

# **Dementia Support Australia –** Improving the quality of life for people living with dementia



# Who is Dementia Support Australia?

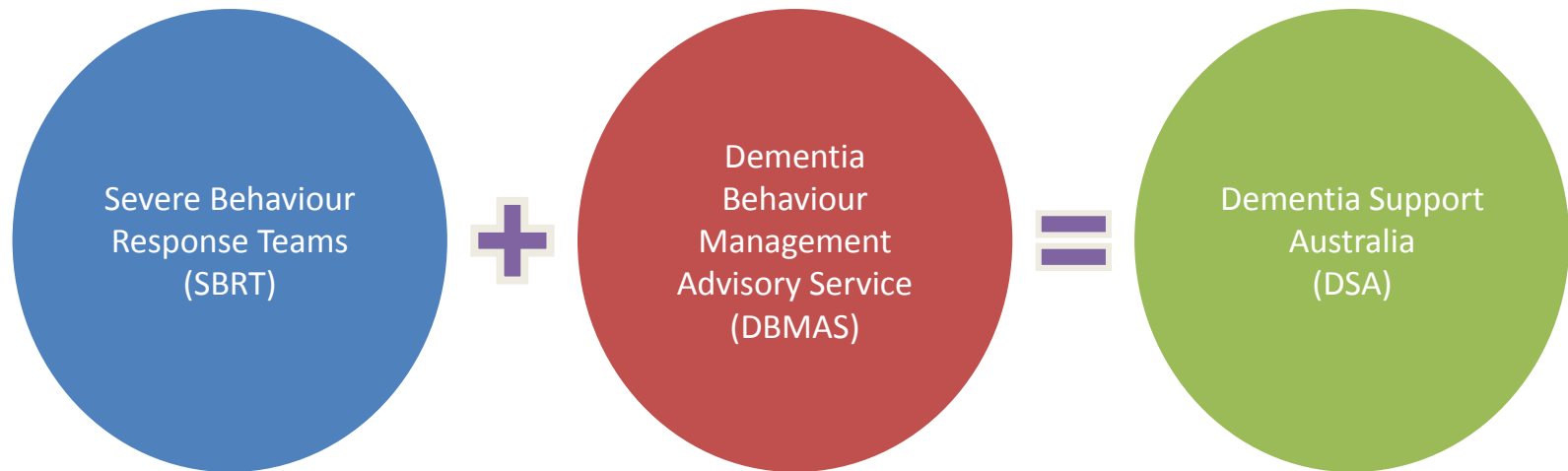


Dementia Support  
Australia

A partnership led by  
 HammondCare



# What is Dementia Support Australia?



**SBRT** | Severe Behaviour Response Teams  
Funded by the Australian Government

**DBMAS** | dementia behaviour management advisory service

**DS**  | Dementia Support Australia

# What's the difference?

**DBMAS** | dementia behaviour  
management advisory service

**SBRT** | Severe  
Behaviour  
Response  
Teams  
Funded by the Australian Government

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Mid-severe dementia behaviours

Severe-extreme dementia  
behaviours

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For clients in residential care, hospital or  
community care settings

For clients in residential care  
only

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Triage immediate or within 4 business hours

No need to re-triage in DSA

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Onsite within 1 week of referral acceptance

Onsite within 48 hours of  
transfer

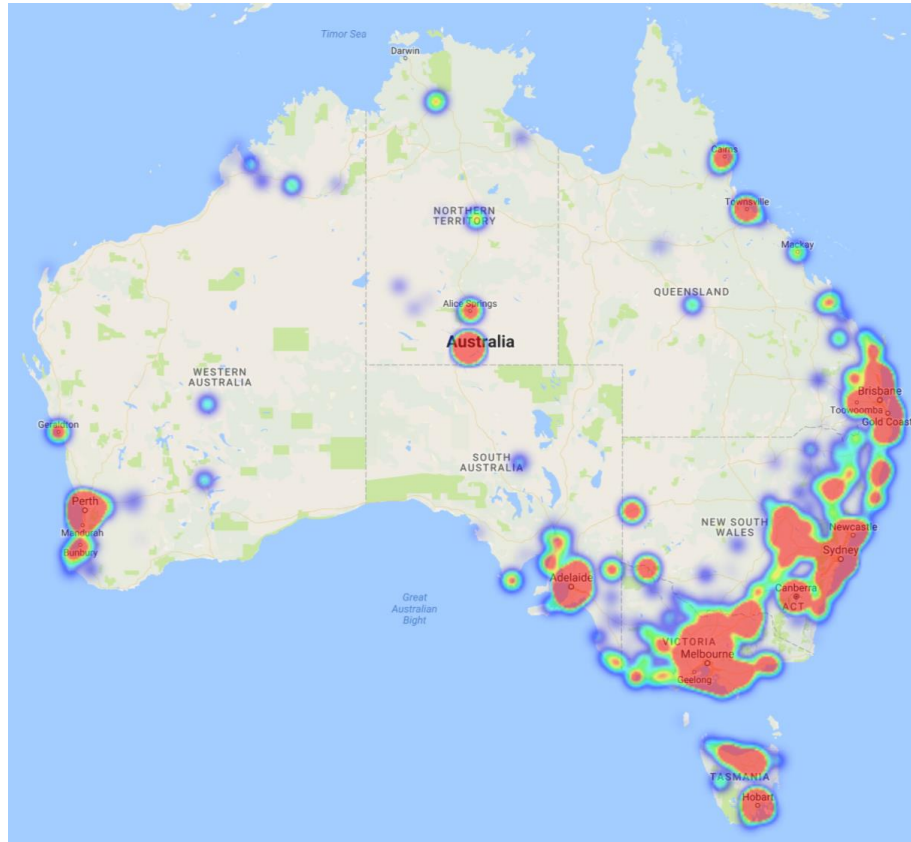
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Shorter-term case management

Longer-term case management

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# National Team



# What we do

- Advise on behaviour for people living with dementia
- Onsite visit or over the phone
- Individual focus
- Holistic Assessment, Review of person, observation of person, review of documentation
- Meet with/working alongside staff
- Meet with other stakeholders - family/GP's/others
- Trialing of initial strategies with staff/modelling
- Brainstorming with staff
- Written strategies /report
- Brokerage
- Follow-up / support

# Clinical Associates in the DSA service

## SBRT

- Prompt access to senior specialist medical staff is invaluable to the assessment and management process.
- Multiple Associate staff on a 7/365 roster.

## DBMAS

- On the ground specialist medical staff for case review and advice.
- Our Associates provide a detailed knowledge of psychopharmacology and of the interplay between general medical conditions and behavioural disturbance.

# Most common contributing factors to behaviour on referral

Three most common factors in 50% of all referrals are:

- Pain- up to 70%
- Environment - up to 70%
- Limited carer knowledge- up to 40%



# How to refer to Dementia Support Australia



**1800 699 799**

Anywhere in  
Australia 24/7



**Online form:**  
[www.dementia.com.au](http://www.dementia.com.au)  
click on  
'referrals'



**1800 921 226 FAX:**  
(2 day response time to  
triage)



Dementia Centre

Pain: The Untold Story  
Dementia and Pain

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HammondCare

An independent Christian charity

# Pain- Over-arching Issues

- Two decades of research has shown problems with recognition, assessment and treatment of pain in people living with dementia.
- Research suggests that people with dementia feel pain in the same way as people without dementia– but may have more trouble explaining it or making sense of it.
- Estimates vary but it is reported that pain affects between 60% to 80% (Achterberg et al 2013) of people living with dementia in residential care.
- There is a real risk that people with dementia are still “suffering” excessively from pain.

# Pain and dementia – What we do know....

People living with dementia are at greater risk of having their pain:

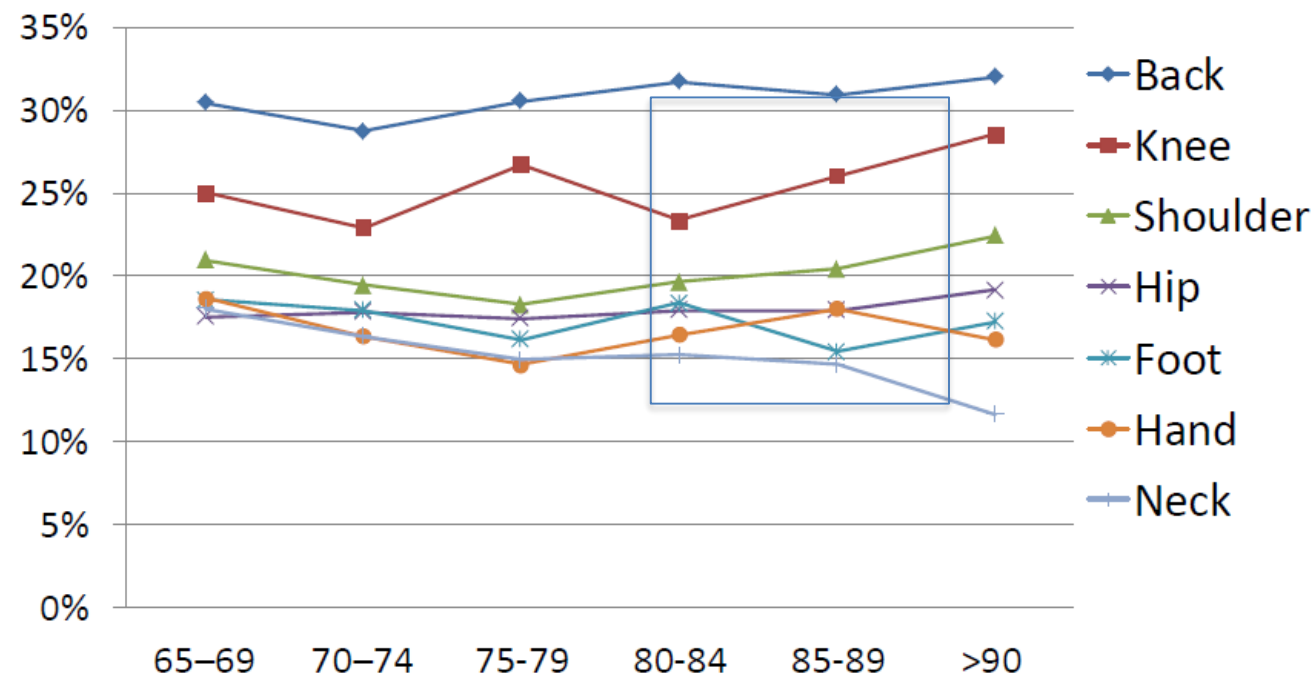
- **Unrecognised-** Pain and dementia do commonly co-exist
- **Not adequately monitored or assessed**
- **Under-treated** – it is well documented that people with dementia receive less analgesia than people without dementia

**Most common causes of pain:**

- Musculoskeletal conditions; previous or current injuries; chronic pain associated with other co-morbid conditions

# Pain in specific site by aged group (N=7061)

*Bothersome pain in the last month*



US data set

Age in years

Adapted from Table 2  
Patel KV et al. Pain 2013;154 2649-57.

# Recent study by Dementia Centre

## Survey of staff knowledge

- Questions relating to pain 70-90% answered correct.

## File Audit - 208 files (52% diagnosis of dementia and 78% had pain in last month)

- Only 19% had a formal pain assessment  
(eg: ABBEY, PAINAD, VERBAL PAIN INVENTORY) if they had pain
- People who had pain and received analgesic medication 64%
- People who had pain and received non-pharmacological intervention 62%
- Use of formal assessment tools for evaluation of pain 0%- 20%
- Descriptive entries for evaluation 73- 87%

## Focus group – Findings

43 participants (92% care staff) Some key issues:

- Fragmented communication between staff.
- Difficulty getting GPs to respond to concerns about pain.
- Care staff engagement in the ‘pain pathway’ largely restricted to the identification and reporting of pain.
- Limited feedback to care staff.
- Care staff reported difficulties in “being heard” by colleagues.
- Multi-disciplinary engagement was difficult.

# Implications of untreated pain

- Reduction in functional ability, decrease in mobility, muscle weakness, falls
- Reduction in overall quality of life
- BPSDs – aggression and mood disorders (increased depression)
- Unpublished data from Dementia Support Australia suggests that pain is a factor causing BPSD's in approx. **70%** of referrals.



# Treatment of pain

- Research from the late 90's and onwards reported that people with cognitive impairment received less analgesia

(Scherder & Bouma 1997; Horgas & Tai 1998; Bernabei 1998; Morrison & Sui 2000; Feldt et al. 1998; Pickering et al 2006)

- Recently in an Australian RACF study– people with dementia were 29-32% less likely to receive opioids or optimised paracetamol compared to those without dementia (Veal et al. 2014)

# What do we need to do?

- Regular assessment of pain is vital for optimal management

**BUT**

- Research shows inadequate assessment

**AND**

- Difficulty of staff being able to identify  
Pain vs BPSDs

# Treatment of pain – more recent research is hopeful

More recent overseas studies indicate an improving trend:

- Higher percentage of PWD getting paracetamol compared to people without Dementia in Swedish study (Hassum et al 2011)
- Increase in analgesic (paracetamol and strong opioids) prescription between 2000-2011 in Norway showing a possible shift from under-prescription (Sandvik et al. 2016)

**Recent Australian study in South Australia** showed prescription of analgesia was similar for people with and without dementia (Tan et al. 2016)

# Components of best practice

## Identification:

- Self report
- Non-communicative residents – assess and observe
- Pain should be considered if there is a change in behaviour & every three months.

## Assessment:

- Identify type of pain
- Systematic multi-disciplinary assessment of severity and impact.
- Structured procedures to identify causes and impact on ADL's QOL, mood and sleep
- ADLs, QOL, mood and sleep.
- Assessment to suit person
- At rest and at movement periods should be included in the assessment process when observational pain measures are used.

# Components of best practice

## Multidisciplinary Pain Management

- Both pharmacological and non-pharmacological approaches should be routinely used within a multi-disciplinary approach.
- Referral to specialist or multi-disciplinary pain clinic for pain that persists after interventions.

## Pharmacological management:

- Should be based on a diagnosis of the pain.
- Drugs should be appropriate to type of pain and severity.
- Persistent pain should have round-the-clock administration.
- Paracetamol (1mg/6hly) for musculoskeletal pain.
- Anti-inflammatories should be used with caution (low dose, short duration).
- Neuropathic pain should be evaluated and with anti-epileptic and anti-depressant adjuvants

# Components of best practice

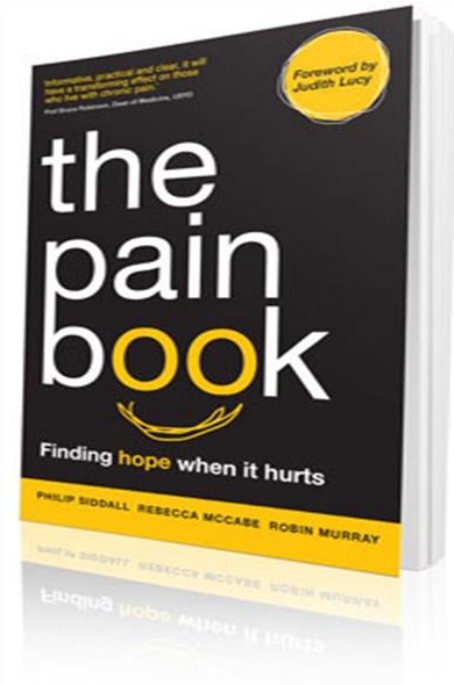
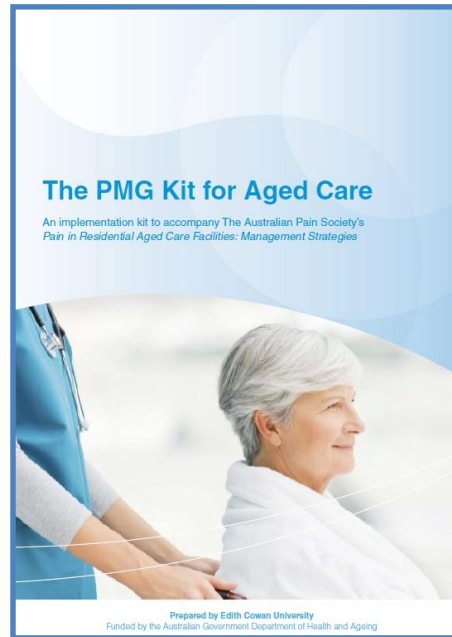
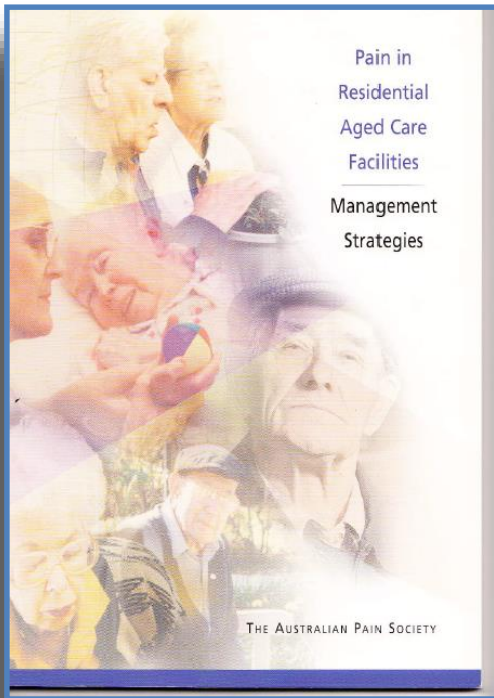
## Non-pharmacological Management:

- Cognitive-behavioural therapies show strong evidence for management of persistent pain in older people -should be available to all aged care residents.
- Physical therapies (strengthening, aerobic and stretching activities) should be part of care for older people with chronic pain and be tailored to the needs of the older person.
- Physical modalities such as application of heat may be helpful but benefits for chronic pain are dubious.
- TENS can be considered to effective management of persistent pain in people who can provide feedback.

## System and quality issues

- Regular quality assurance activities.
- Integrated multi-disciplinary pain management systems should be in place at the service.

Australian Pain Society: <http://www.apsoc.org.au>



# Contact us

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Dementia Centre



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