



An Australian Government Initiative

Integrated Team Care

Service Providers

as at February 24, 2017

INTRODUCTION

The Hunter New England and Central Coast Primary Health Network (HNECC PHN) has combined the former Care Coordination and Supplementary Services (CCSS) and the Improving Indigenous Access to Mainstream Primary Care (IIAMPC) programs into the Integrated Team Care (ITC) Activity.

The aims of the Integrated Team Care Activity are to:

1. Improve health outcomes for Aboriginal and Torres Strait Islander people with chronic health conditions through better access to coordinated and multidisciplinary care; and
2. Contribute to closing the gap in life expectancy by improving access to culturally appropriate mainstream primary care services (including but not limited to general practice, allied health and specialists) for Aboriginal and Torres Strait Islander people.

The objectives of the ITC activity are to:

- Achieve better treatment and management of chronic conditions for Aboriginal and Torres Strait Islander people, through better access to the required services and better care coordination and provision of supplementary services;
- Foster collaboration and support between the mainstream primary care and the Aboriginal and Torres Strait Islander health sectors;
- Improve the capacity of mainstream primary care services to deliver culturally appropriate services to Aboriginal and Torres Strait Islander people;
- Increase the uptake of Aboriginal and Torres Strait Islander specific Medicare Benefits Schedule (MBS) items, including Health Assessments for Aboriginal and Torres Strait Islander people and follow up items;
- Support mainstream primary care services to encourage Aboriginal and Torres Strait Islander people to self-identify; and
- Increase awareness and understanding of measures relevant to mainstream primary care.

HNECC PHN has commissioned service providers to provide a range of services across the region that support these aims and objectives. Services are expected to commence in January, 2017 for the period until June 30, 2018.

SERVICE OVERVIEW

Teams of Aboriginal and Torres Strait Islander Outreach Workers (Outreach Workers) and Care Coordinators will be engaged to undertake Integrated Team Care (ITC) activities across the HNECC region.

With leadership and guidance from HNECC Aboriginal Health Officers (AHO), teams will work across the Indigenous and mainstream primary care sectors, to:

- Assist Aboriginal and Torres Strait Islander people to obtain primary health care as required
- Provide care coordination services to eligible Aboriginal and Torres Strait Islander people with chronic disease/s who require coordinated, multidisciplinary care; and
- Improve access for Aboriginal and Torres Strait Islander people to culturally appropriate mainstream primary care.

Sub-Region: NEW ENGLAND

SERVICE DESCRIPTION	LGA	SERVICE PROVIDER	SERVICE LOCATION	ELIGIBILITY CRITERIA	REFERRAL CONTACT
Integrated Team Care	Armidale / Dumaresq	HealthWISE	Home visits	Indigenous clients only	TBA
	Glen Innes Severn	HealthWISE	Home visits	Indigenous clients only	TBA
	Gunnedah	HealthWISE	Home visits	Indigenous clients only	TBA
	Guyra	HealthWISE	Home visits	Indigenous clients only	TBA
	Gwydir	HealthWISE	Home visits	Indigenous clients only	TBA
	Inverell	HealthWISE	Home visits	Indigenous clients only	TBA
	Liverpool Plains	HealthWISE	Home visits	Indigenous clients only	TBA
	Moree Plains	HealthWISE	Home visits	Indigenous clients only	TBA
	Narrabri	HealthWISE	Home visits	Indigenous clients only	TBA
	Tamworth Regional	HealthWISE	Home visits	Indigenous clients only	TBA
	Tenterfield	HealthWISE	Home visits	Indigenous clients only	TBA
	Uralla	HealthWISE	Home visits	Indigenous clients only	TBA
	Walcha	HealthWISE	Home visits	Indigenous clients only	TBA

NOTE

Contact the HNECC PHN on **1300 859 028**:

- For further information regarding the provision of commissioned services
- If you need further assistance contacting service providers or identifying service options
- If you are concerned that there may be a high risk of adverse outcome for a patient and you require additional support.

Sub-Region: HUNTER

SERVICE DESCRIPTION	LGA	SERVICE PROVIDER	SERVICE LOCATION	ELIGIBILITY CRITERIA	REFERRAL CONTACT
Integrated Team Care	Cessnock	Hunter Primary Care	Home visits	Indigenous clients only	Claudine Ford, Manager Care Coordination Team 02 4925 2259
	Dungog	Hunter Primary Care	Home visits	Indigenous clients only	Claudine Ford, Manager Care Coordination Team 02 4925 2259
	Gloucester	Hunter Primary Care	Home visits	Indigenous clients only	Claudine Ford, Manager Care Coordination Team 02 4925 2259
	Great Lakes	Hunter Primary Care	Home visits	Indigenous clients only	Claudine Ford, Manager Care Coordination Team 02 4925 2259
	Greater Taree	Biripi Aboriginal Medical Service	Home visits	Indigenous clients only	Margaret Bird, Team Leader, Integrated Team Care 02 6591 2400
	Lake Macquarie	Hunter Primary Care	Home visits	Indigenous clients only	Claudine Ford, Manager Care Coordination Team 02 4925 2259
	Maitland	Hunter Primary Care	Home visits	Indigenous clients only	Claudine Ford, Manager Care Coordination Team 02 4925 2259
	Muswellbrook	Hunter Primary Care	Home visits	Indigenous clients only	Claudine Ford, Manager Care Coordination Team 02 4925 2259

	Newcastle	Hunter Primary Care	Home visits	Indigenous clients only	Claudine Ford, Manager Care Coordination Team 02 4925 2259
	Port Stephens	Hunter Primary Care	Home visits	Indigenous clients only	Claudine Ford, Manager Care Coordination Team 02 4925 2259
	Singleton	Hunter Primary Care	Home visits	Indigenous clients only	Claudine Ford, Manager Care Coordination Team 02 4925 2259
	Upper Hunter	Hunter Primary Care	Home visits	Indigenous clients only	Claudine Ford, Manager Care Coordination Team 02 4925 2259

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Sub-Region: CENTRAL COAST

SERVICE DESCRIPTION	LGA	SERVICE PROVIDER	SERVICE LOCATION	ELIGIBILITY CRITERIA	REFERRAL CONTACT
Integrated Team Care	Gosford	Yerin Aboriginal Medical Service	Home visits	Indigenous clients only	Michael Higgins, Team Leader Integrated Team Care 02 4351 1040
	Wyong	Yerin Aboriginal Medical Service	Home visits	Indigenous clients only	Michael Higgins, Team Leader Integrated Team Care 02 4351 1040

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phn
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