

Aggregated System – Book and View

PROJECT BENEFICIARIES

All of region.



IDENTIFIED REGIONAL HEALTH NEED

Increase equity of access to primary care services.

PROJECT AIM

Provide a seamless and integrated platform that aggregates healthcare services, allowing primary care clinicians, providers, and community members to effortlessly view and book available appointments.

2023/2024 PROJECT OBJECTIVES

1. Market Analysis: Review healthcare service directories and booking platforms to inform project phases.
2. Solution Evaluation: Assess solution alignment, capabilities, security, and more for data-driven informed decision-making.
3. Recommendation and Roadmap: Present a recommendation report with a roadmap for integration, seeking executive approval for the pilot phase.
4. Pilot Testing Phase: Pilot launch with vendor engagement, setup, communication, training, data collection, and feedback mechanisms.
5. Pilot evaluation: Analyse pilot data, stakeholder feedback, iteratively improve, and assess sustainability/scalability.



CLINICAL AND COMMUNITY GUIDANCE REQUIREMENTS

Consultation with Clinical Councils and Community Advisory Committees.

PROJECT PARTNERS

- Primary Health Care Providers
- Technology vendors
- External consultants



RESPONDING TO WHICH STRATEGIC CHALLENGE

Demonstrate exceptional commissioning through leadership and performance.

Enhance the primary care workforce and incorporate digitally assisted services.

HNECC PHN PROJECT KEY CONTACT

Cameron Perry,
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