



SeNTReferrals

APPLICATION DEMO



SeNTReferrals

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Introduction

SeNT assists the GP in creating and securely submitting patient referrals to Hospitals within the Hunter New England region.

Launching referrals

Referrals can be launched from your clinical software. From Medical Director click the SeNT Referrals link in your sidebar widget. From Best Practice click the icon in the toolbar.

Referral information

The referral is organised into sections with a grey header, you can open and close each section by clicking anywhere in the grey header.

Choose a new referral or select another option.

Referrals has been designed to align with the New South Wales Health requirements for outpatient referrals. The form includes the ability to:

1. Clearly define specialty and referral urgency criteria
2. Display specific referral criteria dependent on facility type
3. Select the location and provider you are referring for
4. Add additional clinically relevant information by writing a referral letter. Note: type the referral letter here as copying and pasting from external templates or clinical software risks technical issues and non-delivery of referrals
5. Determine if inclusion of information such as family and social history is relevant
6. Capture details of patient's preferred method of contact, enduring guardian or carer, special needs/disability, advanced care plan and court or statutory orders.

Clinical information

Clinical information is automatically extracted from your clinical software, check the items you wish to include in the referral, note that items without a tick will not be sent with the referral.

Fields that are marked with a padlock are extracted from your patient's record in the clinical software and can not be edited on the referral form. To edit these, update them in your clinical software and click refresh. Refresh does not discard any previous information entered.

Attachments

Supporting documents can be attached from your clinical software or computer.

Missing fields

SeNT provides a list of missing required fields. Click the title to navigate to the field. Required fields are clearly marked with a red asterisk.

Submitting

When submitting, preview the referral to verify the details are correct. Note: printing eReferrals is not required unless a paper copy is requested by the receiving provider. Click edit to return to the form. Click submit to securely deliver the referral.

A copy of the referral is written back into your clinical software. Refresh correspondence to see the referral.

Parked referrals

Referrals can be parked as a draft if you are waiting for additional information. These referrals have not been sent. If a patient has a previously parked referral, they are displayed when you open SeNT.

Click '...' to resume or delete the referral.