

Striving for a COVID safe practice

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Pandemic stressors lead to new goals



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Blackbutt Doctors COVID-19 Risk Matrix 20/11/2020 Dr Michelle Redford and Dr Wendy Bridges

Role	Low transmission Green alert	Moderate transmission Amber alert	High transmission Red alert	Standard precautions always apply
Door screener	Standard precautions plus Surgical mask Hand sanitiser between temperature checks	Standard precautions plus Surgical mask Hand sanitiser between temperature checks	Standard precautions plus Surgical mask Eye protection Gown or apron Gloves	Screening for patients with respiratory illness or possible COVID-19 – door, phone, online
Admin staff on reception No direct contact with patients	Standard precautions	Standard precautions plus Surgical mask	Standard precautions plus Surgical mask at all times Eye protection	Physical distancing 1.5m including breaks / non clinical areas
Admin staff back office Not patient facing	Standard precautions	Standard precautions plus Surgical mask in patient areas	Work from home if possible Standard precautions plus Surgical mask at all times	Respiratory hygiene and cough etiquette
Clinical staff orange clinic	Standard precautions	Standard precautions plus Surgical mask Scrubs	Telehealth preferred Consults < 15 minutes Standard precautions plus Surgical mask at all times Eye protection Scrubs Gown or apron Gloves	Hand hygiene
Clinical staff blue clinic	Standard precautions plus Surgical mask Eye protection Scrubs Gown or apron Gloves	Standard precautions plus Surgical mask Eye protection Scrubs Gown or apron Gloves	Fit tested P2/N95 mask Face shield/ eye protection Scrubs Hair covering Gown Gloves	All patient contact – clinical and non-clinical staff (includes door screener) <ul style="list-style-type: none"> • Long hair tied back • Bare below the elbows
People attending blue clinic	Surgical mask Hand sanitiser	Surgical mask Hand sanitiser	Surgical mask Hand sanitiser	Cleaning and disinfection
People attending orange clinic	Hand sanitiser	Surgical mask or cloth mask Hand sanitiser	Surgical mask Hand sanitiser	Waste management
Visitors	Hand sanitiser	Surgical mask or cloth mask Hand sanitiser	Visitors by exception only Surgical mask Hand sanitiser	

For ALL patients, staff and visitors

Welcome to Blackbutt Doctors

We will ask everyone these questions and check their temperature

Have you had fever (37.5°C or above) or fever symptoms (e.g. chills/ night sweats) in the past 3 days?

Do you have any symptoms from this list that are NEW? (started in the past 3 weeks)

- Cough
- Sore or scratchy throat
- Runny nose
- Rash
- Shortness of breath
- Wheeze
- Loss of smell or taste
- Vomiting or diarrhoea

COVID-19 testing and exposure

- Are you waiting for COVID-19 test results?
- Do you need testing or clearance for COVID-19?
- Have you been advised to self-isolate by a health official?
- Have you been in a COVID-19 case location in the past 14 days?

NO

YES



Orange clinic

- Business as usual
- Access to waiting room
- Questions again at check in
- COVID safe policies in place

Blue clinic (infectious symptoms)

- Book and pay online
- Wait in car till seen
- GP in PPE
- Minimise time in surgery
- No contact with other staff



Managing patient flow

**Patient safety always
comes first**

**Separate respiratory
presentations**

**Take control of your
own risk response**



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