

# 715 Health Assessments by Telehealth ( 18 June 2020)

## QUESTIONS AND ANSWERS

Questions	Answers
<p>NACCHOS and RACGP were looking at introducing standard templates last year. Is this still going to happen?</p>	<p>RACGP/NACCHO have released five new age based templates; they can be found on the RACGP website <a href="#">RACGP/NACCHO 715 Health Assessment Templates</a> along with other helpful resources.</p>
<p>Can you suggest a better 715 template to use as the medical software doesn't supply a good one?</p>	<p>"As Above"</p>
<p>Can we use 10997 as well as 10987 if needed?</p>	<p>The nurse items 10997 and 10987 may be claimed on the same day as one another. They may also be claimed on the same day as the Aboriginal and Torres Strait Islander Health Assessment (715) or the Chronic Disease Management (CDM) items (721/723/732). For all these scenarios, this is provided that it is clinically appropriate to provide each service, the item requirements have all been individually met and the patient has the relevant prerequisite services in place.</p> <p>MBS General Note GN.14.34 notes that 'each professional service listed in the MBS is a complete medical service. Where a listed service is also a component of a more comprehensive service covered by another item, the benefit for the latter service will cover the former'.</p> <p>Therefore, please note that the nurse items are not able to be claimed for assisting the GP to complete the services associated with items 715, 721 or 732. Any such assistance is included within the fee for those items and may not be itemised separately.</p> <p>10987 and 10997 are respectively for follow-up, monitoring and support for patients in between a health assessment or CDM service from the GP.</p>
<p>NATSIHWA has some great resources on AHP/AHW Claiming in Telehealth <a href="https://natsihwa.org.au/atsi-health-worker-health-practitioner-exemplar-health-assessment">https://natsihwa.org.au/atsi-health-worker-health-practitioner-exemplar-health-assessment</a></p>	<p>We will ask to have these added to our Health pathways and Patient Info sites</p>
<p>Are we able to register patients for CTG without a signature during COVID phone consults?</p>	<p>Yes, you will need to speak with patient and still explain the form and fill it in. At the patient declaration section on the form you will need to note "Patient unable to sign due to Covid-19" You will also need to add the date you spoke to the patient. Then submit the form as per your process. Please call PIP on 1800 222 032 for further information</p>
<p>If the patient is immunocompromised and we want to keep them away from the clinic do, we still have to have the form signed?</p>	<p>"As Above"</p>