

BUILDING DIGITAL CAPACITY IN ALLIED HEALTH

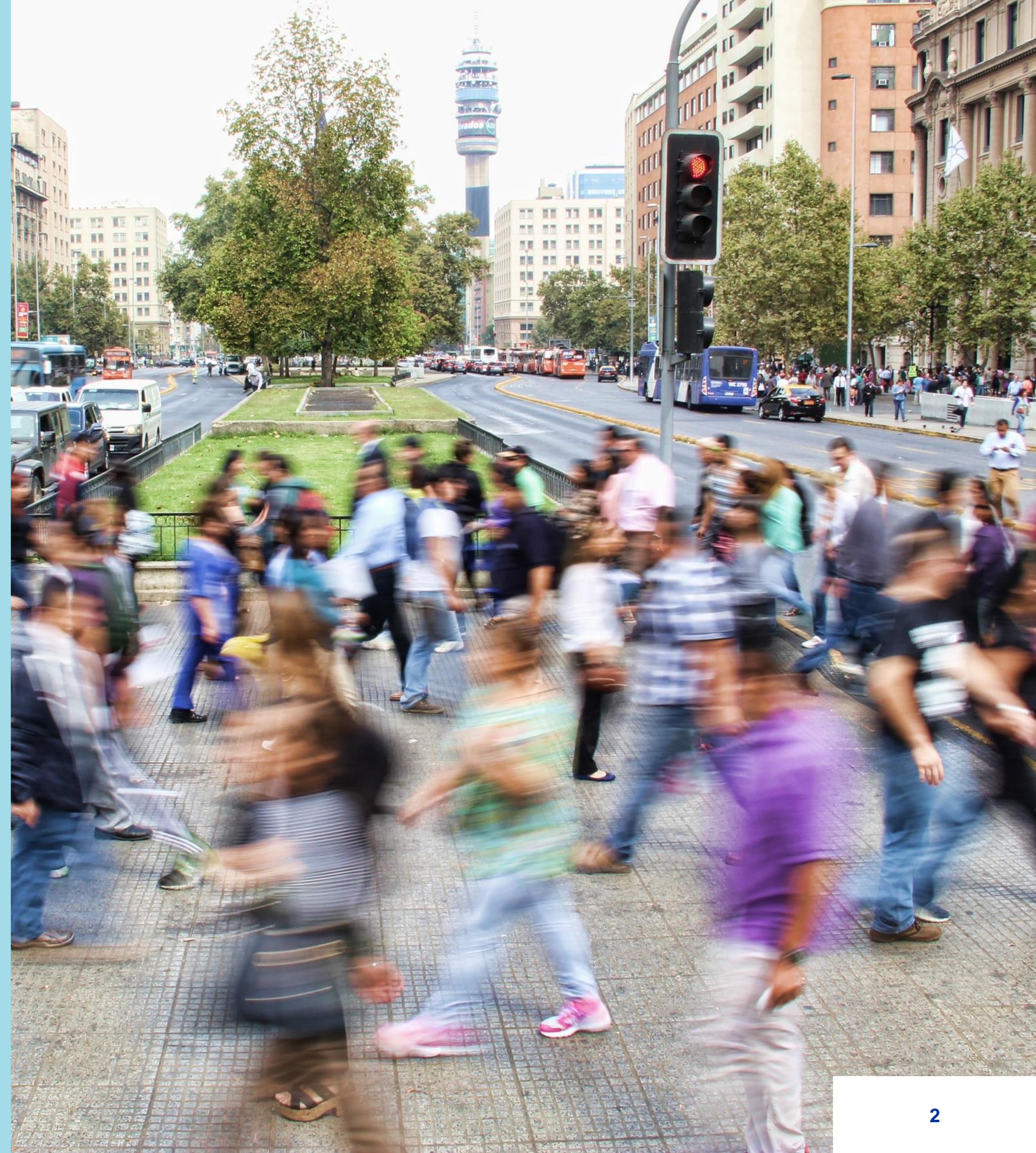
June, 2023

WE ACKNOWLEDGE THE TRADITIONAL OWNERS & CUSTODIANS OF THE
LAND THAT WE LIVE & WORK ON AS THE FIRST PEOPLE OF THIS COUNTRY.



CONTENTS

1. Digital Care survey How & Why
2. Health-e Together Digital Care Survey Outcomes by Semantic Consulting
3. PHN Contacts



BACKGROUND – DIGITAL CARE SURVEY

Why ?

- Provide insight into our region's digital footprint
- Help inform our work
- Links to the PHN strategic direction for allied health

How ?

- Partnered with Semantic Consulting
- Tailored survey for Allied Health
- Interpret results

Expected outcomes

- Ensure allied health digital support relevant to needs

ANALYTICS – DEMONSTRATION

ANALYTICS – TRANSLATING THE DATA INTO ACTION

Foundational: Practices who are at the early stages of their digital health journey

e.g., A single practitioner using paper for record keeping, with no access to the My Health Record and no telehealth capability

Strategy	Resources / suggestions
Adopt a practice management system	<u>List of My Health Record compliant software</u>
Improve staff awareness of cyber security practices to keep data secure	Australian Digital Health Agency - <u>Cyber security fundamentals</u> - <u>Cyber security awareness</u>
Implement procedures to back up data and store off-site	Australian Digital Health Agency - <u>Backups, prepare for an emergency</u>
Commence using My Health Record	Australian Digital Health Agency Online Learning portal - Registering your organisation for My health Record - Using My Health Record in Allied Health

ANALYTICS – TRANSLATING THE DATA INTO ACTION

Intermediate: Practices who are making progress on their digital health journey

e.g., A small to medium size practice using a practice management system which may (or may not) have My Health Record access, and possibly using telehealth but probably via a platform like Zoom, Teams, Facetime or Skype

Strategy	Resources / suggestions
Implement secure forms of communication such as secure messaging	Hunter New England Central Coast PHN - <u>Secure messaging</u> Australian Digital Health Agency - <u>Secure messaging fact sheet</u>
Explore the use of telehealth	Hunter New England Central Coast PHN - <u>Telehealth</u> Australian Digital Health Agency - <u>Using online conferencing technologies securely</u>
Implement data governance structures and processes	Develop data policies and procedures Identity roles and responsibilities

ANALYTICS – TRANSLATING THE DATA INTO ACTION

Advanced: Practices who are progressing well on their digital health journey

e.g., A medium to large size practice using a My Health Record enabled practice management system and using telehealth, although potentially through a telehealth platform not designed for healthcare

Strategy	Resources / suggestions
Implement a fit for purpose telehealth platform	<u>Healthdirect video call service</u>
Increase uploads and active use of My Health Record	Staff competition on the most uploads every month (where relevant)
Explore digitally enables models of care	<ul style="list-style-type: none">- Remote patient monitoring- Prescribing mobile apps- Social prescribing

HEALTHPATHWAYS

Central Coast NSW

HealthPathways



Community
HealthPathways

Hunter New England

<https://centralcoast.healthpathways.org.au>

Username: centralcoast

Password: 1connect



<https://www.ccpatientinfo.org.au/>

No password required

<https://hne.communityhealthpathways.org/>

Username: hnehealth

Password: p1thw1ys



<http://patientinfo.org.au/>

No password required

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