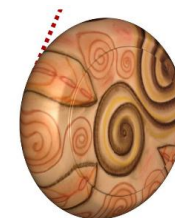


# How practical and meaningful is your Health Needs Assessment? A HNECC Case Study

14 September 2023



Rita McKenzie t/a  
McKenzie Dreaming

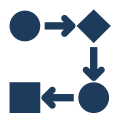
# Purpose



Increasing the utility of the HNA



Reviewing existing processes and outputs



Designing a process that would meet the needs of the PHN, first and foremost, as well as tick the DoH deliverable

PROCESS EVALUATION

LITERATURE REVIEW & ENVIRONMENTAL SCAN

Stakeholders share experiences

Data is collected

Themes emerge

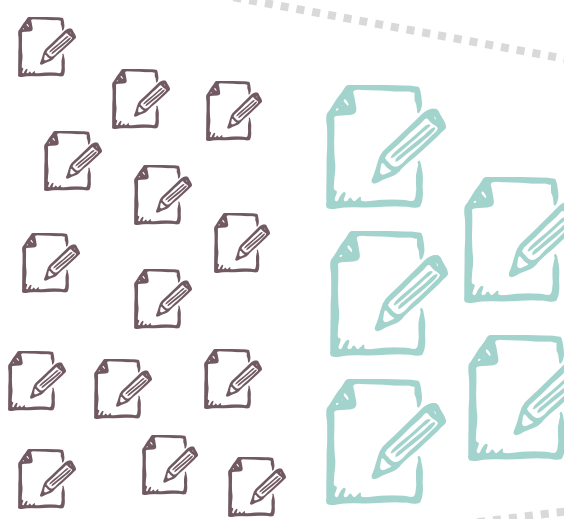
Insights generated

Insights generated

Data is collected

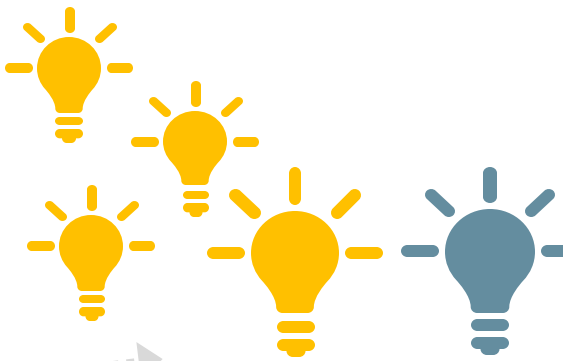
Literature review & environmental scan

- HIP Team
- Exec Team
- Commissioning Team
- CC & CAC Reps
- Primary Care Improvement Team

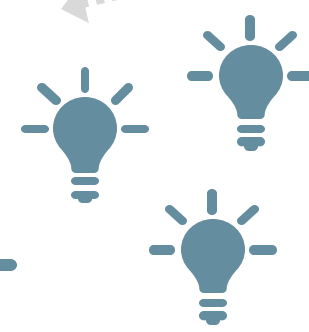


Documenting data, generating measures of appropriateness, quality and fidelity

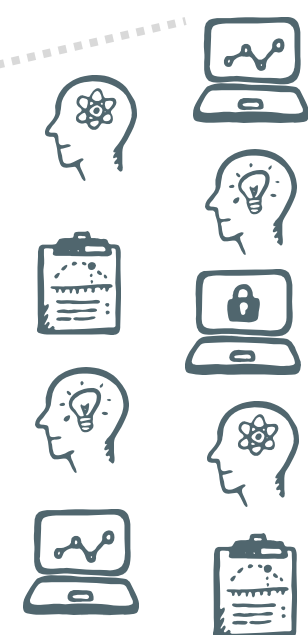
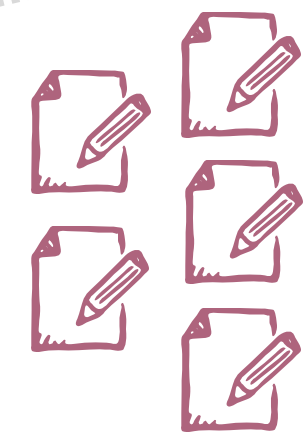
Interviews to collect experiences, pain-points, positive/negative outcomes and desired changes



CRITERIA



Generating best-practice strategies in all areas of HNA development, from engagement with stakeholders, through to prioritization methodologies



Exploring best-practice HNA development, as well as investigating how other like-organisations undertake their HNA development

A suite of recommendations, guides and workflows, designed specifically for HNECC PHN, to improve the standard, quality and outcomes of future CNAs

# Evaluation Domains

## Appropriateness

Appropriateness tells us about whether what we do is fit-for-purpose.

Does it meet the needs of the key stakeholders or intended audience?

Exploring appropriateness also allows us to assess whether what we've done, meets established standards.

## Quality

Quality tells us about the 'goodness' of what we do, or how well we implement our activities.

Is what we do of high quality?

Quality also speaks to people's experience of our activities, products and services.

## Fidelity

Fidelity speaks to how well implementation aligned with what was planned.

Sometimes a balance between fidelity, and responsive adaptation due to contextual issues is warranted.

## Implementation Issues

Exploring implementation issues allows us to explore the barriers and enablers to effectively undertaking our activities, and producing our product or service.

These questions will explore what helped or hindered our activities.

# Best Practice review



# Results



10 step HNA process



Step-by-step user  
guides



Further  
Recommendations

# HNA Process



# Step-by-step guides



Roles and  
Responsibility  
Summary



Step by Step Procedure



Links to relevant Files  
and Resources



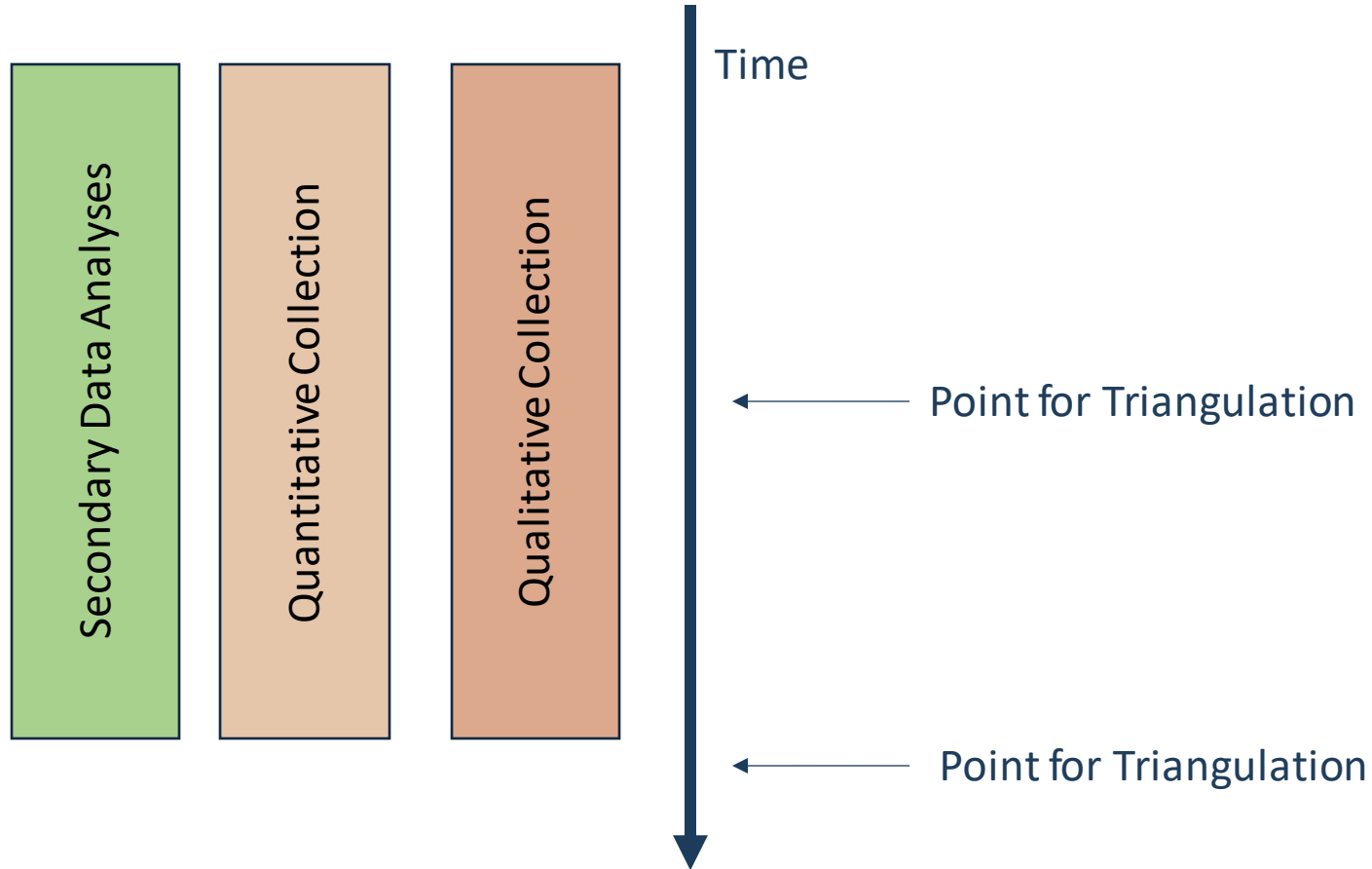
Scalability  
Considerations



Risk Mitigation  
Strategies



# Options for Triangulation of data



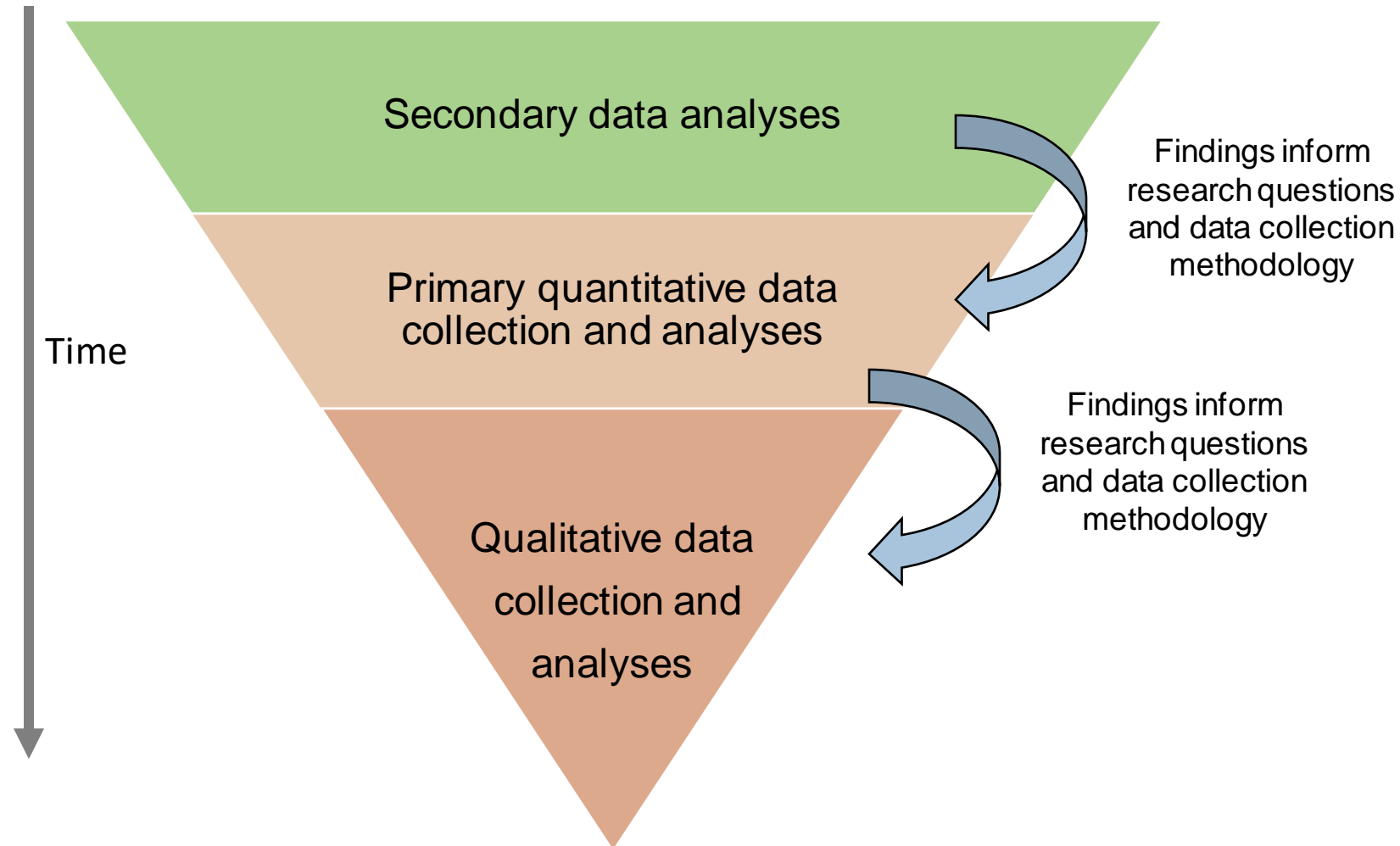
## Pros

- Time efficient as a reactive approach
- Can be done well if all hypotheses are well defined at the beginning of process
- Can enable team to focus on different areas while waiting on data collection

## Cons

- Less flexibility
- Relies heavily on assumptions
- Risks of biased triangulation
  - Analysis bias
  - Convenience bias
- Triangulation is an extra step

# Options for Triangulation of data



## Pros

- Time efficient as a proactive approach
- High flexibility with resources, time and analyses direction
- Builds triangulation into each step of the process
- Data collection and analyses are evidence-informed

## Cons

- Risks of integrity if process is not followed properly

Month	1	2	3	4	5	6	7	8	9	10	11	12
Project Initiation and Team Development	█											
Review Previous CNA	█											
Stakeholder Mapping	█											
Stakeholder Engagement (Internal)		█	█	█		█	█	█				
Stakeholder Engagement (External)			█	█	█	█	█	█				
Plan CNA Key Lines of Enquiry				█	█							
Data Collection, Analysis and Triangulation					█	█	█	█	█			
Needs Prioritisation										█		
Documentation Development							█	█	█	█	█	
Project Completion and reflection on process												█

# Prioritisation

<b>Criteria</b>	<b>Definition</b>
<b>Size</b>	Proportion of the overall HNECC population affected by the health or service need
<b>Inequity</b>	Measuring how inequity is considered in the need
<b>Seriousness (Clinical)</b>	Seriousness of the need and the impacts of the need on health, quality of life and mortality
<b>Seriousness (Community)</b>	The Seriousness of the need in the community and the impact the need has on people's health and quality of life
<b>Feasibility</b>	Community and professional stakeholder capacity and willingness to act on the issue. (Consider funding available, partnerships and resources)

# Next steps from PHN



HNA Framework



Implementation Plan



Short Video for staff on  
the HNA



Sharepoint for staff to  
regularly share  
information into HNA



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