

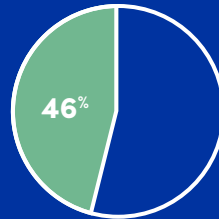
Impact on Primary Health

ACROSS THE HUNTER, NEW ENGLAND
& CENTRAL COAST DURING COVID-19



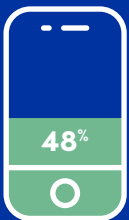
TESTING

26% of practices are testing for Coronavirus.



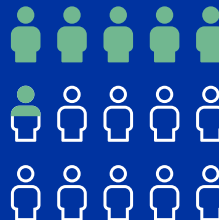
CASELOAD IMPACT

46% have experienced a serious to severe impact on caseloads.



TELEHEALTH USE

48% of practices are using telehealth for 50-100% of appointments.



STAFF WELLBEING

37% have experienced a serious to severe impact on the emotional wellbeing of staff.



TELEHEALTH TECH

49% of practices are using a combination of phone & video for telehealth.

ZOOM IS THE MOST POPULAR VIDEO PLATFORM



PHN COVID SUPPORT

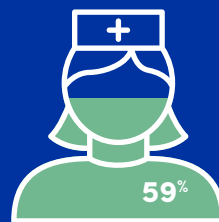
74% found HealthPathways & Primary Health Network updates the most valuable support.

FOLLOWED BY INFORMATION WEBINARS & PPE SUPPLY



TELEHEALTH ADVOCACY

97% want the Primary Health Network to advocate for ongoing medicare rebate eligibility for telehealth consultations.



FUTURE CONCERNS

59% are concerned about the future emotional wellbeing of staff.

52% ARE ALSO CONCERNED ABOUT FUTURE FINANCIAL VIABILITY



WORKFORCE IMPACT

37% have experienced a serious to severe impact on the workforce.



FUTURE PHN SUPPORT

49% feel future local campaigning would be most valuable.

OTHER VALUED SUPPORT INCLUDES BUSINESS CONTINUITY & HEALTHPATHWAYS (48% EACH)

General Practice

ACROSS THE HUNTER, NEW ENGLAND & CENTRAL COAST DURING COVID-19

TESTING

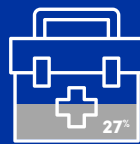
Percentage of practices testing for Coronavirus.



Hunter



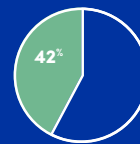
New England



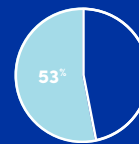
Central Coast

CASELOAD IMPACT

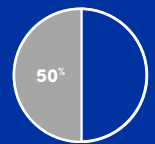
Percentage experiencing a serious to severe impact on caseloads.



Hunter



New England



Central Coast

TELEHEALTH USE

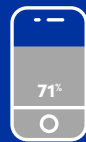
Percentage of practices using telehealth for 50-100% of appointments.



Hunter



New England



Central Coast

STAFF WELLBEING

Most have experienced a serious to severe impact on staff wellbeing.



Hunter



New England



Central Coast

TELEHEALTH TECH

Percentage of practices using a combination of phone & video for telehealth.



Hunter



New England



Central Coast

PHN COVID SUPPORT

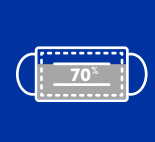
Hunter & New England found HealthPathways & PHN updates most valuable. Central Coast valued PPE supply the most.



Hunter



New England



Central Coast

TELEHEALTH ADVOCACY

Percentage who want the PHN to advocate for ongoing medicare rebate eligibility for telehealth consultations.



Hunter



New England



Central Coast

FUTURE CONCERNS

Percentage concerned about their future financial viability.



Hunter



New England



Central Coast

WORKFORCE IMPACT

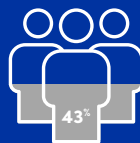
Percentage who have experienced a serious to severe impact on the workforce.



Hunter



New England



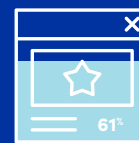
Central Coast

FUTURE PHN SUPPORT

Percentage who feel future local campaigning would be most valuable.



Hunter



New England



Central Coast

Primary Care

ACROSS THE HUNTER, NEW ENGLAND & CENTRAL COAST DURING COVID-19

TELEHEALTH USE

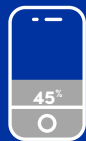
Percentage using telehealth for 50-100% of appointments.



Hunter



New England



Central Coast

STAFF WELLBEING

Percentage experiencing a serious to severe impact on staff wellbeing.



Hunter
42%



New England
43%



Central Coast
22%

TELEHEALTH TECH

Percentage using a combination of phone & video for telehealth.



Hunter



New England



Central Coast

PHN COVID SUPPORT

Most found the PHN updates the most valuable support.



Hunter



New England



Central Coast

TELEHEALTH ADVOCACY

Percentage who want the PHN to advocate for ongoing medicare rebate eligibility for telehealth consultations.



Hunter



New England



Central Coast

FUTURE CONCERNS

Hunter & New England most concerned about staff wellbeing. Central Coast most concerned about caseloads.



Hunter



New England



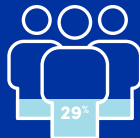
Central Coast

WORKFORCE IMPACT

Percentage who have experienced a serious to severe impact on the workforce.



Hunter



New England



Central Coast

FUTURE PHN SUPPORT

Workforce support is most valued in the Hunter. Central Coast & New England would most value local campaigning.



Hunter



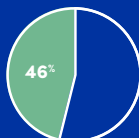
New England



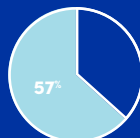
Central Coast

CASELOAD IMPACT

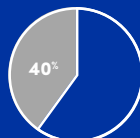
Percentage experiencing a serious to severe impact on caseloads.



Hunter



New England



Central Coast