
PHN COVID-19 Showcase: Sharing Success and Supporting Recovery

RAPID RESPONSE TO COVID-19 OUTBREAK

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Who we are

Coast and Country Respiratory Clinic is a multidisciplinary team of GPs, Nurses, Midwives, Paramedics and Administration.

We employ 56 staff across these disciplines.

Our staff have carried out over 50,000 respiratory assessments and COVID tests since May 20, 2021.

And there have been over 6,600 AstraZeneca vaccinations administered since March 23, 2021

We will commence administering the Pfizer vaccine within the coming weeks.

Northern Beaches Cluster

16 December 2020

NSW Health has been notified this afternoon of two new cases of COVID-19 in people who live in the Northern Beaches area.

The source of these new infections is under investigation. At this stage, no links have been identified to other known cases.

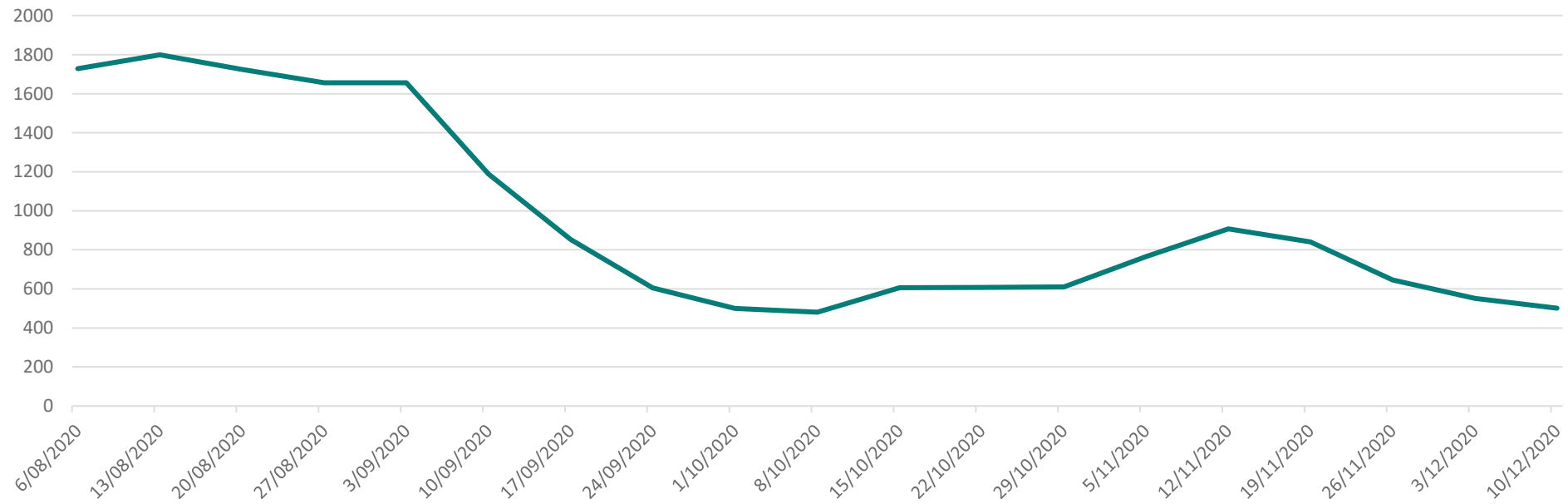
The cases are a woman in her 60s and a man in his 70s who are close contacts of each other.

Contact tracing and urgent genome sequencing are underway, with genome sequencing results expected in the next 24 to 48 hours.

The cases visited several venues while infectious.¹

Leading Up to Heightened Response

COVID-19 Testing Numbers



Daily number of COVID-19 Tests:

11th Dec – 53

15th Dec - 69

12th Dec – 56

16th Dec - 56

14th Dec – 97

17th Dec - 81

Heightened Public Health Emergency



We saw a significant increase in the amount of COVID tests being carried out

18/12/2020 Friday	397
19/12/2020 Saturday	418
20/12/2020 Sunday	508
21/12/2020 Monday	541
22/12/2020 Tuesday	414
23/12/2020 Wednesday	589

The week numbers rapidly climbed, we moved into a purpose built facility, and held a media day

Our Heightened Response

- *Emergency Management Processes Implemented – EM Principles*
- Field Triage at Point of Entry
- Separate Respiratory Assessments vs Symptomatic/Asymptomatic Testing
- Opened a "Basic" Drive Through – Continued to Upscale to a 15 x 10 Marquee
- Urgent Recruitment of Staff (Administration and Clinical) - Looked Outside of "Traditional" Clinicians - Introduction of Registered Paramedics
- Increased Operational Hours
- Staff Welfare
- Communication! Communication! Communication!

Lessons Learned

- Formal Disaster Plan – No matter what your operation is
- Seek early recommendations from emergency management practitioners
- Staffing – Look outside of traditional primary healthcare roles
- Communication with other services
- No matter how far away positive cases are, they can have an impact on your business
- You must be flexible