

Activity Work Plan

COMMONWEALTH PSYCHOSOCIAL PROGRAM

This summary outlines how we are supporting the implementation of the government's primary health care reform activities and managing the associated funding.

20 June 2024





PAE - 108 - NP1.08 Psychosocial Access Enablers*



Activity Metadata

Applicable Schedule *

Commonwealth Psychosocial Support

Activity Prefix *

PAE

Activity Number *

108

Activity Title *

NP1.08 Psychosocial Access Enablers*

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Psychosocial Support

Aim of Activity *

To assist consumers with severe mental illness to find and access psychosocial supports.

Description of Activity *

Access enablers will be used to:

- Promote a database and access to service navigation of appropriate psychosocial supports available across the region for consumers and service providers
- Fund brokerage for clients of the commissioned Commonwealth Psychosocial Service to access paid psychosocial supports identified as part of their individualised comprehensive capacity and strengths-based assessment
- Allow clients of the commissioned Commonwealth Psychosocial Service who require additional support to test eligibility for the NDIS.

Needs Assessment Priorities *

Needs Assessment

HNECC PHN Needs Assessment Update - November 2023

Priorities

Priority	Page reference
NX2 Access	9
NX10 Drugs	56
NX5 Alcohol	54
NX3 Mental Health	11
NX11 Smoking	18



Activity Demographics

Target Population Cohort

To provide service navigation and access support for whole of HNECC population to psychosocial supports. Brokerage and NDIS testing available to eligible Commonwealth Psychosocial Service participants.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Relevant stakeholders, service providers and clients as appropriate.

Collaboration

Service partners as appropriate.



Activity Milestone Details/Duration

Activity Start Date

30/06/2022

Activity End Date

29/06/2025

Service Delivery Start Date

01/07/2022

Service Delivery End Date

30/06/2025

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?



PSD - 107 - NP1.07 Psychosocial Service Delivery*



Activity Metadata

Applicable Schedule *

Commonwealth Psychosocial Support

Activity Prefix *

PSD

Activity Number *

107

Activity Title *

NP1.07 Psychosocial Service Delivery*

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Psychosocial Support

Aim of Activity *

The aim of this activity is for HNECC to commission psychosocial support services for people with severe mental illness and associated psychosocial functional impairment who are not accessing similar supports through NDIS or state based programs.

Description of Activity *

Non-clinical and recovery-oriented services for people with severe mental illness so they can recover and live safely in the community. Services provided under the National Psychosocial Program are complementary and do not duplicate services available within the region.

All psychosocial programs aim to build personal capacity and stability.

- increase functional capacity to live independently in the community;
- reduce the need for acute mental health services;
- increase connection and reduce isolation;
- increase knowledge and skills;
- increase engagement in daily activities, relationships and the community;
- improve or stabilise mental health and wellbeing;
- improve self-confidence and independence;
- move towards personal recovery goals; and
- support access to appropriate supports, including the NDIS where appropriate

Needs Assessment Priorities *

Needs Assessment

HNECC PHN Needs Assessment Update - November 2023

Priorities

Priority	Page reference
NX2 Access	9
NX10 Drugs	56
NX5 Alcohol	54
NX3 Mental Health	11
NX11 Smoking	18



Activity Demographics

Target Population Cohort

People with severe mental illness and reduced psychosocial function who are not eligible for / or accessing assistance through the NDIS or state-based programs.

Whilst it is not a requirement to fall into any of the below categories (unless accessing a specific First Nations, AoD or Youth program), consideration is given to the below priority populations:

- First Nations Peoples.
- Culturally and Linguistically diverse communities and refugees.
- People experience homelessness or housing stress.
- Children and young people.
- Older Australians.
- People living in rural and remote areas.
- People experiencing or at risk of abuse and violence, including sexual abuse, neglect and family and domestic violence.
- People with a disability
- Australian Defence Force members and veterans
- People experiencing socioeconomic disadvantage
- People who are (or were previously) in contact with the criminal justice system
- People with complex mental health needs, including people with co-occurring mental health and cognitive disability and/or autism.
- People with harmful use of alcohol or other drugs, or people with substance use disorders
- People who have made a previous suicide attempt or who have been bereaved by suicide.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

HNECC has conducted face to face stakeholder consultation throughout the region and will maintain consistent and on-going consultation with commissioned Providers to ensure appropriate psychosocial services are being delivered to the cohort population and that those services are being appropriately reported against. Consultation with PHN Clinical Advisory Councils and Community Advisory Panels was sought during program design.

HNECC will maintain regular and consistent consultation, collaboration and communication with key stakeholders including Local Health Districts, Aboriginal Medical Services, Primary Care Clinicians, HNECC's Clinical and Community Advisory groups, other non-clinical Service Providers and NGOs through various means

Collaboration

HNECC will maintain regular and consistent collaboration and communication with key stakeholders including local service providers, local health districts, Aboriginal Medical Services, HNECC's Clinical and Community Advisory groups, other non-clinical Service Providers and NGOs through various means.



Activity Milestone Details/Duration

Activity Start Date

30/06/2022

Activity End Date

29/06/2025

Service Delivery Start Date

01/07/2022

Service Delivery End Date

30/06/2025

Other Relevant Milestones

PHN has also funded services with a specific focus on:

- People managing substance use issues.
- Children and young people
- Refugee population
- First Nations People
- Rural and Remote

The aim of these programs are to:

- Increase functional capacity to live independently in the community
- Reduce the need for acute mental health services
- Increase connection and reduce isolation
- Increase knowledge and skills
- Increase engagement in daily activities, relationship sand the community
- Improve or stabilise mental health and wellbeing
- Improve self-confidence and independence
- Move towards personal recovery goals
- Support access to appropriate supports



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Co-design or co-commissioning comments

HNECC's Health Planning team conducted an evaluation of the previous Psychosocial Services program. The learnings and recommendations from this evaluation were used to refine the service model, inform on the patient reported measures to be used in CPS, and identify further target cohorts that were difficult to engage.
