

Focus area	To demonstrate improved clinical outcomes for patients, and improved patient and provider experiences in primary care.		
Why focus on this?	Quality improvement ideas	Resources	
<p>A priority for the Australian Digital Health Agency from 2020–2022 is enablement and adoption of My Health Record (MHR). In August 2020, nationally there are:</p> <ul style="list-style-type: none"> • 22.82 million total My Health Records with 2.24 billion documents uploaded. • 94% of general practices registered with 84% using MHR to upload health summaries, event summaries and view hospital discharge summaries, medicines overview, pathology reports, diagnostic imaging reports and documents uploaded by other healthcare providers. • 90% of Australians have a MHR. • Consumers use MHR to upload health summaries, health notes, Advanced Care Directive Custodian Reports, immunisation and organ donation information and view pathology reports. 	<ul style="list-style-type: none"> • Enable person centred care by encouraging clinicians to proactively discuss digital health options and initiatives with their patients. • Using the General Practice Team (administration, nurses, practice manager, GPs), develop and maintain an effective whole of practice approach to digital health. • Have a team meeting to brainstorm how an integrated digital health approach can improve income generation and patient care. • Complete an internal audit of the systems currently in use and their interoperability. • Ensure whole practice team adhere to Australian privacy principles. • Ensure whole practice team have knowledge of information security. <p>Access the PHN's Quality Improvement Community of Practice, or contact your Primary Care Improvement Officer for access to the PHN's Digital Health Toolkit for additional support and information.</p> <p>NOTE: there is a 'Readiness Checklist' also in the Digital Health Toolkit, refer to Page 5. The Readiness Checklist is designed as a starting point to encourage General Practice to generate ideas and strategies in digital health that may be applied to a quality improvement activity.</p>	<ul style="list-style-type: none"> • Digital Health • Get started with digital health • PRODA provider digital access • SeNT eReferral • Information security • Running a practice – security • Privacy and health information • Primary Health Network for Hunter New England and Central Coast 	