



Registering a Patient for the Closing the Gap PBS Co-payment Program & Practice Incentive Program - Indigenous Health Incentive

The process to access the PIP Indigenous Health Incentive and PBS Co-payment Program is through HPOS.

Health Professional Online Service

[How to set up HPOS access](#)

[Login to HPOS](#)

Registering a patient for the Closing the Gap PBS Co-Payment Program

You only need to assess a patient's eligibility **once**.

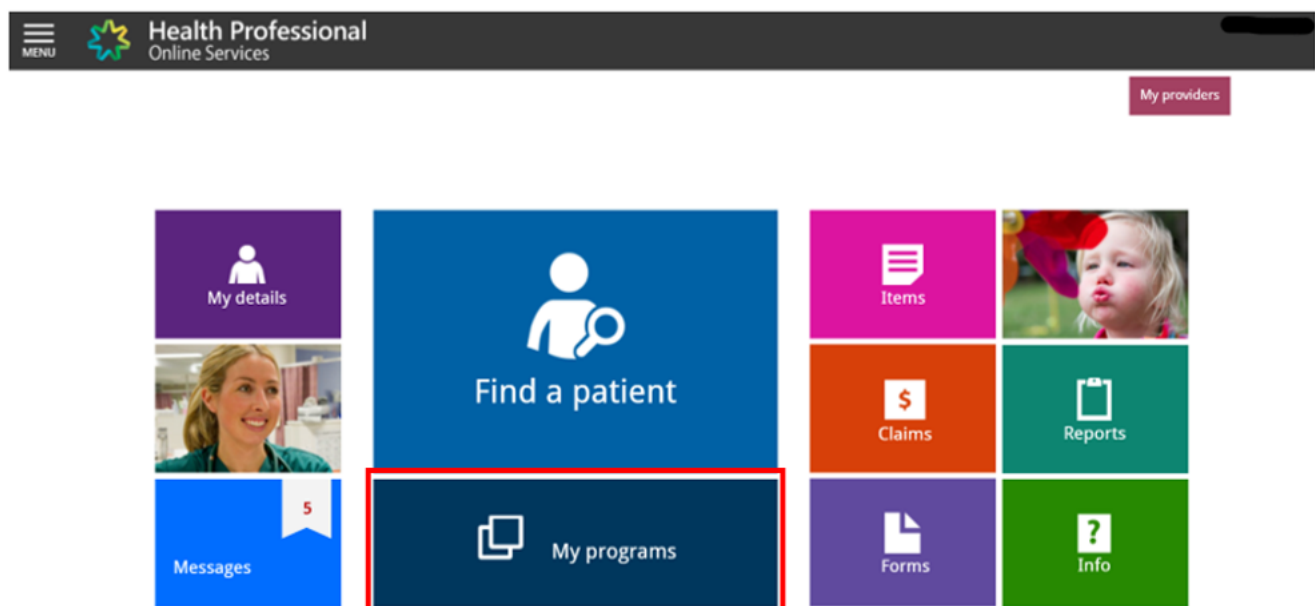
A patient is eligible if they:

- self-identify as an Aboriginal or Torres Strait Islander Australian
- will have setbacks in preventing or managing their condition if they don't take the medicine
- are unlikely to keep up their treatment without help with the cost
- are enrolled with Medicare.

Their age, where they live, and their chronic disease status **does not** matter.

Only a provider or a delegate can register a patient for the CTG PBS Co-Payment Program

Step 1






Step 2

Health Professional
Online Services

My programs

My providers



Australian Immunisation Register (AIR)	Authorised Recipient	Centrelink Forms	Closing the Gap PBS Co-payment Register
Department of Veterans' Affairs (DVA)	Healthcare Identifiers and My Health Record	PBS Authorities	PBS Stationery Online Ordering
Practice Incentives Program (PIP)	Prescription Shopping Patient Summary reports	Therapeutic Goods Administration (TGA) Recall/Hazard Alerts	Workforce Incentive Program (WIP) - Doctor Stream
Workforce Incentive Program (WIP) - Practice Stream			

Step 3

Closing the Gap PBS Co-payment Register

By accessing this service, you are confirming that you have obtained the patient's consent to search for, or confirm their Medicare card details to register them, for the Closing the Gap PBS Co-payment. You also agree to maintain the confidentiality of the information you obtain as outlined in the [HPOS terms of use](#) and acknowledge these apply to the use of the Closing the Gap PBS Co-payment Register.

Your personal information is protected by law, including the Privacy Act 1988 and is collected by Services Australia for the assessment and administration of payments and services. Your information is required to process your patient's Closing the Gap PBS Co-payment registration. For more information about how we manage your personal information, go to www.servicesaustralia.gov.au/privacy

Perform patient search by (required)

Step 4

Closing the Gap PBS Co-payment Register

The details submitted have been confirmed as correct.

By accessing this service, you are confirming that you have obtained the patient's consent to search for, or confirm their Medicare card details to register them, for the Closing the Gap PBS Co-payment. You also agree to maintain the confidentiality of the information you obtain as outlined in the [HPOS terms of use](#) and acknowledge these apply to the use of the Closing the Gap PBS Co-payment Register.

Your personal information is protected by law, including the Privacy Act 1988 and is collected by Services Australia for the assessment and administration of payments and services. Your information is required to process your patient's Closing the Gap PBS Co-payment registration. For more information about how we manage your personal information, go to www.servicesaustralia.gov.au/privacy

Perform patient search by (required)

Medicare Card Details

Medicare Card Number (required)

IRN (required)

First Name (required)

Date of Birth

☐ Tick if this person is legally known by a single name

☒ I declare that I have advised the patient that their personal information will be collected by Services Australia to register them for the Closing the Gap Co-payment and advised that they may obtain more information about how their [privacy is protected](#). I have obtained patient consent to perform this search for Closing the Gap PBS Co-payment and agree to the [Terms and Conditions](#).

Reset Search

First Name	Medicare Card Number	Individual Reference Number	Card Expiry Date	Registration Status	Start Date	History
				INACTIVE		

Register



Registering a patient for PIP Indigenous Health Incentive

The PIP Indigenous Health Incentive has 3 parts - the practice sign-on payment, patient registration payment and outcomes payment.

A rural loading ranging from 15–50 per cent, depending on the remoteness of the practice, is applied to the payments of practices located in Rural, Remote and Metropolitan Areas (RRMA) 3–7.

Patient registration dates

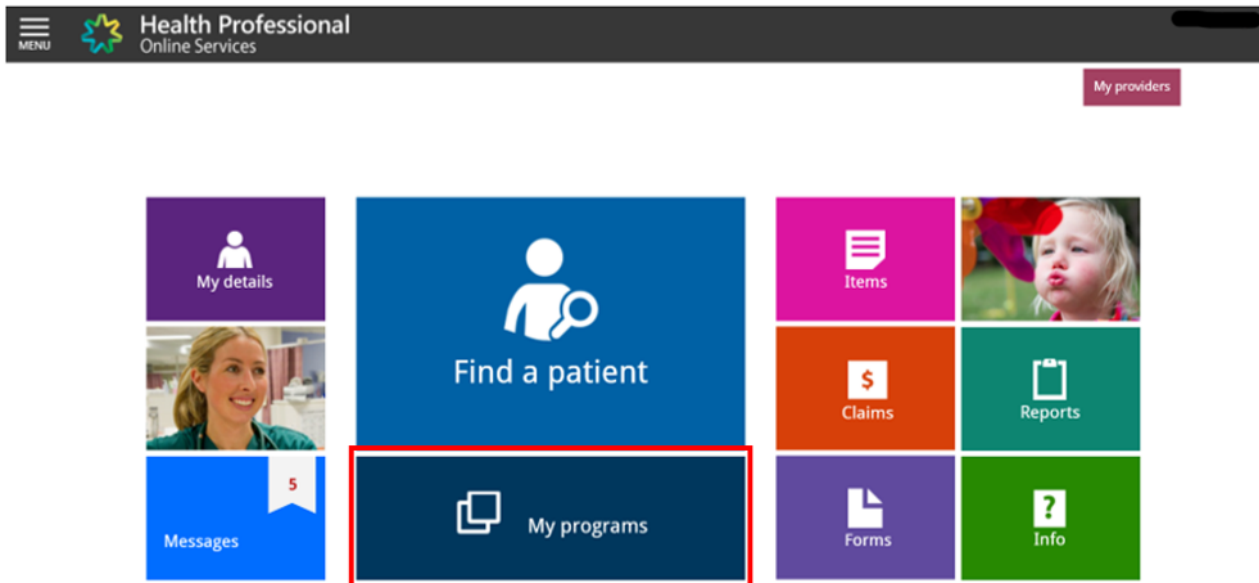
Date registered	Registration period	Patient registration payment
1 January to 31 October	1 January to 31 December	In the next quarterly payment
1 November to 31 December	1 January to 31 December of that year, and 1 January to 31 December of the following year	February of the next year

Payments and requirements of the PIP Indigenous Health Incentive

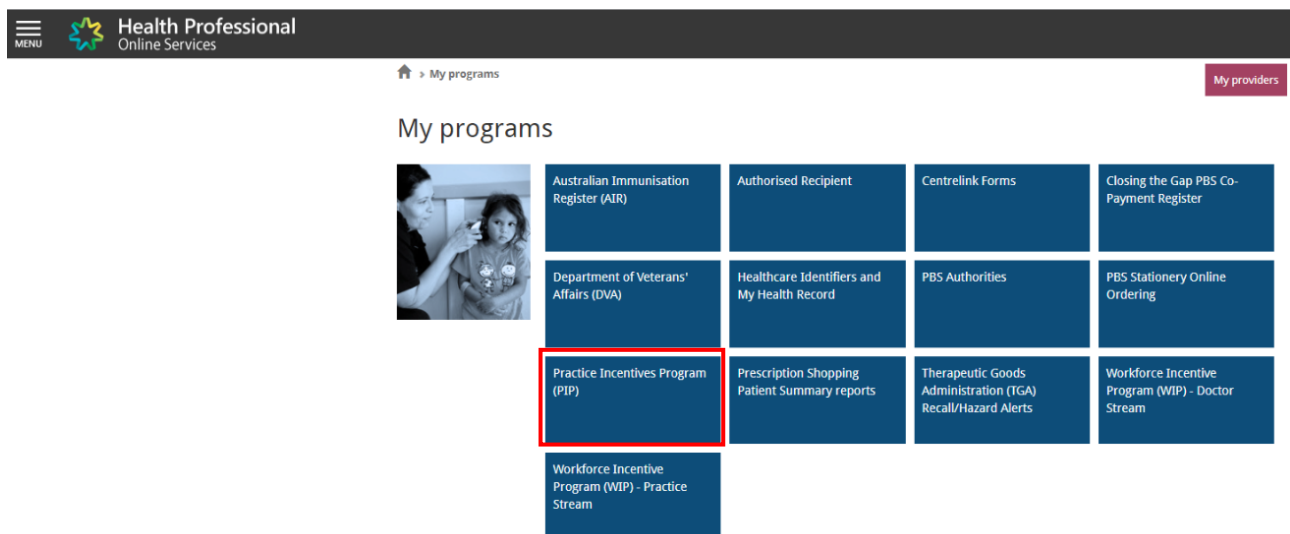
Component Payment	Activity required for payment
Sign-on payment	One-off payment to practices that agree to undertake specified activities to improve the provision of care to their Aboriginal and/or Torres Strait Islander patients with a chronic disease.
Patient registration payment – per eligible patient per calendar year	A payment to practices for each Aboriginal and/or Torres Strait Islander patient aged 15 years and over who is registered with the practice for chronic disease management.
Outcome payment: Tier 1 – per eligible patient per calendar year	<p>A payment to practices for each registered patient where a target level of care is provided by the practice in a calendar year.</p> <p>A payment per patient is made to practices that:</p> <ul style="list-style-type: none">– prepare a General Practitioner Management Plan (GPMP), MBS items 721 and 229, or coordinate the development of Team Care Arrangement (TCA), MBS items 723 and 230, for the patient in a calendar year, and– do at least 1 review of the GPMP or the TCA, MBS items 732 and 233, during the calendar year, or– do 2 reviews of the patient's GPMP or TCA, MBS items 732 and 233, during the calendar year, or– contribute to a review of a multidisciplinary care plan for a patient in a Residential Aged Care Facility, MBS items 731 and 232, twice during the calendar year.
Outcome payment: Tier 2 – per eligible patient per calendar year	<p>A payment to practices for providing the majority of care for a registered patient in a calendar year.</p> <p>A payment per patient is made to the practice that provides the majority of eligible MBS services for the patient, with a minimum of any 5 eligible MBS services, during the calendar year.</p>



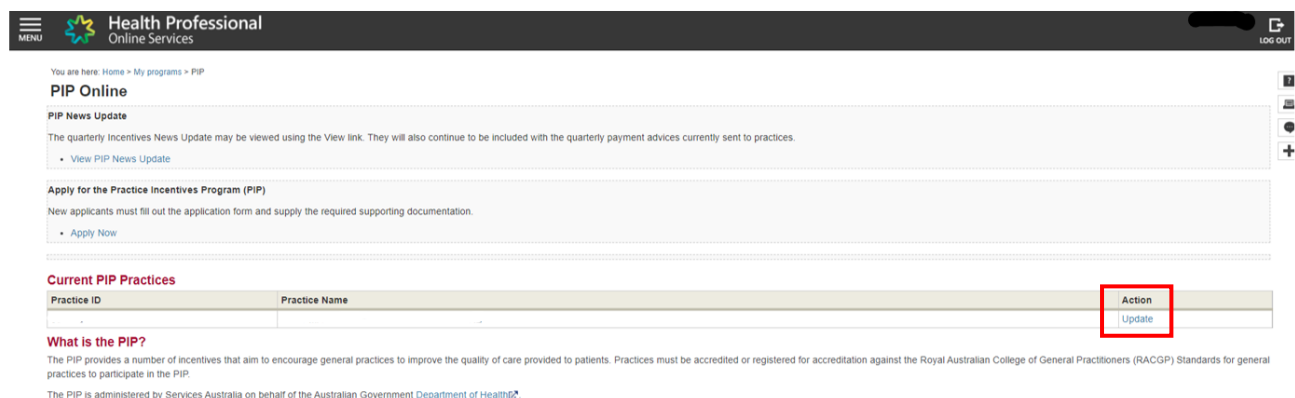
Step 1



Step 2



Step 3





Step 4

Health Professional Online Services

You are here: Home > My programs > PIP > Indigenous Health Incentive Patient Registration > Patient Registration > Search Patient

PIP Online

Practice ID:
Practice Name:

Patient Registration - Search Patient

Search patient details

Enter the patient information into the fields marked as mandatory in either section below. Only in the case of a unique match with current Medicare records will the patient details and Indigenous Health Incentive processing options be returned.
* Denotes mandatory field

Search criteria 1

Medicare card number
Individual Reference Number (IRN)
First Name
Date of Birth
☐ Tick if the patient is legally known only by one name.
☐ I declare that this search is for Indigenous Health Incentive patient registration related purposes only.
Search Reset

First Name
Last Name
Date of Birth
Locality/Suburb
Postcode
☐ I declare that this search is for Indigenous Health Incentive patient registration related purposes only.
Search Reset

Step 5

Health Professional Online Services

You are here: Home > My programs > PIP > Indigenous Health Incentive Patient Registration > Patient Registration > Search Patient > Patient Registration > Register / Update Patient

PIP Online

Practice ID:
Practice Name:

Patient Registration - Register / Update Patient

* Denotes mandatory field.

Patient Details

Medicare Card Number	IRN	Patient Name	Date of Birth	Patient Consent Date	Registration Period Start Date	Registration Period End Date	Status
				Nil	Nil	Nil	Not Registered

[Return to Search](#) [Return to Register List](#)

Answer the following questions

1. Does this patient have a chronic disease?
☐ Yes ☐ No

2. Has this patient had, or been offered, the appropriate health check for Aboriginal and Torres Strait Islander Australians?
☐ Yes ☐ No

3. Is the patient of Aboriginal and/or Torres Strait Islander origin?
☐ Yes - Aboriginal ☐ Yes - Torres Strait Islander ☐ No

4. The patient wants the practice written on this form to be their usual care provider and look after their chronic disease and/or chronic disease risk factor.
☐ Yes ☐ No

5. The patient has been told how participation in the PIP Indigenous Health Incentive will help their practice provide better care for their chronic disease. The patient has indicated they understood what they have been told, and want this practice to register them for this program.
☐ Yes ☐ No

6. When did the patient sign the Patient Consent Form?

Submit Registration

Practices that register their patients through HPOS don't need to send us the patient registration and consent form, but must get patient consent using the patient consent section of the form. Practices must keep the form on file for audit purposes

Requirements

For practices to register patients for the PIP Indigenous Health Incentive and the PBS Co-payment Program, patients must self-identify to the GP or practice staff as being of Aboriginal and/or Torres Strait Islander origin. Patients don't need to provide evidence to support this.

At least **2** staff members from the practice (**one must be a GP**) must complete appropriate cultural awareness training within 12 months of the practice signing on to the incentive.

Resources

[The Indigenous Health Incentive Guidelines](#)

[RACGP Cultural Awareness and Cultural Safety Training](#)