

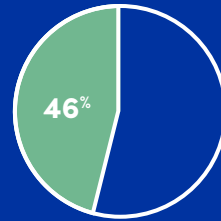
Impact on Primary Health Dec 2020

ACROSS THE HUNTER, NEW ENGLAND & CENTRAL
COAST DURING COVID-19



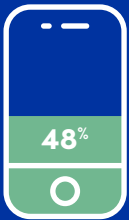
TESTING

26% of practices are testing for
Coronavirus.



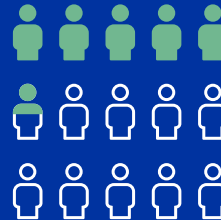
CASELOAD IMPACT

46% have experienced a serious to
severe impact on caseloads.



TELEHEALTH USE

48% of practices are using telehealth
for 50-100% of appointments.



STAFF WELLBEING

37% have experienced a serious
to severe impact on the emotional
wellbeing of staff.



TELEHEALTH TECH

49% of practices are using a
combination of phone & video for
telehealth.



PHN COVID SUPPORT

74% found HealthPathways &
Primary Health Network updates the
most valuable support.

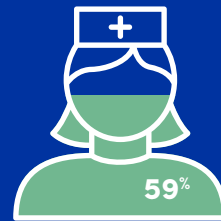
ZOOM IS THE MOST POPULAR VIDEO
PLATFORM

FOLLOWED BY INFORMATION WEBINARS &
PPE SUPPLY



TELEHEALTH ADVOCACY

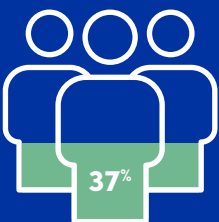
97% want the Primary Health Network
to advocate for ongoing medicare
rebate eligibility for telehealth
consultations.



FUTURE CONCERNS

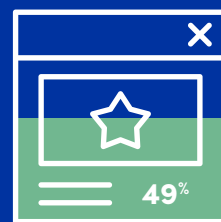
59% are concerned about the future
emotional wellbeing of staff.

52% ARE ALSO CONCERNED ABOUT
FUTURE FINANCIAL VIABILITY



WORKFORCE IMPACT

37% have experienced a serious to
severe impact on the workforce.



FUTURE PHN SUPPORT

49% feel future local campaigning
would be most valuable.

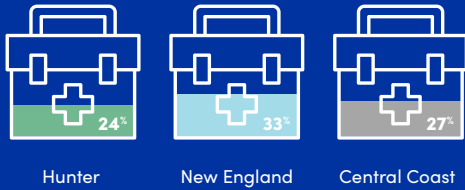
OTHER VALUED SUPPORT
INCLUDES BUSINESS CONTINUITY &
HEALTHPATHWAYS (48% EACH)

General Practice Dec 2020

ACROSS THE HUNTER, NEW ENGLAND
& CENTRAL COAST DURING COVID-19

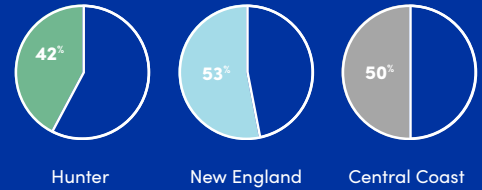
TESTING

Percentage of practices testing for Coronavirus.



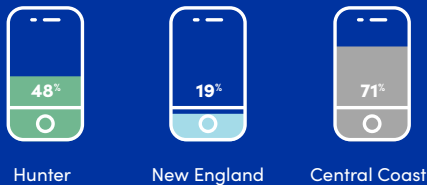
CASELOAD IMPACT

Percentage experiencing a serious to severe impact on caseloads.



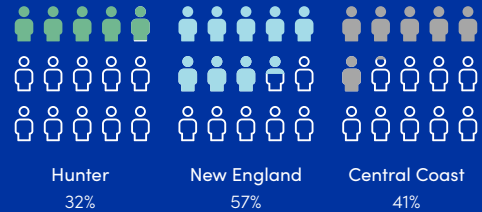
TELEHEALTH USE

Percentage of practices using telehealth for 50-100% of appointments.



STAFF WELLBEING

Most have experienced a serious to severe impact on staff wellbeing.



TELEHEALTH TECH

Percentage of practices using a combination of phone & video for telehealth.



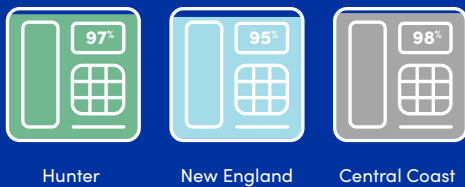
PHN COVID SUPPORT

Hunter & New England found HealthPathways & PHN updates most valuable. Central Coast valued PPE supply the most.



TELEHEALTH ADVOCACY

Percentage who want the PHN to advocate for ongoing medicare rebate eligibility for telehealth consultations.



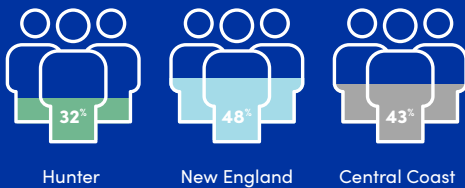
FUTURE CONCERNS

Percentage concerned about their future financial viability.



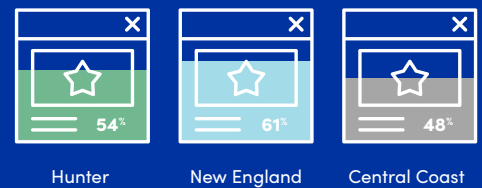
WORKFORCE IMPACT

Percentage who have experienced a serious to severe impact on the workforce.



FUTURE PHN SUPPORT

Percentage who feel future local campaigning would be most valuable.



Primary Care Dec 2020

ACROSS THE HUNTER, NEW ENGLAND & CENTRAL COAST DURING COVID-19

TELEHEALTH USE

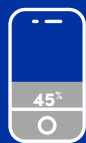
Percentage using telehealth for 50-100% of appointments.



Hunter



New England



Central Coast

STAFF WELLBEING

Percentage experiencing a serious to severe impact on staff wellbeing.



Hunter
42%



New England
43%



Central Coast
22%

TELEHEALTH TECH

Percentage using a combination of phone & video for telehealth.



Hunter



New England



Central Coast

PHN COVID SUPPORT

Most found the PHN updates the most valuable support.



Hunter



New England



Central Coast

TELEHEALTH ADVOCACY

Percentage who want the PHN to advocate for ongoing medicare rebate eligibility for telehealth consultations.



Hunter



New England



Central Coast

FUTURE CONCERNS

Hunter & New England most concerned about staff wellbeing. Central Coast most concerned about caseloads.



Hunter



New England



Central Coast

WORKFORCE IMPACT

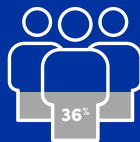
Percentage who have experienced a serious to severe impact on the workforce.



Hunter



New England



Central Coast

FUTURE PHN SUPPORT

Workforce support is most valued in the Hunter. Central Coast & New England would most value local campaigning.



Hunter



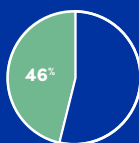
New England



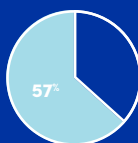
Central Coast

CASELOAD IMPACT

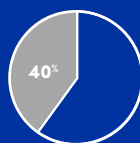
Percentage experiencing a serious to severe impact on caseloads.



Hunter



New England



Central Coast