




QUALITY IMPROVEMENT: GOAL SETTING

Ask the three questions:

<p>1. What are we trying to accomplish? By answering this question, you will develop your goal for improvement.</p>	
<p>To increase participation in bowel cancer screening in our active patients aged 50 – 74 who are eligible for screening.</p>	
<p>2. How will we know that a change is an improvement? By answering this question, you will develop measures to track the achievement of your goal.</p>	
<p>Via CAT 4 we will be able to identify the number of active patients aged 50 – 74 eligible to undertake screening via FOBT</p>	
<p>3. What changes can we make that can lead to an improvement? List your ideas for change. By answering this question, you will develop the ideas you would like to test towards achieving your goal. Use the SMART approach when developing ideas (specific, measurable, attainable, realistic, timebound). E.g. By March 2020, complete 100% of HbA1c tests for all eligible (have not had a test in the past 6 months) active patients.</p>	
Idea 1.	Identify patients who have received a FOBT request from their GP but have not completed the test and follow up with the patient.
Idea 2.	Include bowel cancer screening and other preventative health measures to health assessment and GP Management Plan templates.
Idea 3.	Create preventive health alerts in patients files, to remind the clinical team to discuss and encourage the uptake of bowel cancer screening.
Idea 4.	In alignment with Bowel Cancer Awareness Month; display posters, and brochures in waiting room and provide demonstration kits to clinicians to assist discussions with patients in consultations.

QUALITY IMPROVEMENT: PLAN, DO, STUDY, ACT CYCLE

<p>Idea being tested:</p> <p><i>From page 1: Idea 1,2,3 or 4</i></p>	<p>Identify patients who have received a FOBT request from their GP but have not completed the test and follow up with the patient.</p>
	<p>Plan <i>Who? When? Where? Data predictions? Data to be collected.</i></p> <p>Who: Practice Manager When: xx/xx/2021 Where: General Practice</p> <p>Data to be collected: Number of active patients aged 50 – 74 who have received a FOBT request but has not completed the test.</p> <p>Data predictions: Approximately 50% of eligible patients will go on to complete screening via FOBT.</p>
	<p>Do <i>Was the plan executed? Any unexpected events or problems? Record data.</i></p> <p>Yes, plan executed without problems arising:</p> <ul style="list-style-type: none"> • CAT 4 data extracted by Practice Manager correctly
	<p>Study <i>Analysis of actions and data. Reflection on the results. Compare to predictions.</i></p> <p>[insert number] of patients were recalled to discuss screening via FOBT and for the GP to identify any barriers to the patient completing the test.</p> <p>[insert number] of patients went on to complete screening via FOBT.</p>
	<p>Act <i>What will we take forward; what is the next step or cycle?</i></p>



Demonstration FOBT kits were ordered and stored in all consultation rooms to show patients when ordering screening via FOBT to ensure patients were aware of what was required.

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