Capacity Tracker:
Managing and monitoring COVID-19 vaccination operations using the new vaccination module

MASTERMIND PRESENTATION

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HNECCPHN.COM.AU

Healthy People, Healthy Communities

WHAT IS CAPACITY TRACKER?

Capacity Tracker is a free online tool that enables General Practices to quickly and easily communicate with the PHN about any issues that currently or potentially impact operations and activate PHN support.

GP, AMS or RACF registers to use Capacity Tracker

Users are approved once details match PHN records (ChilliDB)

GP, AMS and RACF can update their status anywhere, anytime, on any internet-connected device

Make sure you keep your contact details up to date with the PHN so there is no delay when contacting or verifying you

SUCCESS STORIES

The PHN has responded to many Capacity Tracker alerts. Data provided by facilities and practices has helped to successfully address staff and resource shortages across the Hunter, New England and Central Coast areas:

- Work with the RACGP to urgently **fast-track a locum** to support a regional general practice facing a period of having no GP to service the community, hospital and RACF

- Provide support to a regional practice to **ensure patient coverage** during a critical period without adequate workforce resources

- Urgently **alert the PHN Emergency Operations Centre** to a fire at a regional practice and plan for providing emergency supplies and clinic space

Success stories

- **Dispatch masks** to ensure practices and RACFs had sufficient PPE for periods between order and delivery of commercial supply

- **Locate an interim GP to care for residents** when a GP servicing a Hunter region RACF was stranded due to border closures and unable to service his patients

- **Oversee vaccine distribution** during the 2020 influenza vaccination rollout, and - in conjunction with the Public Health Unit - redistribute vaccine supply from an RACF with surplus vaccine to an RACF in need of additional supplies

PPE REQUESTS

- The PPE request functionality is available under the "Business Continuity" tab in Capacity Tracker.

- Before submitting a request for PPE, users should update the "PPE availability" status to indicate that a that there is a problem or shortage.
- Users then click the "PPE" image and complete the request form.
- Requests for masks should only be submitted where commercial supply is unavailable.
- All requests submitted are reviewed by the PHN.
- If the request is approved, and supplies are available from the national stockpile, masks can be provided (following normal PCIO distribution methodology).
- Once delivered, users should again update the "PPE availability" status to reflect their current situation.
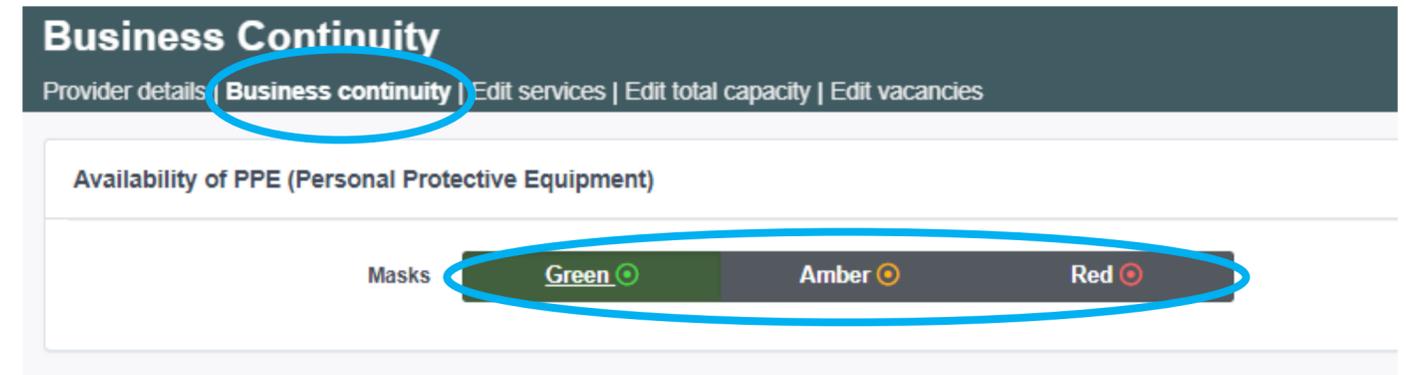
NEW FEATURE: VACCINATION MODULE
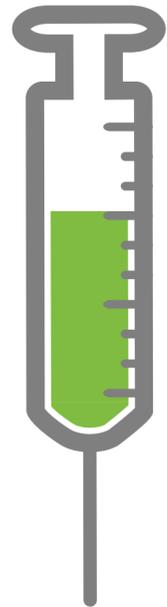
- The vaccination module will be used to monitor both:
  - Vaccination resources (stock and immunisers)
  - Vaccinations completed
- Understanding the number and percentages of staff who have been vaccinated, doses available and doses on order will assist with managing vaccine stock levels and locations.
- Raising an alert will activate PHN support.

VACCINATION MODULE MENU
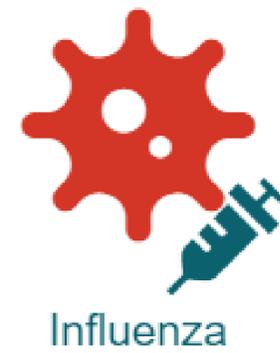
VACCINATION MODULE FORM

Vaccination Operation Status

Green ⊙	Amber ⊙	Red ⊙

Provide reason(s) below

No accredited immunisers available ☑

No vaccine stock ☐

Insufficient consumables ☐

Other ☐

VACCINATION MODULE FORM

Capacity Tracker

Doses Available - Volumes

	Doses Available	Additional Doses Ordered
Pfizer (BioNTech)	1	2
Astra-Zeneca (Oxford University)	3	3
Novavax	3	3
Total	7	8

Doses Available - Status

Green ⊙	**Amber** ⊙	Red ⊙

Vaccine Storage Status (e.g. temperature, power, capacity, etc.)

Green ⊙	Amber ⊙	**Red** ⊙

Last Updated   Never

✔ Save Details   ✖ Cancel

Updated Vaccination Status for

WHAT YOU NEED TO DO

Capacity Tracker

If you haven't yet registered for Capacity Tracker…

1. Watch the GP registration and setup video.
2. Advise the PHN of any updates to your contact details.
3. Register for Capacity Tracker to prepare for the COVID-19 vaccine rollouts.
4. You will be notified when your registration is complete and you can use Capacity Tracker (usually within one working day).

> **Why update your contact details with your PCIO/the PHN?**
> We verify your details against our database before giving you approval to use Capacity Tracker. If your details are incorrect, this delays you getting access promptly.

Once your practice is registered…

1. Make sure you can login (reset your password if required).
2. Review your organisation details and ensure they are kept up-to-date.
3. Login (at least) weekly and update PPE, workforce and vaccination status using the weekly checklist below.

Weekly checklist

> **Why update weekly if things haven't changed?**
> If you don't update weekly, we don't know whether your data hasn't changed, or you haven't been using Capacity Tracker. So if nothing has changed, log in weekly to confirm your data is correct!

For further information, talk to your Primary Care Improvement Officer or visit the PHN Capacity Tracker webpage, the COVID-19 Vaccination General Practice Preparedness page on the PHN website, or HealthPathways for clinical information:

https://centralcoast.healthpathways.org.au
Username: **centralcoast**
Password: **1connect**

https://hne.communityhealthpathways.org/
Username: **hnehealth**
Password: **p1thw1ys**

Questions & Answers

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An Australian Government Initiative