work/Place)
Home Address	1 Australia Lane, North Adelaide, SA, 5006, Australia		
Phone	075586699 (Work/Place)		
Email	Abbi@gmail.com (Home)		

Clinical Document Details

Document Type	Discharge Summary
Creation Date/Time	4 Jun 2013 14:25+1000
Date/Time Attested	24 Jun 2013 14:25+1000
Document ID	2.28.264831083669540063556139584026533783920
Document Cat ID	

Public Hospitals

Private Hospitals

Pathology & Diagnostic Imaging reports overview in My Health Record

Pathology Reports Overview
20 Nov 2019
LANE X BUCKLEY DoB 10 Jan 1957 (62y) SEX Female IHI 8003 6086 6684 2463

START OF DOCUMENT

My Health Record

Pathology Reports Overview (Filter range from 20-Nov-2017 to 20-Nov-2019)

Important
This view only displays Pathology Reports available in this patient's My Health Record and is not a complete history of all Pathology Reports. This view also does not show Pathology results from other clinical documents, e.g. a discharge summary or event summary.
Please note:

- Pathology Reports shown are those collected within the date range of your software's document list filter;
- if Pathology Reports are not displayed, narrow the date range of the document list filter to the specimen collection date of the report.

For more information [\[Help\]](#)

View generated on 20-Nov-2019 13:13

Reports - grouped by Test Name and ordered by Specimen collection date
07-Feb-2018 to 18-Oct-2019 (5 weeks ago)

Organisation	Specimen collected date	Time	Test name	Status	Report	Report group
Westmead	18-Oct-2019 (5 weeks ago)	13:43	Haemoglobin electrophoresis	Final	1st Report	(View 1 more on the same day)
		11:54	Point of care testing	Final	1st Report	(View 1 more on the same day)
Bay Hill Pathology	22-Jul-2019 (4 months ago)	13:17	z275711006z	Final	Report	
Westmead	31-May-2019 (6 months ago)	14:20	Complete blood count	Final	Report	
Bay Hill Pathology	07-Feb-2018 (21 months ago)	10:00	HBA1C	Final	Report	

End of Section - Reports - grouped by Test Name and ordered by Specimen collection date

Reports - grouped and ordered by Test Name
07-Feb-2018 to 18-Oct-2019 (5 weeks ago)

Organisation	Specimen collected date	Time	Test name	Status	Report	Report group
Westmead	31-May-2019 (6 months ago)	14:20	Complete blood count	Final	Report	
Bay Hill Pathology	07-Feb-2018 (21 months ago)	10:00	FBC	Final	Report	
Westmead	18-Oct-2019 (5 weeks ago)	13:43	Haemoglobin electrophoresis	Final	1st Report	(View 1 more on the same day)
Bay Hill Pathology	07-Feb-2018 (21 months ago)	10:00	HBA1C	Final	Report	
Westmead	18-Oct-2019 (5 weeks ago)	11:54	Point of care testing	Final	1st Report	(View 1 more on the same day)
Bay Hill Pathology	22-Jul-2019 (4 months ago)	13:17	z275711006z	Final	Report	

End of Section - Reports - grouped and ordered by Test Name

[\[Ordered by Specimen collected date\]](#) [\[Ordered by Test name\]](#) [[<<](#)] Previous Group [[>>](#)] Next Group

Latest Pathology Reports for Haemoglobin electrophoresis
18-Oct-2019 (5 weeks ago)

Organisation	Specimen collected date	Time	Test name	Status	Report	Report group
Westmead	18-Oct-2019 (5 weeks ago)	13:43	Haemoglobin electrophoresis	Final	Report	
		13:43	Haemoglobin electrophoresis	Final	Report	

End of Section - Latest Pathology Reports for Haemoglobin electrophoresis

[\[Ordered by Specimen collected date\]](#) [\[Ordered by Test name\]](#) [[<<](#)] Previous Group [[>>](#)] Next Group

Latest Pathology Reports for Point of care testing
18-Oct-2019 (5 weeks ago)

Organisation	Specimen collected date	Time	Test name	Status	Report	Report group
Westmead	18-Oct-2019 (5 weeks ago)	11:54	Point of care testing	Final	Report	
		11:54	Point of care testing	Final	Report	

Medicare Overview - From: 01-Dec-1953 To: 13-Jun-2019

12 Jun 2019

Mr Caleb DERRINGTON

DoB 15 Jun 1933 (85y*)

SEX Male

IHI 8003 6080 0004 5922

START OF DOCUMENT

My Health Record

Prescription Information - PBS and RPBS

Prescription Information - PBS and RPBS

Generic Name	Brand	Prescribed	Supplied	Form and Strength	Quantity	Repeats	Code
Coversyl Plus 5mg/1.25mg	Coversyl Plus 5mg/1.25mg	8 Oct 2016 10:29:02+1000	8 Oct 2016 10:29:02+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	02845R
NOT IN ETS Coversyl Plus 5mg/1.25mg	Coversyl Plus 5mg/1.25mg	7 Oct 2016 10:27:23+1000	7 Oct 2016 10:27:23+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	02845R
Coversyl Plus 5mg/1.25mg	Coversyl Plus 5mg/1.25mg	6 Oct 2016 10:24:41+1000	6 Oct 2016 10:24:41+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	02845R
NOT IN ETS Coversyl Plus 5mg/1.25mg	Coversyl Plus 5mg/1.25mg	11 Oct 2016 10:31:37+1000	11 Oct 2016 10:31:37+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	02845R
Coversyl Plus 5mg/1.25mg	Coversyl Plus 5mg/1.25mg	10 Oct 2016 10:30:50+1000	10 Oct 2016 10:30:50+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	02845R
NOT IN ETS Coversyl Plus 5mg/1.25mg	Coversyl Plus 5mg/1.25mg	9 Oct 2016 10:29:52+1000	9 Oct 2016 10:29:52+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	02845R

Australian Immunisation Register - AIR

Australian Immunisation Register - AIR

Type	Date	Dose
Boostrix	9 Mar 2017 17:13:00+1100	1
Fluad	4 Apr 2017 15:13:00+1000	1
Pneumovax 23	5 Jul 2017 15:13:00+1000	1
Fluad	14 Mar 2018 16:13:00+1100	1
Zostavax	14 Mar 2018 16:13:00+1100	1
Fluad	2 Mar 2019 16:13:00+1100	1

Australian Organ Donor Register - AODR

Australian Organ Donor Register - AODR

Field	Value
Donor decision	Yes
Date Of Initial Registration	20 May 2010 08:00:00+1000
Bone Tissue Indicator	Yes
Eye Tissue Indicator	Yes
Heart Indicator	Yes

Medicare Services - MBS and DVA Items

Medicare Services - MBS and DVA Items

Date	Number	Description	Service Provider	In Hospital?
5 Apr 2020 18:19:00+1000	91835	Physician subsequent COVID19 phone attendance	TERRANCE WALKER	No
1 Apr 2020 19:19:00+1100	55036	Abdomen ultrasound scan, including scan of urinary tract	TERRANCE WALKER	No
26 Feb 2020 19:19:00+1100	00023	CONSULTATION AT CONSULTING ROOMS LEVEL	TERRANCE WALKER	No

Medicare documents

Medicare Services - MBS & DVA items

Date	Number	Description	Service Provider	In Hospital
22-Jun-2019	10918	Subsequent optometrical consultation	MR PAUL JONES	No
06-Mar-2019	55836	Ankle or hind foot, 1 or both sides, ultrasound scan of	DR CAROL TAN	No
06-Mar-2019	57527	Foot and Ankle, OR Ankle and Leg, OR Leg and Knee, OR Knee and Femur.	DR CAROL TAN	No
01-Mar-2019	00036	CONSULTATION AT CONSULTING ROOMS - LEVEL 'C'.	DR KAVITA SINGH	No
16-Oct-2018	10910	COMPREHENSIVE INITIAL CONSULTATION - PATIENT IS LESS THAN 65 YEARS OF AGE	DR KAVITA SINGH	No



Example of Specialist Letter

Specialist Letter
27 Jul 2018

LANE X BUCKLEY DoB 10 Jan 1957 (61y) SEX Female IHI B003 6086 6684 2463

START OF DOCUMENT

Bay Hill Hospital

Author

Dr Graham Markson (Cardiologist)

Phone

07 8888 9999

Response Details

Response Narrative

I had pleasure again in reviewing 50 year old Vijay Engineer in Cardiology Outpatients again. He is currently awaiting Coronary Artery Bypass surgery at the Bay Hill Hospital.

Since I last saw Vijay, 6 weeks ago, he has continued to have angina at approximately 2 to 3 times per week despite the increase in beta blocker. He has started to use sublingual nitrates with his angina although still has not quite mastered the full nitrate protocol, and so I have again gone over aspects of that today. At present he has been using 1 sublingual tablet and then going to bed rather than following through with up to 3 nitrates over 15 minutes and calling an Ambulance if required.

Unfortunately Vijay continues to battle unsuccessfully with his smoking despite currently trying Champix, nicotine gum and continuing his 25 cigarettes per day habit. He has indicated today he will explore private hypnotherapy as he has had some success with this in the past.

On examination today the regular is 75 and a blood pressure of 165/90. His chest was quiet but with no evidence of heart failure. ECG confirms sinus rhythm with Q waves visible in V1 and V2 leads.

I have asked him today to increase his Norvasc from 5mg to 10mg per day. Additionally I have prescribed him a Nitrate patch of 25mg per day to be worn during the daytime.

I will make contact with the surgeon at the Bay Hill hospital, to make him aware that Vijay has ongoing symptoms despite increasing medical therapy and at this stage I plan to review him in 5 weeks time.

I have asked him to review with you in approximately 3 weeks time and if despite the increase of Norvasc and the Nitrates he is still having ongoing predictable angina the next recourse would be to increase his beta blocker further to 75mg twice daily.

Beyond that I think my next additional therapy would be Nicorandil but clearly this gentleman needs an intervention on his coronary arteries and the sooner that can happen and importantly the sooner he can stop smoking to make that a more successful procedure the better.

With kind regards,

Graham Markson

Response Details

Date Time Interval	Item Description	Item Comment
	No problems recorded	

Recommendations

No recommendations recorded.

Medications

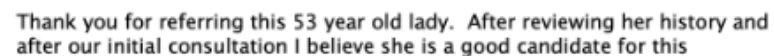
Medication	Directions	Clinical Indication	Change Status	Change Reason	Comment
Champix Tablet 1mg	One tablet twice daily		Unchanged		
Norvasc (Amlodipine) 10mg	One tablet daily		Unchanged		
Betaloc 50mg	One tablet twice daily		Unchanged		
Metformin 1g tablet	One tablet twice daily		Unchanged		
Atorvastatin 40mg	One tablet daily	Hypercholesterolaemia	Unchanged		



Specialist Letter for Foster, Grace Irene 25-Feb-1968 MRN:
0D011E0C5F975A41952217EDC9DCAAF3B (GEN00009)

× Close

Downloaded from the My Health Record system on 8-Jul-2021 3:47+00:00.



Can you access your patient's My Health Record?

Providers who have a legitimate reason to access the system (e.g. providing care to a patient) are authorised to do so subject to the patient's access controls.



Authority to view

A provider is authorised by law without seeking consent each time to view a My Health Record if:

1. The provider is permitted by the organisation to access the My Health Record
2. The provider is accessing in order to **provide healthcare** to the patient (you must not view for insurance or employment purposes)
3. Best practice is to discuss with the patient if the document contains sensitive information



Authority to upload

A provider is authorised to upload **except** when:

1. The patient does not want the document to be uploaded
2. First time uploading a Shared Health Summary (should agree with patient on Nominated Provider relationship)
3. Certain State or Territory laws require consent to upload certain sensitive health information



Patient control of their My Health Record



A patient can choose to restrict access to specific documents in their My Health Record by setting a Limited Document Access Code (LDAC).

Only organisations approved in the LDAC can access those documents



A patient can restrict access to their entire record using a Record Access Code (RAC).

In a consultation, the patient will need to give you the code to allow access to their record.



In an emergency, a clinician can exercise a 'break glass' facility to allow temporary access



Patients can choose to receive an SMS or email alert when a health provider organisation accesses their My Health Record



All instances of access to My Health Record are monitored and logged



Emergency Access provision

The Emergency Access provision can **only** be used if the healthcare provider:

- reasonably believes that there is a **serious threat** to the **life, health and safety** of an individual; AND
- reasonably believes it would be **unreasonable or impracticable** to obtain the **consent** of the healthcare recipient whose My health Record is to be accessed

OR

- reasonably believes that access to the record is necessary to **lessen or prevent a serious threat to public health or public safety**.



My Health Record – benefits

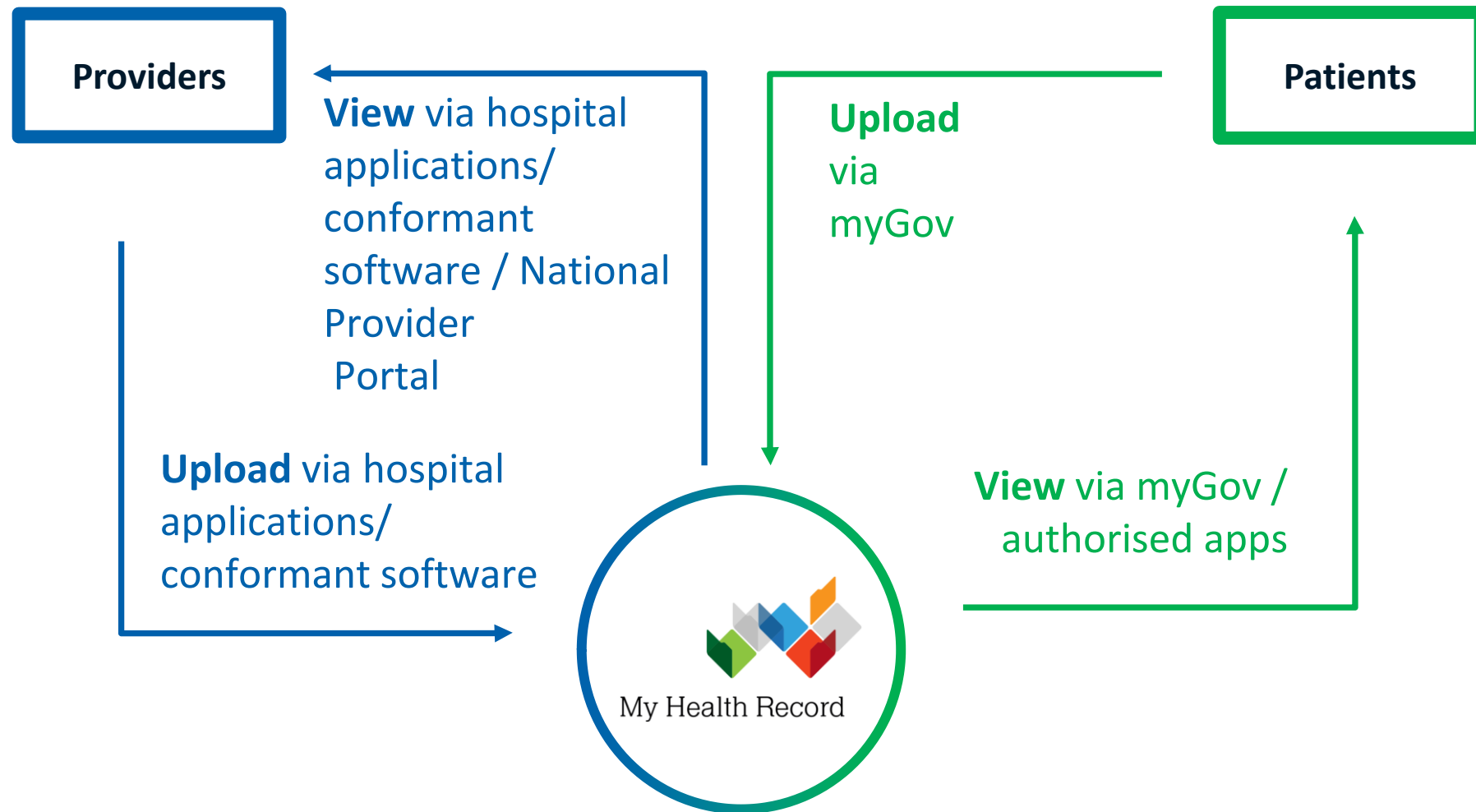
Specialists can benefit from My Health Record through:

- Quick and easy access to key health information that has not been received directly
- Less administrative burden gathering patient information
- Improved clinical decision making through access to patient- specific information
- Avoidance of duplicating tests, scans and diagnostics
- Access to information that can inform end-of-life care decisions.



How can specialists utilise
My Health Record in practice?

How does My Health Record work?



My Health Record-enabled practice software designed for use by specialists is starting to come to market in earnest

Design Sept 2021

- Access Anaesthetics
- Citadel Health - Charm
- Clintel
- Cutting Edge Software
- Direct Control
- Dox Oculi
- Episoft
- Medilink
- Shexie
- Totalcare

Develop Nov 2021

- Zedmed

Currently in Beta Release

- Clinic-to-Cloud

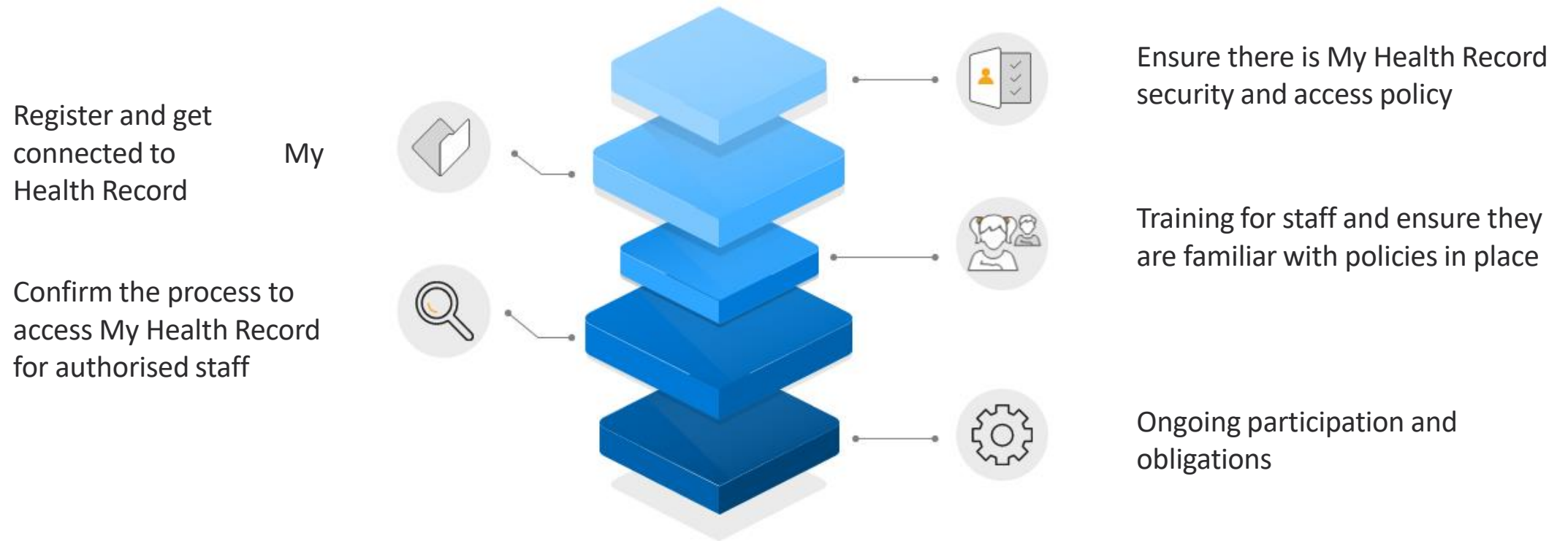
In General Release

- BP - VIP.net
- Clinical Computers
- Genie
- Gentu
- Intrahealth
- Medical-Objects Specialist Explorer
- Medical Wizard
- S4S Software for Specialists

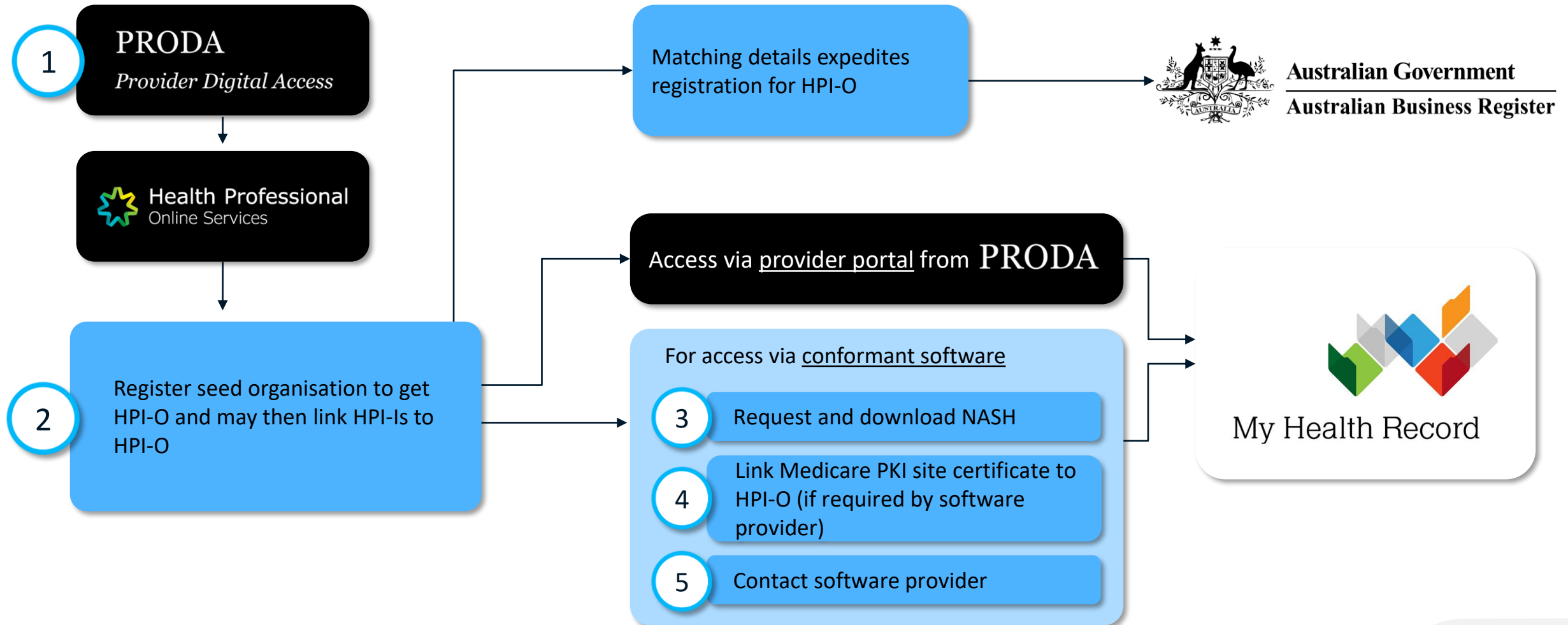
Key features of new My Health Record-enabled practice software

- Allows access and viewing of all documents and overviews
- Easily upload a copy of your specialist letter into a patient's My Health Record, without interrupting your normal workflow
- Easily upload a copy of the prescriptions you write to a patient's My Health Record
- Allows viewing by authorised practice staff (non-clinical)
- Practice staff can upload specialist authored letter (once approved)

My Health Record – what do I need to do?



My Health Record – organisation registration steps



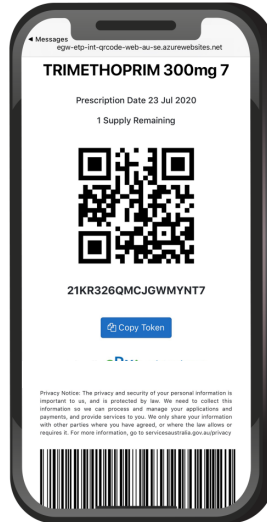
Electronic Prescriptions

Evolution of Prescriptions

Handwritten prescription for Doxycycline 50mg, 20 tablets, dated 9.7.2020. The form includes fields for patient name, address, date, and signature.

Digital prescription form for PANADEINE FORTE TABLET 500mg/30mg, 2 t.i.d. p.r.n., Qty: 20, 1 item. No repeats. The form includes fields for Patient's name, Address, Date, and Signature. It also features a 'Pharmacist patient COPY' and 'Medicare / DVA' section.

Digital prescription form for PANADEINE FORTE TABLET 500mg/30mg, 2 t.i.d. p.r.n., Qty: 20, 1 item. No repeats. The form includes fields for Patient's name, Address, Date, and Signature. It also features a 'Pharmacist patient COPY' and 'Medicare / DVA' section. A QR code and a barcode are present at the bottom.



Electronic Prescription Token-
legal prescription
stored in PDS



What are electronic prescriptions?



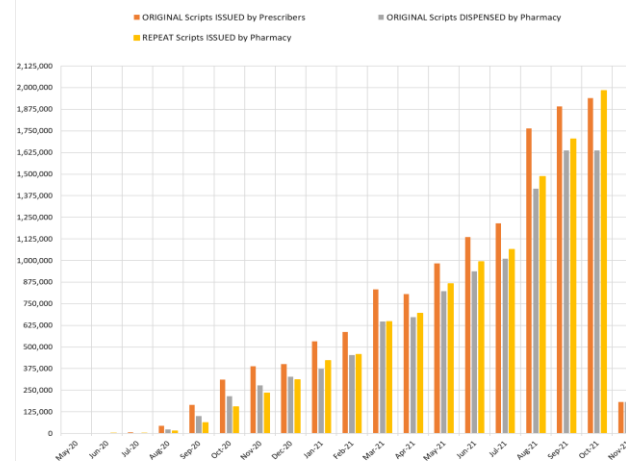
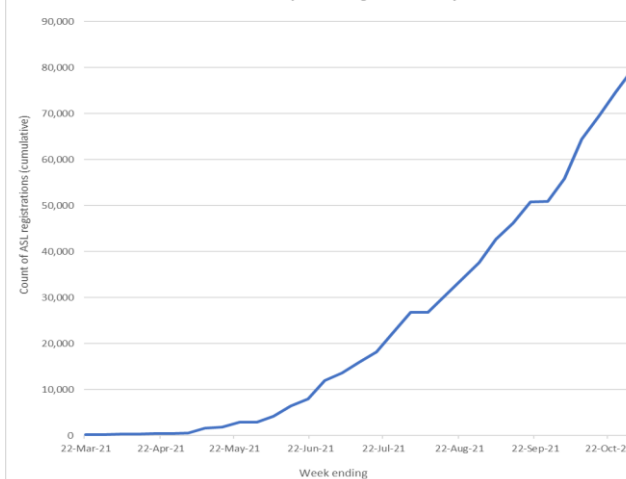
- Electronic prescriptions are an alternative option to paper prescriptions.
- Previously, only a paper prescription signed by a prescriber has been the legal form by which medicines can be supplied.
- Paper and electronic prescriptions meet both the relevant Commonwealth, state and territory legislation.
- Electronic prescriptions are not mandatory.
- Patients and prescribers are able to choose between a paper and an electronic prescription.



Electronic Prescribing Statistics as at 4 November 2021

24,483,210Number of original scripts
issued by prescribers and repeats
issued by pharmacies**~81%**Percentage of Australian
General Practitioners*
generating ePrescriptions**30,224**Individual Prescribers
generating ePrescriptions* Source: <https://hwd.health.gov.au/resources/data/gp-primarycare.html#>¹**>98%**Percentage of Australia's
5,822 PBS pharmacies
dispensing ePrescriptions**79752**Active Script List
Registrations**13,187,459**Original ePrescriptions
generated by prescribers**11,295,751**Repeat ePrescription
generated by pharmacies

1. Figure assumes most prescribers are GPs (given that software is predominantly rolled out in primary care). GP workforce data is at 2019. Workforce data includes all vocationally recognised GPs, non vocationally recognised GPs, and GP trainees. TOTAL = 37,472. NOTE: GP Full Time Equivalent (GPFTE) = 29,854.

New ePrescriptions Issued by GP and Dispensed by Pharmacy - Month by Month to Date**Count of Active Script List Registrations by week**

Electronic Prescriptions - Tokens



Doctor prescribes
medicine via
conformant software



Prescriber sends
the message to
the patient during
the consultation



Patient receives
token

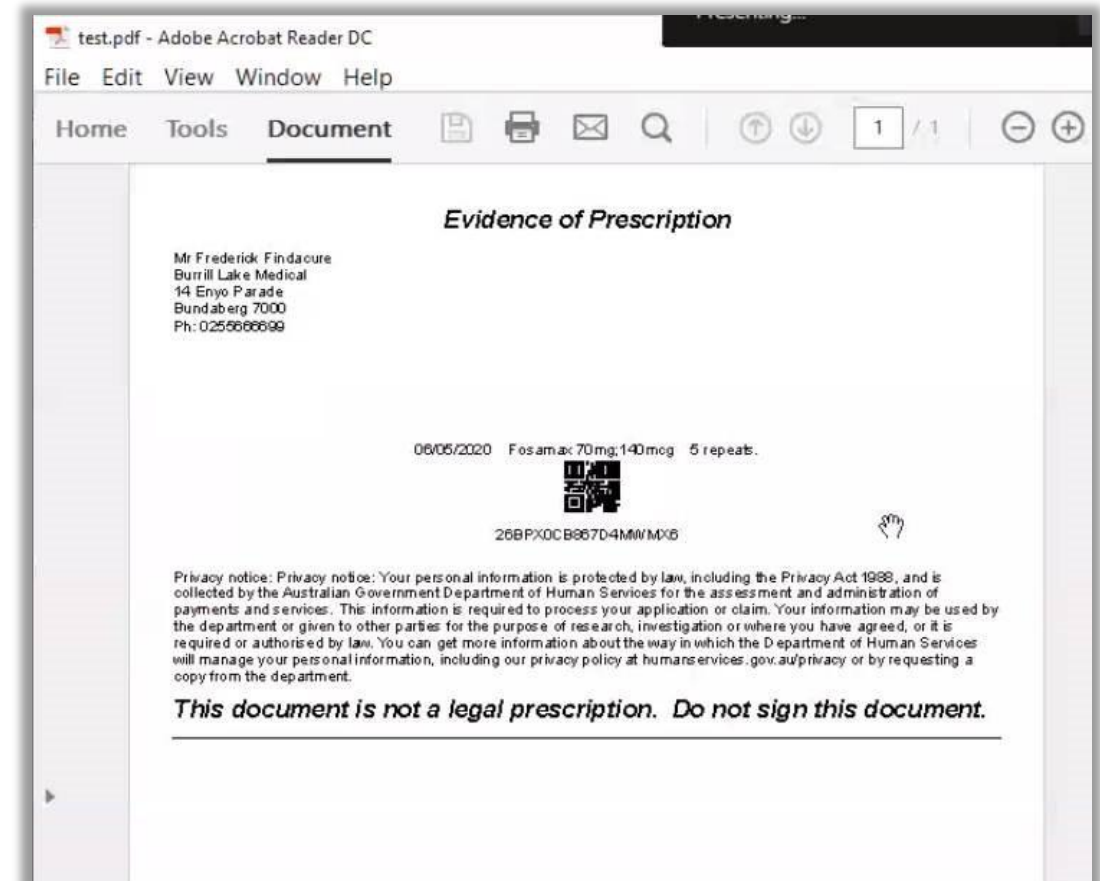
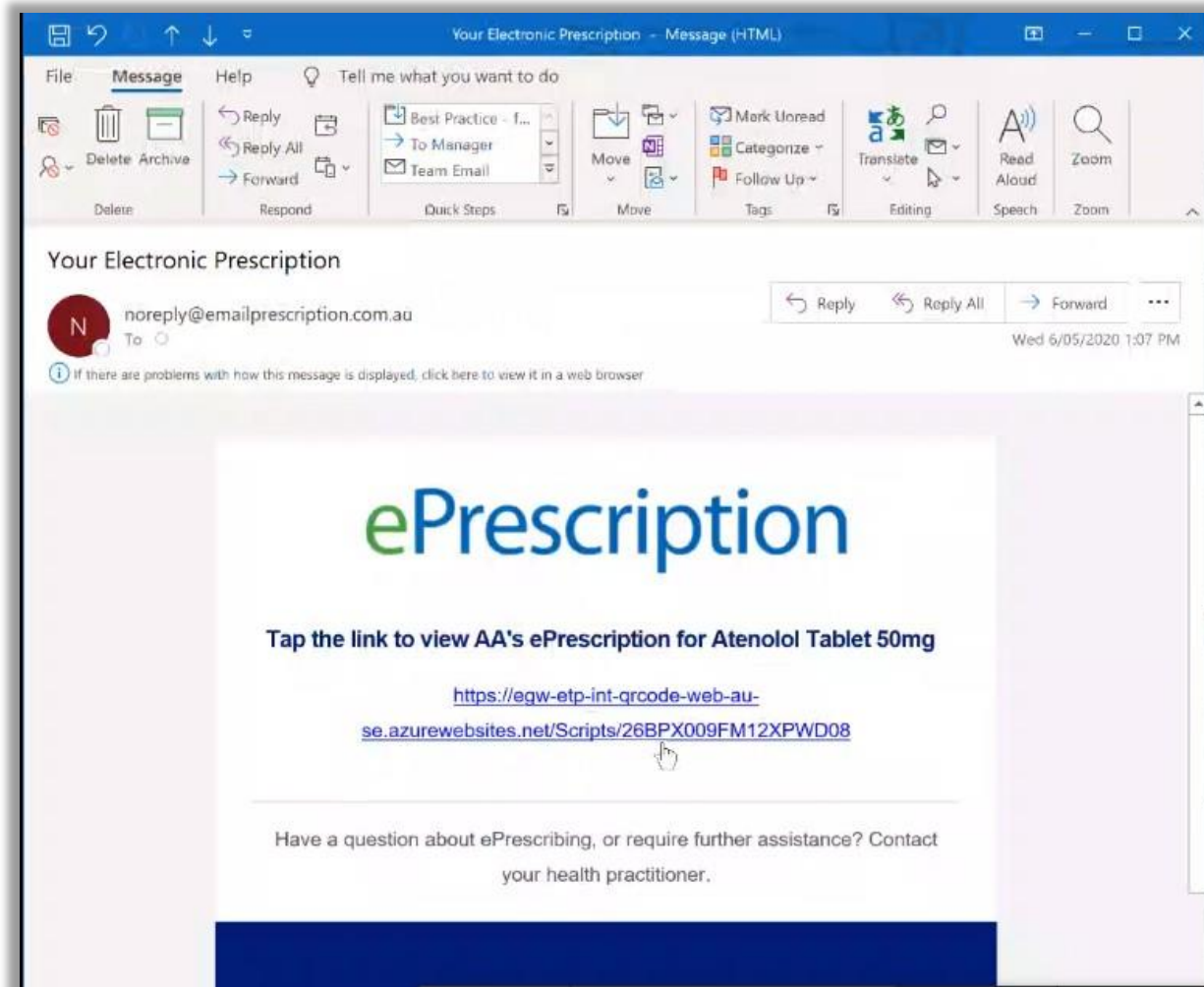


Patient sends it electronically via
Email/SMS to preferred pharmacy.
Once receipt is confirmed by
pharmacy, medicine is dispensed via
existing method.

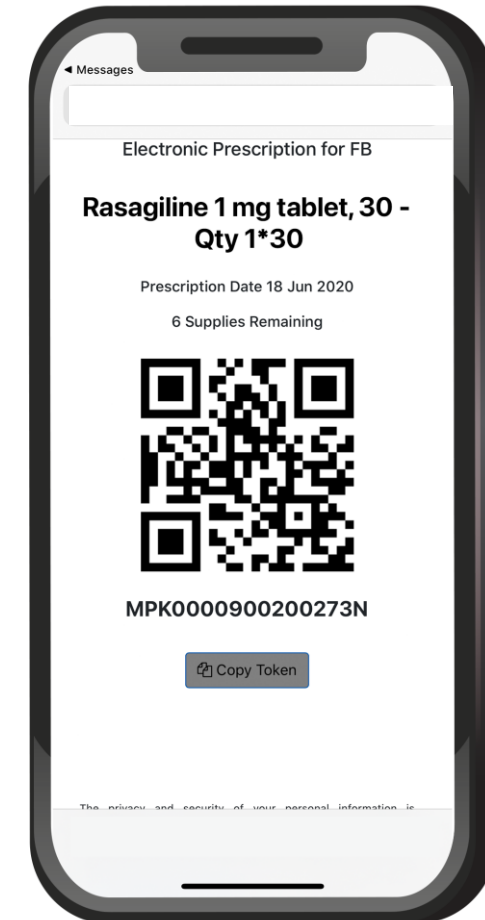
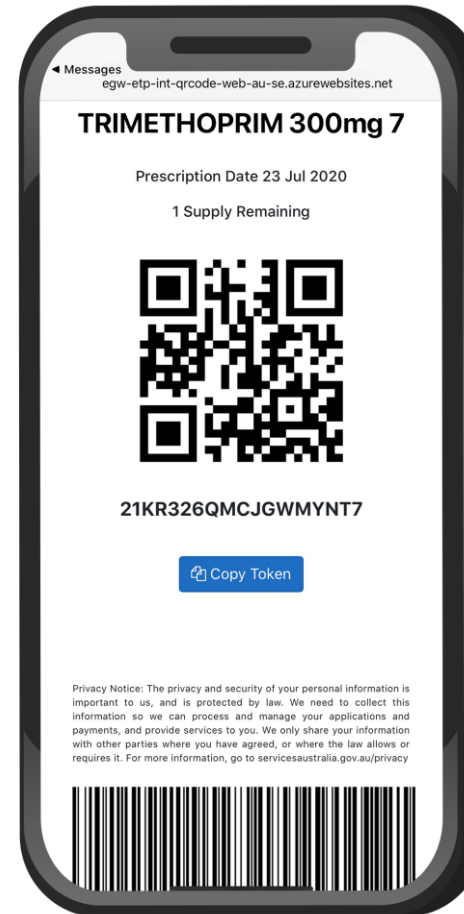
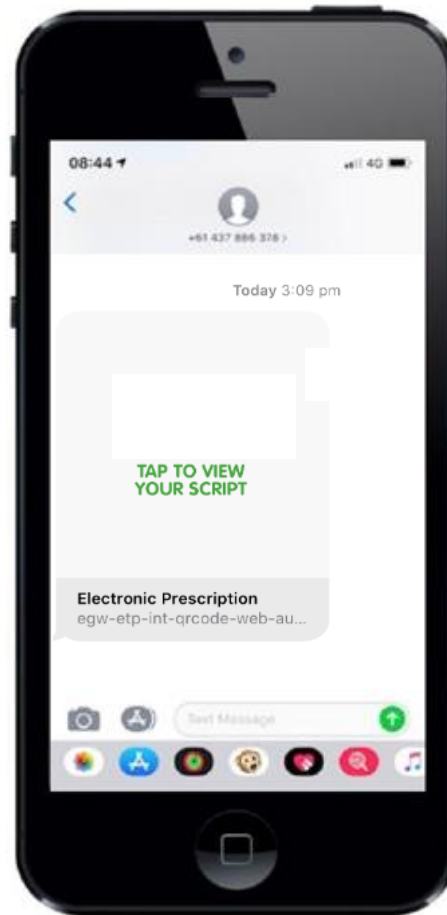
Prescription tokens can be managed on mobile devices. The mobile device will display the token in a manner suitable for scanning using existing pharmacy equipment.



Token – patient email



Token – demonstration patient SMS view



Prescription Repeats – Token Model



Pharmacies will provide electronic prescription repeat tokens via: SMS, Email or Printed on paper.

Paper Prescription Repeat



Dr. A Practitioner

Prescriber no.:

Patient's Medicare no.:

Pharmaceutical
benefits
entitlement
number

☐ Safety first entitlement
will be used ☐ Consequential or dependent
RPBS entitlement or Safety first
entitlement is not used

Patient's name:
Address:

Date: 03/04/07
PBS ☒ RPBS ☐ Brand substitution not permitted

AMOXICILLIN 250MG
1 TDS
Qty: 0 repeat
1 Item

Dr. A Practitioner
MGBS

A Practitioner

I certify that I have issued this authorisation and the information relating to any entitlement to
free or concessional pharmaceutical benefits is not false or misleading.

Date of supply: Patients or agent's signature:

Agent's address:

Pharmaceutical benefits – PBS/RPBS
Repeat authorisation
Valid only if the patient/prescriber or duplicate prescription is affected

CR1886784

Serial no. Prescriber no. Gen X

Patient's name & address Post code RPBS

Authority number Entitlement number

Original prescription transcription (item, strength, quantity, directions and deleted supply if applicable)

Dr Rpt #

Original prescription details: PBS approval no. No. of times supply dispensed and/or supply period (if original not supplied, insert "N") Priced items only

No. of repeats authorised \$

Name and PBS approval number of pharmacist dispensing this supply Name and PBS approval number of pharmacist issuing this authorisation

Valid to

Prescription no. this supply Date this authorisation prepared

I certify that I have issued this authorisation and the information relating to any entitlement to free or concessional pharmaceutical benefits is not false or misleading.

Date of supply Patients or agent's signature

Agent's address

Privacy note: The information recorded on this form, including your Medicare, Concession and/or Department of Veterans' Affairs number, will be used to assess your entitlement to benefits under the Pharmaceutical Benefits Scheme, and Registration Pharmaceutical Benefits Scheme, and to determine payments due to pharmacists. With your consent, the pharmacist or doctor may share your Medicare number for use on future prescriptions. The collection of this information is authorised by the National Health Act 1983 and may be disclosed to the Department of Health and Ageing, Department of Veterans' Affairs and Department of Human Services, or an authorised officer to whom this information may also be disclosed to doctors and pharmacies.

Electronic Prescription Token Repeat



9:41

egw-otp-int-grcode-web-au-...

Electronic Prescription for AH

Amlodipine 10mg 30

Prescription Date 14 May 2020

2 Supplies Remaining

10Q73K38D8R/W2C65

9:41

egw-otp-int-grcode-web-au-...

Electronic Prescription for AH

Amlodipine 10mg 30

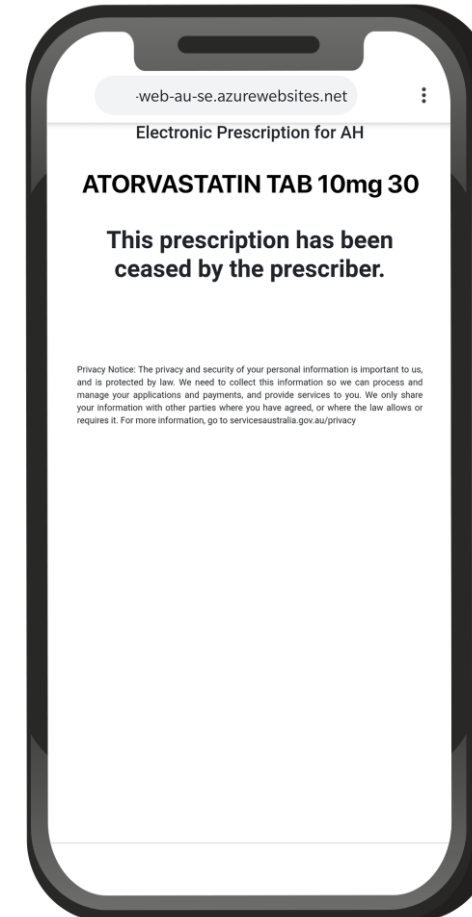
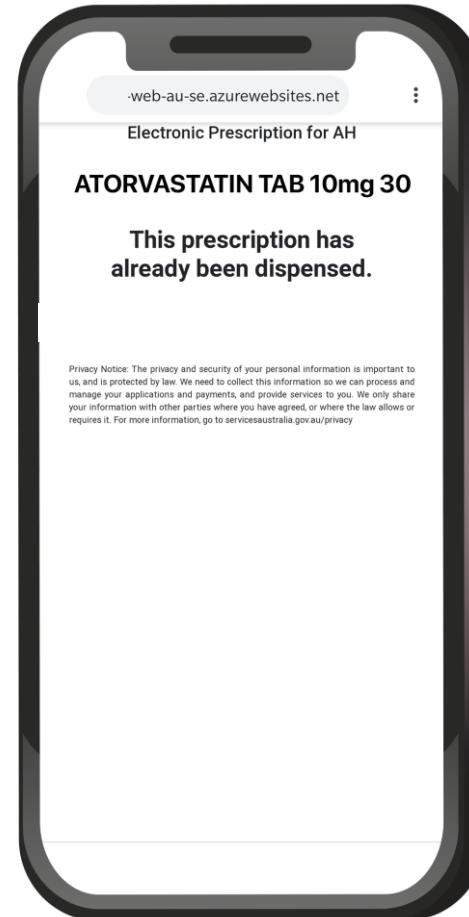
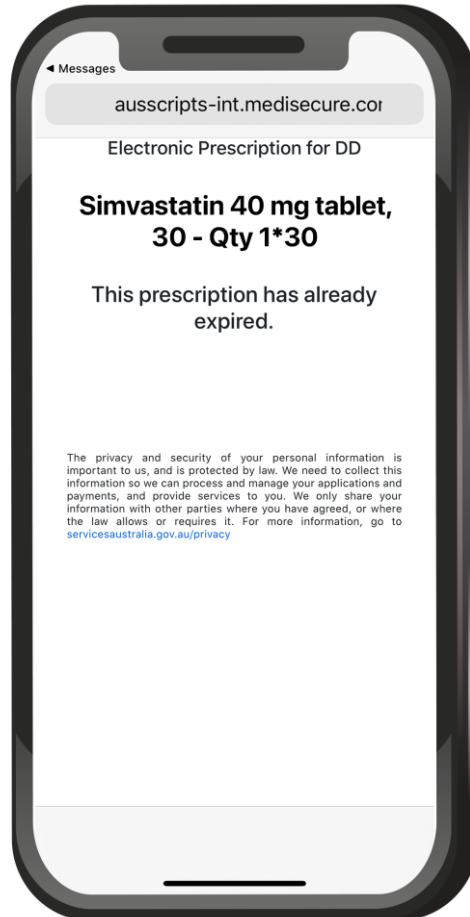
Prescription Date 14 May 2020

1 Supply Remaining

153K4J1A2048CD472



Token – expired, dispensed, or cancelled scripts

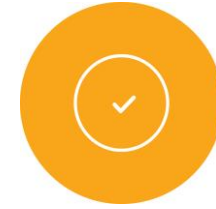
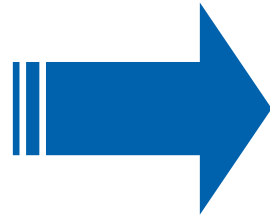


*Note appearance will differ depending on Prescription Delivery Service used



Scenarios

1. Patient accidentally deletes a token from their device.
2. Token is sent to the wrong number/email.
3. The patient is unable to receive a token (e.g. does not have a smart phone).



Options

1. The prescriber can re-send the original token to the patient. Or the pharmacy may re-send the repeat token (if applicable).
2. The prescriber should ensure that the token is received during the consultation. If sent in error, the prescriber can cancel the prescription and generate a new token.
3. The patient may provide their carer's contact details to receive the token on their behalf or elect to receive a paper prescription.



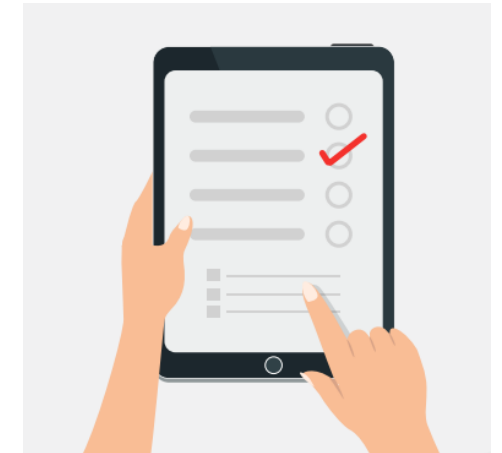
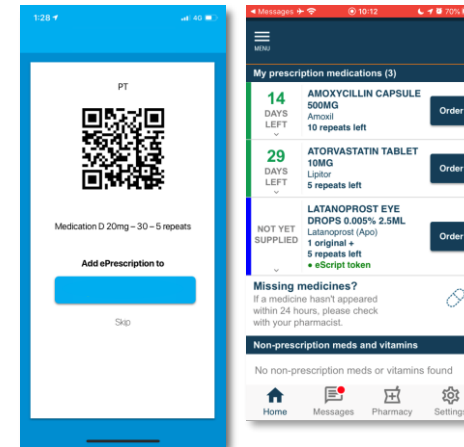
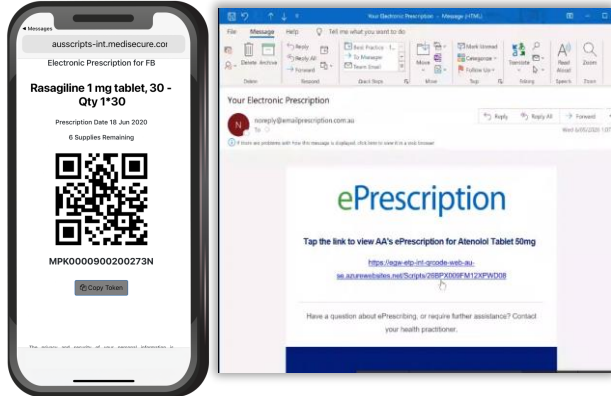
Management Options

Receive token on
mobile device as SMS
or Email

Carer/Agent receives
token as SMS/Email on
behalf of patient

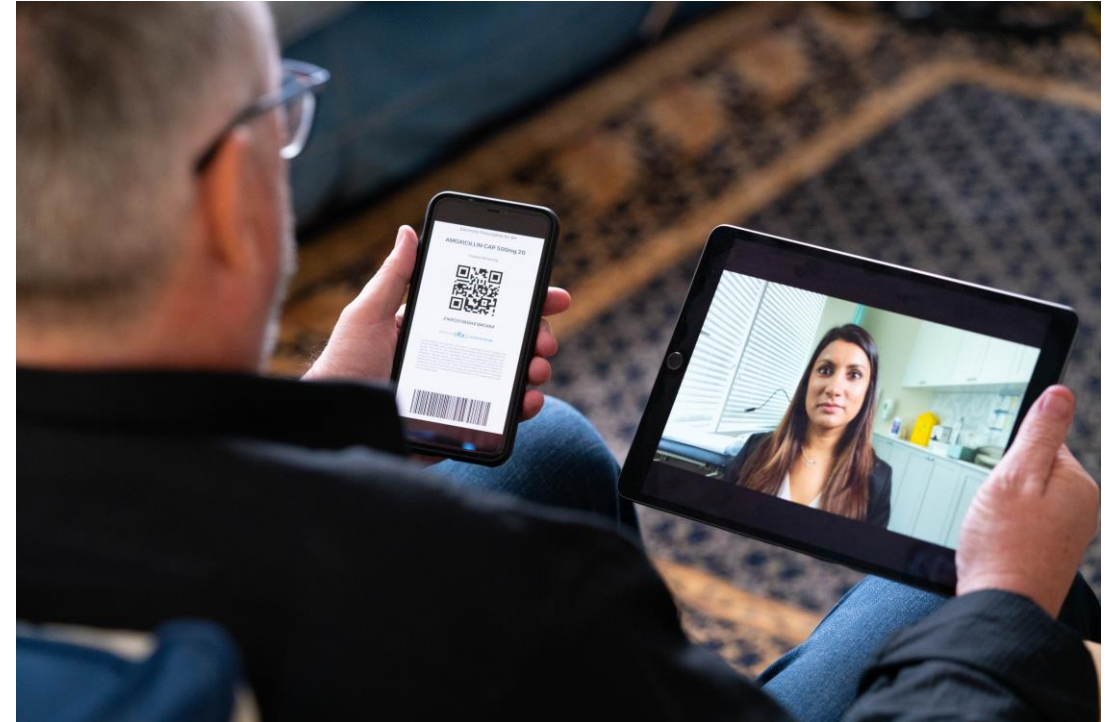
Use a mobile app to
store tokens

Register for an
Active Script List



Why are electronic prescriptions important?

- Provides greater choice for patients whilst maintaining patient privacy and integrity of personal information.
- Provides an opportunity to protect community members and healthcare providers from exposure to infectious diseases (for example COVID-19).
- Removes the need for handling and storing a physical paper prescription.
- Improves efficiency in prescribing and dispensing medications.
- May reduce prescribing and dispensing errors.
- Supports digital health services such as telehealth services to ensure continuity of patient care.



Useful resources

Get connected to the Health Identifier (HI) service

Australian Digital Health Agency support:

- Email the specialists connection team: connections@digitalhealth.gov.au
- Phone the Agency Help Line (ask for the specialist connection support team)

Phone: 1300 901 001 (option: 2)

- Contact your local Primary Health Network (PHN) and request support

Free Online Training Modules

Digital Health Security Awareness

This course provides an introduction to security concepts for the healthcare sector.



Australian Digital Health Agency Podcast

Podcasts to provide you with the latest information on digital health.

No login required



Using My Health Record

This course provides instruction for healthcare professionals using My Health Record

No login required



My Health Record in General Practice

Course for general practice staff looking to learn more about the My Health Record system.



My Health Record in Community Pharmacy

Course for pharmacy staff looking to learn more about the My Health Record.



My Health Record in Allied Health

Course for allied health staff looking to learn more about the My Health Record system.



My Health Record in Diagnostic Imaging

Course for diagnostic imaging staff looking to learn more about the My Health Record system.



Digital Health for Specialists

Course provides specialists with an introduction to digital health tools and resources.



My Health Record in Nursing

Course for nursing staff looking to learn more about the My Health Record system.



Upcoming virtual classroom sessions

- Learn how to access and view key health information in My Health Record through your clinical information system or the national provider portal. Register for a session here:

[Best Practice](#)

[Medical Director](#)

[Genie](#)

[Communicare](#)

[Zedmed](#)

[National Provider Portal](#) (Via PRODA)

“That was the most useful information session I have attended for My Health Record.”

- [My Health Record for hospital staff](#)
- [Understanding compliance requirements for accessing My Health Record – practical tips for Practice Managers](#)
- [Consistent data quality: ensuring clinical safety standards for your organisation](#)
- [Everything you want to know about My Health Record: Q+A with subject matter experts](#)



A dedicated digital health resource for specialist practices

Desktop



Mobile

specialist-toolkit.digitalhealth.gov.au



Resources

Agency resources

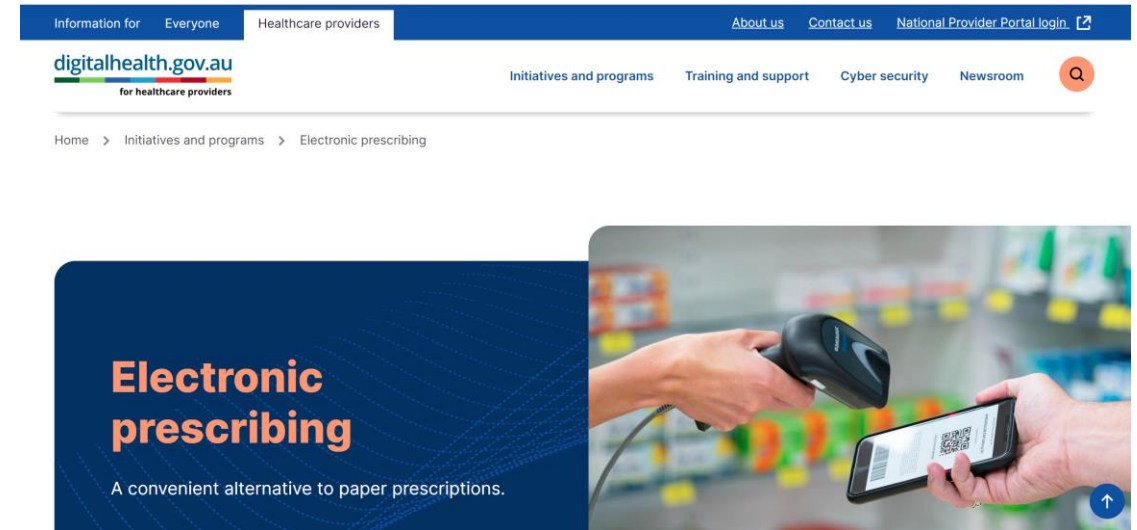
Electronic prescriptions webpage:

www.digitalhealth.gov.au/get-started-with-digital-health/electronic-prescriptions

- [Prescriber](#) and [dispenser](#) webpages
- [Prescriber](#) and [dispenser](#) fact sheets
- Upcoming [webinars](#)
- [eLearning modules](#)
- [Podcasts](#)

Department of Health resources

- [Electronic prescribing](#) webpage
- [Fact sheet](#)
- [Electronic Prescriptions Security and Access Policy](#)
- [Electronic Prescriptions Privacy Policy](#)
- [Electronic Prescriptions Data Usage Policy](#)



Further information and support



Australian Government

Australian Digital Health Agency

My Health Record

Web: www.myhealthrecord.gov.au

My Health Record Help line: 1800 723 471 (select 2 for providers)

Australian Digital Health Agency

Web: www.digitalhealth.gov.au

Email: help@digitalhealth.gov.au

Agency help line: 1300 901 001



[Australian Digital Health Agency](#)



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Australian Government
Australian Digital Health Agency